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Date of submission: Sunday, 4 November 2012

Submission:

Currently IPART determines and recommends taxi fares and it is up to the TfNSW Director General to either accept it in total. However, in practice DG has always accepted the taxi fare recommendations. Can the same position be expected in terms of taxi licenses determination. What if the DG accepts fares and rejects to implement the taxi licences release recommendations. On can expect an imbalance in the demand and supply of taxi service in such a situation.

The implications of such a situation should also be articulated by IPART in its report for public to understand. Because public have right to know as on the one hand they are faced with rising taxi fares each year with no corresponding increase in taxi services which they should get and the number of taxi licences is a crucial determination of such services consumers get. If customer is in the centre of everything we do in transport then licence determination in actual practice should also be transparent and accountable.