### PART 2 - CORPORATE SERVICES

REVIEW DATE: POLICY NO: 2.03.08

POLICY TITLE: RATE RELIEF TO RATEPAYERS SUFFERING HARDSHIP

FILE NO: GT4811

#### **OBJECTIVE**

(i) To describe the rate relief that will be offered to ratepayers suffering financial hardship.

(ii) To set out the mechanisms under which applications for rate relief under this policy will be determined by staff.

### **POLICY STATEMENT**

# 1. Scope

Rate relief given under this policy shall be by either:

- (a) extension of time to pay rates beyond the due dates, or
- (b) an arrangement for periodic payment of rates by instalments that go beyond the due dates.

### 2. Limitations

Rates will not be waived or reduced.

## 3. Determination of Applications

The Rating Co-ordinator will consider each application for rate relief under this policy on its merits and determine:

- (a) whether hardship exists, and if so
- (b) the scope of the rate relief to be given, and
- (c) whether interest is to be written off.

A Rates Relief Review Committee comprising the Director Corporate Services, Manager Finance, and Rating Co-ordinator will be formed.

If a ratepayer is dissatisfied with a determination of the Rating Co-ordinator under this policy, the ratepayer may request that the Rates Review Relief Committee review the decision.

Adopted	Confirmed	Amended
Date: 15/6/2005	Date:	Date:
Min No: 110	Min No:	Min No: