
Sent: Tuesday, 4 November 2008 8:39 AM

Subject: Not happy about the possible rail fare increase 2009

Dear Sir/Madam,

This letter is to express my disappointment with the proposed plan to increase train fares. There have been increases over the last few years that have not resulted in better services. I feel that the mismanagement that has occurred over the past few years has still not been rectified and we commuters are still suffering. Raising the fares to 'fix' the problems is not the answer. Better management is. I travel an hour each way to and from the city and have had to put up with many delays and cancellations. Reasons given include 'mechanical faults', 'signal failure', 'power failures' and 'staff issues'. While it is completely understandable that delays will occur, especially regarding vandals, ill passengers and the like, the proportion of 'company' reasons is unacceptably high.

Please add this to the hopefully increasing amount of letters against the proposed fare increase.