



ANNEXURE 6
COMMUNITY CONSULTATION





CONSULTATION GUIDES

- **Community Engagement Plan**
- **Information Kit**





**SPECIAL RATES VARIATION APPLICATION (IPART)
COMMUNITY ENGAGEMENT PLAN**

Trim Ref: 14/8084

Background:

The success of Burwood Council's application to IPART for a Special Rates Variation (SRV) will be determined by the extent the community is informed of Council's decision to implement a rate increase.

In order for the application to be successful, IPART requires the following:

1. "That the council clearly communicated the full impact of the proposed rate increases to ratepayers"
2. "That the council clearly communicated what the special variation will fund"

Therefore, it is necessary for Council to undertake extensive community consultation prior to the application process in order to provide ample evidence to IPART that the community were informed of Council's proposed SRV.

Key Dates:

Start of community engagement: 13 November 2013 – Launched 13 November
 Notification of intention to IPART: 13 December 2013 – Submitted 26 Nov (W13/2239)
 First Council Meeting of 2014: 17 February 2014
 Application Deadline to IPART: 24 February 2014

Plan:

TIMEFRAME	METHOD OF ENGAGEMENT	TARGET MARKET	ACTION
11-12 Nov 2013	Media Kit to Councillors	Councillors	A Media Kit containing SRV information and FAQ will be distributed to Councillors
13 Nov 2013	Website	Online users	Website section goes live Designated section on Council's website, or the creation of a separate micro-site, which will include all the required information
25-27 Nov 2013	Mayoral Letter and Special Newsletter	Mail out to 14,000 ratepayers and businesses in Burwood LGA	Letter from Mayor Special newsletter incorporating all the information on SRV such as the impact, alternatives, links to website/survey etc...



13 Nov – 22 Nov	Media Releases	Local publications (combined circulation of 150,000+): <ul style="list-style-type: none"> ▪ Inner West Courier ▪ Burwood Scene 	A series of media releases will be distributed to media outlets providing information about the SRV, the impact it will have and how residents can provide feedback (including public hearing dates)
27 Nov 2013	Email to e-news subscribers	E-news subscribers	Email containing information on SRV, how to provide feedback, link to the survey and dates for the public meetings
27 Nov 2013	Email to survey focus group	Council's focus group consists of 20 members who engage with Council on a range of issues	Email will ask for feedback and invite the members to the public meetings
27 Nov 2013	Letter to local Chambers of Commerce	Local Chambers of Commerce: <ul style="list-style-type: none"> ▪ Strathfield ▪ Croydon Park ▪ Burwood 	Include information to pass onto members
27 Nov 2013	Letters/emails to community groups	Groups include: <ul style="list-style-type: none"> ▪ Seniors ▪ CALD ▪ Disability ▪ Family & Children 	Letters/emails will be sent to community groups These will include additional information on Council's <i>Rates and Charges Hardship Assistance Policy</i>
13 Nov - Jan 2013-14	Paper advertising: Local papers	Local publications: <ul style="list-style-type: none"> ▪ Burwood Scene 	Advertisements will include information on SRV, how to comment, links to the website and online survey etc...
28 - 30 Nov 2013	Micromex Phone Survey	Results will provide a statistically valid representation of the LGA	Phone survey with a random sample with translators available for CALD members
6 Dec 2013	Live Twitter session	Twitter followers (449)	A half hour Q&A session answering questions on SRV
27 Nov – 26 Jan 2013-14	Mayoral Column	Local publications (combined circulation of 150,000+): <ul style="list-style-type: none"> ▪ Inner West Courier 	Information on SRV as part of Mayoral Column including dates on hearings, where to access information etc...



		<ul style="list-style-type: none"> ▪ Burwood Scene 	
29 Nov - Feb 2013-14	Paper advertising: Cultural and Linguistically Diverse (CALD) media	<p>CALD Papers</p> <ul style="list-style-type: none"> ▪ La Fiamma (30,000) ▪ Sing Tao (25,000) ▪ El Telegraph (34,000) ▪ Neos Kosmos (N/A) 	<p>Inform CALD members of the community of SRV and how to access information</p> <p>Articles will be translated into Arabic, Chinese, Greek and Italian</p>
4 & 5 Dec 2013	2 x public meetings		<p>Public meetings will provide information on the SRV and the impact on the conditions of road/paths with and without the increase</p> <p>Promoted through special newsletter, website, social media, email, mail out to subscribers and advertisements</p>
Dec 2013	Section in Burwood Update Newsletter – December Edition	Mail out to 14,000 households and businesses in Burwood LGA	Section allocated to information on the SRV
Ongoing	Online advertisement	Burwood Scene online	Advertisement will have click through/link to website
Ongoing	Social Media	Social Media users (1000+) who may typically not engage with Council through traditional forms of communications	The Social Media campaign will feature a series of posts on the SRV, linking back to the website and online survey.
Ongoing	Static displays	Visitors to Council facilities (12,000 visitors during the 12-13 Financial Year)	Signage at Council's facilities: Chambers, Library, Woodstock and EAC
Ongoing	Online survey	Online users	Collateral material will advertise the online survey where available





SPECIAL RATE VARIATION (SRV) INFORMATION KIT

November 2013



Burwood Council

heritage ■ progress ■ pride

Introduction

In 2010, Council carried out an extensive consultation for the Burwood2030 Community Strategic Plan, a blueprint for the community's needs and aspirations for the area.

One of the main priorities identified during this process was the need to maintain and upgrade local infrastructure including roads, footpaths and parks.

Since then, Council has carried out a comprehensive capital works program to improve our local infrastructure.

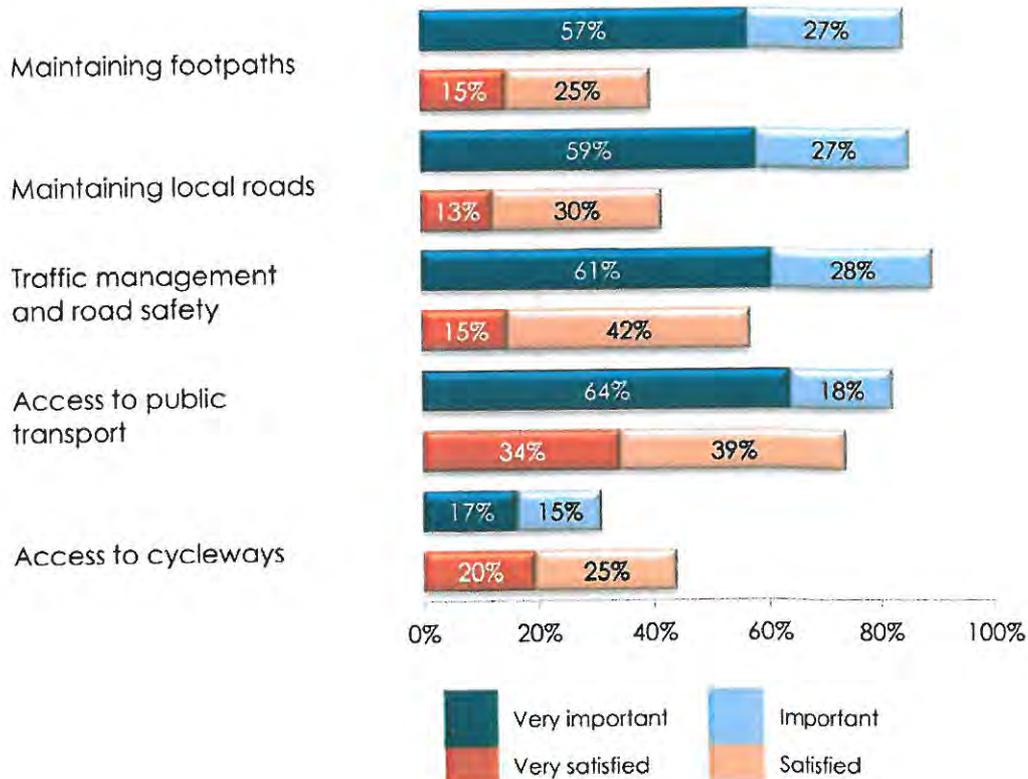
In early 2012, Council undertook a professional audit on roads, footpaths, kerbs and gutter in order to determine the condition of our infrastructure.

Each footpath, road, kerb and gutter was given a category ranking from 1-5 based on their condition, forming the basis of Council's long term capital works management strategy:

- Condition 1-2 = Green / Good
- Condition 3 = Orange / Medium
- Condition 4-5 = Red / Poor

While continuing to deliver these works, earlier this year, Council conducted a community survey, to determine whether the needs of residents had changed since 2010.

The results aligned with the outcomes of the Burwood2030 Community Strategic Plan, demonstrating that residents still regard maintaining local infrastructure as a high priority.



Base: Importance n=500, Satisfaction n=155-444

Results from the community satisfaction survey

T-Corp Report

In April 2013, The NSW Treasury Corporation released *Financial Sustainability of the New South Wales Local Government Sector*. The report provided a financial assessment of the 152 councils in NSW. In the report, Burwood was given a Sustainability Rating of 'weak' however was given a 'positive' Outlook. This was a result of the implementation of a number of financial plans and strategies which have improved Council's efficiency and its delivery of service.

In addition to presenting a financial outlook, the report also assessed the current asset position of councils including their backlog in infrastructure. The results below are derived from the TCorp analysis of NSW councils:

Current asset position

Total Roads (km)	82
Total Bridge Length (m)	12
Total Assets 2013 (TCorp 000's)	\$386,126
Assets Per Capita	\$11,256
Total Infrastructure Backlog 2012 (TCorp 000's)	\$167,688
Infrastructure Backlog per capita	\$4,888

What is a Special Rate Variation (SRV)?

Rate pegging was introduced by the NSW Government in 1977 to limit the amount by which councils can increase its rate revenue from one year to the next.

Currently, council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg', however it does not take into consideration rising costs and residents' demand for increased services.

As a result, councils are able to apply for a SRV under Section 508A of the *Local Government Act 1993*.

Why do we need a SRV?

Our major source of revenue has been limited in growth because of rate pegging. Despite consecutive years of returning to surplus, the community's increasing demand for services and the rising costs associated with providing them will mean that Council will not be able to address the backlog in infrastructure.

This year, Council was successful in obtaining a loan of \$2m from the State Government in two rounds of the Local Infrastructure Renewal Scheme (LIRS). Although Council is currently applying for an additional \$2m in the third round of the LIRS, this will not be a sustainable long term funding option to improve our infrastructure.

Without a SRV, Council will only be able to upgrade roads, footpaths, kerbs and gutters that are considered a high priority and other important Council services may likely be compromised in order to fund infrastructure upgrades.

What are our options?

Council will be applying for compounded increase under s508A of the *Local Government Act 1993*.

"Successive annual percentage increases (for between 2 and 7 years), which remain permanently in the rate base"

s508A Local Government Act 1993

Three funding options have been put forward; improve service, maintain service and decline in service. Council is currently undertaking consultation with the community in order to inform them on the various options available. A decision will be made in the first Council Meeting of 2014.

DECLINE IN SERVICE <i>(Option 1)</i>	Current service levels would be maintained in the short term, but later decline. Rates increase only by approved 'rate peg' amount. Council's capital works program may be compromised and priority will be given to essential infrastructure projects.
MAINTAIN SERVICE <i>(Option 2)</i>	Maintain current service levels and priority infrastructure. Rates will increase progressively each year over seven years at a lower rate than Option 3. Council's capital works program may be compromised.
IMPROVE SERVICE <i>(Option 3)</i>	Improved service levels, new capital projects, upgrading and maintenance of existing infrastructure. This is supported by a special variation each year over seven years commencing 2014/15. The improvements are outlined in the attached newsletter and detailed on the website.

What is the percentage increase in rates per year?

	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	Cumulative Impact
DECLINE IN SERVICE	3%	3%	3%	3%	3%	3%	3%	23%
MAINTAIN SERVICE	5.5%	6.5%	7%	7.5%	7.5%	7.5%	7.5%	60.6%
IMPROVE SERVICE	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	65.9%

Note: all scenarios include the rate peg adjustment set by IPART estimated at 3%

What will each option mean for Council services?

Decline in Service:

Rates would increase only by the State Government rate cap of approximately 3% per annum. Service levels will likely be reduced to make savings each year.

Under this option savings could include:

- Reduced opening hours or possible closure of facilities including pools, libraries, etc
- Reduced maintenance of sporting facilities, parks and gardens
- Reduced maintenance of roads, footpaths, cycleways and drains
- Reduced environmental programs (e.g. weed removal and native vegetation programs)
- Longer processing times for customer requests, applications and permits.
- Fewer community events
- Less funds for community sponsorship and economic development
- Large increases in user fees and charges

Maintain Service:

The second option is maintain services. To maintain current service levels, rates would need to progressively rise above the State Government rate cap to 7.5% in 2020/21.

This would mean the following for Council:

- Maintaining opening hours and programs at pools, libraries, although no new facilities would be constructed
- Maintenance of sporting facilities, parks and gardens would remain as is, with no increase to mowing, planting or maintenance
- Construction of roads, footpaths, cycleways and drains would be maintained

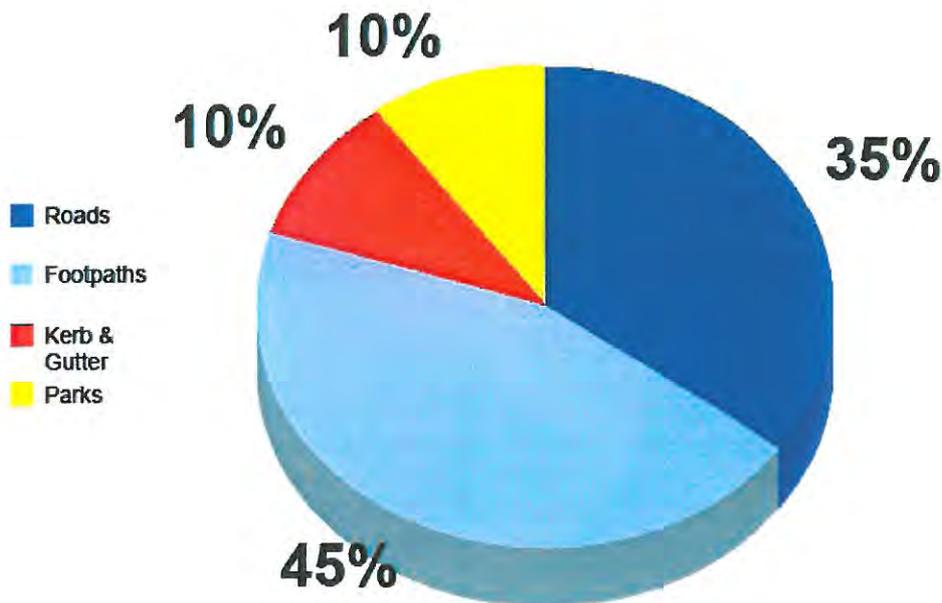
- Environmental programs would be retained (e.g. weed removal and native vegetation programs)
- Processing times for customer requests, applications and permits would remain the same
- Community events would be maintained, but not expanded
- Funding of community sponsorship and Economic Development would be maintained

Improve Service:

The final option is improve services. In addition to maintaining all current service levels this option would enable Council to provide the community with the following enhancements:

- Resheet an extra 32,000 square metres of roads above the Decline option across the LGA over seven years
- Reconstruct an additional 23,600 square metres of footpath above the Decline option over seven years
- Reconstruct more than 5,500 metres of kerb and gutters
- Council will be able to do the following in our local parks:
 - Install new playgrounds
 - Install shade structures
 - Upgrade amenity blocks
 - Install park exercise equipment
 - Install floodlighting for a sportsground
 - Install solar lighting
 - Upgrade park amenities (BBQ areas and picnic tables)

Where will the additional money go?



Please note: This is an estimate from Engineering Staff based on an assessment of current infrastructure. The allocation of funds is not permanent and can be changed during the seven year period provided it is spent on infrastructure maintenance.

How will this affect ratepayers?

DECLINE	2013/ 2014*	(3%) 2014/ 2015	(3%) 2015/ 2016	(3%) 2016/ 2017	(3%) 2017/ 2018	(3%) 2018/ 2019	(3%) 2019/ 2020	(3%) 2020/ 2021	Additional payment at the end of 7 years (23% compounded increase)
Residential:	\$1,043	\$1,074	\$1,106	\$1,139	\$1,174	\$1,209	\$1,245	\$1,282	\$239
Town Centre - Residential:	\$918	\$946	\$974	\$1,003	\$1,033	\$1,064	\$1,096	\$1,129	\$211
Business:	\$2,643	\$2,722	\$2,804	\$2,888	\$2,975	\$3,064	\$3,156	\$3,250	\$607
Business B:	\$10,643	\$10,962	\$11,291	\$11,630	\$11,978	\$12,338	\$12,708	\$13,089	\$2,446
Business C:	\$9,898	\$10,194	\$10,500	\$10,815	\$11,140	\$11,474	\$11,818	\$12,173	\$2,275
Business D:	\$101,346	\$104,387	\$107,518	\$110,744	\$114,066	\$117,488	\$121,013	\$124,643	\$23,297
Town Centre - Minor Business:	\$3,598	\$3,706	\$3,817	\$3,932	\$4,050	\$4,171	\$4,296	\$4,425	\$827
MAINTAIN	2013/ 2014*	(5.5%) 2014/ 2015	(6.5%) 2015/ 2016	(7%) 2016/ 2017	(7.5%) 2017/ 2018	(7.5%) 2018/ 2019	(7.5%) 2019/ 2020	(7.5%) 2020/ 2021	Additional payment at the end of 7 years (60.6% compounded increase)
Residential:	\$1,043	\$1,100	\$1,172	\$1,254	\$1,348	\$1,449	\$1,557	\$1,674	\$631
Town Centre - Residential:	\$918	\$969	\$1,032	\$1,104	\$1,187	\$1,276	\$1,371	\$1,474	\$556
Business:	\$2,643	\$2,788	\$2,969	\$3,177	\$3,416	\$3,672	\$3,947	\$4,243	\$1,600
Business B:	\$10,643	\$11,228	\$11,958	\$12,795	\$13,755	\$14,786	\$15,895	\$17,087	\$6,444
Business C:	\$9,898	\$10,442	\$11,121	\$11,899	\$12,791	\$13,751	\$14,782	\$15,891	\$5,993
Business D:	\$101,346	\$106,920	\$113,870	\$121,841	\$130,979	\$140,802	\$151,363	\$162,715	\$61,369
Town Centre - Minor Business:	\$3,598	\$3,796	\$4,043	\$4,326	\$4,650	\$4,999	\$5,374	\$5,777	\$2,179
IMPROVE	2013/ 2014*	(7.5%) 2014/ 2015	(7.5%) 2015/ 2016	(7.5%) 2016/ 2017	(7.5%) 2017/ 2018	(7.5%) 2018/ 2019	(7.5%) 2019/ 2020	(7.5%) 2020/ 2021	Additional payment at the end of 7 years (65.9% compounded increase)
Residential:	\$1,043	\$1,121	\$1,205	\$1,295	\$1,392	\$1,497	\$1,609	\$1,730	\$687
Town Centre - Residential:	\$918	\$987	\$1,061	\$1,141	\$1,226	\$1,318	\$1,417	\$1,523	\$605
Business:	\$2,643	\$2,841	\$3,054	\$3,283	\$3,530	\$3,794	\$4,079	\$4,385	\$1,742
Business B:	\$10,643	\$11,441	\$12,299	\$13,221	\$14,213	\$15,279	\$16,425	\$17,657	\$7,014
Business C:	\$9,898	\$10,640	\$11,438	\$12,296	\$13,218	\$14,209	\$15,275	\$16,420	\$6,522
Business D:	\$101,346	\$108,947	\$117,118	\$125,902	\$135,345	\$145,495	\$156,408	\$168,138	\$66,792
Town Centre - Minor Business:	\$3,598	\$3,868	\$4,158	\$4,470	\$4,805	\$5,166	\$5,553	\$5,969	\$2,371

*2013/14 prior to the proposed introduction of SRV

Media and General Enquiries

During the consultation process elected representatives and staff may be approached by both the media and residents. Councillors and staff should direct the enquirer to the website for information where possible.

It is important to note that this is a consultation stage and no formal decision has been made regarding the various funding options.

A summary of the community consultation will be presented in a Councillor Workshop in late January 2014 and a decision will be made at the first Council Meeting of 2014.

