



2017-18

# Annual Report

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**Cover Image:** Bonniemae Jarrett, Koojay Corroboree 2018



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# Mayor's Message

I'm proud to present Randwick City Council's Annual Report for 2017-18, and provide an overview of some of our activities, programs and achievements from the past year.

Randwick Council continues to be financially strong, able to provide a great range of services and top quality events and amenities to the community, thanks to strong governance and wise leadership.

In May, the Independent Pricing & Regulatory Tribunal (IPART) approved our submission for a special rate variation to deliver a number of significant community projects over the next three years after a majority of respondents backed our proposal. This will see a number of significant projects delivered in the next seven years, some of which we have started already.

We've started work on phase 1 of the Coogee Bay Road upgrade, which will deliver wider footpaths, underground power, formalised parking and new landscaping in the popular town centre. Ground was broken and work started on the indoor sports centre – which will incorporate headquarters for the South Sydney Rabbitohs – tennis centre and gymnastics centre at Heffron Park. Detailed concept plans were formalised for 2.6km separated cycleway connecting Kingsford to Centennial Park. The proposal has now been submitted to Roads and Maritime Services for funding of the documentation and construction.

The Malabar Headland Western Walking Track was opened, providing 7-day-a-week public access to the headland and making it easier for people to walk from south Maroubra Beach to Malabar Beach. This stretch of coastal walkway has proved incredibly popular and has been extremely well received by the community.

As a forward-facing Council, able to meet the challenges of the future, we have developed a comprehensive Digital Strategy. This robust framework will allow us to adapt and grow as technology changes and improves. As a result, residents will enjoy efficient interactions with Council and staff will be empowered to do their jobs with the best equipment and latest technology.

Throughout the year we heard from the community that many property owners of dual occupancies were struggling after banks tightened their lending practices. As a consequence, we reviewed and updated our Local Environmental Plan, which now allows owners of company title dual occupancy premises in Randwick City to subdivide their properties.

I look forward to another year of having these two-way conversations with our constituents so that we can continue to deliver the best in Council services and create a community that supports all of our residents.

**Cr Kathy Neilson**  
**Mayor of Randwick**







# General Manager's Message

Randwick Council owns and operates more than \$1.6 billion worth of assets, including footpaths, roads, drainage, parks, buildings and equipment.

In the past 12 months we have designed and delivered a capital works program that provides our community with upgrades to these assets as well as community facilities, sports fields, the Coastal Walkway and environmental improvements.

This year we have spent \$28.6m – a record amount – on infrastructure alone. This includes \$13.1m on fixing roads, \$8.5m on parks and playgrounds, \$5.75m on building upgrades and \$1.2m on improving drainage.

Our focus has been, and will continue to be, on improving facilities for our local residents, while also maintaining high levels of service in areas like waste collection, beach cleaning, streetscape maintenance and recycling.

To that end, the Our Community Our Future plan will allow us to further invest in capital works projects, community facilities and public safety projects that allow us to meet the needs of our diverse population now and into the future.

In September 2018 we bid farewell to General Manager Ray Brownlee PSM, who was at the helm of Randwick Council for the past 14 years and left to take up the role of CEO at Northern Beaches Council.

In November, we look forward to welcoming our new General Manager Therese Manns who will continue to build on solid foundations in maintaining Randwick Council's position as a leader in local government.

The achievements of this Council over the past year are the result of efforts by staff and Councillors, and I thank them for their commitment to the community. Our staff have yet again proven themselves to be the best in local government, taking home several awards that recognise excellence in planning, engineering and events.

I also acknowledge our Mayor and Councillors and thank them for their vision, leadership and commitment to our City. I'm proud of the work of both our staff and Councillors and I'm pleased that the Randwick community are the recipients of all their hard work, enthusiasm, and dedication.

**Jorde Frangoples**  
Acting General Manager



# Our Vision and mission

Randwick City has a diverse community made up of many cultures including a significant Indigenous population. We have outstanding natural features with a spectacular coastline, and we are one of the oldest local government areas in Australia.

We have a rich history that has formed who we are, and by establishing a vision for the future and working together, we will create a bright future.

Randwick City Council's vision is to build a sense of community. We are achieving this through our mission statement of working together to enhance our environment, celebrate our heritage, and to value and serve our diverse community.



# I CARE

## Our values

Our corporate values show how Council wishes to conduct itself as an organisation and reflect the manner in which we wish to engage our customers and the community. They provide a reference point for all staff in the organisation.

