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Submission:

To: IPART

Submission: Draft Report-Annual Taxi Licence Release for Sydney 2013/2014

I would like to express my concerns about the release of more licenses. I have a taxi plate operated by Premier Cabs and I am a retired taxi driver with over 25 years experience. Whilst one of my concerns is the value of my investment and retirement likely to decrease by 25 % over 5 years, flooding the market with more taxis will not lead to an improved quality of service.

Taxi drivers already have the added burden of cleaning and rising fuel costs to contend with and it's hard enough to find a cab driver that delivers a reasonable service. The likely scenario will be that as incomes are reduced and competition to grab a decent fare increases, quality of service to passengers will also decrease. This is not a win-win for anyone. Industry must pay greater attention to achieving customer service standards, improving reliability, safety and quality of service and not to further strain relationships between drivers, operators and the industry.

Regards,

Anonymous.