Community Engagement Process

TIMEFRAME	METHOD OF ENGAGEMENT	ACTION
13 Nov 2013	Website	Website section goes live Designated section on Council's website, or the creation of a separate micro-site, which will include all the required information
13 - 20 Nov 2013	Mayoral Letter and Special Newsletter	Letter from Mayor Special newsletter incorporating all the information on SRV such as the impact, alternatives, links to website/survey etc...
13 Nov – 22 Nov	Media Releases	A series of media releases will be distributed to media outlets providing information about the SRV, the impact it will have and how residents can provide feedback (including public hearing dates)
15 Nov 2013	Email to news subscribers	Email containing information on SRV, how to provide feedback, link to the survey and dates for the public meetings
15 Nov 2013	Email to survey focus group	Email will ask for feedback and invite the members to the public meetings
15 Nov 2013	Letter to local Chambers of Commerce	Include information to pass onto members
15 Nov 2013	Letters/emails to community groups	Letters/emails will be sent to community groups These will include additional information on Council's <i>Rates and Charges Hardship Assistance Policy</i>
19 Nov - Feb 2013-14	Paper advertising: Local papers	Advertisements will include information on SRV, how to comment, links to the website and online survey etc...
22 - 30 Nov 2013	Micromex Phone Survey	Phone survey with a random sample with translators available for CALD members
26 Nov 2013	Live Twitter session	A half hour Q&A session answering questions on SRV
27 Nov – 26 Jan 2013-14	Mayoral Column	Information on SRV as part of Mayoral Column including dates on hearings, where to access information etc...
29 Nov - Feb 2013-14	Paper advertising: Cultural and Linguistically Diverse (CALD) media	Inform CALD members of the community of SRV and how to access information Articles will be translated into Arabic, Chinese, Greek and Italian
4 & 5 Dec 2013	2 x public meetings	Public meetings will provide information on the SRV and the impact on the conditions of road/paths with and without the increase Promoted through special newsletter, website, social media, email, mail out to subscribers and advertisements
Dec 2013	Section in Burwood Update Newsletter – December Edition	Section allocated to information on the SRV
Ongoing	Online advertisement	Advertisement will have click through/link to website
Ongoing	Social Media	The Social Media campaign will feature a series of posts on the SRV, linking back to the website and online survey.
Ongoing	Static displays	Signage at Council's facilities: Chambers, Library, Woodstock and EAC
Ongoing	Online survey	Collateral material will advertise the online survey where available

[END OF INFORMATION KIT]



INFORMATION TO RATEPAYERS

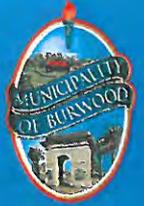
- **Letters to ratepayers:**
 - Residential
 - Residential (Town Centre)
 - Minor Business (Town Centre)
 - Business
 - Business (Category B)
 - Business (Category C)
 - Business (Category D)
 - Mixed Development
- **Special Newsletter**
- **Burwood Update residents newsletter**
 - Front and back page





Councillor John Faker
 Burwood Mayor
Working for Our Community

Burwood Council
 heritage • progress • pride
 Office of the Mayor



FILE COPY

Trim Ref: 13/45918
 26 November 2013

Dear [REDACTED]

Funding our future: What is a Special Rate Variation?

In 2010 and 2013 Burwood Council spoke with the community to find out which services are most important to you.

After hearing your feedback, we identified that one of your key priorities is maintaining our local infrastructure.

Since then, we've carried out an extensive capital works program to improve our local roads, footpaths, parks and facilities. In fact, last financial year we reconstructed 2,200 square metres of footpath, resheeted 1.5 kilometres of asphalt roadway and installed new play equipment in our parks.

Unfortunately, despite our sound financial position, we won't be able to continue improving infrastructure at the current level, as the rising costs associated with these services are higher than the revenue we receive through rate payments.

Currently, Council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg'. Rate pegging limits the amount by which councils can increase rate revenue from one year to the next, however it does not take into consideration rising costs and residents' demand for increased services.

In order to maintain and upgrade local infrastructure at the current level, we will need to apply for a Special Rate Variation (SRV) above the current rate peg.

It's now time, as a community, that we decide how we will fund our future.

What are our options?

DECLINE IN SERVICE <i>(Option 1)</i>	Current service levels would be maintained in the short term, but later decline. Rates increase only by approved 'rate peg' amount. Council's capital works program may be compromised and priority will be given to essential infrastructure projects.
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What is the percentage increase in rates per year?

	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	Compounded increase
DECLINE IN SERVICE	3%	3%	3%	3%	3%	3%	3%	23%
MAINTAIN SERVICE	5.5%	6.5%	7%	7.5%	7.5%	7.5%	7.5%	60.6%
IMPROVE SERVICE	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	65.9%

Note: all scenarios include the rate peg adjustment set by IPART estimated at 3%

What impact will this have on you?

Below is the average annual rate for a **Residential** ratepayer in Burwood under each scenario over the next seven years.

	2013/14 Avg. Rates	2014/15 Avg. Rates	2015/16 Avg. Rates	2016/17 Avg. Rates	2017/18 Avg. Rates	2018/19 Avg. Rates	2019/20 Avg. Rates	2020/21 Avg. Rates	Additional payment at the end of 7 years
DECLINE IN SERVICE	\$1,043*	\$1,074	\$1,106	\$1,139	\$1,174	\$1,209	\$1,245	\$1,282	\$239
MAINTAIN SERVICE	\$1,043*	\$1,100	\$1,172	\$1,254	\$1,348	\$1,449	\$1,557	\$1,674	\$631
IMPROVE SERVICE	\$1,043*	\$1,121	\$1,205	\$1,295	\$1,392	\$1,497	\$1,609	\$1,730	\$687

*Prior to introduction of SRV

Want to find out more?

For more information on the proposed SRV and to find out how you can have your say, please refer to the attached newsletter or visit Council's website at burwood.nsw.gov.au.

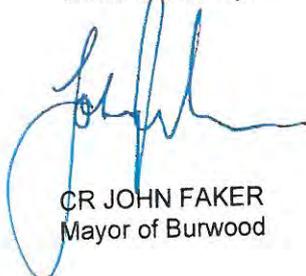
You can also attend one of our public information sessions which will be held at Council Chambers on the following dates:

- Information Session 1:** Wednesday, 4 December
11am – 12.30pm
- Information Session 2:** Thursday, 5 December
6pm – 7.30pm

RSVP to ourfuture@burwood.nsw.gov.au or call Council on 02 9911 9911

I encourage you to participate in this important discussion. Your feedback is essential in ensuring that Burwood remains a proud place to live, work and visit.

Yours sincerely

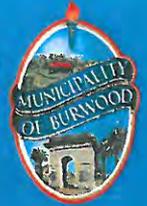


CR JOHN FAKER
Mayor of Burwood



Councillor John Faker
 Burwood Mayor
Working for Our Community

Burwood Council
 heritage • progress • pride
 Office of the Mayor



FILE COPY

Trim Ref: 13/45922
 26 November 2013

Dear

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Note: all scenarios include the rate peg adjustment set by IPART estimated at 3%

What impact will this have on you?

Below is the average annual rate for a **Residential (Town Centre)** ratepayer in Burwood under each scenario over the next seven years.

	2013/14 Avg. Rates	2014/15 Avg. Rates	2015/16 Avg. Rates	2016/17 Avg. Rates	2017/18 Avg. Rates	2018/19 Avg. Rates	2019/20 Avg. Rates	2020/21 Avg. Rates	Additional payment at the end of 7 years
DECLINE IN SERVICE	\$918*	\$946	\$974	\$1,003	\$1,033	\$1,064	\$1,096	\$1,129	\$211
MAINTAIN SERVICE	\$918*	\$969	\$1,032	\$1,104	\$1,187	\$1,276	\$1,371	\$1,474	\$556
IMPROVE SERVICE	\$918*	\$987	\$1,061	\$1,141	\$1,226	\$1,318	\$1,417	\$1,523	\$605

*Prior to introduction of SRV

Want to find out more?

For more information on the proposed SRV and to find out how you can have your say, please refer to the attached newsletter or visit Council's website at burwood.nsw.gov.au.

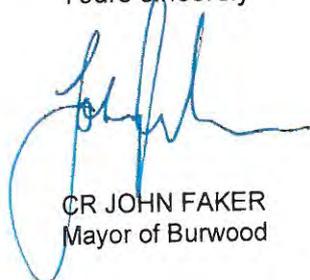
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11am – 12.30pm
- Information Session 2:** Thursday, 5 December
6pm – 7.30pm

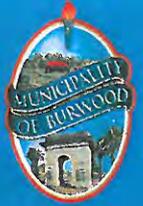
RSVP to ourfuture@burwood.nsw.gov.au or call Council on 02 9911 9911

I encourage you to participate in this important discussion. Your feedback is essential in ensuring that Burwood remains a proud place to live, work and visit.

Yours sincerely



CR JOHN FAKER
Mayor of Burwood



FILE COPY



Trim Ref: 13/45921
 26 November 2013

Dear

Funding our future: What is a Special Rate Variation?

In 2010 and 2013 Burwood Council spoke with the community to find out which services are most important to you.

After hearing your feedback, we identified that one of your key priorities is maintaining our local infrastructure.

Since then, we've carried out an extensive capital works program to improve our local roads, footpaths, parks and facilities. In fact, last financial year we reconstructed 2,200 square metres of footpath, resheeted 1.5 kilometres of asphalt roadway and installed new play equipment in our parks.

Unfortunately, despite our sound financial position, we won't be able to continue improving infrastructure at the current level, as the rising costs associated with these services are higher than the revenue we receive through rate payments.

Currently, Council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg'. Rate pegging limits the amount by which councils can increase rate revenue from one year to the next, however it does not take into consideration rising costs and residents' demand for increased services.

In order to maintain and upgrade local infrastructure at the current level, we will need to apply for a Special Rate Variation (SRV) above the current rate peg.

It's now time, as a community, that we decide how we will fund our future.

What are our options?

DECLINE IN SERVICE <i>(Option 1)</i>	Current service levels would be maintained in the short term, but later decline. Rates increase only by approved 'rate peg' amount. Council's capital works program may be compromised and priority will be given to essential infrastructure projects.
MAINTAIN SERVICE <i>(Option 2)</i>	Maintain current service levels and priority infrastructure. Rates will increase progressively each year over seven years commencing 2014/15 at a lower rate than Option 3. Council's capital works program may be compromised.
IMPROVE SERVICE <i>(Option 3)</i>	Improved service levels, new capital projects, upgrading and maintenance of existing infrastructure. This is supported by a special variation each year over seven years. The improvements are outlined in the attached newsletter and detailed on the website.

What is the percentage increase in rates per year?

	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	Compounded increase
DECLINE IN SERVICE	3%	3%	3%	3%	3%	3%	3%	23%
MAINTAIN SERVICE	5.5%	6.5%	7%	7.5%	7.5%	7.5%	7.5%	60.6%
IMPROVE SERVICE	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	65.9%

Note: all scenarios include the rate peg adjustment set by IPART estimated at 3%

What impact will this have on you?

Below is the average annual rate for a **Minor Business (Town Centre)** ratepayer in Burwood under each scenario over the next seven years.

	2013/14 Avg. Rates	2014/15 Avg. Rates	2015/16 Avg. Rates	2016/17 Avg. Rates	2017/18 Avg. Rates	2018/19 Avg. Rates	2019/20 Avg. Rates	2020/21 Avg. Rates	Additional payment at the end of 7 years
DECLINE IN SERVICE	\$3,598*	\$3,706	\$3,817	\$3,932	\$4,050	\$4,171	\$4,296	\$4,425	\$827
MAINTAIN SERVICE	\$3,598*	\$3,796	\$4,043	\$4,326	\$4,650	\$4,999	\$5,374	\$5,777	\$2,179
IMPROVE SERVICE	\$3,598*	\$3,868	\$4,158	\$4,470	\$4,805	\$5,166	\$5,553	\$5,969	\$2,371

* Prior to introduction of SRV

Want to find out more?

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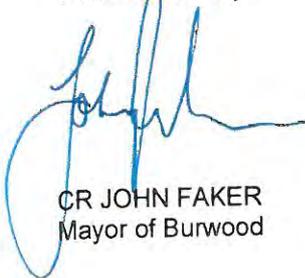
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Yours sincerely



CR JOHN FAKER
Mayor of Burwood



Councillor John Faker

Burwood Mayor

Working for Our Community

Burwood Council

heritage • progress • pride

Office of the Mayor



FILE COPY

Trim Ref: 13/45917
26 November 2013

Dear [REDACTED]

Funding our future: What is a Special Rate Variation?

In 2010 and 2013 Burwood Council spoke with the community to find out which services are most important to you.

After hearing your feedback, we identified that one of your key priorities is maintaining our local infrastructure.

Since then, we've carried out an extensive capital works program to improve our local roads, footpaths, parks and facilities. In fact, last financial year we reconstructed 2,200 square metres of footpath, resheeted 1.5 kilometres of asphalt roadway and installed new play equipment in our parks.

Unfortunately, despite our sound financial position, we won't be able to continue improving infrastructure at the current level, as the rising costs associated with these services are higher than the revenue we receive through rate payments.

Currently, Council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg'. Rate pegging limits the amount by which councils can increase rate revenue from one year to the next, however it does not take into consideration rising costs and residents' demand for increased services.

In order to maintain and upgrade local infrastructure at the current level, we will need to apply for a Special Rate Variation (SRV) above the current rate peg.

It's now time, as a community, that we decide how we will fund our future.

What are our options?

DECLINE IN SERVICE (Option 1)	Current service levels would be maintained in the short term, but later decline. Rates increase only by approved 'rate peg' amount. Council's capital works program may be compromised and priority will be given to essential infrastructure projects.
MAINTAIN SERVICE (Option 2)	Maintain current service levels and priority infrastructure. Rates will increase progressively each year over seven years commencing 2014/15 at a lower rate than Option 3. Council's capital works program may be compromised.
IMPROVE SERVICE (Option 3)	Improved service levels, new capital projects, upgrading and maintenance of existing infrastructure. This is supported by a special variation each year over seven years. The improvements are outlined in the attached newsletter and detailed on the website.

What is the percentage increase in rates per year?

	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	Compounded increase
DECLINE IN SERVICE	3%	3%	3%	3%	3%	3%	3%	23%
MAINTAIN SERVICE	5.5%	6.5%	7%	7.5%	7.5%	7.5%	7.5%	60.6%
IMPROVE SERVICE	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	65.9%

Note: all scenarios include the rate peg adjustment set by IPART estimated at 3%

What impact will this have on you?

Below is the average annual rate for a **Business** ratepayer in Burwood under each scenario over the next seven years.

	2013/14 Avg. Rates	2014/15 Avg. Rates	2015/16 Avg. Rates	2016/17 Avg. Rates	2017/18 Avg. Rates	2018/19 Avg. Rates	2019/20 Avg. Rates	2020/21 Avg. Rates	Additional payment at the end of 7 years
DECLINE IN SERVICE	\$2,643*	\$2,722	\$2,804	\$2,888	\$2,975	\$3,064	\$3,156	\$3,250	\$607
MAINTAIN SERVICE	\$2,643*	\$2,788	\$2,969	\$3,177	\$3,416	\$3,672	\$3,947	\$4,243	\$1,600
IMPROVE SERVICE	\$2,643*	\$2,841	\$3,054	\$3,283	\$3,530	\$3,794	\$4,079	\$4,385	\$1,742

* Prior to introduction of SRV

Want to find out more?

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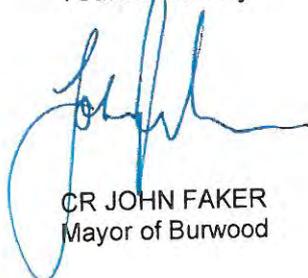
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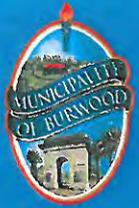
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Yours sincerely



CR JOHN FAKER
Mayor of Burwood



FILE COPY

Trim Ref: 13/45919
 26 November 2013



Funding our future: What is a Special Rate Variation?

In 2010 and 2013 Burwood Council spoke with the community to find out which services are most important to you.

After hearing your feedback, we identified that one of your key priorities is maintaining our local infrastructure.

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In order to maintain and upgrade local infrastructure at the current level, we will need to apply for a Special Rate Variation (SRV) above the current rate peg.

It's now time, as a community, that we decide how we will fund our future.

What are our options?

DECLINE IN SERVICE <i>(Option 1)</i>	Current service levels would be maintained in the short term, but later decline. Rates increase only by approved 'rate peg' amount. Council's capital works program may be compromised and priority will be given to essential infrastructure projects.
MAINTAIN SERVICE <i>(Option 2)</i>	Maintain current service levels and priority infrastructure. Rates will increase progressively each year over seven years commencing 2014/15 at a lower rate than Option 3. Council's capital works program may be compromised.
IMPROVE SERVICE <i>(Option 3)</i>	Improved service levels, new capital projects, upgrading and maintenance of existing infrastructure. This is supported by a special variation each year over seven years. The improvements are outlined in the attached newsletter and detailed on the website.

What is the percentage increase in rates per year?

	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	Compounded increase
DECLINE IN SERVICE	3%	3%	3%	3%	3%	3%	3%	23%
MAINTAIN SERVICE	5.5%	6.5%	7%	7.5%	7.5%	7.5%	7.5%	60.6%
IMPROVE SERVICE	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	65.9%

Note: all scenarios include the rate peg adjustment set by IPART estimated at 3%

What impact will this have on you?

Below is the average annual rate for a **Business (Category B)** ratepayer in Burwood under each scenario over the next seven years.

	2013/14 Avg. Rates	2014/15 Avg. Rates	2015/16 Avg. Rates	2016/17 Avg. Rates	2017/18 Avg. Rates	2018/19 Avg. Rates	2019/20 Avg. Rates	2020/21 Avg. Rates	Additional payment at the end of 7 years
DECLINE IN SERVICE	\$10,643*	\$10,962	\$11,291	\$11,630	\$11,978	\$12,338	\$12,708	\$13,089	\$2,446
MAINTAIN SERVICE	\$10,643*	\$11,228	\$11,958	\$12,795	\$13,755	\$14,786	\$15,895	\$17,087	\$6,444
IMPROVE SERVICE	\$10,643*	\$11,441	\$12,299	\$13,221	\$14,213	\$15,279	\$16,425	\$17,657	\$7,014

* Prior to introduction of SRV

Want to find out more?

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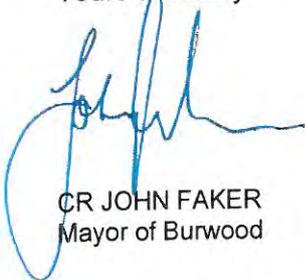
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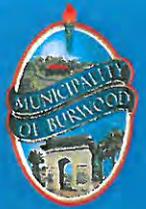
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Yours sincerely



CR JOHN FAKER
Mayor of Burwood



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Trim Ref: 13/45920
 26 November 2013

Funding our future: What is a Special Rate Variation?

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After hearing your feedback, we identified that one of your key priorities is maintaining our local infrastructure.

Since then, we've carried out an extensive capital works program to improve our local roads, footpaths, parks and facilities. In fact, last financial year we reconstructed 2,200 square metres of footpath, resheeted 1.5 kilometres of asphalt roadway and installed new play equipment in our parks.

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What are our options?

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What is the percentage increase in rates per year?

	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	Compounded increase
DECLINE IN SERVICE	3%	3%	3%	3%	3%	3%	3%	23%
MAINTAIN SERVICE	5.5%	6.5%	7%	7.5%	7.5%	7.5%	7.5%	60.6%
IMPROVE SERVICE	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	65.9%

Note: all scenarios include the rate peg adjustment set by IPART estimated at 3%

What impact will this have on you?

Below is the average annual rate for a **Business (Category C)** ratepayer in Burwood under each scenario over the next seven years.

	2013/14 Avg. Rates	2014/15 Avg. Rates	2015/16 Avg. Rates	2016/17 Avg. Rates	2017/18 Avg. Rates	2018/19 Avg. Rates	2019/20 Avg. Rates	2020/21 Avg. Rates	Additional payment at the end of 7 years
DECLINE IN SERVICE	\$9,898*	\$10,194	\$10,500	\$10,815	\$11,140	\$11,474	\$11,818	\$12,173	\$2,275
MAINTAIN SERVICE	\$9,898*	\$10,442	\$11,121	\$11,899	\$12,791	\$13,751	\$14,782	\$15,891	\$5,993
IMPROVE SERVICE	\$9,898*	\$10,640	\$11,438	\$12,296	\$13,218	\$14,209	\$15,275	\$16,420	\$6,522

* Prior to introduction of SRV

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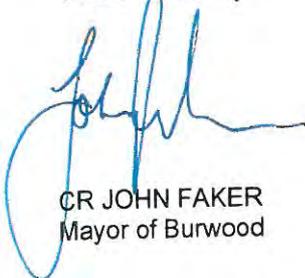
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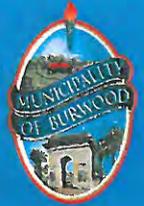
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Yours sincerely



CR JOHN FAKER
Mayor of Burwood



FILE COPY

Trim Ref: 13/45923
 26 November 2013

D

Funding our future: What is a Special Rate Variation?

In 2010 and 2013 Burwood Council spoke with the community to find out which services are most important to you.

After hearing your feedback, we identified that one of your key priorities is maintaining our local infrastructure.

Since then, we've carried out an extensive capital works program to improve our local roads, footpaths, parks and facilities. In fact, last financial year we reconstructed 2,200 square metres of footpath, resheeted 1.5 kilometres of asphalt roadway and installed new play equipment in our parks.

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What are our options?

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What is the percentage increase in rates per year?

	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	Compounded increase
DECLINE IN SERVICE	3%	3%	3%	3%	3%	3%	3%	23%
MAINTAIN SERVICE	5.5%	6.5%	7%	7.5%	7.5%	7.5%	7.5%	60.6%
IMPROVE SERVICE	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	65.9%

Note: all scenarios include the rate peg adjustment set by IPART estimated at 3%

What impact will this have on you?

Below is the average annual rate for a **Business (Category D)** ratepayer in Burwood under each scenario over the next seven years.

	2013/14 Avg. Rates	2014/15 Avg. Rates	2015/16 Avg. Rates	2016/17 Avg. Rates	2017/18 Avg. Rates	2018/19 Avg. Rates	2019/20 Avg. Rates	2020/21 Avg. Rates	Additional payment at the end of 7 years
DECLINE IN SERVICE	\$101,346*	\$104,387	\$107,518	\$110,744	\$114,066	\$117,488	\$121,013	\$124,643	\$23,297
MAINTAIN SERVICE	\$101,346*	\$106,920	\$113,870	\$121,841	\$130,979	\$140,802	\$151,363	\$162,715	\$61,369
IMPROVE SERVICE	\$101,346*	\$108,947	\$117,118	\$125,902	\$135,345	\$145,495	\$156,408	\$168,138	\$66,792

* Prior to introduction of SRV

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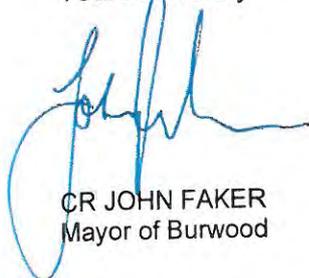
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Yours sincerely



CR JOHN FAKER
Mayor of Burwood



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Trim Ref: 13/46289
 26 November 2013

Dear [REDACTED]

Funding our future: What is a Special Rate Variation?