Our five corporate values are:



**INTEGRITY:** Ensuring transparency and honesty in all our activities



**CUSTOMER FOCUS:** Delivering prompt, courteous and helpful service and being responsive to people's changing needs



**ACCOUNTABILITY:** Accepting our responsibility for the provision of quality services and information which meet agreed standards



**RESPECT:** Treating everyone with courtesy, dignity and fairness regardless of our own feelings about the person or the issue



**EXCELLENCE:** Being recognised for providing services, programs and information which consistently meet and exceed standards through the use of best known practices and innovation.



# Planning and reporting at Randwick City Council

This Annual Report highlights the key achievements of Randwick City Council during 2017-18 and provides the required statutory information.





## Our planning and reporting approach

The Randwick City Plan is Council's 20-year community strategic plan that reflects our community's vision and long term goals. It focuses on six central themes:

- Responsible management
- A sense of community
- Places for people
- A prospering City
- Moving around
- Looking after our environment.

The **City Plan** is prepared by Council through engagement and collaboration with the community, other levels of government and major institutions within the City. This plan is underpinned by a suite of medium term plans and the Resourcing Strategy which takes into account our workforce, our finances, our technology and our assets that enable us to deliver our services to the community.

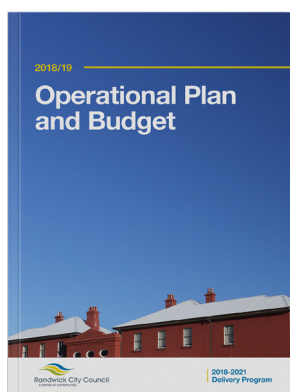
The Delivery Program 2018-2021 reflects the City Plan and includes the strategies that will be implemented to achieve the directions under each theme. The annual Operational Plan details the actions that will be undertaken to implement the strategies.

### Closing the loop

All of Council's short, medium and long term strategic plans are integrated with the City Plan themes. All plans are developed, implemented and reported with this integration in mind.

Data is collated to produce quarterly reports, showing how each action listed in our Operational Plan is progressing and measures our effectiveness. This framework demonstrates Council's commitment to accountability and transparency in reporting our performance.

The 2017-18 Operational Plan and associated quarterly reports can be viewed at [www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports](http://www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports). This report assesses our performance during the 2017-18 year against the six City Plan themes.



### Indicators Model

The **Randwick City Plan Indicators Model** was developed in 2010 to monitor and evaluate the state of the City in line with the themes and directions set by the community in the Randwick City Plan. The model measures the outcomes of the actions taken by the Council, other organisations, the community and the impact of factors such as changes in the environment and economy. The indicators have been cross referenced with the Randwick City Plan to ensure they correlate with the themes and directions outlined. The model contains 70 indicators derived from a large number of sources including the Community Satisfaction Survey and has been designed to measure changes over reportable periods. Targets are set for each indicator and have been derived from a variety of sources including industry benchmarks, State Government planning targets, Randwick City Council planning targets and through internal consultation with staff and community members. The Randwick City Plan Indicators Model is available on Council's website here: [www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports](http://www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports).

### Census data – ABS

The Census of Population and Housing, undertaken every five years, is a descriptive count of everyone who is in Australia in any given household on one night. Information from the Census provides a reliable basis for estimating the population of local government areas, planning the distribution of government funds, and making informed decisions on policy and planning issues. The most recent Census of Population and Housing was conducted on 9 August 2016. Comprehensive demographic information for Randwick City is available on our website at: [www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports](http://www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports).

