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Submission:

I am writing to complain about the current charging structure around the flat rate charging of the Sewer charge. This charge makes up more than 70% of my water bill. When compared to my actual usage, it is 3.5 times the usage amount.

I understand that the cost of sewerage disposal may be higher than the cost of providing the service, but when we make efforts to reduce our water usage, and therefor the amount of water that actually goes into the sewer system, this has no impact on the amount we are charged. Surely a system where we are charged proportionately to our usage is fairer and creates a better incentive for people to conserve water.

Thank you for your consideration.