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After hearing your feedback, we identified that one of your key priorities is maintaining our local infrastructure.

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What are our options?

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What is the percentage increase in rates per year?

	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	Cumulative Impact
DECLINE IN SERVICE	3%	3%	3%	3%	3%	3%	3%	23%
MAINTAIN SERVICE	5.5%	6.5%	7%	7.5%	7.5%	7.5%	7.5%	60.6%
IMPROVE SERVICE	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	65.9%

Note: all scenarios include the rate peg adjustment set by IPART estimated at 3%

What impact will this have on you?

DECLINE	2013/ 2014*	(3%) 2014/ 2015	(3%) 2015/ 2016	(3%) 2016/ 2017	(3%) 2017/ 2018	(3%) 2018/ 2019	(3%) 2019/ 2020	(3%) 2020/ 2021	Additional payment at the end of 7 years (23% compounded increase)
Residential:	\$1,043	\$1,074	\$1,106	\$1,139	\$1,174	\$1,209	\$1,245	\$1,282	\$239
Town Centre - Residential:	\$918	\$946	\$974	\$1,003	\$1,033	\$1,064	\$1,096	\$1,129	\$211
Business:	\$2,643	\$2,722	\$2,804	\$2,888	\$2,975	\$3,064	\$3,156	\$3,250	\$607
Business B:	\$10,643	\$10,962	\$11,291	\$11,630	\$11,978	\$12,338	\$12,708	\$13,089	\$2,446
Business C:	\$9,898	\$10,194	\$10,500	\$10,815	\$11,140	\$11,474	\$11,818	\$12,173	\$2,275
Business D:	\$101,346	\$104,387	\$107,518	\$110,744	\$114,066	\$117,488	\$121,013	\$124,643	\$23,297
Town Centre - Minor Business:	\$3,598	\$3,706	\$3,817	\$3,932	\$4,050	\$4,171	\$4,296	\$4,425	\$827
MAINTAIN	2013/ 2014*	(5.5%) 2014/ 2015	(6.5%) 2015/ 2016	(7%) 2016/ 2017	(7.5%) 2017/ 2018	(7.5%) 2018/ 2019	(7.5%) 2019/ 2020	(7.5%) 2020/ 2021	Additional payment at the end of 7 years (60.6% compounded increase)
Residential:	\$1,043	\$1,100	\$1,172	\$1,254	\$1,348	\$1,449	\$1,557	\$1,674	\$631
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Business C:	\$9,898	\$10,442	\$11,121	\$11,899	\$12,791	\$13,751	\$14,782	\$15,891	\$5,993
Business D:	\$101,346	\$106,920	\$113,870	\$121,841	\$130,979	\$140,802	\$151,363	\$162,715	\$61,369
Town Centre - Minor Business:	\$3,598	\$3,796	\$4,043	\$4,326	\$4,650	\$4,999	\$5,374	\$5,777	\$2,179
IMPROVE	2013/ 2014*	(7.5%) 2014/ 2015	(7.5%) 2015/ 2016	(7.5%) 2016/ 2017	(7.5%) 2017/ 2018	(7.5%) 2018/ 2019	(7.5%) 2019/ 2020	(7.5%) 2020/ 2021	Additional payment at the end of 7 years (65.9% compounded increase)
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Business:	\$2,643	\$2,841	\$3,054	\$3,283	\$3,530	\$3,794	\$4,079	\$4,385	\$1,742
Business B:	\$10,643	\$11,441	\$12,299	\$13,221	\$14,213	\$15,279	\$16,425	\$17,657	\$7,014
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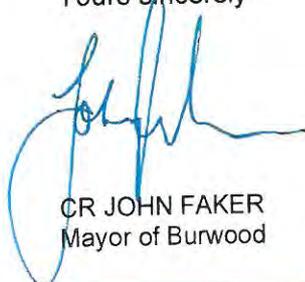
*2013/14 - Prior to introduction of SRV

Want to find out more?

For more information on the proposed SRV and to find out how you can have your say, please refer to the attached newsletter or visit Council's website at burwood.nsw.gov.au.

I encourage you to participate in this important discussion. Your feedback is essential in ensuring that Burwood remains a proud place to live, work and visit.

Yours sincerely



CR JOHN FAKER
Mayor of Burwood



News from Your Council

Burwood Update

Special Edition Nov 2013

BURWOOD BURWOOD HEIGHTS CROYDON CROYDON PARK ENFIELD STRATHFIELD



Over the past few years, Council has carried out an extensive capital works program in order to keep our community's infrastructure to the best possible standards.

In addition to providing public amenity, these works improve the look of our streets and local parks and help increase safety and accessibility in the area.

In order for Council to continue to provide this service at our current level, we will need to find additional funding. The most sustainable option is to apply for a Special Rate Variation (SRV).

This special newsletter will provide you with all the information you need to know about SRVs, including why we need a SRV, the different options available, what impact it will have on you, where the money will go, and how you can have your say.

We are asking for you to help decide how we will fund our future. This is an important decision for us to make as a community, please join the discussion and have your say to ensure that Burwood remains a proud place to live, work and visit.


Cr John Faker
Mayor of Burwood

funding our future

What is a Special Rate Variation (SRV)?

Rate pegging was introduced by the NSW Government in 1977 to limit the amount by which councils can increase rate revenue from one year to the next.

Currently, council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg', however it does not take into consideration rising costs and residents' demand for increased services.

As a result, councils are able to apply for a SRV in order to set rates higher than the rate peg for up to a seven year period.

Why do we need a SRV?

Our major source of revenue has been limited in growth because of rate pegging. Despite our sound financial position, the community's increasing demand for services and the rising costs associated with providing them will mean that Council will not be able to address the backlog in infrastructure.

Without a SRV, Council will only be able to upgrade roads, footpaths, kerbs and gutters that are considered a high priority and other important Council services may be compromised in order to fund infrastructure upgrades.

What are our options?

As a community, we must decide on the most suitable funding option for our future.

Decline in Service:

Current service levels would be maintained in the short term, but later decline.

Increase by approved 'rate peg' (estimated 3%) each year.

Sustain Service:

Maintain current service levels and priority infrastructure.

Progressive increase each year over 7 years (5.5%, 6.5%, 7%, 7.5%, 7.5%, 7.5%, 7.5%)

Improve Service

Improved service levels, new capital projects, upgrading and maintenance of existing infrastructure.

7.5% variation each year over 7 years



Local Infrastructure

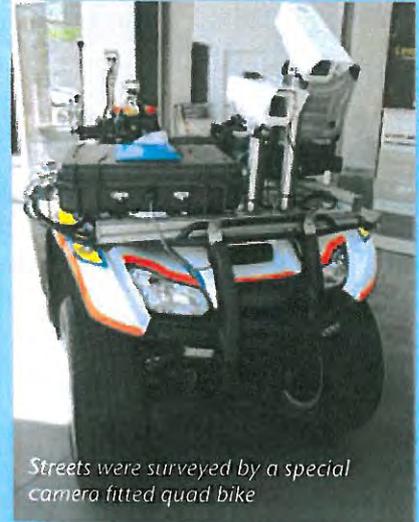
In 2012, Council undertook an extensive audit of all the roads, footpaths, kerbs and gutter in the LGA. Quad bikes and vans, fitted with state-of-the-art cameras, surveyed the area collecting vital data to help identify which infrastructure required the most urgent attention.

Each footpath, road, kerb and gutter was given a category ranking from 1-5 based on their condition, forming the basis of Council's long term capital works management strategy:

- Condition 1-2 = Green / Good
- Condition 3 = Orange / Medium
- Condition 4-5 = Red / Poor

This year, Council was successful in receiving \$2 million in loans from the State Government in two rounds of the Local Infrastructure Renewal Scheme (LIRS). Although Council is currently applying for an additional \$2m in the third round of the LIRS, these loans will not be a sustainable long term funding option to tackle a backlog in infrastructure.

Without a SRV, Council will only be able to upgrade roads, footpaths, kerbs and gutters that are considered a high priority and other important Council services may likely be compromised in order to fund infrastructure upgrades.



Streets were surveyed by a special camera fitted quad bike

What are we currently spending?

	Capital	Maintenance
Roads	\$250,000	\$227,000
Footpaths	\$175,000	\$237,000
Kerb and Gutter	\$100,000	\$189,000
Parks	\$155,000	\$2,200,000
Traffic facilities	\$100,000	\$0
Streetscape	\$0	\$261,000
Car Parks	\$0	\$106,000
Graffiti removal	\$0	\$129,000

*In addition, Council successfully obtained a total of \$2million in loans in two rounds of the Local Infrastructure Renewal Scheme (LIRS) and will apply for a further \$2 million in round 3 of the LIRS.

What you've asked for

Earlier this year, Council conducted a comprehensive community satisfaction survey, to determine whether the key strategic directions identified in the 20 year community plan are still relevant.

According to the survey, more than 80 per cent of residents believed maintaining local roads and footpaths was important.

Your priorities were incorporated into Council's long term strategic plans including the Community Strategic Plan, which form the blueprint of all activities Council will undertake in the next four to ten years.

In order for Council to continue maintaining local roads and footpaths at this level and maintain a satisfaction level above the benchmark, Council will require additional funding.

How we've improved

Over the past few years we have concentrated on making Burwood Council stronger, more efficient and more strategic.

This has been achieved through a number of ways:

- Implemented an organisational restructure
- Instigated a large number of service reviews, making our Council more efficient and generating savings
- Implemented a property strategy, generating income over \$47 million
- Introduced an independent auditor and Audit Committee
- Review of Major Projects such as the former Civic Precinct
- Developed a Long Term Financial Plan and Community Strategic Plan

These achievements were recognised this year in the NSW Treasury's report on Local Government sustainability which identified Burwood as one of only 5 councils in NSW with a financially positive future.

Despite maximising efficiencies to better align service delivery with community expectation, these actions are not enough for Council to continue to address the backlog in infrastructure without compromising other services.

How will it affect you?

Below are the average annual rates for ratepayers in Burwood under each scenario over the next seven years.

DECLINE (23% compounded increase)	2013/ 2014*	(3%) 2014/ 2015	(3%) 2015/ 2016	(3%) 2016/ 2017	(3%) 2017/ 2018	(3%) 2018/ 2019	(3%) 2019/ 2020	(3%) 2020/ 2021	Additional payment at the end of 7 years
Residential:	\$1,043	\$1,074	\$1,106	\$1,139	\$1,174	\$1,209	\$1,245	\$1,282	\$239
Town Centre - Residential:	\$918	\$946	\$974	\$1,003	\$1,033	\$1,064	\$1,096	\$1,129	\$211
Business:	\$2,643	\$2,722	\$2,804	\$2,888	\$2,975	\$3,064	\$3,156	\$3,250	\$607
Business B:	\$10,643	\$10,962	\$11,291	\$11,630	\$11,978	\$12,338	\$12,708	\$13,089	\$2,446
Business C:	\$9,898	\$10,194	\$10,500	\$10,815	\$11,140	\$11,474	\$11,818	\$12,173	\$2,275
Business D:	\$101,346	\$104,387	\$107,518	\$110,744	\$114,066	\$117,488	\$121,013	\$124,643	\$23,297
Town Centre - Minor Business:	\$3,598	\$3,706	\$3,817	\$3,932	\$4,050	\$4,171	\$4,296	\$4,425	\$827

MAINTAIN (60.6% compounded increase)	2013/ 2014*	(5.5%) 2014/ 2015	(6.5%) 2015/ 2016	(7%) 2016/ 2017	(7.5%) 2017/ 2018	(7.5%) 2018/ 2019	(7.5%) 2019/ 2020	(7.5%) 2020/ 2021	Additional payment at the end of 7 years
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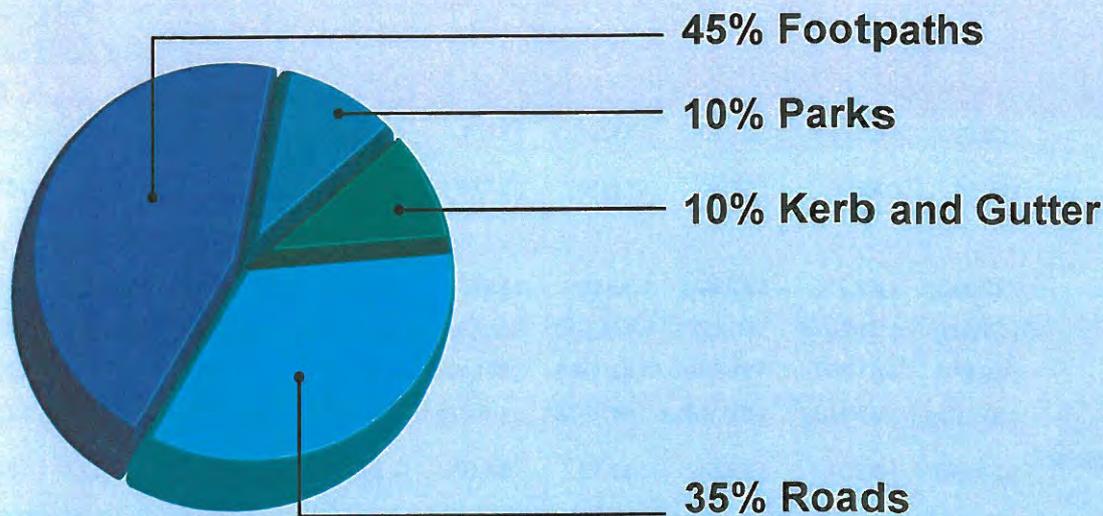
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*2013/14 - Prior to introduction of SRV

Note: All scenarios include the rate peg adjustment set by IPART estimated at 3%
After the seventh year of the SRV, the rates will return to 3% 'rate peg' determined by IPART.

Where will the money go?

Council will allocate the additional funds raised from the SRV to the following services:



Roads

Maintaining local roads is a high priority for Council. In fact, last year alone we resheeted 1.5 kilometres of asphalt roadway, providing increased safety for motorists and pedestrians in the area.

Decline (Rate Peg):

Under the rate peg option, Council will be able to resheet 18,700 square metres of road over a seven year period. This will allow Council to upgrade Condition 5 roads but not maintain higher category roads, which will lead to a decline in road quality over seven years.

Maintain (Progressive SRV):

A progressive SRV means that Council can maintain its current level of service and resheet 49,300 square metres of roads over a seven year period.

Improve (7.5% SRV):

Under this option, Council will be able to resheet close to 54,000 square metres of roads over seven years, improving the quality of roads across the LGA.



Footpaths

There are more than 170km of footpaths in Burwood LGA which are used everyday by pedestrians on their way to work, school or simply taking a stroll. Damaged footpaths can present a safety risk and can limit accessibility to certain areas for some residents.

Decline:

Without a SRV, Council will only be able to reconstruct 18,000 square metres of footpath over seven years. This may result in short term solutions such as patch working being undertaken to fix damaged footpaths.

Maintain:

Under this option, Council can reconstruct 49,000 square metres of footpath over seven years.

Improve:

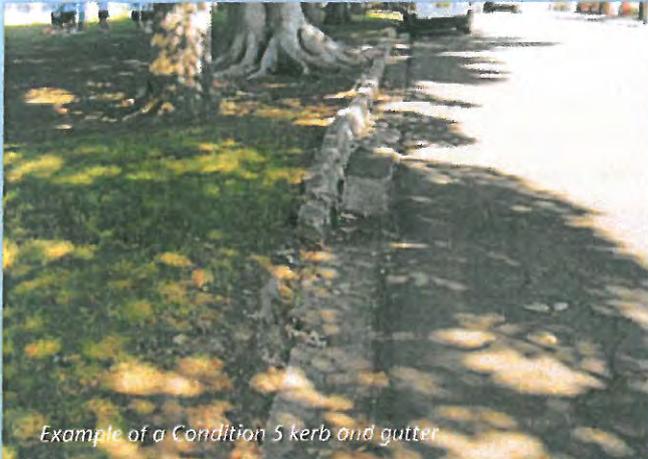
Council will be able to reconstruct more than 53,000 square metres of footpath over seven years.



Kerb and Gutter

Kerb and gutters must be maintained in order to assist storm water drainage and improve streetscape.

Under the Improve option, Council will be able to reconstruct more than 5,300 metres of kerb and gutters.



Example of a Condition 5 kerb and gutter



We require an additional \$6,100,000 over 7 years to maintain our roads, footpaths, kerbs and gutters.

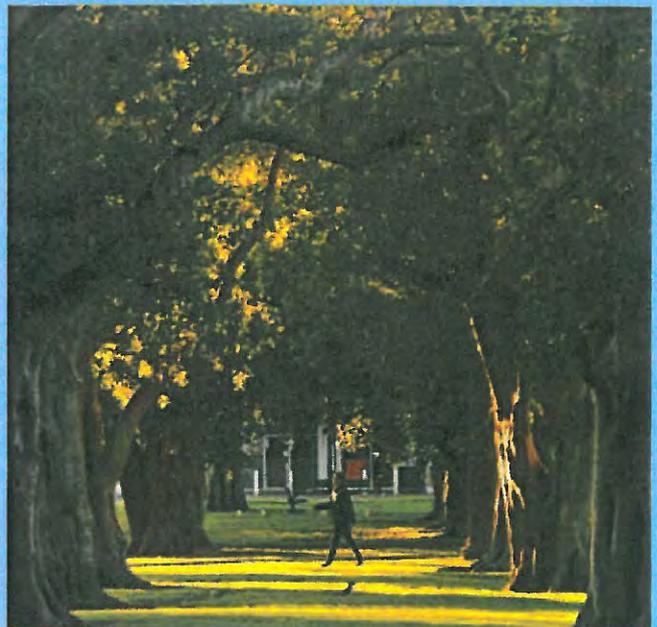
Parks

Burwood has 40 hectares of public parks and reserves, spanning across six suburbs.

Over the past few years, Council has been installing new play equipment, shade structures and fencing in parks around the area in order to improve safety for children and families.

With the funding received from the Improve option, Council will be able to do the following in our local parks:

- Install new playgrounds
- Install shade structures
- Upgrade amenity blocks
- Install park exercise equipment
- Install floodlighting for a sportsground
- Install solar lighting
- Upgrade park amenities (BBQ areas and picnic tables)



New playground in Burwood Park

Have your say

Join the discussion and have your say on our funding future.

Take Our Online Survey:

www.burwood.nsw.gov.au

Social Media:

-  /BurwoodCouncil
-  @BurwoodCouncil

Information Sessions at Council Chambers:

- Wednesday, 4 Dec (11am – 12.30pm)
- Thursday, 5 Dec (6pm – 7.30pm)

RSVP to ourfuture@burwood.nsw.gov.au or phone Council

Mail: PO Box 240, Burwood 1805

Phone: 02 9911 9911

Email: ourfuture@burwood.nsw.gov.au

In Person: Level 2, 1-17 Elsie Street, Burwood

Visit www.burwood.nsw.gov.au for more information.

업데이트된 버우드시 정보책자 내용 중에 문의가 있으시면, 버우드 시의회로 직접 오시거나 혹은 통역인 서비스가 필요하시면 13 14 50 으로 전화하시고 9911 9911 버우드 시로 전화주셔도 됩니다.

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Your Councillors



Cr John Faker (Mayor)
9911 9916
mayer@burwood.nsw.gov.au



Cr Tony Doueithi (Deputy Mayor)
0437 970 499
tony.doueithi@burwood.nsw.gov.au



Cr Sally Deans
0424 022 627
sally.deans@burwood.nsw.gov.au



Cr Lesley Furneaux-Cook
0408 227 826
lesley.furneaux-cook@burwood.nsw.gov.au

إذا كنت لا تفهم هذه المعلومات الواردة في العدد الجديد، يمكنك الذهاب الى مركز البلدية او يمكنك الاتصال بخدمة الترجمة على رقم ١٣١٤٥٠ واطلب التكم مع بلديتنا هاتف رقم: ٩٩١١٩٩١١

अगर आप 'बरवुड अपडेट' के इस अंक में दी गई जानकारी समझ नहीं पाते तो आप काउंसिल सदन पर आ सकते हैं या दुभाषिया सेवा द्वारा 13 14 50 नंबर पर हमारी काउंसिल से 02 9911 9911 पर बात करने के लिये पूछ सकते हैं।

CONTACT COUNCIL

COUNCIL CHAMBERS
Suite 1, Level 2, 1-17 Elsie Street,
Burwood NSW 2134
PO Box 240 Burwood NSW 1805
T: 9911 9911 (24 hours, every day)
F: 9911 9900
E: council@burwood.nsw.gov.au
(service counter operates Mon-Fri, 8.30am-4.45pm)

BURWOOD LIBRARY
4 Marmaduke Street
Burwood NSW 2134
T: 9911 9999
E: library@burwood.nsw.gov.au
(Open Mon-Fri 9.30am-8pm, Sat 9.30am-4pm, Sun 12pm-4pm)

ENFIELD AQUATIC CENTRE
Portland Street Enfield NSW 2136
Ph 9747 4319



Cr George Mannah
0448 166 396
george.mannah@burwood.nsw.gov.au



Cr Justin Taunton
0448 083 103
justin.taunton@burwood.nsw.gov.au



Cr Ernest Wong
0425 691 838
ernest.wong@burwood.nsw.gov.au



News from Your Council

Burwood Update

SUMMER 2013

BURWOOD • BURWOOD HEIGHTS • CROYDON • CROYDON PARK • ENFIELD • STRATHFIELD



Mayor's Message

The festive season provides us with an opportunity to reflect on the year that has passed before the New Year arrives, and 2013 has been full of achievements for Council.

Building on the success of 2012, we have continued to deliver a high level of service to the community to ensure that our area remains a proud place to live.

