

Survey of taxi drivers

Your response is anonymous — no personal information will be recorded with your response.

This questionnaire is made up of 12 questions. Please answer all relevant questions.

Date questionnaire completed: _____

| | |
|---|---|
| 1. Do you currently drive a taxi? (choose yes or no) | |
| <input type="checkbox"/> Yes Do you expect to be driving a taxi in 2 years? <input type="checkbox"/> Yes <input type="checkbox"/> No, why not? <input type="checkbox"/> Retiring <input type="checkbox"/> Another job <input type="checkbox"/> Too hard to get shifts <input type="checkbox"/> Pay too low <input type="checkbox"/> Poor conditions <input type="checkbox"/> Other: _____ <input type="checkbox"/> Not sure | <input type="checkbox"/> No, why not? <input type="checkbox"/> Can't get a shift Don't want a shift because: <input type="checkbox"/> Retired <input type="checkbox"/> Got another job <input type="checkbox"/> Pay too low <input type="checkbox"/> Poor conditions <input type="checkbox"/> Other: _____ <i>If you are not currently driving a taxi please end the survey here and mail to the CIE.</i> |
| 2. Are you: (choose one) | |
| <input type="checkbox"/> a permanent bailee driver (at least five shifts per week for the same operator) <input type="checkbox"/> a casual bailee driver (less than five shifts a week or works for multiple operators) | <input type="checkbox"/> an operator who also drives <i>If you also operate a taxi please make sure that you also fill out the operator survey as well as this driver survey</i> |
| 3. How many years have you been driving taxis in NSW? (choose one) | |
| <input type="checkbox"/> less than 1 year <input type="checkbox"/> 1-3 years | <input type="checkbox"/> 4-6 years <input type="checkbox"/> 7 years or more |
| 4. What type of taxi vehicle do you normally drive? (choose one) | |
| <input type="checkbox"/> Standard taxi <input type="checkbox"/> Wheelchair accessible taxi (WAT) | <input type="checkbox"/> Premium taxi <input type="checkbox"/> Maxi taxi (vehicle that carries 5-11 passengers but is not wheelchair accessible) |
| 5. What area do you normally drive? (choose one) | |
| <input type="checkbox"/> Sydney <input type="checkbox"/> Central Coast <input type="checkbox"/> Newcastle | <input type="checkbox"/> Wollongong <input type="checkbox"/> Other urban. Please indicate: _____ <input type="checkbox"/> Country NSW. Please indicate: _____ |
| 6. Type of fuel used in the vehicle you normally drive? (choose one) | |
| <input type="checkbox"/> LPG <input type="checkbox"/> Diesel | <input type="checkbox"/> Petrol <input type="checkbox"/> Hybrid electric |

7. In the space provided, please indicate which shifts you have driven over the past week. If you work a shift that covers part of the usual day shift (3am to 3pm) and part of the usual night shift (3pm to 3am), such as 10am to 10pm, please tick day or night depending on when most of the shift took place. For each shift you have driven please indicate:

- The number of hours worked — this is the number of hours the taxi you were driving was either hired or available for hire, was being cleaned (including waiting to be cleaned), refuelled or otherwise repaired. Do not include time when you were taking breaks or when you were using the vehicle for private purposes (eg. your own shopping) or time spent on administration.
- Total fare revenue for the shift including GST, but excluding road tolls.
- The cost of fuel (whether this was paid by you or the operator) including GST.
- The amount paid to the operator through a fixed pay-in or percentage of fares (including GST). If you are a driver/operator please write zero in this column and report all takings as takings kept by the driver.
- Takings kept by the driver (from cash and electronic payment of fares). This is what you receive as earnings after paying all expenses (except for GST). For example, takings would equal all fare revenue (cash and electronic, including GST) less payment to the operator less all tolls paid including tolls not part of a fare less any fuel paid by the driver, less wash costs etc.

