

5 November 2008

Dear Sir/Madam,

RE: Cityrail Fare Increase – January 2009

I have recently become aware that the Government and Cityrail plan to increase train fare pricing by up to 17%. I find this to be a huge increase on top of a recent price rise that occurred in 2007.

I oppose an increase to raise fares and while I understand the service and infrastructure costs money, I find it ridiculous considering the quality of service I experience.

Cityrail's current service and trains are not of a high standard and they do not warrant an increase in price. I catch trains at the usual peak hours between 7 and 9 am and 4 and 6pm and some examples of poor service/facilities include:

- Overcrowding.
- Dirty train carriages that are very overdue for cleaning.
- Trains are often late (no matter what your statistics say).
- Cancellations and lack of Services.
- Security is poor.

I strongly oppose any increase in fares – especially by the outrageous amounts suggested in their proposal.