### Financial reports

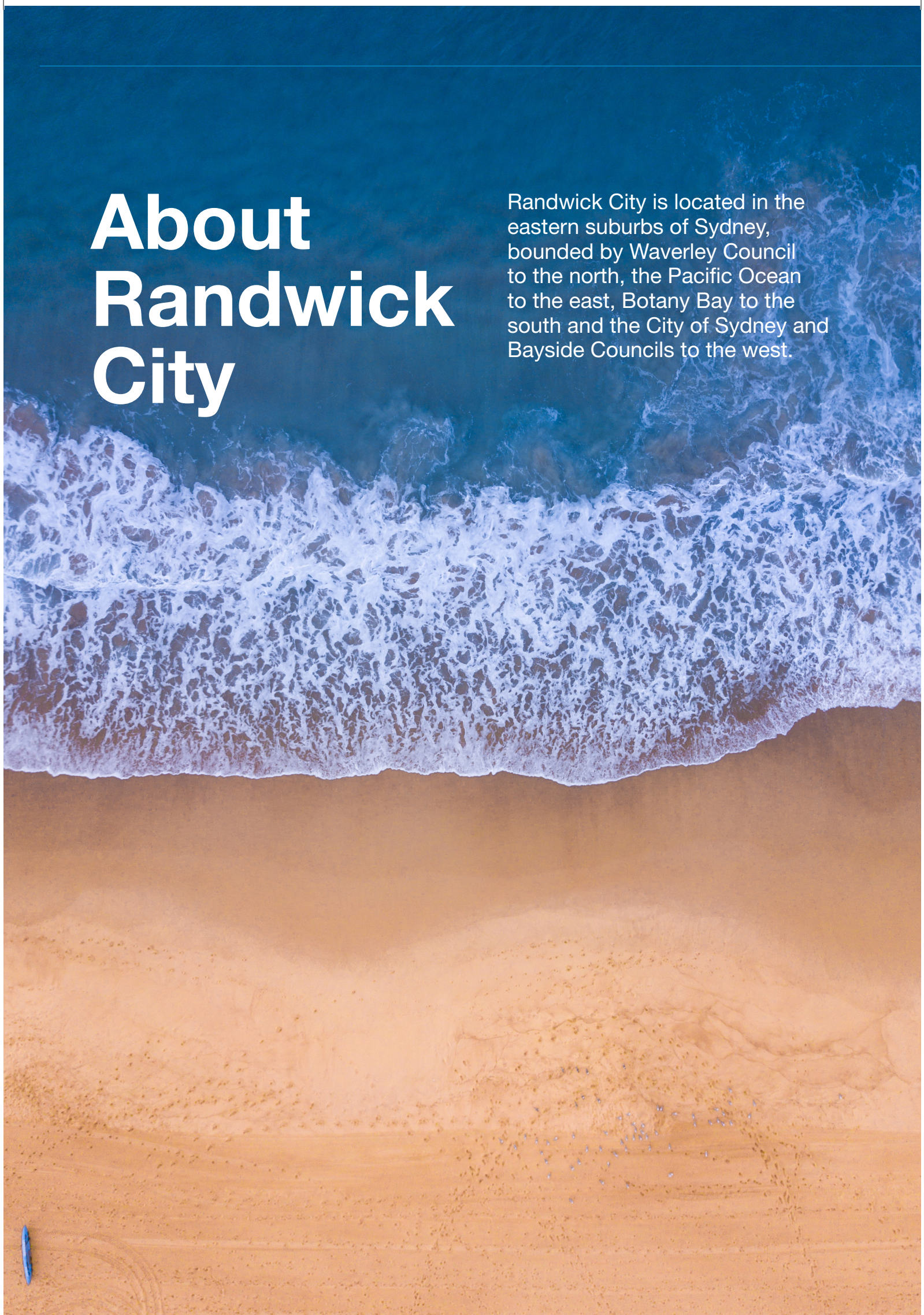
Randwick City Council Financial Reports contain detailed information about Council's financial position at the end of the year and how it performed over the preceding 12 months. The reports are independently audited and published annually. A copy of the 2018 Financial Reports can be found on Council's website here: [www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports](http://www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports).

All data provided in this report is the most recent available at the time of publication.



# About Randwick City

Randwick City is located in the eastern suburbs of Sydney, bounded by Waverley Council to the north, the Pacific Ocean to the east, Botany Bay to the south and the City of Sydney and Bayside Councils to the west.





Our City covers 37.42 square kilometres (3,742 hectares) and includes the suburbs of Chifley, Clovelly, Coogee, Kensington, Kingsford, La Perouse, Little Bay, Malabar, Maroubra, Matraville, Phillip Bay, Randwick and South Coogee.

Our City is known for its extensive parkland and open space areas including Centennial Park, Heffron Park and Kamay Botany Bay National Park; 29 kilometres of coastline with the magnificent Coastal Walkway linking ten beaches and eight ocean pools; excellent education and medical facilities including the University of NSW (UNSW), the Randwick Hospitals Complex and associated research and related services; a strong artistic and cultural focus; regionally significant recreational facilities; employment facilities such as Port Botany; and its proximity to the Sydney Central Business District and Sydney Airport.

## Our people

At end June 2017<sup>1</sup> our estimated resident population was approximately 151,996, having increased by 3,074 people (2.1%) during the previous year.

It is projected<sup>2</sup> that Randwick City's population will increase by an average of 1.05 per cent annually reaching 180,150 in 2036.

