

**Sent:** Thursday, 6 November 2008 8:53 AM

**Subject:** Draft Report - Review of CityRail fares 2009-2012

How dare you recommend a 12% real term fare increase when we are suffering and have had project after project cancelled. The government has let things lapse, and could go into debt as we use to do to build public transport or major infrastructure projects that benefited the state. How dare you also suggest that a red travel passes should increase by a staggering \$2 per week WITH INFLATION ON TOP OF THIS. If every single senior public servant was made to ditch their drive and share our commuting pain they would very quickly realise not only how bad things were but at least credibly be able to say they both understood what us as commuters suffer AND have environmental "cred". Our policies of spending money on roads is absurd - they only become more expensive car parks, yet we as commuters who are helping to reduce this horror car commute are set to suffer yet again....when you allow the price to be raised for such a sub-standard service that you should be paying me to use it.

With regards to raising the prices based on quality & service - i'd like to ask where you think this exists. I catch a train on the inner west line due to the time of work I start, which never has air conditioning and it is not a 8 car but a 6 car train. I can't change to a different a/c train because it would make me late for a bus connection. When I once called the complaint line I was told there were no a/c trains scheduled to replace these services till after 2012. When it is above 25 degrees and commuters are crammed like sardines into every available space on a train this rises to above 30 oC. From a OHS point of view it is then unacceptable for these trains to be running both that full (ie as 6 car sets) and when the air temp would go above this without breaching duty of care requirements for it's passengers. To raise fares again, when the quality of the trains on my line has not improved is outrageous.

I implore you to not raise fares by more than inflation till commuters get a better deal and better and more trains so that comfort and quality of travel improves to non third-world levels