

IPART is setting prices for Hunter Water customers from 1 July 2020

Public Hearing – 19 November

The Independent Pricing and Regulatory Tribunal (IPART) is reviewing the prices for Hunter Water's water, wastewater, stormwater and related services from 1 July 2020.

If you would like to learn more about this review, IPART has published an Issues Paper, a customer summary, Hunter Water's pricing proposal and submissions from stakeholders on our website (www.ipart.nsw.gov.au).

IPART is conducting a public hearing on Tuesday 19 November from 10:30am (registration from 10:00am). We will also be holding a drop in session from 5:00pm to 7:00pm. The venue for the public hearing and drop in session is:

Harbourview on Queens Wharf

150 Wharf Road

Newcastle, NSW.

The public hearing will also include our investigation of dishonoured and declined payment fees, which we are reviewing pursuant to Terms of Reference that are available on the IPART website at www.ipart.nsw.gov.au/TOR-dishonoured-and-declined-payment-fees.

The agenda for the public hearing is available on the IPART website at www.ipart.nsw.gov.au. If you wish to attend, please register on the IPART website, or by contacting Arsh Suri on (02) 9113 7730 or Arsh_Suri@ipart.nsw.gov.au. Inquiries should be directed to John Madden on (02) 9113 7780 or water@ipart.nsw.gov.au.

Liz Livingstone, Chief Executive Officer
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