Of the households in our City, 63.1 per cent are lived in by families, who welcomed 1,867 new born babies during the 12 month period to December 2016<sup>3</sup>.

Of our resident population, 48.6 per cent are overseas born, and over 40 per cent speak a language other than English at home. 70.8 per cent of all Randwick City residents have at least one parent born overseas<sup>4</sup>. From July 2017 to June 2018, 950 Randwick residents became new Australian citizens.

At 30 June 2017 there were 12,667 local businesses in Randwick City generating 52,872 local jobs. 18,115 (26.6%) of Randwick City residents both live and work in Randwick City<sup>5</sup>.

<sup>1</sup> Source: Australian Bureau of Statistics 3218.0 Regional Population Growth, Australia, Estimated Resident Population (August 2018)

<sup>2</sup> Source: NSW Planning & Environment Population & Household Projections 2016

<sup>3</sup> Source: Australian Bureau of Statistics 3301.0 Births, Australia, 2016

<sup>4</sup> Source: Australian Bureau of Statistics Census of Population and Housing 2016

<sup>5</sup> Source: National Institute of Economic and Industry Research 2018

## Quality of life

**Randwick City is a highly desirable place to live, work and visit.**

Residents have a strong attachment to their community and local area demonstrating that we are achieving our vision of building a sense of community.

Randwick residents have consistently rated the area as a good place to live. Council carries out deliberate engagement with the community to gauge levels of satisfaction which informs decision-making and service delivery. Our next community satisfaction survey will be undertaken in 2019.

## Community engagement

Randwick City Council's Community Consultation Principles and Consultation Planning Guide provide the basis for conducting community consultation and engagement on key projects and planning matters for our City.

These tools were expanded in 2013 to incorporate the Council's increasing use of interactive websites and social media. Community engagement processes use a range of forums and methods depending on the project and developing a communication strategy is an integral part of all our major projects.

We are committed to ensuring residents are informed about how we use ratepayers' money and Council decisions. We use a number of regular communication channels such as direct mailouts, print advertising, flyers, local newspapers, eNews, banners, and community newsletters. Our website, smartphone app and the use of social media platforms such as Twitter, Facebook, Instagram and YouTube also provide residents with access to a range of Council services and information.

We seek regular feedback from our consultative and advisory committees, our precinct committees and chambers of commerce; as well as from leadership forums with local businesses.

We conduct surveys through the **Your Say Randwick** online site that allows residents and ratepayers to let Council know what they think of proposed projects and plans. For a closer look go to: **[www.yoursay.randwick.nsw.gov.au](http://www.yoursay.randwick.nsw.gov.au)**





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# The Mayor and Councillors

The City of Randwick is divided into five wards - north, south, east, west and central.

There are 15 elected representatives with three Councillors representing each ward. The current Councillors are serving a three-year term (September 2017 to September 2020) rather than the usual four-year term, as the elections were postponed when the State Government was considering Council amalgamations.

The responsibilities of Councillors are defined in the NSW Local Government Act 1993 and include:

- to be an active and contributing member of the governing body;
- to make considered and well informed decisions as a member of the governing body;
- to participate in the development of the integrated planning and reporting framework;
- to represent the collective interests of residents, ratepayers and the local community;
- to facilitate communication between the local community and the governing body;
- to uphold and represent accurately the policies and decisions of the governing body; and
- to make all reasonable efforts to acquire and maintain the skills necessary to perform the role of a Councillor.

Council makes provision for Councillors to attend relevant conferences and encourages participation in ongoing professional development programs.



## WEST WARD



**Cr Alexandra Luxford**  
*Labor*  
First elected in 2017



**Cr Harry Stavrinou**  
*Liberal*  
First elected in 2012



**Cr Philipa Veitch**  
*Greens*  
First elected in 2017

## CENTRAL WARD



**Cr Anthony Andrews**  
*Independent*  
First elected in 2000



**Cr Dylan Parker**  
*Labor*  
First elected in 2017



**Cr Ted Seng**  
*Liberal*  
First elected in 1995

## NORTH WARD



**Cr Christie Hamilton**  
*Liberal*  
First elected in 2017



**Cr Kathy Neilson**  
Mayor  
*Labor*  
First elected in 2012



**Cr Lindsay Shurey**  
*Greens*  
First elected in 2012

## EAST WARD



**Cr Tony Bowen**  
*Labor*  
First elected in 2008



**Cr Murray Matson**  
*Greens*  
First elected in 1995



**Cr Brendan Roberts**  
*Liberal*  
First elected in 2012

## SOUTH WARD



**Cr Carlos Da Rocha**  
*Independent*  
First elected in 2017



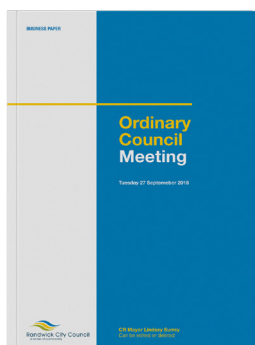
**Cr Noel D'Souza**  
*Independent*  
First elected in 2012



