

Sent: Monday, 3 November 2008 10:13 PM
Subject: City Rail fare increase

I think it is ridiculous for City Rail to expect commuters to suffer another fare increase for tickets.

We commuters are left waiting daily for late arriving trains, overcrowded, dirty, unclean trains, which are hot in summer and freezing cold in winter.

Some train drivers dont even know which station they are supposed to be stopping at and completely miss them. Passangers are then told over the barely audible speakers they have to get off at the next stop and catch another train back.

I have been catching the train on a daily basis now for 16 months and if this increase is approved it will be the second fare increase i have had to suffer.

How about city rails offers a reliable, clean, comfortable service to their customers before they think of demanding more money for a terribly run service.