Throughout the year, we have made a concentrated effort to ensure our area remains a safe place. Working in conjunction with Burwood Police, Council's WatchOut Program led to a 44 per cent reduction in robbery offenses in the area. This was achieved through our extensive CCTV network, installation of information signage and improved lighting in busy areas.

In addition to enhancing safety in the community, Council remains committed to upgrading and maintaining our local infrastructure. Working under an extensive capital works program, Council resheeted more than 1.5 kilometres of asphalt road and reconstructed more than 2,200 square metres of footpath in the last financial year.

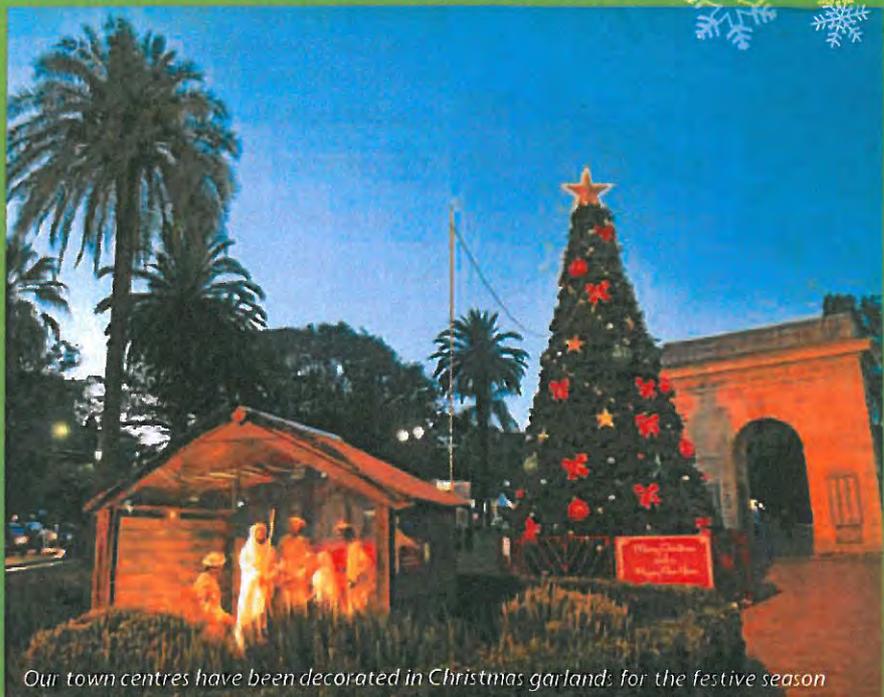
As we approach the end of the year, our major projects continue to make significant progress. In particular, The Fitzroy Centre at Woodstock (\$1.6million), adjoining the historic Woodstock Community Centre, is now complete and is set to become the home of arts and culture Burwood.

There is much to look forward to in 2014, with the opening of the new Library and Community Hub (\$7 million) in January, continued works at Wangal Park (\$4.4 million allocated from 2013-17) and a range of exciting new projects to be undertaken.

I would like to wish you a safe and Merry Christmas and a Happy New Year.

Cr John Faker
Mayor of Burwood

Celebrate Christmas in Burwood



Our town centres have been decorated in Christmas garlands for the festive season

Christmas is fast approaching and to celebrate this season, Burwood Council has decorated the town centres in Burwood, Croydon, Croydon Park, Enfield and Strathfield with festive garlands.

In addition to the garlands, two large Christmas trees will welcome locals and visitors at the entrance of Burwood Park and The Strand in Croydon.

Our popular Carols in the Park returns this year on Saturday, 14 December with *X Factor's* **Audio Vixen** and the internationally renowned **Australian Youth Choir** headlining a stellar line-up of entertainment starting at 5.00pm.

The evening will end with a surprise guest from the North Pole followed by a sparkling fireworks display.

Carols in the Park

Saturday, 14 December

- Carols • Fireworks • Food stalls •
- Santa's workshop • Petting zoo



our funding future

Funding our Future

Council is currently consulting the community on our funding future and is proposing three different options.

It's not too late to have your say, join the discussion and make your voice heard.

To find out more about Special Rate Variations and the impact it may have on you please visit our website www.burwood.nsw.gov.au.

Have your say

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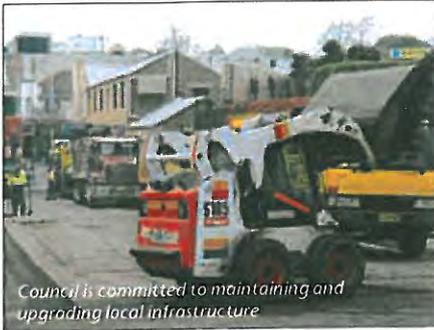
 @BurwoodCouncil

Mail: PO Box 240, Burwood 1805

Phone: 02 9911 9911

Email: ourfuture@burwood.nsw.gov.au

In Person: Level 2, 1-17 Elsie Street, Burwood



Here to listen and help

You can contact any of Burwood's Councillors by calling Council on 9911 9911 or by using the information below.



Cr John Faker (Mayor)	9911 9916	mayor@burwood.nsw.gov.au
Cr Tony Doueih (Deputy Mayor)	0437 970 499	tony.doueih@burwood.nsw.gov.au
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Cr Lesley Furneaux-Cook	0408 227 826	lesley.furneaux-cook@burwood.nsw.gov.au
Cr George Mannah	0448 133 396	george.mannah@burwood.nsw.gov.au
Cr Justin Taunton	0448 083 108	justin.taunton@burwood.nsw.gov.au
Cr Ernest Wong	0425 691 838	ernest.wong@burwood.nsw.gov.au

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(service counter operates Mon-Fri, 8.30am-4.45pm)

GENERAL MANAGER

Michael McMahon
T: 9911 9937

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Ph 9747 4319



WEBSITE CONTENT

- *Funding our Future* page
- Website analytics



WEBSITE CONTENT



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Funding Our Future

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Funding Our Future



Since 2010, Council has been listening to the community in order to identify and deliver services that are important to you.

One of the top priorities residents have raised is to maintain and upgrade local infrastructure including our roads, footpaths, kerbs and parks.

In order to continue delivering these services at our current level, Council will need to find additional funding. The most sustainable option is to apply for a Special Rate Variation (SRV).

This section of the website will provide you with all the information you need to know about SRVs, including why we need a SRV, the different options available, what impact it will have on you, where the money will go, and how you can have your say.

What you've asked for

Earlier this year, Council conducted a comprehensive community satisfaction survey, to determine whether the goals set out in the Burwood2030 Community Strategic Plan were still relevant.

How we've improved

T-Corp Report In April 2013, The NSW Treasury Corporation released Financial Sustainability of the New South Wales Local Government Sector.

How will this affect you?

As a community, we must decide on the most suitable funding option for our future.

Online Survey

Take part in our Online Survey.

What is a Special Rate Variation (SRV)?

Rate pegging was introduced by the NSW Government in 1977 to limit the amount by which councils can increase rate revenue from one year to the next.

Our infrastructure

In 2012, Council undertook an extensive audit of all the roads, footpaths, kerbs and gutter in the LGA.

What difference will an SRV make?

As the years progress, the condition of roads, footpaths kerbs and gutters will decrease without adequate maintenance.

Have your say

Join the discussion and have your say on our funding future.





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What you've asked for

Earlier this year, Council conducted a comprehensive community satisfaction survey, to determine whether the goals set out in the Burwood2030 Community Strategic Plan were still relevant.

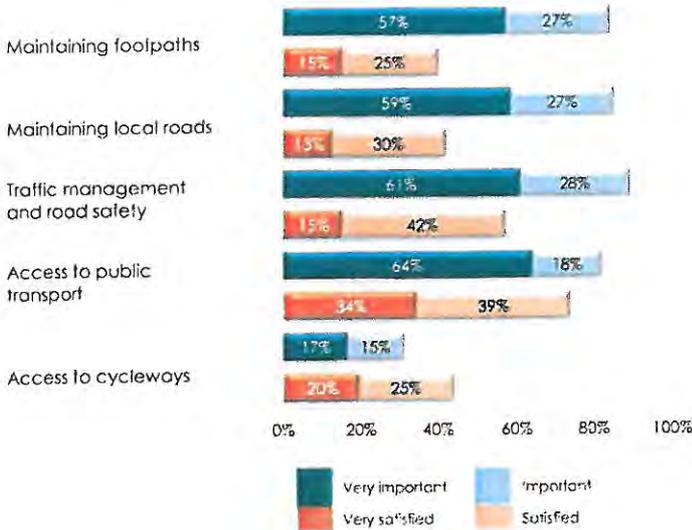
The survey covered a range of topics including Council facilities, infrastructure, environment, cleanliness and town planning.

Feedback from the survey was incorporated into Council's long term strategic plans, including the Community Strategic Plan, which was revised under the new Council in 2013. These documents form the blueprint of all activities Council will undertake in the next four to ten years.

Click here to view the Community Strategic Plan and IP&R documents.

Following the survey, two focus groups were held, with participants chosen at random from the telephone survey. The workshops provided an opportunity for residents to expand on the issues raised in the survey.

The results of the survey aligned with the outcomes of the Burwood2030 Plan, with more than 80 per cent of residents listing maintenance of local roads and footpaths as a priority.

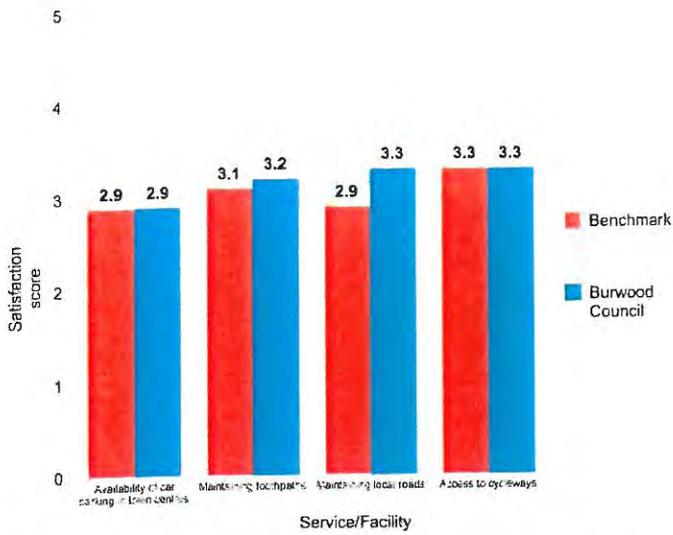


Base: Importance n=500. Satisfaction n=155-444

To view the full report click here.

In addition to providing feedback on residents' satisfaction with Council services, the survey also benchmarked Council's performance against other councils in NSW.

The research indicated that Burwood is currently above the benchmark in NSW for maintaining local roads and footpaths, based on the satisfaction level of residents.



In order for Council to continue maintaining local roads and footpaths at this level and maintain a satisfaction level above the benchmark, Council will require additional funding.

- For information on how the SRV will assist Council's maintenance and renewal program click [here](#).
- For information on what impact the SRV will have on you click [here](#).
- To have your say click [here](#).
- To take our online survey click [here](#).



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What is a Special Rate Variation (SRV)?

Rate pegging was introduced by the NSW Government in 1977 to limit the amount by which councils can increase rate revenue from one year to the next.

Currently, council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg', however it does not take into consideration rising costs and residents' demand for increased services. As a result, councils are able to apply for a SRV in order to set rates higher than the rate peg for up to a seven year period.



Why do we need a SRV?

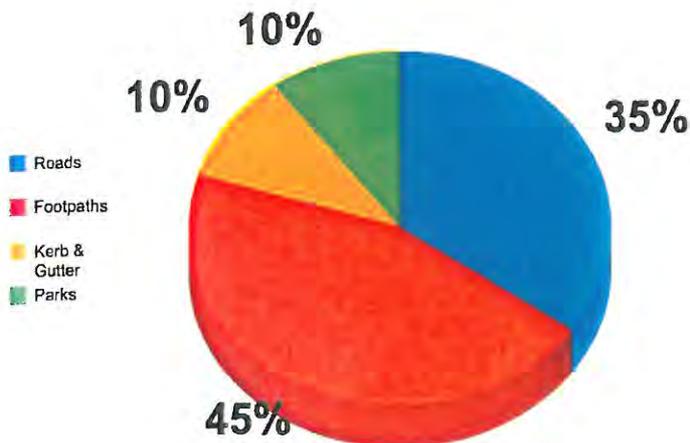
Our major source of revenue has been limited in growth because of rate pegging. Despite consecutive years of returning to surplus, the community's increasing demand for services and the rising costs associated with providing them will mean that Council will not be able to address the backlog in infrastructure.

Without a SRV, Council will only be able to upgrade roads, footpaths, kerbs and gutters that are considered a high priority and other important Council services may be compromised in order to fund infrastructure upgrades.

What are we currently spending?

	Capital	Maintenance
Roads	\$250,000	\$227,000
Footpaths	\$175,000	\$237,000
Kerb and Gutter	\$100,000	\$189,000
Parks	\$155,000	\$2,200,000
Traffic facilities	\$100,000	\$0
Streetscape	\$0	\$261,000
Car Parks	\$0	\$106,000

Where will the additional funding be spent?



Please note: This is an estimate from Engineering Staff based on an assessment of current

infrastructure. The allocation of funds is not permanent and can be changed during the seven year period provided it is spent on infrastructure maintenance.



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How we've improved

T-Corp Report

In April 2013, The NSW Treasury Corporation released *Financial Sustainability of the New South Wales Local Government Sector*.

The report provided a financial assessment of the 152 councils in NSW.

In the report, Burwood was given a Sustainability Rating of 'Weak' however was given a 'Positive' Outlook.

Some of the factors which contributed to a Council receiving a 'Positive' Outlook included:

- A detailed program of maintenance and renewal works to reduce the Infrastructure Backlog
- Additional own sourced revenue in the short term which would improve Council's financial flexibility
- Proactive in seeking cost savings with efficiency programs in place

In addition to presenting a financial outlook, the report also included a financial assessment from 2012 report detailing the asset position of councils and their backlog in infrastructure. The results below are derived from the TCorp analysis of NSW councils:

Current asset position

Total Roads (km)	82
Total Bridge Length (m)	12
Total Assets 2013 (TCorp 000's)	\$386,126
Assets Per Capita	\$11,256
Total Infrastructure Backlog 2012 (TCorp 000's)	\$167,688
Infrastructure Backlog per capita	\$4,888

To view the full TCorp assessment [click here](#)

'Positive' Outlook

Over the past few years we have concentrated on making Burwood Council stronger, more efficient and more strategic.

This has been achieved through a number of ways:

- Implemented an organisational restructure
- Instigated a large number of service reviews, making our Council more efficient and generating savings
- Implemented a property strategy, generating income over \$47 million
- Introduced an independent auditor and Audit Committee
- Review of Major Projects such as the former Civic Precinct
- Developed a Long Term Financial Plan and Community Strategic Plan

These achievements were recognised this year in the NSW Treasury's report on Local Government sustainability which identified Burwood as one of only 5 councils in NSW with a financially positive future.

Despite maximising efficiencies to better align service delivery with community expectation, these actions are not enough for Council to continue to address the backlog in infrastructure without compromising other services. As a result, Burwood Council is proposing a Special Rate Variation above the permissible rate peg, starting in 2014/15.





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Our infrastructure

In 2012, Council undertook an extensive audit of all the roads, footpaths, kerbs and gutter in the LGA. Quad bikes and vans, fitted with state-of-the-art cameras, surveyed the area collecting vital data to help identify which infrastructure required the most urgent attention.

Each footpath, road, kerb and gutter was given a category ranking from 1-5 based on their condition, forming the basis of Council's long term capital works management strategy:

- Condition 1-2 = Green / Good
- Condition 3= Orange / Medium
- Condition 4-5 = Red / Poor



In 2012 quad bikes and vans installed with cameras carried out an audit of local infrastructure

This year, Council was successful in receiving \$2 million in loans from the State Government in two rounds of the Local Infrastructure Renewal Scheme (LIRS). Although Council is currently applying for an additional \$2m in the third round of the LIRS, these loans will not be a sustainable long term funding option to tackle a backlog in infrastructure.

Without a SRV, Council will only be able to upgrade roads, footpaths, kerbs and gutters that are considered a high priority and other important Council services may likely be compromised in order to fund infrastructure upgrades.

Roads

Maintaining local roads is a high priority for Council. In fact, last year alone we resheeted 1.5 kilometres of asphalt roadway, providing increased safety for motorists and pedestrians in the area.

Decline (2.3% Rate Peg):

Under the rate peg option, Council will be able to resheet 18,700 square metres of road over a seven year period. This will allow Council to upgrade Condition 5 roads but not maintain higher category roads, which will lead to a decline in road quality over seven years.



Example of a Condition 5 road

Maintain (Progressive SRV):

A progressive SRV means that Council can maintain its current level of service and resheet 49,300 square metres of roads over a seven year period.

Improve (7.5% SRV):

Under this option, Council will be able to resheet close to 54,000 square metres of roads over seven years, improving the quality of roads across the LGA.



Example of a Condition 1 road

Footpaths

There are more than 170km of footpaths in Burwood LGA which are used everyday by pedestrians on their way to work, school or simply taking a stroll. Damaged footpaths can present a safety risk and can limit accessibility to certain areas for some residents.

Decline:

Without a SRV, Council will only be able to reconstruct 18,000 square metres of footpath over seven years. This may result in short term solutions such as patch working being undertaken to fix damaged footpaths.



Example of a Condition 5 footpath

Maintain:

Under this option, Council can reconstruct 49,000 square metres of footpath over seven years.

Improve:

Council will be able to reconstruct more than 53,000 square metres of footpath over seven years.



Example of a Condition 2 footpath

Kerb and Gutter

Kerb and gutters must be maintained in order to assist storm water drainage and improve streetscape.

Under the *Improve* option, Council will be able to reconstruct more than 5,300 metres of kerb and gutters

Parks

Burwood has 40 hectares of public parks and reserves, spanning across six suburbs.

Over the past few years, Council has been installing new play equipment, shade structures and fencing in parks around the area in order to improve safety for children and families.

With the funding received from the *Improve Option*, Council will be able to do the following in our local parks:

- Install new playgrounds
- Install shade structures
- Upgrade amenity blocks
- Install park exercise equipment
- Install floodlighting for a sportsground
- Install solar lighting
- Upgrade park amenities (BBQ areas and picnic tables)



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How will this affect you?

As a community, we must decide on the most suitable funding option for our future.



What are the options?

DECLINE IN SERVICE <i>(Option 1)</i>	Current service levels would be maintained in the short term, but later decline. Rates increase only by approved 'rate peg' amount. Council's capital works program may be compromised and priority will be given to essential infrastructure projects.
MAINTAIN SERVICE <i>(Option 2)</i>	Maintain current service levels and priority infrastructure. Rates will increase progressively each year over seven years at a lower rate than Option 3. Council's capital works program may be compromised.
IMPROVE SERVICE <i>(Option 3)</i>	Improved service levels, new capital projects, upgrading and maintenance of existing infrastructure. This is supported by a special variation each year over seven years commencing 2014/15.

What is the percentage increase each year under each option?

	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	Cumulative Impact
DECLINE IN SERVICE	2.3%	2.3%	2.3%	2.3%	2.3%	2.3%	2.3%	17.3%
MAINTAIN SERVICE	5.5%	6.5%	7%	7.5%	7.5%	7.5%	7.5%	60.6%
IMPROVE SERVICE	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	7.5%	65.9%

*Please note: The 'rate peg' of 2.3% for 2014/15 was announced by IPART on 2 December 2013. The 3% 'rate peg' previously used was an estimate based on previous IPART 'rate peg' history.

How will this affect you?

Below is a breakdown of the average rates per annum for ratepayers in Burwood under each funding option.

	2013/2014*	(2.3%) 2014/2015	(2.3%) 2015/2016	(2.3%) 2016/2017	(2.3%) 2017/2018	(2.3%) 2018/2019	(2.3%) 2019/2020	(2.3%) 2020/2021	Additional payment at the end of 7 years (17.3% compounded increase)
DECLINE IN SERVICE									

Residential:	\$1,043	\$1,067	\$1,091	\$1,116	\$1,142	\$1,168	\$1,195	\$1,223	\$180
Town Centre – Residential:	\$918	\$939	\$961	\$983	\$1,006	\$1,029	\$1,052	\$1,077	\$159
Business:	\$2,643	\$2,704	\$2,766	\$2,829	\$2,895	\$2,961	\$3,029	\$3,099	\$456
Business B:	\$10,643	\$10,887	\$11,138	\$11,394	\$11,656	\$11,924	\$12,198	\$12,479	\$1,836
Business C:	\$9,898	\$10,125	\$10,358	\$10,596	\$10,840	\$11,089	\$11,344	\$11,605	\$1,707
Business D:	\$101,346	\$103,677	\$106,062	\$108,501	\$110,997	\$113,550	\$116,161	\$118,833	\$17,487
Town Centre – Minor Business:	\$3,598	\$3,681	\$3,766	\$3,852	\$3,941	\$4,031	\$4,124	\$4,219	\$621
MAINTAIN SERVICE	2013/ 2014*	(5.5%) 2014/ 2015	(6.5%) 2015/ 2016	(7%) 2016/ 2017	(7.5%) 2017/ 2018	(7.5%) 2018/ 2019	(7.5%) 2019/ 2020	(7.5%) 2020/ 2021	Additional payment at the end of 7 years (60.6% compounded increase)
Residential:	\$1,043	\$1,100	\$1,172	\$1,254	\$1,348	\$1,449	\$1,557	\$1,674	\$631
Town Centre – Residential:	\$918	\$969	\$1,032	\$1,104	\$1,187	\$1,276	\$1,371	\$1,474	\$505
Business:	\$2,643	\$2,788	\$2,969	\$3,177	\$3,416	\$3,672	\$3,947	\$4,243	\$1,600
Business B:	\$10,643	\$11,228	\$11,958	\$12,795	\$13,755	\$14,786	\$15,895	\$17,087	\$6,444
Business C:	\$9,898	\$10,442	\$11,121	\$11,899	\$12,791	\$13,751	\$14,782	\$15,891	\$5,993
Business D:	\$101,346	\$106,920	\$113,870	\$121,841	\$130,979	\$140,802	\$151,363	\$162,715	\$61,369
Town Centre – Minor Business:	\$3,598	\$3,796	\$4,043	\$4,326	\$4,650	\$4,999	\$5,374	\$5,777	\$2,179
IMPROVE SERVICE	2013/ 2014*	(7.5%) 2015 2015	(7.5%) 2015/ 2016	(7.5%) 2016/ 2017	(7.5%) 2017/ 2018	(7.5%) 2018/ 2019	(7.5%) 2019/ 2020	(7.5%) 2020/ 2021	Additional payment at the end of 7 years (65.9% compounded increase)
Residential:	\$1,043	\$1,121	\$1,205	\$1,295	\$1,392	\$1,497	\$1,609	\$1,730	\$687
Town Centre - Residential:	\$918	\$987	\$1,061	\$1,141	\$1,226	\$1,318	\$1,417	\$1,523	\$536
Business:	\$2,643	\$2,841	\$3,054	\$3,283	\$3,530	\$3,794	\$4,079	\$4,385	\$1,742
Business B:	\$10,643	\$11,441	\$12,299	\$13,221	\$14,213	\$15,279	\$16,425	\$17,657	\$7,014
Business C:	\$9,898	\$10,640	\$11,438	\$12,296	\$13,218	\$14,209	\$15,275	\$16,420	\$6,522
Business D:	\$101,346	\$108,947	\$117,118	\$125,902	\$135,345	\$145,495	\$156,408	\$168,138	\$66,792
Town Centre - Minor Business:	\$3,598	\$3,868	\$4,158	\$4,470	\$4,805	\$5,166	\$5,553	\$5,969	\$2,371

*Prior to the introduction of an SRV

Financial hardship

Council recognises that ratepayers may experience hardship in some circumstances in paying rates and annual charges.