| Day | Did you drive this shift in the last week? | Number of hours worked | Total fare revenue (incl. GST) | Cost of fuel used during shift (incl. GST) | Amount paid to operator for shift (incl. GST) | Takings kept by driver (incl. GST) | Number of paid trips |
|---------------------|--|------------------------|--------------------------------|--|---|------------------------------------|----------------------|
| | Tick if yes | Number | \$ | \$ | \$ | \$ | Number |
| Day shifts | | | | | | | |
| Monday | <input type="checkbox"/> | | | | | | |
| Tuesday | <input type="checkbox"/> | | | | | | |
| Wednesday | <input type="checkbox"/> | | | | | | |
| Thursday | <input type="checkbox"/> | | | | | | |
| Friday | <input type="checkbox"/> | | | | | | |
| Saturday | <input type="checkbox"/> | | | | | | |
| Sunday | <input type="checkbox"/> | | | | | | |
| Night shifts | | | | | | | |
| Monday | <input type="checkbox"/> | | | | | | |
| Tuesday | <input type="checkbox"/> | | | | | | |
| Wednesday | <input type="checkbox"/> | | | | | | |
| Thursday | <input type="checkbox"/> | | | | | | |
| Friday | <input type="checkbox"/> | | | | | | |
| Saturday | <input type="checkbox"/> | | | | | | |
| Sunday | <input type="checkbox"/> | | | | | | |

8. On average, what share of your paid trips are from bookings, such as radio bookings or apps, compared with rank and hail passengers? (*specify percentage*)

Network/co-operative: _____ %
 Independent smart phone apps: _____ %
 Rank and hail: _____ %

9. For the vehicle you normally drive, who pays for: (*please tick one*)

| | | |
|-------------------------------|---------------------------------|-----------------------------------|
| a. Daily wash/cleaning costs? | <input type="checkbox"/> Driver | <input type="checkbox"/> Operator |
| b. Fuel costs? | <input type="checkbox"/> Driver | <input type="checkbox"/> Operator |

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| 10. If you are a bailee driver do you pay a percentage of fares (rather than a fixed amount) to the operator? | |
| <input type="checkbox"/> No | <input type="checkbox"/> Yes, What share of metered fares do you give to the operator? _____ % |
| 11. This question relates to administrative tasks required of drivers. Please answer parts (a) and (b). <i>Do not include administrative tasks related to your role as an operator if you also operate your taxi.</i> | |
| a. How much time do you spend on administration tasks required for each shift not included in the number of hours worked above (such as filling out timesheets, pre-shift inspections etc)? Number of minutes per shift: _____ | |
| b. There are a range of other less frequent administrative tasks that taxi drivers are required to do from time to time, such as Business Activity Statements, filing police reports, network training etc. | |
| Do you spend time on these tasks yourself? <input type="checkbox"/> No <input type="checkbox"/> Yes, how many hours per <u>year</u> ? _____ hours | Do you pay someone else (such as an accountant) to undertake any of these tasks for you? <input type="checkbox"/> No <input type="checkbox"/> Yes, what are your costs per <u>year</u> (GST inclusive)? \$ _____ |
| 12. Are there other expenses that you incur as a taxi driver? (For example, phone, GPS, laundry etc) | |
| <input type="checkbox"/> No | <input type="checkbox"/> Yes How much in total would these expenses typically amount to for a year? (GST inclusive) \$ _____ |

THANK YOU FOR COMPLETING THIS SURVEY!

Please return this survey in the reply paid envelope provided or mail to:

The CIE
Taxi Survey Team
Reply Paid 87720
Sydney NSW 2000

Meter data is also useful as a cross-check against survey responses. If you are able to print out meter data from your most recent shift, please feel free to provide printouts with your survey response. If you are interested in discussing the survey or providing additional information, please provide contact details. These contact details will not be recorded with your survey responses.

| | |
|------------|--|
| Name: | |
| Telephone: | |
| Email: | |