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Submission: I have worked in the electricity industry all of my working life and during that time cost of power was very reasonable. Profits to the government and the electricity supplier were generous. But now prices have become outrageous with many customers struggling to pay their accounts. Many of us lost our jobs (due to poor ill-informed politicians) through so called "voluntary redundancies" to achieve a more efficient structure- what a load of rubbish! Since that time electricity costs have soared more than 120+%. So my question to IPART what are you doing about this injustice to the average person?