**Cr Danny Said**  
Deputy Mayor  
*Labor*  
First elected in 2017

# Council meetings and decision-making

Ordinary Council Meetings are held once a month. Residents are welcome to attend these meetings. The dates of the meetings are available on our website and published in The Southern Courier each week.



Extraordinary Council Meetings are called at short notice from time to time to address particular issues. The dates of these meetings are published on our website and in The Southern Courier (if timeframes permit).

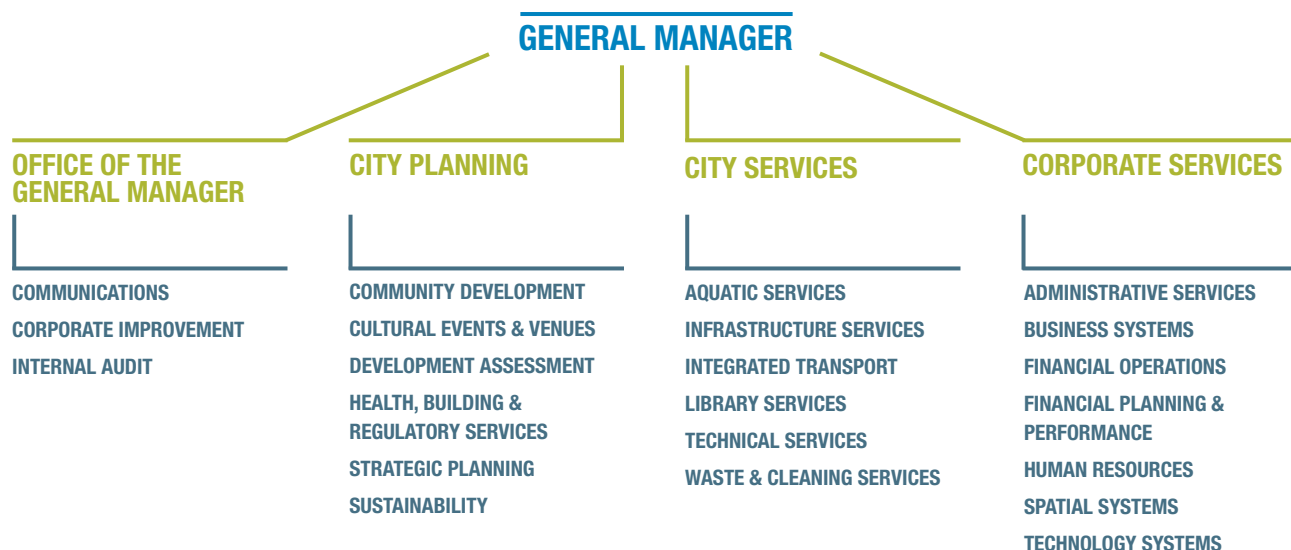
In March 2018, the planning Minister made changes to the Environmental Planning & Assessment Act 1979, which removed local councillors in NSW from the decision-making process for the determination of Development Applications.

During 2017-18 Council dissolved its committee structure, returning all decision making to the forum of the once-per-month ordinary meeting.

Business Papers and Minutes for Council meetings are available on our website.

## Organisational structure

Randwick City Council is managed by its General Manager and the Directors of three divisions: City Services, City Planning and Corporate Services.







## General Manager

The General Manager's responsibilities are set out in the NSW Local Government Act 1993. They include:

- to conduct the day-to-day management of the Council in accordance with the strategic plans, programs, strategies and policies of the Council,
- to implement, without undue delay, lawful decisions of the Council,
- to advise the Mayor and the governing body on the development and implementation of the strategic plans, programs, strategies and policies of the Council,
- to advise the Mayor and the governing body on the appropriate form of community consultation on the strategic plans, programs, strategies and policies of the council and other matters related to the Council,
- to prepare, in consultation with the Mayor and the governing body, the Council's community strategic plan, community engagement strategy, resourcing strategy, delivery program, operational plan and annual report,
- to ensure that the Mayor and other Councillors are given timely information and advice and the administrative and professional support necessary to effectively discharge their functions,
- to exercise any of the functions of the Council that are delegated by the Council to the General Manager,
- to appoint staff in accordance with the organisation structure determined under this Chapter and the resources approved by the Council,
- to direct and dismiss staff,
- to implement the Council's workforce management strategy.