Ratepayers may apply for assistance under the Rates and Charges Hardship Assistance Policy.

[Click here to view the Rates and Charges Hardship Assistance Policy to see if you are eligible to apply.](#)



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What difference will an SRV make?

As the years progress, the condition of roads, footpaths kerbs and gutters will decrease without adequate maintenance. In 2012, following a professional audit of local infrastructure, Council implemented an extensive capital works program in order to prioritise infrastructure which required urgent attention.



The condition of roads, footpaths, kerb and gutters were categorised from 1-5:

- Condition 1-2 = Green / Good
- Condition 3= Orange / Medium
- Condition 4-5 = Red / Poor

Below you will find a breakdown of the predicted average Condition Rating under each option for roads, footpaths, kerb and gutters over a seven year period.

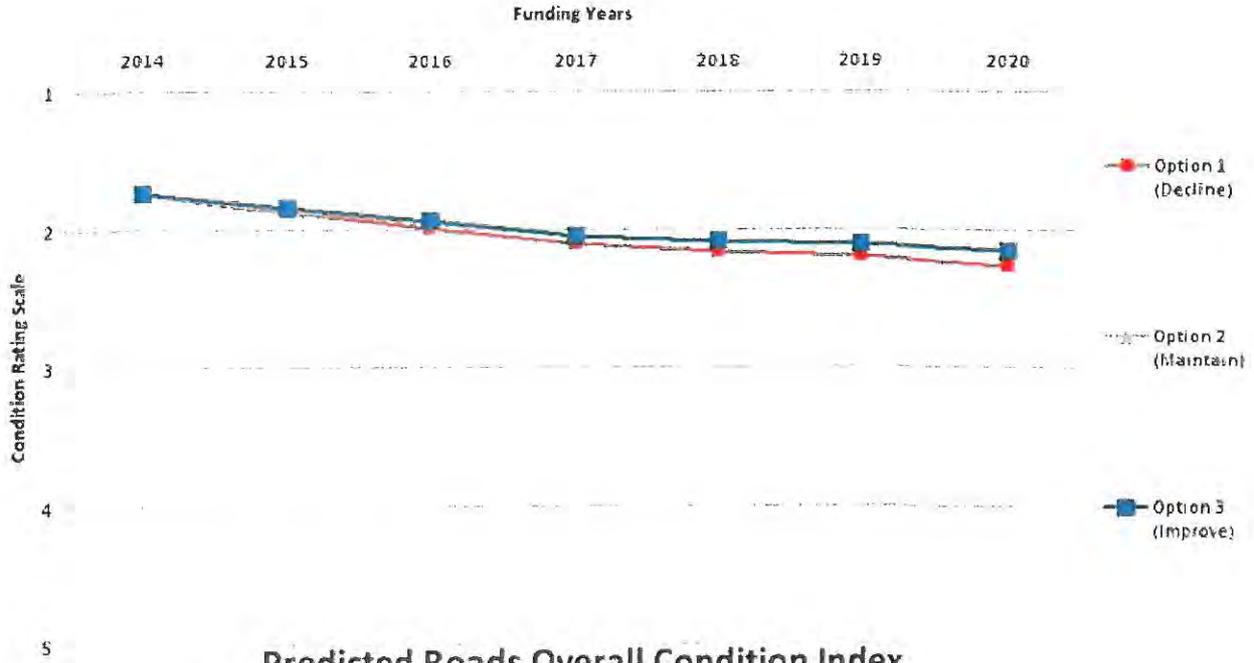
Roads

The graph below demonstrates the potential impact on roads under each option.

Currently, the average Condition Rating for roads is between 1 and 2, however, it is anticipated that the average will decline to 2-3 over the next seven years.

This scenario is based on the allocation of 35% of the additional funding on road capital and maintenance.

- **Option 1 is the 'Decline' option:** Rate peg at 2.3% *announced 2 December 2013.* (Please note: the predictions below are based on an estimate of 3% based on previous IPART 'rate peg' history)
- **Option 2 is the 'Maintain' option:** Progressive increase each year over seven years
- **Option 3 is the 'Improve' option:** 7.5% increase each year over seven years

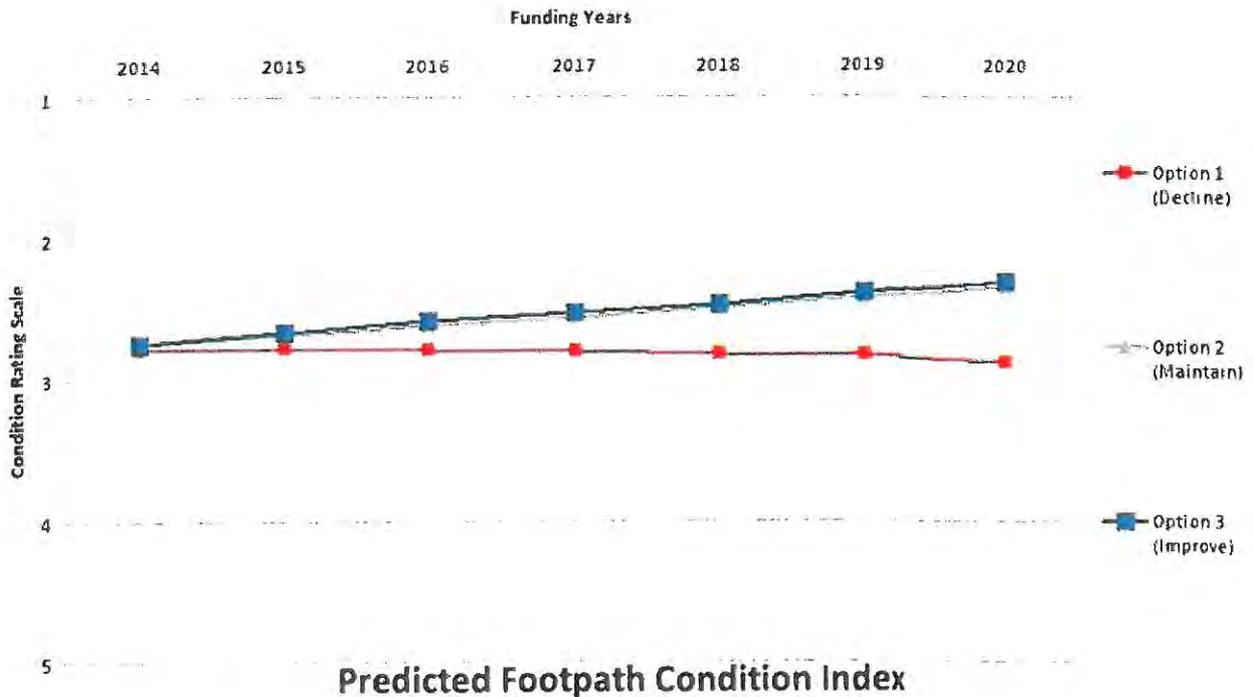


*Please note: Option 1 is based on a 3% estimate.

Footpaths

The graph below demonstrates the average Condition Rating for footpaths under each option. Currently, the average condition is slightly above 3. Under the Improve option, the average Condition Rating for footpaths in Burwood could increase to close to 2.

This scenario is based on the allocation of 45% of the additional funding on footpath capital and maintenance.



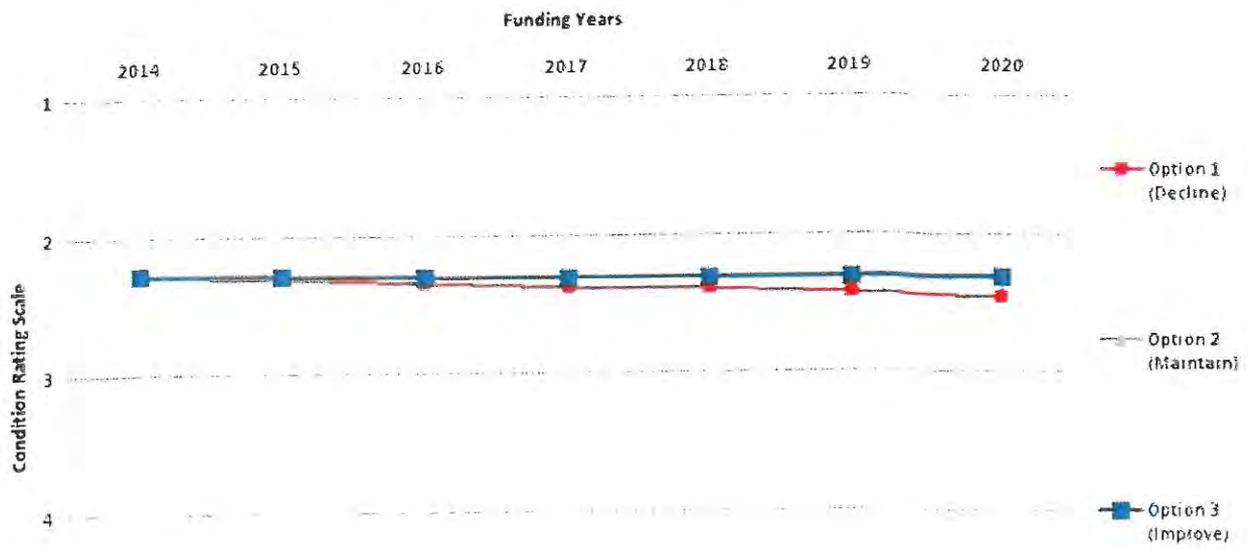
*Please note: Option 1 is based on a 3% estimate.

Kerb and Gutter

The graph below demonstrates the average Condition Rating for kerb and gutters in the Burwood LGA under each option.

This scenario is based on the allocation of 10% of the additional funding on kerb and gutter

capital and maintenance.



Predicted Kerb Condition Index

**Please note: Option 1 is based on a 3% estimate.*



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Have your say

Join the discussion and have your say on our funding future. **Please note that the deadline for feedback is 10 January 2014.**

Take Our Online Survey:

Scroll down to take our online survey or [click here](#)

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Information Sessions at Council Chambers:

- Wednesday, 4 December – 11am – 12.30pm
- Thursday, 5 December – 6pm – 7.30pm

RSVP to ourfuture@burwood.nsw.gov.au or phone Council on 02 9911 9819

Mail : PO Box 240, Burwood 1805

Phone : 02 9911 9819

Email : ourfuture@burwood.nsw.gov.au

In Person: Level 2, 1-17 Elsie Street, Burwood

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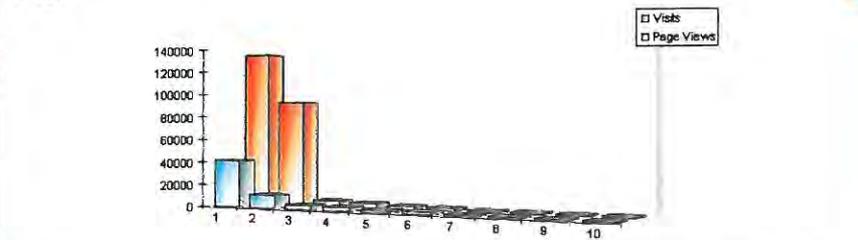
Reports

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1	/	137,520	41,210	6,185,884
2	/burwood_library/burwoodlibraryhomepage.html	93,131	11,591	3,321,785
3	/positions_vacant.html	5,527	4,035	165,754
4	/services/enfield_aquatic_centre/about_enfield_aquatic_centre.html	4,329	3,610	160,410
5	/search.html	2,887	2,027	85,129
6	/our_burwood/where_to_find_us/council_chambers.html	2,548	2,263	91,123
7	/development/burwood_lep_2012.html	1,495	1,174	53,011
8	/development/development_applications_landing_page.html	1,345	1,199	42,022
9	/our_burwood/parking_and_permit_parking_scheme/parking_and_permit_parking_scheme.html	1,248	979	140,907
10	/development/development_landing_page.html	1,051	895	33,481
11	/environment/waste_management/waste_management.html	970	716	103,412
12	/media_and_events/events/christmas_in_burwood_2013.html	954	857	34,832
13	/development/forms_and_factsheets.html	946	752	30,414
14	/services/venue_and_hall_hire.html	944	783	101,103
15	/woodstock_community_centre.html	925	791	101,198
16	/environment/waste_management/burwood_council_e_waste_collection_day.html	901	761	32,318
17	/environment/waste_management/clean_up_service.html	822	722	27,129
18	/development/burwood_development_control_plan.html	805	720	25,830
19	/blwhatson.html	782	704	24,744
20	/das_approved(2).html	781	455	74,630
21	/media_and_events/events/events_landing_page.html	775	688	26,336
22	/development/zoning_map.html	738	630	24,135
23	/our_burwood/where_to_find_us/enfield_aquatic_centre_details.html	730	658	25,679
24	/children_and_family.html	708	635	26,679
25	/services/enfield_pool/learn_to_swim.html	702	609	28,431
26	/rates_fees_and_charges.html	690	541	25,227
27	/our_burwood/parks_and_reserves/burwood_park_burwood.html	676	578	75,045
28	/burwoodlibraryhomepage.html	672	580	22,611
29	/public_notices.html	624	583	69,814
30	/development/codes_and_guidelines.html	557	438	54,852
31	/endingservices.html	557	480	17,759
32	/das_received(2).html	555	385	58,797
33	/community_services_landing_page.html	506	437	16,412
34	/da_forms_and_factsheets.html	505	398	52,668
35	/minutes_and_agendas.html	497	442	15,890
36	/e-books.html	496	443	15,748
37	/role_of_mayor_and_councillors.html	488	433	15,971
38	/our_burwood/history/local_history.html	482	429	24,745
39	/grants_and_funding.html	472	440	51,973
40	/general_manager.html	451	425	15,091
41	/council_landing_page.html	449	378	16,065
42	/current_mayor_and_councillors.html	440	403	16,179
43	/public_exhibitions_landing_page.html	433	376	27,795
44	/our_burwood/maps.html	424	368	13,893
45	/services/complaints.html	422	352	13,421
46	/access_to_council_information.html	417	364	18,596
47	/community_profile.html	415	354	42,847
48	/youth.html	409	359	41,971
49	/electronic_resources.html	408	377	20,063
50	/media_and_events/burwood_update_-_residents_newsletter.html	407	270	44,385
51	/council_meetings_-_agendas_and_minutes.html	393	354	12,251
52	/development/heritage_and_conservation_areas.html	393	333	36,063
53	/our_burwood/traffic_and_transport/traffic_and_transport.html	385	332	42,510
54	/our_burwood/parks_and_reserves/our_parks_and_reserves_landing_page.html	382	349	12,662
55	/council_meetings_2013.html	381	318	44,204
56	/lenders.html	380	340	34,446
57	/environment/recycling/recycling_landing_page.html	374	324	12,414
58	/our_burwood/burwood_2030_community_strategy_plan.html	371	331	14,064
59	/media_and_events/fireworks.html	371	326	35,316
60	/our_burwood/funding_our_future/funding_our_future_landing_page.html	369	326	14,752
61	/our_burwood/about_council.html	367	340	10,859
62	/our_burwood/parks_and_reserves/henley_park.html	366	306	38,280
63	/volunteers.html	364	333	17,249
64	/council_policies_landing_page.html	363	295	38,504
65	/services/animals_and_pets/animals_and_pets.html	361	318	37,193
66	/services/enfield_aquatic_centre/learn_to_swim.html	358	328	12,137
67	/contact_councillors.html	348	326	10,745
68	/where_to_find_us_(virtaset).html	337	321	10,356
69	/2030_strategy_landing_page.html	337	306	12,376
70	/casual_cafe_attendant_-_henley_park_cafe.html	333	284	10,983
71	/childrenandyoungadultservices.html	327	309	10,463
72	/our_burwood/major_projects/major_projects.html	324	307	11,293
73	/home_and_community_care_services.html	322	298	9,399
74	/development/da_and_cc_application_forms.html	320	277	34,953
75	/services/compliance.html	314	268	9,192
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77	/ea_to_mayor_and_councillors_2013.html	298	281	9,841
78	/our_burwood/maps/maps_-_agree.html	296	251	29,804
79	/environment/our_environment/our_environment_landing_page.html	294	271	9,481
80	/environment/our_environment/trees.html	290	248	25,949
81	/frequently_accessed_documents_landing_page.html	289	260	16,614
82	/citizenship_ceremonies.html	288	267	8,762
83	/our_burwood/history/history_landing_page.html	285	251	8,793
84	/seniors_and_disability.html	284	260	27,590
85	/development/development_control_plan_(dcp).html	280	250	13,928
86	/development/planning_scheme_ord_79.html	280	246	24,761
87	/development/section_94_contributions.html	278	254	25,831
88	/services/enfield_pool/squad_and_aqua_fitness.html	276	266	9,541
89	/media_and_events/events/burwood_festival_2013.html	276	248	11,117
90	/environment/environment_landing_page.html	273	259	8,366
91	/development/nsw_housing_code.html	267	227	22,711
92	/development_applications_landing_page.html	265	228	7,541
93	/our_burwood/funding_our_future/funding_our_future_-_here_you_say.html	262	247	8,738
94	/media_and_events/media_releases/media_releases_-_2013.html	261	239	17,187
95	/business/frame_signs.html	259	157	18,900
96	/council_values.html	259	250	7,292
97	/news_and_events/media_releases/media_releases_-_2013.html	258	251	19,058
98	/contact_us.html	256	216	9,348
99	/community_safety.html	254	238	27,580
100	/our_burwood/where_to_find_us/burwood_library_details.html	253	234	8,229
101	/calendar_-_homepage/media_and_events/carols_in_the_park_2013_-_calendar.html	251	238	7,957
102	/environment/sustainability_programs/sustainability_program_landing_page.html	249	220	7,552
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104	/environment/waste_management/waste_and_recycling(2).html	242	221	8,885
105	/our_burwood/funding_our_future/2013_funding_our_future_-_news.html	239	221	6,022
106	/our_burwood/funding_our_future/online_survey.html	236	221	7,196
107	/isla_map.html	239	219	26,975

Date Range

11/13/2013 to 1/10/2014

Custom Date Range

Options

Rows: 500

Filter Set: no esp

Get Report

Tasks

- Send to Printer
- Send to Email
- Export Report Data

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109	/driverlabourer_-_parks_and_gardens.html	227	206	7,490
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113	/our_burwood/traffic_and_transport/2p_prime_parking_permits.html	220	194	22,389
114	/development/hoarding.html	217	184	17,652
115	/development/ds_and_pre_da_information.html	215	187	20,086
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124	/bhomeblibraryservice.html	206	188	5,808
125	/business/small_biz_connect.html	203	195	5,859
126	/services/graffiti_removal.html	200	188	5,627
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132	/services/community_bus_hire.html	188	173	15,857
133	/other_government_agencies.html	185	178	5,101
134	/our_burwood/where_to_find_us/directions_to_burwood_council_facilities.html	183	138	5,845
135	/business/outdoor_eating.html	183	171	15,474
136	/services/feedback.html	182	168	5,081
137	/library/policies.html	182	167	4,979
138	/our_burwood/history/sandakari_-_a_history.html	182	119	13,856
139	/health_and_medical_directory.html	181	167	4,953
140	/business/doing_business_with_council.html	179	161	6,773
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142	/council_meeting_schedule_2013.html	178	160	9,977
143	/services/translations/translation_services.html	177	165	4,947
144	/fb_and_d_minutes_and_agendas_2013.html	176	142	15,999
145	/environment/waste_management/commercial_waste_service.html	175	164	5,026
146	/interlibrarylending.html	174	163	5,174
147	/building_and_development/minutes_and_agendas.html	173	156	5,068
148	/technologyaccess.html	170	160	4,970
149	/development/ds_related_forms.html	170	145	15,475
150	/business/business_landing_page.html	169	153	4,765
151	/our_burwood/parks_and_reserves/park_hire_requirements.html	169	154	16,647
152	/services/translations/translations/australian_english_to_australian_english.html	168	152	7,050
153	/our_burwood/history/heritage_trail.html	166	145	14,661
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156	/privacy_policy.html	164	160	4,765
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183	/business/chambers_of_commerce.html	134	126	4,433
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193	/referenceandinformationservices.html	126	121	3,488
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195	/sport_a_month.html	123	110	10,488
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238	/environment/sustainability_programs/green_action_plan.html	90	80	6,457
239	/news_and_highlights_-_homepage/2013/christmas_closure_times_and_changes.html	89	85	2,709
240	/services_and_policy_committee_agendas.html	89	86	2,082
241	/mayoral_minutes_-_2009.html	88	81	6,222



MEDIA & ADVERTISING

- **Media**
 - Media releases
 - News articles
- **Advertising**
 - Mayoral column
 - Ads in local papers
 - Online ads
 - Facebook advertising
 - Ads in CALD publications
 - Signage display
- **Social Media**
 - Facebook
 - Twitter



MEDIA



Burwood Council
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MEDIA RELEASE

Wednesday, 13 November 2013

Funding our future: It's time to have your say

Burwood Council is calling on you to help decide how to fund Burwood's future.

