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Submission: 1. the retailers made us lose jobs: they offer the customer for free meter installation. 2. the retailers make the metering work from one day work (back to 1/12/2017) to two months . 3. too many metering provider: before we just deal with ausgrid, endeavour and essential energy but now we need to get all retailer authorisation to do them metering. 4. too complicated metering processing: complicated metering application make contractor give up the metering job. 5. different rules from different retailers for the metering work.