The overall performance of the General Manager is measured through a performance agreement as part of their contract of employment.



# Awards and citations





During the year Randwick City Council was recognised with the following key awards:

### **Kingsford/Kensington Town Centre Planning Review**

#### **Winner**

Planning Institute of Australia Awards (NSW Division)

#### **Awards for Excellence 2017**

*Best Planning ideas – Small Project*

Randwick City Council and Conybeare Morrison



### **Chifley Sports Reserve**

#### **Winner**

Institute of Public Works Engineering Australia (IPWEA)

#### **Engineering Excellence Awards 2017**

*Multi-disciplinary Project Management*



### **K2K Urban Design Competition**

#### **Winner**

Australian Institute of Landscape Architects

#### **NSW Landscape Architecture Awards 2017**

*Urban Design*

Randwick City Council, JMdesign, Hill Thalys Architecture & Urban Projects, and Trimble Architects

### **Online Lodgement of Development Applications**

#### **Winner**

Planning Institute of Australia (NSW Division)

#### **Awards for Excellence 2017**

*Innovation in Development Assessment*

### **K2K Urban Design Competition**

#### **Winner**

Greater Sydney Commission

#### **Planning Awards for Excellence 2017**

*Great Plan*



### **NOX Sculpture Exhibition**

#### **Highly Commended**

NSW Local Government Professionals

#### **Local Government Excellence Awards 2017**

*Creative Communities category*



A photograph of a beach at sunset. In the foreground, a black metal railing with curved top rails stands on a concrete surface. The railing leads down to a set of concrete steps that descend into the ocean. The water is dark blue with white foam from the waves. The sun is low on the horizon, creating a bright, shimmering path of light across the water's surface. The sky is filled with scattered, light-colored clouds. At the top of the image, there is a solid yellow horizontal banner.

**Responsible  
management**



## We provide responsible and sustainable leadership

At Randwick City Council we use a range of measures to monitor our progress in achieving the community's goals in the Randwick City Plan. We will refer to these indicators throughout this report. Our next Community Satisfaction Survey is scheduled for 2019.

## We focus on our customers

Customer service is a core value for Council staff and they receive training on expected service levels and organisational standards during the induction process to ensure high levels of customer service.

Our commitment to service is demonstrated by:

- actioning 95.2 per cent of written correspondence in 15 days or less,
- answering 77 per cent of phone calls within 30 seconds,
- completing 96 per cent of service requests within service level agreement targets.

Throughout the year our customer service counter answered around 37,200 enquiries and accepted around 7,100 applications, while responding to 121,618 call centre phone calls.

To improve our customers' experience, a queue management system at the Customer Service Centre helps us provide a tailored and efficient service for our customers. We also have a customer service centre kiosk touch screen available, which allows customers to access online services and the Department of Planning's electronic housing code in a self-service mode.

## Council is committed to planning ahead and ensuring a financially stable and robust organisation

This year our focus was firmly on the future while continuing to deliver planned projects and services.

All our plans are underpinned by our 10-year financial plan. This gives our staff and our community the stability of knowing when each action is going to be funded.

Council's financial strategy is formally reviewed at least three times during the year: during the development of the annual Budget, the auditing of Council's Financial Statements and update of the Long Term Financial Plan.

## We are financially sustainable

Randwick City Council is in a strong financial position with a history of generating operating surpluses; significant capital works programs and sound liquidity.

Council's financial indicators meet or exceed all of the required local government benchmarks with a net surplus result of \$8.6 million for the year.

