



WHAT

IPART is undertaking the 2020 public water utility (PWU) operational audits. We conduct these audits annually.

We develop scopes for these audits using our risk-based regulatory model outlined in our [Compliance and Enforcement Policy](#).

We are seeking input from government agencies, customers and other interested stakeholders on the PWUs' performance against their operating licences in their respective audit periods.



WHO

We audit the performance of Hunter Water, Sydney Water and Water NSW against their [operating licences](#):

- ▼ Hunter Water Corporation Operating Licence 2017-2022
- ▼ Sydney Water Corporation Operating Licence 2019-2023
- ▼ Water NSW Operating Licence 2017-2022.

In 2020 we are auditing the three PWUs for the following audit periods:

Hunter Water

1 November 2019 to 31 October 2020

Sydney Water

1 July 2019 to 30 June 2020

Water NSW

31 August 2019 to 31 August 2020.



NEXT

Stakeholder comments are open for six weeks and close on **3 July 2020**.

We will consider all stakeholder submissions in the scopes for the 2020 operational audits.

Please direct any enquiries to:

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