

Good Morning,

I do not understand how you can increase fares when the service that we travel on everyday is not up to scratch.

We have old trains, dirty trains, un air conditioned trains, not enough trains out to the west during peak time, trains that are late the list goes on.

In times like this of economic uncertainty how can you even consider increasing train prices without travelling on them for a week yourself and seeing why we should pay more for the quality we get.

I urge you to reconsider this increase or at least justify the services you provide us.

Please keep my personal details private.

Kind Regards