

REVIEW INTO GAMBLING HARM MINIMISATION MEASURES

TERMS OF REFERENCE

IPART is requested to review the effectiveness of existing gambling harm minimisation measures. The review is also to consider further harm minimisation measures that have been identified or proposed for adoption.

The IPART review should not consider key Government policies as outlined in the attachment.

In particular, the review is to examine and report on:

1. The impact of each existing harm minimisation measure on gamblers, problem gamblers and the broader community;
2. Potential further measures that may foster a responsible gambling environment; and
3. The impact of those potential further measures on gamblers, problem gamblers and the broader community.
4. Community services, including problem gambling counselling services and their individual effectiveness in addressing harm minimisation objectives.

In determining impacts on the broader community, the review is to consider the effect of each measure on:

- A. Community services, including problem gambling counselling services, health services, and community support services
- B. Employment
- C. Support for community projects (both in dollar terms and 'in kind' support)
- D. Recreational and social opportunities.

In undertaking the investigation, IPART is to call for public submissions. IPART is also to meet with peak organisations representing relevant industry, community and trade union groups.

IPART should take account of any relevant studies undertaken both in New South Wales or other jurisdictions, and commission additional studies, if appropriate, within the budget allocated.

IPART is to provide an interim report to the Minister for Gaming and Racing within six months of commencement, and a final report to the Minister after a further three months.

KEY GOVERNMENT POLICIES

The following matters are considered to be core Government policies, and are not to be the subject of the review:

- Statutory caps on gaming machines in hotels and clubs
- Tradeable poker machine entitlement scheme for hotels and clubs
- Requirement to undertake a Social Impact Assessment for additional gaming machines in hotels and clubs (*although the inquiry may investigate measures for improving the current process*)
- Prohibition on gaming machines in hotels and clubs in shopping centres
- Prohibition on gaming machine advertising and external signage
- Requirement that regulatory officials have due regard to gambling harm minimisation in exercising regulatory functions
- Requirement to establish self-exclusion schemes in gaming machine venues and the casino

HARM MINIMISATION MEASURE TO BE REVIEWED

The following existing harm minimisation measures are to be considered in the course of the review:

- Requirement to shut down gaming machine operations
- Restrictions on gaming machine promotions and other inducements to gamble
- Requirements relating to the display of signage in gaming machine venues, race clubs, TAB outlets, lottery and keno agencies and the casino
- Requirement to provide player information brochures in gambling venues
- Role of community services, including problem gambling counselling services in addressing harm minimisation objectives
- Requirement to display certain information on betting tickets, and lottery and keno entry forms, "how to play" information and websites
- Display of clocks in gaming machine areas
- Controls over cashing of cheques and payment of prizes by cheque or EFT in gaming machine venues and the casino
- Prohibition over providing credit to gamble on gaming machines, casino gaming, or lottery or keno products
- Requirement to locate ATMs away from gaming machines and casino gaming areas
- Controls over player reward schemes and card-operated gaming machine systems
- Controls over advertising for wagering, keno and lottery products, and casino gaming
- Mandatory training in Responsible Conduct of Gaming for employees in gaming machine venues and the casino
- Requirement that gaming machine venues and the casino enter into arrangements with counselling services

The following further potential harm minimisation measure is to be considered, along with any additional measures that the inquiry may identify in the course of the review:

- Matters identified in the Liquor Administration Board's *Proposed Revision to the NSW Technical Standards Revision 2 for Gaming Machines and Subsidiary Equipment in NSW – Review – First Determination*