## Financial summary

Total income	\$160.1m
Total expenses	\$151.2m
Net operating surplus for 2017-18	\$8.6m
Net operating surplus excl capital grants and contributions	\$2.9m
<b>New capital works</b> <i>(incl \$12.5m purchase of 1-11 Rainbow St Kingsford)</i>	\$24.2m
Capital renewal works	\$18m
Total capital expenditure	\$42.2m
Total assets	\$1,632m
Total liabilities	\$35m
Net assets	\$1,597m





## Key financial results:

Indicator	Benchmark	2017-18	2016/17	2015/16
<b>Operating performance ratio</b> This ratio measures Council's achievement of containing operating expenditure within operating revenue	Greater than or equal to breakeven	6.2% ✓	3.71%	2.91%
<b>Own source revenue</b> This ratio measures the degree of reliance on external funding sources.	Greater than 60%	91.15% ✓	89.55%	89.41%
<b>Unrestricted current ratio</b> To assess the adequacy of working capital and its ability to satisfy obligations in the short term for the unrestricted activities of Council.	Greater than or equal to 1.5 : 1	3.63x ✓	3.35x	4.03x
<b>Debt service ratio</b> This ratio measures the availability of operating cash to service debt including interest, principal and lease payments.	Greater than 2 x (Times)	0.00x -	0.00x	0.00x
<b>Rates, annual charges, interest &amp; extra charges outstanding percentage</b> To assess the impact of uncollected rates and annual charges on Council's liquidity and the adequacy of recovery efforts.	Less than 5.00%	2.41% ✓	2.84%	2.27%
<b>Cash expense cover ratio</b> Indicates the number of months Council can continue paying for its immediate expenses without additional cash inflows.	Greater than or equal to 3 months	3.02 mths ✓	3.8 mths	3.5 mths
<b>Building, infrastructure &amp; other structures renewal ratio</b> This ratio is used to assess the rate at which assets are being renewed against the rate at which they are depreciating. Includes Buildings, Roads, Drainage and Open Space assets.	Greater than or equal to 100%	119.65% ✓	107.03%	119.64%
<b>Infrastructure backlog ratio</b> This ratio shows what proportion the backlog is against the total value of Council's infrastructure.	Less than 2%	0.65% ✓	0.66%	0.66%
<b>Asset maintenance ratio</b> This ratio compares the actual versus required annual asset maintenance.	Greater than 100%	159.94% ✓	154.79%	143.59%
<b>Cost to bring assets to Agreed Level of Service</b> A snapshot of the proportion of outstanding renewal works compared to the total suite of assets that Council has under its care and stewardship.	New ratio, none set	0.39% ✓	0.39%	n/a

Through prudent and robust financial planning Randwick Council delivered a new financial strategy for the future. Council is embarking on a diverse financial strategy commencing 2018-19 to deliver major projects within a seven-year-period and ensure intergenerational equity. The strategy ensures ratepayer funds are used responsibly and invested in the services, facilities and new projects the community requires.

For more information on Council's financial results, position and performance against financial sustainability indicators, please refer to the separate document Financial Reports 2017-18 which is available on our website: [www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports](http://www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports).

### **Our workforce is high performing, committed and engaged**

In the 2017-18 annual employee performance review, 99 per cent of our staff were assessed as being proficient and above. This strong result has remained the same as the year prior.

This year our employees attended All Stops to Randwick and engaged in our new ICARE values branding, building trust, awareness of mental health and illness and understanding of how we all align to deliver outcomes. Our award winning program provides our employees the opportunity to reconnect, learn and ensure we are meeting our corporate obligations.

Our values based culture is embedded in all we do, from attraction and selection to performance reviews, policies and training events.

The Randwick Employee Survey 2017 engaged our staff in identifying our strengths across the Business Excellence categories of Leadership and innovation, Customer Focus and Business Results. Our employees told us they are proud to work here, happily go the extra mile to help Randwick succeed, are satisfied with their jobs and recommend Randwick as a great place to work. When benchmarked against more than 80 other Australian councils in the performance versus engagement, Randwick rated in the "High Performance" quartile.

The Randwick City Council Employee Health and Wellbeing program continues to offer regular Lifestyle Lunches to discuss wellbeing issues and share knowledge, weekly Befit classes to keep staff physically active, annual flu vaccinations and skin cancer checks.

Our focus on risk and safety has resulted in a strong culture of incident management and review of our Business Continuity Plans to ensure we are prepared and managing our risks appropriately.

Our commitment to employee health and wellbeing has been strengthened by the addition of our industry leading Family and Domestic Violence Policy this year. Allowing access to 10 days paid leave, education, support and flexible work practices for employees who are victims of Family and Domestic Violence.

Randwick continues to focus on and invest in the development of our staff to ensure the ongoing growth of our employees' capability, skill, knowledge and professional development.

We ensure our employees remain informed and engaged with regular internal communications including fortnightly newsletters, intranet, digital display screens at worksites, community E-News and staff announcement emails.



