

Sent: Thursday, 30 October 2008 10:58 PM

Subject: Submission for Review of CityRail fares 2009-2012 - Draft Report and Draft Determinations

I strongly disagree with the review of the CityRail fares for the following reasons and more:

Inappropriate pricing method (cost based) Producing a 226 page Review PDF is a purposeful deterrent in receiving submissions There is unexplained or defined assumption that cityrail costs are going to be efficient There is a bias of the review towards increasing the price Increased patronage has promoted increased costs however the does not appear to be any scales of efficiencies There is a 30% to 50% higher cost for travelling in peak however there is no explanation There is no solid basis for these uncertainties and reductions in growth over the next 4 years.

ICB increases without reason

There is no inclusion of the wasted funds due to corruption "Clear Advantages" are stated however they are not defined There are no past values or forecasting methods used so we can't understand your future values The costs are very high level and don't allow for any interpretation or review There is an unstated assumption that the external analysis are correct No formulas are provided for calculating from the costs to the new fare prices.

Reflecting the costs in the price discounts is not best pricing practice (Marketing) There is no consideration of reducing the increasing travel times

Please provide me with a timely response in regards to my submission.

Please also keep all my personal details private.

If you have any problems or questions don't hesitate to contact me.