Following community consultation in both 2010 and 2013, residents and business owners listed maintaining and upgrading local infrastructure as one of their top priorities.

This feedback was included in the Burwood2030 Community Strategic Plan, which outlines the future for the Burwood area and highlights the community's vision.

Since then, Council has undertaken an extensive capital works program in order to tackle an infrastructure backlog and maintain local roads, footpaths, kerbs and parks. In order to continue delivering these services, Council will need to find additional funding.

Council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg', limiting the amount council rates can increase on a yearly basis. However, this rate peg does not take into consideration rising costs and resident's requests for increased services.

"Our major source of revenue has been limited in growth because of rate pegging. Despite consecutive years of returning to surplus, Council will not be able to address the backlog in infrastructure under the current rate peg," says Burwood Mayor, Cr John Faker.

"Over the past few years Council has concentrated on improving efficiency through expenditure control, service reviews and long term financial planning."

"Council has determined that the most suitable method to increase funding is to apply for a Special Rate Variation (SRV) above the current rate peg."

There are three proposed rate models which will each have a different outcome for both Council and the community.

"It's now time, as a community, that we decide how we will fund our future. I encourage ratepayers to participate in the discussion to ensure that Burwood remains a proud place to live, work and visit."

To take part in the online survey, or for more information please visit www.burwood.nsw.gov.au.

You can also join in the conversation on this topic and make your opinion heard on Twitter (@BurwoodCouncil) or on Facebook (www.facebook.com/BurwoodCouncil).

[ENDS]

For all media enquiries please contact Anthony Sonogo (02) 9911 9819 | 0401 776 264 or Corinne Boer 9911 9982.

MEDIA RELEASE

Friday, 22 November 2013

Find out all you need to know about Special Rate Variations (SRVs)

Burwood Council will be conducting two public information sessions as part of the *Funding our Future: Special Rate Variation (SRV)* consultation.

The information sessions will provide information on SRVs including what our options are, how it will affect residents, what will happen without an SRV and what it means for local infrastructure.

The sessions will be held on the following dates:

- Wednesday, 4 December – 11am-12.30pm
- Thursday, 5 December – 6pm – 7.30pm

Please RSVP to ourfuture@burwood.nsw.gov.au or call 9911 9911 if you wish to attend one of the sessions. Visit our website for more information.

[ENDS]

For all media enquiries please contact Anthony Sonogo (02) 9911 9819 | 0401 776 264 or Corinne Boer 9911 9982.



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MEDIA RELEASE

Tuesday, 10 December 2013

Take part in a live Twitter session with Burwood Council

Burwood Council will be hosting a live Twitter session to answer questions on Special Rate Variations (SRVs).

Anyone can take part by tweeting @BurwoodCouncil using #BurwoodFuture along with your question.

The sessions will be held on the following date:

- Tuesday, 17 December – 12.30pm – 1.00pm

Please note that Council may not be able to address all the questions put forward during the session.

Follow @BurwoodCouncil to take part in the session or to keep up to date with the latest Council news.

[ENDS]

For all media enquiries please contact Anthony Sonogo (02) 9911 9819 | 0401 776 264 or Corinne Boer 9911 9982.

How do you want to pay your rates?

RATE MODELS are under scrutiny as Burwood Council searches for the answer to clear its infrastructure backlog and is calling on its ratepayers to help decide how to fund Burwood's future with three options to pay rates.

Council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg', limiting the amount council rates can increase on a yearly basis.

The three options being put forward to begin in the 2014-15 financial year are to...

Option 1: Accept the estimated 3 percent rate-peg increase under IPART year on year.

Option 2: Apply for more than the rate pegged increase under the Special Rate Variation in incremental stages over seven (7) years.

Option 3: Apply for a rate increase of 7.5 percent each year, which is a fixed rate for seven (7) years.

What do these options mean? **Option 1:** Current service level would be maintained in the short term but would decline in the long term.

Option 2: Maintain current service levels and priority infrastructure.

Option 3: Improve service and include new capital projects.

An intense marketing campaign by Burwood Council including workshops and information sessions will be scheduled to determine the views of ratepayers on the three options.

Following community consultation in 2010 and again in 2013, residents and business owners listed maintaining and

upgrading local infrastructure as one of their top priorities.

This feedback was included in the Burwood2030 Community Strategic Plan, which outlines the future for the Burwood area and highlights the community's vision.

Council says it has been tackling its capital works program and maintaining local roads, footpaths, kerbs and parks but says it has to find additional funding that is above the rate peg.

"This rate peg does not take into consideration rising costs and resident's requests for increased services," a council press release stated.

Mayor John Faker said that rate-pegging was holding back needed infrastructure.

"Our major source of revenue has been limited in growth

because of rate pegging. Despite consecutive years of returning to surplus, Council will not be able to address the backlog in infrastructure under the current rate peg," says Burwood Mayor, Cr John Faker.

"Council has determined that the most suitable method to increase funding is to apply for a Special Rate Variation (SRV) above the current rate peg."

"It's now time, as a community, that we decide how we will fund our future. I encourage ratepayers to participate in the discussion to ensure that Burwood remains a proud place to live, work and visit."

To take part in the online survey see www.burwood.nsw.gov.au or have your say on twitter @BurwoodCouncil or on facebook.

Capturing the heart



Brett Martin's winning entry in the photography competition.

BRETT MARTIN is the winner of Burwood Council's photography competition to capture the heart of Burwood Festival or Burwood surrounds. Mayor John Faker awarded prizes to Brett, runner up Madhavi Mangapati and third place Busarapron Sirisophon last Friday.

WestConnex project information session

THE KOREAN Society of Sydney and the Strathfield Chamber of Commerce are hosting a free Information Session on the WestConnex Infrastructure Project on Monday November 25 at Burwood RSL at 6pm.

The 33 kilometre project was a key recommendation of the State Infrastructure Strategy released in October 2012 and the largest integrated transport and urban revitalisation project in Australia.

The Information Session will be presented by Ms Faye Woodward, Communication & Community Engagement, Roads & Maritime Services who will outline details of the M4 Widening and the Urban Revitalisation Plans.

The Information Session will be held in English and Korean. To attend the session register by emailing Strathfield Chamber of Commerce scoc@trichroma.com.au or call 0432 323439.

Pushing up units instead of daisies

A PLANNING Proposal to rezone a major portion of the Flower Power site on Mitchell Street at Enfield has been submitted to Burwood Council to facilitate the construction of eight 2 to 3 storey residential flat buildings containing approximately 239 dwellings.

Flower Power Garden Centres, which owns 15 garden centres in Sydney and Melbourne, has offered to enter into a Voluntary

Planning Agreement (VPA) with Burwood Council for the dedication of a portion of the site of approximately 1650m² on the Mitchell Street frontage, including an existing dwelling for a community facility.

Burwood Council officers recommended that Council endorse the Planning Proposal in principle and submit it to the Department of Planning and Infrastructure for a Gateway Determination.

Any Voluntary Planning Agreement would be dependent upon receiving a positive determination.

"Support of the Planning Proposal at this stage is not an endorsement of the indicative development concept put forward in the Planning Proposal.

A range of detailed matters remain to be resolved as part of

the future DA," said Burwood mayor, Cr. John Faker.

"We have requested they undertake a consultation process with the residents, through a series of workshops and a proposal has been made to hand over the house and section of land to Council for use as a community facility"

Plans for public exhibition have not yet been submitted.

HOT SPOT SPECIALS

YOU CAN GRAB A BARGAIN BY FOLLOWING BURWOOD SCENE ON TWITTER.

To know where and when the HOT SPOT SPECIAL will be at a local retailer make sure you follow @BurwoodScene

Unbelievable bargains will only be available for three hours.



funding our future

FUNDING OUR FUTURE

Since 2010, Council has been listening to the community in order to identify and deliver services that are important to you.

One of the top priorities residents have raised is to maintain and upgrade local infrastructure including our roads, footpaths, kerbs and parks.

Currently, council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg' limiting the amount rates can increase each year. However, the rate peg does not take into consideration rising costs and residents' demand for increased services.

In order to continue delivering these services at our current level, Council will need to find additional funding. The most sustainable option is to apply for a Special Rates Variation (SRV). Council has put forward three different rate options and we want to know which you prefer.

This is an important decision for us to make as a community. To find out more about the SRV and the impact it will have on you please visit our website www.burwood.nsw.gov.au. Ratepayers will receive a letter in the mail.

Have your say:

Join the discussion and have your say on our funding future.

Take Our Online Survey:

Available at www.burwood.nsw.gov.au

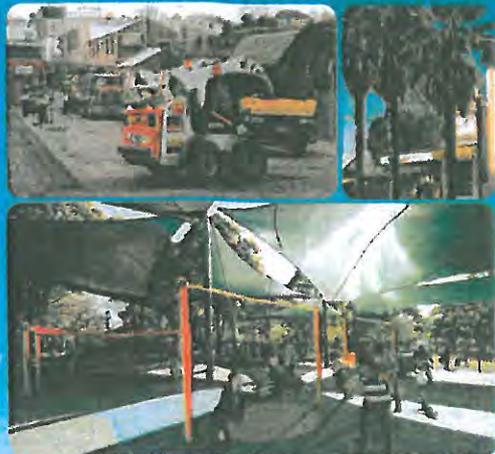
Social Media:

- [Facebook](https://www.facebook.com/BurwoodCouncil) /BurwoodCouncil
- [Twitter](https://twitter.com/BurwoodCouncil) @BurwoodCouncil

Visit www.burwood.nsw.gov.au for more information.



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Information Sessions at Council Chambers:

- Wednesday, 4 December - 11am - 12:30pm
- Thursday, 5 December - 6pm - 7:30pm

RSVP to ourfuture@burwood.nsw.gov.au or phone Council

Mail: PO Box 240, Burwood 1805

Phone: 02 9911 9911

Email: ourfuture@burwood.nsw.gov.au

In Person: Level 2, 1-17 Elsie Street, Burwood

How do you want to pay your rates?

November 14, 2013 | Filed under [News](#) | Posted by [Editor](#)

Rate models are under scrutiny as Burwood Council searches for the answer to clear its infrastructure backlog and is calling on its ratepayers to help decide how to fund Burwood's future with three options to pay rates.



Council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg', limiting the amount council rates can increase on a yearly basis.

The three options put forward to begin in the 2014/15 financial year;

- Option 1.** Accept the estimated 3 percent rate-peg increase under IPART year on year.
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What do these options mean?

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- Option 2.** Maintain current service levels and priority infrastructure.
- Option 3.** Improve service and include new capital projects.

An intense marketing campaign by Burwood Council including workshops and information sessions will be scheduled to determine the views of ratepayers on the three options.

Following community consultation in 2010 and again in 2013, residents and business owners listed maintaining and upgrading local infrastructure as one of their top priorities.

This feedback was included in the Burwood2030 Community Strategic Plan, which outlines the future for the Burwood area and highlights the community's vision.

Council says it has been tackling its capital works program and maintaining local roads, footpaths, kerbs and parks but says it has to find additional funding that is above the rate peg.

"This rate peg does not take into consideration rising costs and resident's requests for increased services," a council press release stated.

Mayor John Faker said that rate-pegging was holding back needed infrastructure.

"Our major source of revenue has been limited in growth because of rate pegging. Despite consecutive years of returning to surplus, Council will not be able to address the backlog in infrastructure under the current rate peg," says Burwood Mayor, Cr John Faker.

"Council has determined that the most suitable method to increase funding is to apply for a Special Rate Variation (SRV) above the current rate peg."

"It's now time, as a community, that we decide how we will fund our future. I encourage ratepayers to participate in the discussion to ensure that Burwood remains a proud place to live, work and visit."

To take part in the online survey see www.burwood.nsw.gov.au or have your say on twitter @BuwoodCouncil or on facebook.

ADVERTISING

News from Burwood Council



Burwood Mayor
John Faker
Twitter: @johnfaker

Funding our Future

Since 2010, Council has been talking with the community in order to identify and deliver services that are important to you.

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This 'rate peg' does not take into consideration rising costs and residents' need for increased services.

The most sustainable funding option would be to apply for a Special Rate Variation (SRV) above the 'rate peg'. Ratepayers will soon receive a letter in the mail which includes a newsletter with all the information you need to know about SRVs.

You can also visit our website for more information on SRVs including what options are available, how it will affect you and where the additional funds will go.

This is an important decision for us to make as a community, which is why I encourage your feedback on how we will fund our future to ensure Burwood remains a proud place to live, work and visit.

funding our future

Funding our Future: Have your say

It's time to have your say on our funding future. Council will be conducting two public information sessions on Special Rate Variations (SRVs). The sessions will be held on the following dates:

Wednesday, 4 December – 11am-12.30pm

Thursday, 5 December – 6pm – 7.30pm

Please RSVP to ourfuture@burwood.nsw.gov.au or call 9911 9819 if you wish to attend one of the sessions. Visit our website for more information.



Christmas arrives in Burwood

The Christmas spirit is alive in our community with Mayor Faker launching the Kmart Wishing Tree Appeal in Burwood.

The festive cheers will continue in Burwood in the weeks leading up to Christmas, with Council rolling out a cavalcade of entertaining including Carols in the Park on Saturday, 14 December.



The Kmart Wishing Tree Appeal aims to collect gifts for those less fortunate

DEVELOPMENT APPLICATIONS APPROVED

- 6 November To 20 November 2013
- BD.2013.076 27 Beaumaris Street, ENFIELD
Removal of existing tree and garden shed and construction of new detached garage to the rear of the property. 06/11/2013
- BD.2005.219 86 Brighton Street, CROYDON PARK
Section 96 Modification for alterations and additions, new front fence and new carport - New roof to garage and carport and an attached pergola. 08/11/2013
- BD.2013.136 Suite 34/1 Railway Parade, BURWOOD
Fitout and use of suite as an office for a legal practice. 08/11/2013
- BD.2012.047 27 Selborne Street, BURWOOD
Alterations and first floor addition to existing dwelling with new attached garage and front and side return fence. 11/11/2013
- BD.2010.111 34 Malvern Avenue, CROYDON
Section 96 Modification for erection of new front boundary fence - Extend timber fence up driveway and install automatic gate. 13/11/2013
- BD.2013.155 Suite 61/1 Railway Parade, BURWOOD
Fitout and use of suite for medical consultation rooms. 13/11/2013
- BD.2013.139 35 Byer Street, ENFIELD
Demolition of existing carports and rear covered area, and undertake alterations and additions to the existing single storey dwelling. 13/11/2013
- BD.2012.123 3 Everton Road, STRATHFIELD
Section 96 Modification for alterations and additions to existing hospital. 13/11/2013
- BD.2013.129 276-280 Liverpool Road, ENFIELD
Strata subdivision of residential flat building into 20 lots. 13/11/2013
- BD.2013.141 44 Burwood Road, BURWOOD
Use of shop premises as hair and beauty salon. 14/11/2013
- BD.2013.075 94-96 Shaftesbury Road, BURWOOD
Extension of trading hours of Burwood RSL from 9am to 3am Wednesday to Sunday with Monday and Tuesday remaining 9am to 12 midnight. 18/11/2013
- BD.2013.101 37 Mitchell Street, CROYDON PARK
Alterations and conversion of garage/shed into granny flat. 18/11/2013

DEVELOPMENT APPLICATIONS RECEIVED

- 7 November to 21 November 2013
- Note: Disclosure of Political Donations and Gifts in lodging a development application or making a submission, you may be required by law to declare political donations or gifts (including services rendered). Failure to do so risks substantial fines. The relevant declaration form may be obtained from Council.
- BD.2013.057 Level 4 carpark, 98A-114 Burwood Road, BURWOOD
Westfield. Relocation of car wash.
- BD.2013.158 Unit 204, 21 Burwood Road BURWOOD.
Fitout for doctors consulting rooms.
- BD.2013.159 59 Cheltenham Road, CROYDON.
Detached secondary dwelling and garage.
- BD.2013.160 216 Burwood Road, BURWOOD.
Fitout for medical centre.
- BD.2013.161 75 Burwood Road, BURWOOD.
Alterations and additions to existing commercial building.
- BD.2013.162 22-30 Coronation Parade, ENFIELD.
Demolition of existing building and construction of a six-storey mixed use development.
- BD.2013.163 11 Tangarra Street, CROYDON
Construction of new garage and laundry.
- BD.2013.164 34 Dawson Street, CROYDON
Demolition of existing residential dwelling.
- BD.2013.165 23 Chelmsford Avenue, CROYDON.
Alterations and additions to dwelling.
- BD.2013.166 130 Lucas Road, BURWOOD.
Erection of carport to front of property.
- BD.2013.167 21 Woodside Avenue, BURWOOD.
New timber decking, car port and fence.
- BD.2013.168 45 Wentworth Road, STRATHFIELD.
Extension to boarding house.
- BD.2013.170 48/258-264 Burwood Road, BURWOOD.
Extension in trading hours to existing restaurant.



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Council Meeting

Please note the Council Meeting of 9 November 2013 has been moved to Tuesday, 10 November 2013 at 6.00pm in Council Chambers.

Governance

Service

Sustainability

Respect

How do you want to pay your rates?

RATE MODELS are under scrutiny as Burwood Council searches for the answer to clear its infrastructure backlog and is calling on its ratepayers to help decide how to fund Burwood's future with three options to pay rates.

Council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg' limiting the amount council rates can increase on a yearly basis.

The three options being put forward to begin in the 2014-15 financial year are to...

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Capturing the heart



Brett Martin's winning entry in the photography competition.

BRETT MARTIN is the winner of Burwood Council's photography competition to capture the heart of Burwood Festival or Burwood surrounds. Mayor John Faker awarded prizes to Brett, runner up Madhavi Mangapati and third place Busarapron Sirisophon last Friday.

WestConnex project information session

THE KOREAN Society of Sydney and the Strathfield Chamber of Commerce are hosting a free Information Session on the WestConnex Infrastructure Project on Monday November 25 at Burwood RSL at 6pm.

The 33 kilometre project was a key recommendation of the State Infrastructure Strategy released in October 2012 and the largest integrated transport and urban revitalisation project in Australia.

The Information Session will be presented by Ms Faye Woodward, Communication & Community Engagement, Roads & Maritime Services who will outline details of the M4 Widening and the Urban Revitalisation Plans.

The Information Session will be held in English and Korean. To attend the session register by emailing Strathfield Chamber of Commerce scoc@trichroma.com.au or call 0432 323439.

Pushing up units instead of daisies

A PLANNING Proposal to rezone a major portion of the Flower Power site on Mitchell Street at Enfield has been submitted to Burwood Council to facilitate the construction of eight 2 to 3 storey residential flat buildings containing approximately 239 dwellings.

Flower Power Garden Centres, which owns 15 garden centres in Sydney and Melbourne, has offered to enter into a Voluntary

Planning Agreement (VPA) with Burwood Council for the dedication of a portion of the site of approximately 1650m² on the Mitchell Street frontage, including an existing dwelling for a community facility.

Burwood Council officers recommended that Council endorse the Planning Proposal in principle and submit it to the Department of Planning and Infrastructure for a Gateway Determination.

Any Voluntary Planning Agreement would be dependent upon receiving a positive determination.

"Support of the Planning Proposal at this stage is not an endorsement of the indicative development concept put forward in the Planning Proposal.

A range of detailed matters remain to be resolved as part of

the future DA," said Burwood mayor, Cr. John Faker.

"We have requested they undertake a consultation process with the residents, through a series of workshops and a proposal has been made to hand over the house and section of land to Council for use as a community facility."

Plans for public exhibition have not yet been submitted.

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COUNCIL NEWS



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Mayor's Message

by Cr John Faker



Follow me on Twitter: @johnfaker

Cr John Faker (Mayor)
9911 9916
mayor@burwood.nsw.gov.au

Cr Ernest Wong
0425 691 838
ernest.wong@burwood.nsw.gov.au

Cr Sally Deans
0424 022 627
sally.deans@burwood.nsw.gov.au

Cr Lesley Furneaux-Cook
0408 227 826
lesley.furneaux-cook@burwood.nsw.gov.au

Cr George Mannah
0448 133 396
george.mannah@burwood.nsw.gov.au

Cr Justin Taunton
0488 083 108
justin.taunton@burwood.nsw.gov.au

Cr Tony Doueihi
0437 970 499
tony.doueihi@burwood.nsw.gov.au

CONTACTS

COUNCIL MEETINGS

Council Meeting

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CHRISTMAS ARRIVES IN BURWOOD

The Christmas spirit is alive in our community with Mayor Faker launching the Kmart Wishing Tree Appeal in Burwood.

The festive cheers will continue in Burwood in the weeks leading up to Christmas, with Council rolling out a cavalcade of entertaining including Carols in the Park on Saturday, 14 December.



Burwood Council, Level 2, 1-17 Elsie Street, Burwood NSW 2134
9911 9911 www.burwood.nsw.gov.au

Fireworks, music and Santa: Burwood's Carols in the Park

CHRISTMAS will come earlier in Burwood this year with X Factor's Audio Vixen and internationally renowned Australian Youth Choir headlining a stellar line-up of entertainment at Carols in the Park on Saturday, 14 December from 5.00pm.

Amber Sherlock from Channel 9 will lead a crowd of thousands through an evening filled with everyone's favourite carols,

from traditional Christmas songs to holiday classics that will have everyone singing along.

Carols in the Park is fun for all ages, with a range of kid's entertainment including Santa's Secret Superhero Squad Live Show, Kids in the Biz Presents The Christmas Tree and a festive kid's workshop.

And there'll be plenty of fun off-stage too with



Burwood Park transformed into Santa's headquarters with a petting zoo including Santa's reindeers, face painters, stalls and roving performers. So make sure you come down dressed as one of Santa's little helpers.

The evening will be capped off with a visit from the man himself, Santa and a dazzling fireworks display guaranteed to get you in the festive mood.

This year's event will also feature the traditional Christmas in the Park starting from 3.30pm.

Christmas in the Park is organised by the local churches in conjunction with Council and includes a live nativity scene re-enactment and performances by local church groups, choirs and schools.



No go-ahead for Grosvenor Street

by Mitchell Jordan

A PROPOSED development for an eight-storey residential building in Grosvenor Street, Croydon, was knocked back at a recent Burwood Council meeting.

Burwood Mayor, John Faker, said that he had "major issues" with the building's height, which contributed to the rejection.

"The design of the building was not up-to-standard," he told Burwood Scene.

"It's sent a clear message to developers: you need a well-articulated and designed building. We won't just support any square block in Burwood. You can go to some third-world countries and see better buildings than we are getting in New South Wales."

Cr Lesley Furneaux-Cook of Burwood Community Voice also said that she was "pleased and surprised" that Grosvenor was rejected.

"Its bulk, appearance in the streetscape, lack of setbacks and deficiencies with open space provisions were major concerns," she said.

"The residents that spoke were also concerned about pedestrian safety especially as there are so many schools in the area."

At the same council meeting, an application for Burwood RSL to have additional trading hours on only 3 days of the week from 12am to 3am Wednesdays, Thursdays and Sundays was approved.

"We've granted a 3am gaming-only licence," Mayor Faker explained.

"The bar and restaurant will still close at the existing time."

Mayor Faker added that the licence was given on a 12-month trial.

According to Burwood RSL president, Andrew Anderson, patron surveys and feasibility analysis showed that there is strong existing demand for additional trading hours.

"The average number of patrons in the club Wednesdays, Thursdays and Sundays at 11.30pm - which is half an hour before closing - is 99, and the number being evicted at close is 41," he said.

"The additional trading hours sought is to retain these members as opposed to evicting them on mass. With extra hours patrons will be able to depart quietly and leisurely."

In the future, the club will be relocating to land it owns in Deane and Waimea Streets, Burwood where a new club will be constructed in Burwood's central business district.

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our funding future



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100 homes to go for Westconnex

NSW ROADS Minister Duncan Gay has called for expressions of interest from industry to widen the M4 from six to eight lanes, and released the concept design for the M4 East tunnel, which will see 100 homes demolished at the entry and exit points at Underwood Road, Homebush and Wattle Street, Haberfield.

"There is now strong momentum behind WestConnex and we've reached an important milestone before construction starts on the first stage," Mr Gay said. "The widening of the M4 and its extension via a tunnel along the Parramatta Road corridor will transform this part of Sydney."

Stage one of the WestConnex project will see the widening of the M4 from three to four lanes in each direction from Church Street, Parramatta to Homebush Bay Drive, Homebush.

The M4 East tunnel will start around 800m west of Concord Road with the current M4 connections to Concord Road and Parramatta Road being retained.

Key work includes:

- A road tunnel from the M4 near Concord Road, North Strathfield to Parramatta Road and City West Link, Haberfield around 5km long
- At Concord Road - a new entry ramp to the WestConnex tunnel eastbound
- At Concord Road - a new exit ramp from the WestConnex tunnel westbound
- At Concord Road - an exit to the M4 to access Parramatta Road at North Strathfield from the WestConnex tunnel westbound
- An entry to the WestConnex tunnel westbound, from Parramatta Road east of Wattle Street, Haberfield and from the City West Link at Haberfield
- An exit from the WestConnex tunnel eastbound, to Parramatta Road east of Wattle Street, Haberfield and to the City West Link at Haberfield.

"Building the motorway will require some property acquisitions, but we will try to keep them to a minimum," Mr Gay said. "The exact number is not known at this stage as the final route alignment has not been determined, but it

is expected to be about 100 properties."

The exact location of the ventilation tunnels is not yet known. At a media information session attended by Burwood Scene in October, Westconnex Director for Strategy and Engagement, Maryanne Graham said that discussion needed to happen with the community.

"We don't know (how many filtration stacks). That is yet to be determined and discussion with the community still needs to happen," Ms Graham advised in October. "Independent air quality experts and a chief scientist for Australia and New Zealand will be drawing on global benchmarks for ventilation solutions."

"Other organisations such as the Asthma Foundation are being consulted," she added.

Member for Strathfield Charles Casuscelli is encouraging local residents to have a good look at the concept design for the M4 East at www.westconnex.com.au

The Minister's announcement means that all the planning applications for stage one of WestConnex have now been lodged, paving the way for work to begin following an earlier submission of the planning application for the M4 widening last month.

"With the Roads Minister calling for expressions of interest from industry to widen the M4, Australia's largest transport project moves a step closer to construction," said Mr Casuscelli.

"It will then extend the motorway via a 6km tunnel of three lanes in each direction from west of Concord Road, North Strathfield to Parramatta Road and City West Link at Haberfield and will be known as the M4 East," he added.

Three information sessions for inner west residents are being held in December and early next year before comments from the public close on February 17, 2014.

An information session will be held on Saturday, 14 December at Concord Library, Flavelle Street, Concord from 10am until 2 pm. Further information sessions are scheduled for early February.

Deck the Halls and have a sing-along

JOIN Channel 9's Amber Sherwin and the Australian Youth Choir for the Burwood Council Christmas in the Park this coming Saturday, December 14, from 3.30pm at a transformed Christmas-styled Burwood Park.

From 5pm you can sing along to all your favourite carols, plus be a part of the fun with Santa's Secret Superhero Squad Live Show, Kids in the Biz Presents The Christmas Tree, a festive kid's workshop, a petting zoo including Santa's reindeers, face painters, stalls and roving performers.

Santa will make a special entrance before the fireworks later in the evening. The evening will be capped off with a visit from the man himself, Santa and a dazzling fireworks display guaranteed to get you in the festive mood.

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Santa is coming to Burwood Park on December 14.

funding our future



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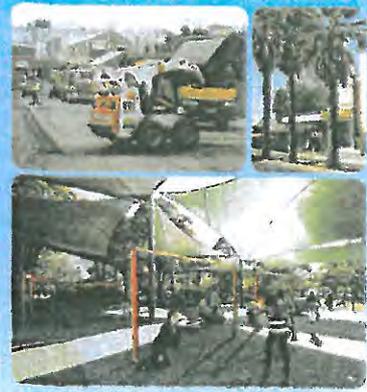
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Charles Casuscelli RFD MP Member for Strathfield

"Charles Casuscelli wishes you peace and joy this Christmas and best wishes for the New Year 2014."



During the Christmas and New Year period, the Strathfield Electorate Office will be closed from Tuesday the 24th of December 2013 and will re-open on Monday the 6th of January 2014.

Address: Shop 1, 54 Burwood Road, Burwood NSW 2134 | Phone: (02) 9747 1711 | Fax: (02) 9747 6054

Email: strathfield@parliament.nsw.gov.au | Web: charlescasuscelli.com.au | Facebook: [facebook.com/CharlesCasuscelliMP](https://www.facebook.com/CharlesCasuscelliMP)

Authorised by Charles Casuscelli RFD MP. This advertisement and web production using parliamentary entitlement.

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Special Rate Variations information sessions

November 28, 2013 | Filed under Burwood | 2 | Posted by Editor

Burwood Council will be conducting two public information sessions as part of the *Funding our Future: Special Rate Variation (SRV) consultation*.

The information sessions will provide information on SRVs including what our options are, how it will affect residents, what will happen without an SRV and what it means for local infrastructure.

The sessions will be held on the following dates:

- Wednesday, 4 December – 11 am-12.30pm
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RSVP to ourfuture@burwood.nsw.gov.au or call 9911 9911 if you wish to attend one of the sessions.

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Leave a Response

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The Athlete's Foot
(02) 9715 2580
www.theathletesfoot.com.au

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Learn to skate

KEEPING IN TOUCH WITH THE COMMUNITY BURWOOD Scene



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ICAC investigate Yaralla Estate

The controversial eviction of horses from Yaralla Estate is being investigated by the Independent Commission Against...

November 17, 2013 / Read More



- ICAC investigate Yaralla Estate
- STAND BY ON AIR
- Rising to the top takes drive and ambition
- Palliative unit underway
- Does the NSW State Library hold your ancestor's WWII diary?

Inner West TENNIS ACADEMY

CALL ALEX 0417 432 757 or SHAUN 0412 745 557

School Holiday Tennis Courses at Strathfield Sports Club

121 First Ave, Five Dock

9712 2133

domremy.catholic.edu.au

Voilà Maison

70 Burwood Road, Concord (cnr Crane St)

9715 6696

TOP STORIES

Pool registration only days away

Only days remain for pool owners to register their pools without penalty. The extension to November...

November 17, 2013 / Read More

Time capsule keeps Burwood history alive

To celebrate 61 years and the impending opening of its new library and community hub, Burwood...

November 17, 2013 / Read More

Five charged for attempted armed robbery

Five men have been charged over an alleged armed robbery of premises in George Street, Burwood...

BURWOOD CANADA BAY ASHFIELD STRATHFIELD

TOP STORIES

Pushing up units instead of daisies

5:50 pm | A Planning Proposal to rezone a major portion of the Flower Power site on Mitchell Street at Enfield has been submitted to Burwood Council to facilitate the construction of eight 2 to 3 storey residential flat...

November 12, 2013 / 4 Comments / Read More

Smart phone mobile website launched

6:51 am | Residents can now send enquiries or make payments from anywhere with the launch of Burwood Council's new mobile website, which better suit smart phones. The mobile website allows users to send enquiries and access key Council...

November 12, 2013 / / Read More

NEWS

How do you want to pay your rates?

EDUCATION

Talking about Julia

funding our future

It's time to **decide our funding future**

Visit burwood.nsw.gov.au for more information

MERIDEN

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Burwood Council
It's time to have your say. Visit burwood.nsw.gov.au to find out more.

funding our future

Burwood Council
Council of the Government of New South Wales
Council of the Government of New South Wales

✓ Liked

The advertisement features a large graphic with the text 'funding our future' in blue and white. Below the graphic is a horizontal row of six small, square images showing various community scenes: a street view, a park with people, a person in a wheelchair, a person in a red hat, a sunset over water, and a person walking. The text 'It's time to have your say. Visit burwood.nsw.gov.au to find out more.' is positioned above the graphic. The Burwood Council logo is in the top left, and the text 'Burwood Council Council of the Government of New South Wales' is at the bottom left. A 'Liked' button is at the bottom right.



Cr John Faker
Sindaco di Burwood



Burwood Council

heritage • progress • pride

LA VITA COMUNITARIA DI BURWOOD

funding our future

(FINANZIAMO IL NOSTRO FUTURO)



Dal 2010 il Council comunica con la comunità al fine di identificare e recapitare servizi che sono importanti per voi.

Una delle priorità che i residenti hanno evidenziato è che il Council mantenga e migliori le infrastrutture locali tra cui le nostre strade, marciapiedi, cordoli e cunette.

Nonostante la nostra solida posizione finanziaria, il Council avrà bisogno di un ulteriore finanziamento per poter continuare a recapitare questi servizi al nostro livello attuale.

L'opzione più sostenibile sarebbe quella di ricorrere a una "variazione speciale del tasso" (SRV) oltre al tasso fisso.

Si prega di visitare il nostro sito web www.burwood.nsw.gov.au per ulteriori informazioni sui SRV: quali sono le opzioni disponibili, come vi influenzerà, dove sarà destinato il finanziamento.

Questa è una decisione importante da prendere come comunità, ecco perchè vi esorto a lasciare commenti su come finanziare il nostro futuro per garantire che Burwood rimanga uno splendido luogo dove vivere, lavorare e da visitare.

Suite 1, Lv 2, 1-17 Elsie Street, Burwood - www.burwood.nsw.gov.au



Burwood Council

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為我們的將來籌備資金

自從 2010 年起，市議會就一切與居民息息相關的重要服務與居民展開討論，以確定及落實這些服務。

居民最關心的其中一項就是希望市議會維護及升級本區基礎建設，包括道路、人行道、路肩及公園。

儘管我們擁有穩健的財務狀況，市議會仍需籌備額外資金，以在現有水平上繼續推行各項服務。

最持續可行的集資方法就是在現有固定的市政費用上收取額外的調整費用 (SRV)。

關於 SRV 的更多詳情請瀏覽 www.burwood.nsw.gov.au，信息包括：可行方法，如何影響閣下及額外資金用於何處。

作為一整個社區，這是我們作出的一個重要決定，市長鼓勵居民的各種反饋意見，如何為我們的將來籌備資金，確保寶活是一個在生活、工作及旅遊上都值得驕傲的地方。



1/611851@B



Burwood Council

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التحويل في مستقبلنا

**funding
our future**



منذ عام ٢٠١٠ والمجلس يتحدث مع المجتمع من اجل تحديد وتسليم الخدمات الهامة لكم.

واحدى اهم الاولويات التي ينادي بها السكان هي للحفاظ وتحديث البنى التحتية المحلية من بينها الطرق، الارصفة، حواف الطرق والمنزهات.

بالرغم من مكانتنا الاقتصادية السليمة، فإن المجلس في حاجة لإيجاد تمويل اضافي من اجل مواصلة تقديم هذه الخدمات على المستوى الحالي.

واهم خيار مالي مقبول هو تطبيق التغيير في الضريبة الخاصة (SRV) بأعلى من المعدل المربوط.

لمزيد من المعلومات عن التغيير في الضريبة الخاصة (SRV) وبما يشمل الخيارات المتوفرة، وكيف يمكن أن يؤثر عليه وامن توجه الاموال الاضافية الرجاء تفقد موقعنا على الانترنت www.burwood.nsw.gov.au

هذا قرار هام علينا اتخاذه كمجتمع، ومن اجل ذلك أشجع تلقي المعلومات الاسترجاعية وكيفية تمويل مستقبلنا للتأكيد على أن تبقى بيروود مدعاة الفخر للعيش، العمل والزيارة.

our funding future



Burwood
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**Υποστηρίζοντας την ποικιλομορφία:
Πρωθώντας τον πολιτισμό**

Από το 2010, το Δημοτικό Συμβούλιο βρίσκεται σε ανοιχτό διάλογο με τους κατοίκους της περιοχής με στόχο να λάβει γνώση των αναγκών και στη συνέχεια να προσφέρει τις υπηρεσίες που είναι σημαντικές για τους πολίτες.

Μία από τις σημαντικότερες προτεραιότητες των κατοίκων, που ετέθησαν ενώπιον του Δημοτικού Συμβουλίου, είναι η συντήρηση και η αναβάθμιση των τοπικών υποδομών, συμπεριλαμβανομένων των δρόμων, των πεζοδρομίων, των κράσπεδων και των πάρκων.

Παρά την οικονομική ευρωστία του Δήμου, το Συμβούλιο θα πρέπει να βρει πρόσθετη χρηματοδότηση προκειμένου να συνεχίσει την παροχή υψηλών υπηρεσιών.

Η πιο βιώσιμη εναλλακτική λύση χρηματοδότησης θα ήταν η διεκδίκηση ενός επιπρόσθετου εσόδου μέσω των Δημοτικών Τελών (SRV).

Παρακαλούμε επισκεφθείτε την ιστοσελίδα μας, στην ηλεκτρονική διεύθυνση www.burwood.nsw.gov.au για περισσότερες πληροφορίες σχετικά με το SRV και τις διαθέσιμες επιλογές, καθώς και για να ενημερωθείτε για την χρήση των πρόσθετων κεφαλαίων.

Πρόκειται για μια σημαντική απόφαση για εμάς ως κοινότητα, και αυτός είναι ο λόγος που ζητούμε τα σχόλιά σας σχετικά με το πώς θα εξασφαλίσουμε την χρηματοδότηση των υποδομών μας στο μέλλον, με στόχο να εξασφαλίσουμε ότι το Μπέργουντ (Burwood) θα παραμείνει ένα υπέροχο μέρος για να ζούμε και να εργαζόμαστε. Ένα μέρος που αξίζει να επισκεφτεί κάποιος.

SIGNAGE ON DISPLAY



Enfield Aquatic Centre



Council Chambers



Burwood Library

SOCIAL MEDIA

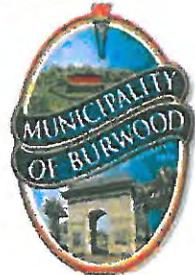


Burwood Council Timeline Recent

Admin Panel

Promote Page

our funding future



Burwood Council

636 likes · 17 talking about this · 175 were here

Update Page Info

- Government Organization
- Suite 1, Level 2 1-17 Elsie St, Burwood, New South Wal...
- (02) 9911 9911
- Today 9:00 am - 4:45 pm

About



Photos

636 Likes

Likes



Map



Events

Status Photo / Video Offer, Event +

What have you been up to?



Burwood Council

20 hours ago

Since 2010, Council has been speaking with the community in order to identify and deliver services that are important to you.

One of the top priorities residents have raised is to maintain and upgrade local infrastructure including our roads. See More

Recent Posts by Others on Burwood Council

See All



2013 Groovability Festival- International Day of People with Disability

@ Hi, just sending an invitation for the the Inner West celeb...

November 17 at 11:00am



Denise Williams

Just wanted to know more about the VAP of the Flower Pow...

1 November 17 at 10:00am



Carlos Gomes

@ Hi since Monday I'm waiting for the rubbish pick up call the...

1 November 17 at 10:00am



Taraka Rama

See Your Ad Here

Burwood Council



Identified as a major centre by the NSW Government, Burwood is set to grow significantly in the next...

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Time to
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sv.au for more information



- Tweets**
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- 
Sandi Krakowski [@sandikr](#)
 Followed by Dayne Hudson and 0 others
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Magellan Company [@MagellanCo](#)
 Followed by Penrith City Council
[Follow](#)
 - 
SpeedHumpsAustralia [@SpeedHumps](#)
 Followed by SutherlandShire Cncl
[Follow](#)
- Popular accounts · Find friends

- Sydney Trends · Change
- #Ashes [#Ashes](#)
 - #auspol
 - Australia
 - #AUSvENG
 - #theashes
 - Mark Textor



Burwood Council
[@BurwoodCouncil](#)

Welcome to the official Twitter page of Burwood Council, located in the heart of Sydney's Inner West. RTs and Follows are not endorsements.
NSW, Australia · [burwood.nsw.gov.au](#)

637 [Tweets](#) · 381 [Followers](#) · 430 [Following](#) · [Edit profile](#)

Tweets



Canterbury Council [@CanterburyCouncil](#)

International Day of People with Disability 2013 GroovABILITY Festival! [register.eventarc.com/18893/internat...](#) via [@eventarc](#)

Retweeted by [Burwood Council](#)

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Since 2010, Council has been speaking with the community in order to identify and deliver services that are... [fb.me/2SvLUGMdR](#)

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Burwood Council [@BurwoodCouncil](#)

Mayor [@JohnFaker](#) & [@msjrowe](#) helped [@RevBillCrews](#) launch the Exodus Xmas Appeal at [@Target](#) Burwood Westfield yesterday. [pic.twitter.com/kD6FiwvIF](#)



SOCIAL MEDIA POSTS



Facebook posts:



Burwood Council

Since 2010, Council has been speaking with the community in order to identify and deliver services that are important to you.

One of the top priorities residents have raised is to maintain and upgrade local infrastructure including our roads, footpaths, kerbs and parks.

Currently, council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg' limit... See More



Like Comment Share

1,064 people saw this post



Burwood Council

Earlier this year, Council conducted a comprehensive community satisfaction survey, to determine whether the goals set out in the Burwood2030 Community Strategic Plan were still relevant. This is what you said.

http://www.burwood.nsw.gov.au/our_burwood/funding_our_future/what_have_you_asked_for.html

Like Comment Share

135 people saw this post



Burwood Council

This week, ratepayers will receive a letter from Council with information on Special Rate Variations.

If you want more information, you can attend one of our information sessions on Wednesday, 4 December (11am-12.30pm) or Thursday, 5 December (6pm-7.30pm). RSVP at ourfuture@burwood.nsw.gov.au.

Or, you can take our online survey and have your say.... See More

[Online Survey | Burwood Council](#)

Like Comment Share

1 Like 1 Comment

68 people saw this post

Boost Post



Burwood Council

Burwood Update - Special Edition 2013

http://www.burwood.nsw.gov.au/verve/_resources/Burwood_Council_6pp_Newsletter_Special_19Nov2013_V3.pdf

Burwood Update - Funding our Future Special Edition 2013

Like Comment Share

1 Like

61 people saw this post



Burwood Council

Have your say on our funding future and take part in our online survey.

http://www.burwood.nsw.gov.au/our_burwood/funding_our_future/online_survey.html

To find out more about Special Rate Variations and the impact it will have on you please visit the link below:

http://www.burwood.nsw.gov.au/our_burwood/funding_our_future/funding_our_future_landing_page.html

Online Survey | Burwood Council

Like Comment Share

1 Like 2 Comments

559 people saw this post



Burwood Council

We'll be hosting a live Twitter session on Tuesday, 17 December from 12.30pm - 1.00pm where we'll be answering your questions regarding Special Rate Variations (SRV) and our funding future.

Make sure you follow us @BurwoodCouncil.

Like Comment Share

2 Likes 1 Comment

852 people saw this post



Burwood Council

Our live Twitter session is underway. Make sure you use **#BurwoodFuture** in your tweets.

👍 Like 💬 Comment ➦ Share

2 Likes

138 people saw this post



Burwood Council

Today is the last day to lodge a submission for our Funding our Future consultation.

Thank you to those who participated in the discussion. Your feedback will be used to determine a suitable option for our community.

Please note that no formal decision has been made on our funding option.



👍 Like 💬 Comment ➦ Share

1 Like

47 people saw this post



Tweets:



Burwood Council

Burwood Council

29,815

It's time, as a community, for us to decide our funding future.
Click on the link and have your say. [burwood.nsw.gov.au/news_and_highl...](http://burwood.nsw.gov.au/news_and_highlights)

29/11/13



Burwood Council

Burwood Council

29,716

Since 2010, Council has been speaking with the community in order to identify and deliver services that are... [fb.me/2SyLUGMdR](https://www.facebook.com/burwoodcouncil/posts/259190)

29/11/13



Burwood Council

Burwood Council

29,700

Earlier this year, Council conducted a comprehensive community satisfaction survey, to determine whether the... [fb.me/380EwvIk3](https://www.facebook.com/burwoodcouncil/posts/380EwvIk3)

29/11/13



Burwood Council

Burwood Council

29,699

Burwood Update - Special Edition 2013... [fb.me/1ak6AFQCr](https://www.facebook.com/burwoodcouncil/posts/1ak6AFQCr)

29/11/13



Burwood Council

Burwood Council

29,685

Have your say on our funding future and take part in our online survey:... [fb.me/1c2Vvxbzmf](https://www.facebook.com/burwoodcouncil/posts/1c2Vvxbzmf)

29/11/13



Burwood Council

Burwood Council

13,524

We'll be hosting a live Twitter session on Tuesday, 17 December from 12.30pm - 1.00pm where we'll be answering... [fb.me/12CRP7973](https://www.facebook.com/burwoodcouncil/posts/12CRP7973)

29/11/13



Burwood Council

Burwood Council

10,326

Today is the last day to lodge a submission for our Funding our Future consultation.

Thank you to those who... [fb.me/2CTaFqN9w](https://www.facebook.com/burwoodcouncil/posts/2CTaFqN9w)

29/11/13



STAKEHOLDER INFORMATION

- **Emails**
 - E-News subscribers
 - Focus group
 - Email to community groups
- **Letters**
 - Letters to local Chambers of Commerce
- **Information sessions**



EMAIL TO E-NEWS SUBSCRIBERS



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FUNDING OUR FUTURE

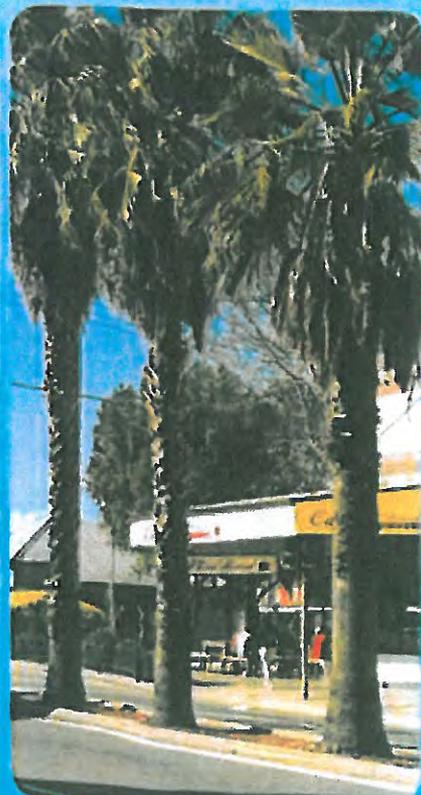
Since 2010, Council has been listening to the community in order to identify and deliver services that are important to you.

One of the top priorities residents have raised is to maintain and upgrade local infrastructure including our roads, footpaths, kerbs and parks.

Currently, council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg' limiting the amount rates can increase each year. However, the rate peg does not take into consideration rising costs and residents' demand for increased services.

In order to continue delivering these services at our current level, Council will need to find additional funding. The most sustainable option is to apply for a Special Rates Variation (SRV). Council has put forward three different rate options and we want to know which you prefer.

This is an important decision for us to make as a community. To find out more about the SRV and the impact it will have on you please visit our website www.burwood.nsw.gov.au.



Have your say

Join the discussion and have your say on our funding future

EMAIL TO FOCUS GROUP

Dear <Recipient>

One of the key priorities that were raised in the Community Satisfaction Survey you participated in earlier this year was the need for Burwood Council to maintain and upgrade local infrastructure.

Despite our sound financial position, Council will be unable to continue maintaining and upgrading roads and footpaths at the current service level without additional funding. This is because council rates are 'pegged' by the Independent Pricing and Regulatory Tribunal (IPART). 'Rate pegging' limits the amount rates can increase each year however, the 'rate peg' does not take into consideration rising costs and residents' needs for increased services.

As you may be aware, Burwood Council is currently undertaking community consultation to help determine how to fund our future in order to maintain the current level of service.

Council is proposing three different funding options and is asking for your feedback.

As a member of our Community Focus Group, Council would like to invite you to attend one of the Funding Our Future information sessions.

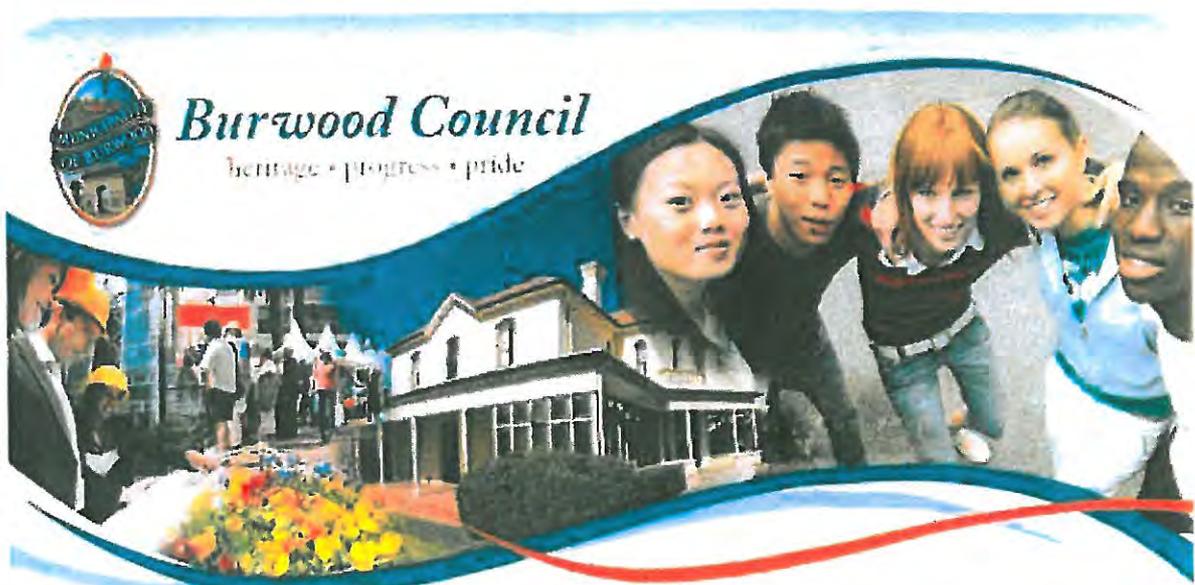
There are two information sessions which will be run by an independent facilitator on the following dates:

Wednesday, 4 December (11am-12.30pm)
Thursday, 5 December (6pm-7.30pm)

If you wish to attend, simply respond to this email with your preferred session time.

For more information please view the message below or visit the following link:
http://www.burwood.nsw.gov.au/our_burwood/funding_our_future/funding_our_future_landing_page.html

Kind regards,
The Communications Team
Burwood Council



EMAIL TO COMMUNITY GROUPS

From: [REDACTED] on behalf of ourfuture
Sent: Monday, 9 December 2013 5:12 PM
To: 'koreanwelfare@hotmail.com'
Subject: TRIM: Funding our Future: Burwood Council
Attachments: Burwood_Council_6pp_Newsletter_Special_19Nov2013_V3.pdf; Rates and Charges Hardship Assistance Policy.pdf

HP TRIM Record Number: E13/23070

To Whom It May Concern,

I was given your contact from our Community Services department, as we would like to notify you on an important consultation Burwood Council is currently undertaking which may affect some of your clients who reside in the Burwood LGA.

In 2010 and 2013, Burwood Council carried out extensive community consultation in order to determine which services were most important to residents. After receiving feedback from the community, Council identified that one of the key priorities raised by residents was for Council to upgrade and maintain our local infrastructure.

In order to continue delivering these services at our current level, Council will need to find additional funding. Currently, council rates are determined by the Independent Regulatory and Pricing Tribunal (IPART), which sets a 'rate peg' limiting the amount rates can increase each year. However, the rate peg does not take into consideration rising costs and residents' demand for increased services.

The most sustainable option is to apply for a Special Rates Variation (SRV). Council has put forward three different rate options and is asking the community for their input.

As you may be aware, Burwood is a diverse area with a large Korean community and higher proportion of people in the older age groups.

Council recognises that ratepayers, which may include some of your clients, may experience hardship in some circumstances in paying rates and annual charges.

Attached is an electronic newsletter with more information on SRVs and Council's *Rates and Charges Hardship Assistance Policy*.

I encourage you to share this information to those that may be affected by this matter.

For more information, you can visit the following link below:

http://www.burwood.nsw.gov.au/our_burwood/funding_our_future/funding_our_future_landing_page.html

Kind regards,

The Communications Team
Burwood Council

T: 02 9911 9911 • W: www.burwood.nsw.gov.au
Suite 1, Level 2, 1 – 17 Elsie Street, Burwood NSW 2134



Burwood Council
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22/01/2014



FUNDING OUR FUTURE

Since 2010, Council has been listening to the community in order to identify and deliver services that are important to you.

One of the top priorities residents have raised is to maintain and upgrade local infrastructure including our roads, footpaths, kerbs and parks.

Currently, council rates are determined by the Independent Pricing and Regulatory Tribunal (IPART), which sets a 'rate peg' limiting the amount rates can increase each year. However, the rate peg does not take into consideration rising costs and residents' demand for increased services.

In order to continue delivering these services at our current level, Council will need to find additional funding. The most sustainable option is to apply for a Special Rates Variation (SRV). Council has put forward three different rate options and we want to know which you prefer.

This is an important decision for us to make as a community. To find out more about the SRV and the impact it will have on you please visit our website www.burwood.nsw.gov.au.





Mr D Sutherland
President
Burwood Business Chamber
PO BOX 187
BURWOOD NSW 1805

FILE COPY

2 December 2013
TRIM Ref: 13/47139

Dear Mr Sutherland

FUNDING OUR FUTURE: SPECIAL RATE VARIATION (SRV)

In 2010 and 2013, Burwood Council carried out extensive community consultation in order to determine which services were most important to residents. After receiving feedback from the community, Council identified that one of the key priorities raised by residents was for Council to upgrade and maintain our local infrastructure.

As you may be aware, in April 2013, TCorp released a report on the sustainability of councils. In the report, Burwood was given a Sustainability Rating of 'Weak' however was one of only 5 councils in NSW given a 'Positive' Outlook.

The report also included a financial assessment from a 2012 report which detailed the asset position of councils. Burwood Council was identified as having a total infrastructure backlog of \$168 million.

Despite our sound financial position, Council will be unable to continue tackling this backlog without additional funding.

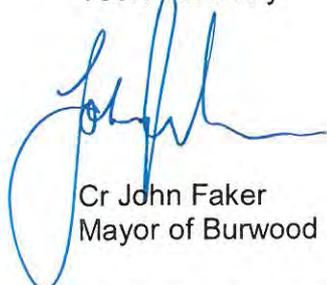
As you know, rates are our major source of revenue, however, the annual rate rise determined by the Independent Pricing and Regulatory Tribunal (IPART) does not take into consideration rising costs and residents' demand for increased services.

Therefore, Council is proposing to apply for a Special Rate Variation (SRV) above the 'rate peg' set by IPART.

Council is currently consulting with the community on three possible funding options for our future. It is important to note that this is a consultation stage and no formal decision has been made regarding the various funding options.

If you would like more information on the proposed SRV please visit our website which includes information on how the SRV will affect business, why we require an SRV and which funding options are available. I encourage you to share this important information with the members of your Chamber and join the discussion on our funding future.

Yours sincerely



Cr John Faker
Mayor of Burwood

If you require information in other languages, please contact Burwood Council on 9911 9911. Staff will be able to organise an interpreter for you. Alternatively, you can contact the Telephone Interpreter Service directly on 131 450 (free service) and ask them to call Burwood Council on 9911 9911 on your behalf

ARABIC

تطري هذه الرسالة على معلومت مهمه. إذا كنتم غير قادرين على فهم محتواه، يرجى الاتصال بلغيتيه على الرقم 9911 9911 بتعليق
موظفون لغوية ترتيب مساعدات على التلوي. أو يمكنك الاتصال خدمة الترجمة اللغوية على الرقم 131 450 (تد الخدمة مجانية) والطلب
منهم الإتصال بتلوي لغوية تدكم على الرقم 9911 9911.

CHINESE

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Ms T Franze
President
Croydon Park Chamber of Commerce
PO BOX 376
CROYDON PARK NSW 2133

FILE COPY

2 December 2013
TRIM Ref: 13/47139

Dear Ms Franze

FUNDING OUR FUTURE: SPECIAL RATE VARIATION (SRV)

In 2010 and 2013, Burwood Council carried out extensive community consultation in order to determine which services were most important to residents. After receiving feedback from the community, Council identified that one of the key priorities raised by residents was for Council to upgrade and maintain our local infrastructure.

As you may be aware, in April 2013, TCorp released a report on the sustainability of councils. In the report, Burwood was given a Sustainability Rating of 'Weak' however was one of only 5 councils in NSW given a 'Positive' Outlook.

The report also included a financial assessment from a 2012 report which detailed the asset position of councils. Burwood Council was identified as having a total infrastructure backlog of \$168 million.

Despite our sound financial position, Council will be unable to continue tackling this backlog without additional funding.

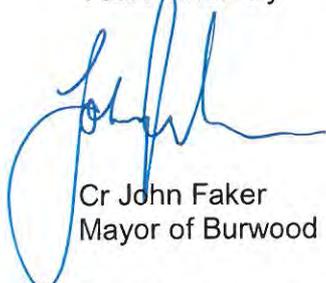
As you know, rates are our major source of revenue, however, the annual rate rise determined by the Independent Pricing and Regulatory Tribunal (IPART) does not take into consideration rising costs and residents' demand for increased services.

Therefore, Council is proposing to apply for a Special Rate Variation (SRV) above the 'rate peg' set by IPART.

Council is currently consulting with the community on three possible funding options for our future. It is important to note that this is a consultation stage and no formal decision has been made regarding the various funding options.

If you would like more information on the proposed SRV please visit our website which includes information on how the SRV will affect business, why we require an SRV and which funding options are available. I encourage you to share this important information with the members of your Chamber and join the discussion on our funding future.

Yours sincerely



Cr John Faker
Mayor of Burwood

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ARABIC

تطري هذه الرسالة على معلومات مهمة إذا كنتم غير قادرين على فهم محتواها يرجى الاتصال هاتفية على الرقم 9911 9911 وتطلي موظفو المدينة ترتيباً مناسباً مقروءاً للسمع، أو يمكنكم الاتصال بخدمات الترجمة الهاتفية على الرقم 131 450 (تدء الخدمة مجانية) والتغيب منم الاتصال بتأدية تلبية خدمكم على الرقم 9911 9911.

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SPANISH

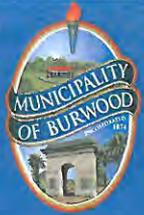
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Mr J Krebs
President
Strathfield Chamber of Commerce
PO BOX 23
STRATHFIELD NSW 2531

FILE COPY

2 December 2013
TRIM Ref: 13/47139

Dear Mr Krebs

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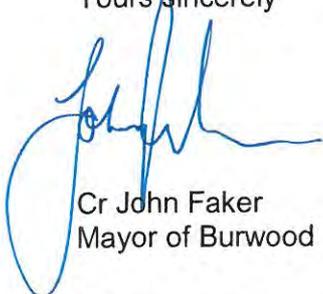
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SURVEY



**BURWOOD COUNCIL
COMMUNITY SURVEY
SPECIAL RATE VARIATION**

Good afternoon/evening, my name is _____ from Micromex Research and we are conducting a survey on behalf of Burwood Council. The survey will take about 10 minutes. Would you be able to assist us please?

1. Before we begin, I would like to check whether you or an immediate family member works for Burwood Council?

Yes
No

2. In which suburb do you live?

Burwood
Croydon
Enfield
Croydon Park
Strathfield
Burwood Heights

3. How long have you lived in the Burwood Council area?

6 months – 2 years
3-5 years
6-10 years
11-20 years
More than 20 years

4. How satisfied are you with the quality of local infrastructure currently provided by Council?

Very satisfied
Satisfied
Somewhat satisfied
Not very satisfied
Not at all satisfied

5. How satisfied are you with the level of service currently provided by Council?

Very satisfied
Satisfied
Somewhat satisfied
Not very satisfied
Not at all satisfied

6. How important do you believe it is for Council to implement programs that will provide better infrastructure and service?

Very important
Important
Somewhat important
Not very important
Not at all important

Read statement:

As you know, rates are Council's main source of income for delivering services and are capped by the State Government.

Unfortunately, despite Burwood's sound financial position, they won't be able to continue improving infrastructure at the current level, as the rising costs associated with these services are higher than the revenue received through rate payments.

As such Council is proposing a special rate increase in response to requests for improved services and in order to tackle a backlog in infrastructure.

Council is looking for your help in assessing three options for funding service levels:

1. Decline in Service – rates increase each year by the allowed 'rate peg'
2. Maintain Service – Rate increase above rate peg
3. Improve Service – Rates increase above rate peg

Let's look at the options:

1. Decline in Service. Rates would increase only by the State Government rate cap of approximately 3% per annum.

This would result in a total increase of 23% over the seven years. For the average residential rate payer this would mean an increase of \$239 over a seven year period.

Service levels will need to be reduced each year to make savings.

Under this option savings would include:

- Reducing the opening hours or possible closure of facilities including pools, libraries, etc
- Reducing the maintenance of sporting facilities, parks and gardens
- Reducing the maintenance of roads, footpaths, cycleways and drains
- Reducing environmental programs (e.g. weed removal and native vegetation programs)

Under this option there will also be:

- Longer processing times for customer requests, applications and permits.
- Fewer community events
- Lower level of funds for community sponsorship and economic development
- Larger increases in user fees and charges

7. How supportive are you with Council proceeding with this option?

Very supportive

Supportive

Somewhat supportive

Not very supportive

Not at all supportive

2. The second option is Maintain Services. To maintain current service levels, rates would need to progressively rise above the State Government rate cap to 7.5% in 2020/21. (5.5%, 6.5%, 7%, 7.5%, 7.5%, 7.5%, 7.5%).

This would be a total increase of 60.6% over the seven years. For the average residential rate payer this would mean an increase of \$631 over a seven year period. Of this, \$239 would be the rate cap increase and the remaining \$392 would be a Special Rate Variation.

This option would allow Council to continue to maintain current service level across key areas such as:

- The opening hours and programs at pools, libraries, although no new facilities would be constructed.
- The maintenance of sporting facilities, parks and gardens would remain as is, with no increase to mowing, planting or maintenance
- The Construction of roads, footpaths, cycleways and drains would be maintained,
- Current Environmental programs would be retained (e.g. weed removal and native vegetation programs)
- Processing times for customer requests, applications and permits would remain the same
- Community events would be maintained, but not expanded
- Funding of community sponsorship and Economic Development would be maintained

9. How supportive are you with Council proceeding with this option?

- Very supportive
- Supportive
- Somewhat supportive
- Not very supportive
- Not at all supportive

3. The final option is Improve Services. To improve service levels, rates would rise by 7.5% each year for seven years for a total increase of 65.9%.

For the average residential rate payer this would mean an increase of \$687 by 2021. Of this, \$239 would be the rate cap increase and the remaining \$448 would be a Special Rate Variation.

In addition to maintaining all current service levels this option would enable Council to provide the community with the following enhancements:

- Resheet an extra 32,000 square metres of roads across the LGA over seven years
- Reconstruct an additional 23,600 square metres of footpath above over seven years
- Reconstruct more than 5,500 metres of kerb and gutters

Council will be able to do the following in our local sporting facilities, parks and gardens:

- Install new playgrounds
- Install shade structures
- Upgrade amenity blocks
- Install park exercise equipment
- Install floodlighting for a sportsground
- Install solar lighting
- Upgrade park amenities (BBQ areas and picnic tables)

10. How supportive are you with Council proceeding with this option?

Very supportive

Supportive

Somewhat supportive

Not very supportive

Not at all supportive

11. Please rank the three options in order of preference

Decline in Service

Maintain Service

Improve Service

12. What is your reason for choosing your first preference?

13. Are you currently a Burwood Ratepayer?

Yes

No

14. Please stop me when I read out your age group. Prompt

18-35

35-49

50-54

65 years and over

Following the survey, we will be conducting two information sessions, on Wednesday, 4 December at 11am and Thursday, 5 December at 6pm. If you would like to attend one of these sessions please RSVP to ourfuture@burwood.nsw.gov.au or call 9911 9819.

This completes the survey. Thank you very much for your time, enjoy the rest of your day/evening

INFORMATION SESSIONS