### **Strong focus on improvement**

Randwick City Council is continually transforming to better serve our community, with a strong commitment to continuous improvement. We always seek to provide better services and programs to achieve cost and efficiency savings, and to encourage innovation.

In 2018 Randwick Council embarked on Council-wide end to end process mapping with our customers at the centre of our work. Through this work we are ensuring we provide consistency to our customers and make it easy for staff to share, collaborate, innovate and improve what they do.

**The on-call clean up bookings process now enables customers to book online directly into our waste management system. Improvements reduced the time between a booking and the collection from 9 days to 2 days for the Council's highest requested service (12,000 requests per year); saving \$16,000 postage per year plus 20 hours staff time per week.**



Our workforce is transforming with staff becoming increasingly mobile. Our staff now use mobile devices to undertake inspections of our 800 registered food businesses. Inspection reports are emailed to businesses including photos and star ratings. Not only does this process save staff time, it has improved the service we can provide to businesses in assisting them to meet their health obligations.

### Improved technological and online services

Council continued its program of investment in technology and digital services to deliver better service to the community and drive internal efficiencies. In consultation with the community a Digital Strategy was developed to guide investment in technology over the next 10 years, and work on a Smart City strategy was commenced.

Significant projects delivered during the year include:

- Development of strategies for public Wi-Fi, mobile working, server infrastructure and datacentre requirements and future sensor networks as part of the Digital Strategy;
- Major upgrade to library payment and printing system to reduce staff cash handling requirements and improve online services to patrons;
- Building security system upgrade to a single system covering all major Council properties; and expansion of CCTV infrastructure to protect Council's properties and those visiting and working in them;
- Expansion of Council's network services to the La Perouse Museum;
- Migration of Council's email system to new infrastructure to handle an increasing volume of email and improving retention capabilities to meet legislative requirements; and
- Continued upgrade and roll out of new software and hardware to staff in line with planned replacement strategy.

### Good governance with demonstrated accountability and transparency

Measures implemented during 2017-18 to further strengthen the level of governance across the organisation, this year included:

- Implementation of process mapping software. As good processes are a critical ingredient to delivering consistently excellent services to our community, Council is building a one-stop-shop for processes, through **Promapp**. This ensures that staff understand

how we work today and can share, collaborate, innovate and improve what we do tomorrow.

- Our newly implemented **Procurement Manual** supports the key purchasing principles of our revised Procurement Policy. The Procurement Manual consolidates all existing purchasing procedures and guidelines into one point of reference for staff.
- Council operates in a complex regulatory environment. This makes compliance management a major strategic risk. In order to address this risk, Council has subscribed to **Legislative Compliance Management Software** (called RelianSys) which allows us to allocate compliance matters to responsible officers and report on compliance (and non-compliance) so that we manage our performance and develop strategies, as required, to address any shortcomings identified.
- During 2017-18 we undertook a complete review of our **delegations** and implemented a new suite of delegations. All relevant staff have signed a declaration that they agree to (and understand) and will comply with their delegations of authority.
- Our new **Information Governance Framework** document outlines how our information governance integrates with other organisational governance such as audit, accountability, compliance, risk management, business continuity, security and Information Technology (IT) governance.
- A new initiative, the **Staff Document Creation Report** assists Managers to review their respective staff's information management activities and to ascertain if their Department's documents are being saved in the correct location and meet with organisational and legislative requirements.

In addition, regular reports are submitted to our leadership team in relation to:

- Customer Complaint Analysis reporting
- TRIM overdue items
- Corporate Risk and Safety
- Legislative Compliance
- Process mapping

Organisational accountability is overseen by our independently chaired Internal Audit Committee, consisting of three external specialists and the Mayor. The Committee provides independent assurance and assistance to Council on areas including risk management, control, legislative compliance and external accountability responsibilities.

## Building partnerships

Since adopting the first Randwick City Plan in 2006, Council has developed a number of significant partnerships to encourage mutual understanding of local needs and contribute to projects that benefit the wider community.

These include:

- Membership and participation in the **Southern Sydney Regional Organisation of Councils** (SSROC), an association of 11 municipal and city councils;
- Light Rail partnerships. The initial Rail Transport Infrastructure Memorandum of Understanding between the **UNSW, Prince of Wales Hospital, Australian Turf Club (Royal Randwick Racecourse), Centennial Park/Moore Park Trust, the City of Sydney** and the **Sydney Cricket Ground Trust**. Following the announcement of the project, Randwick City Council negotiated a Development Agreement with TfNSW to define our respective obligations and priorities;
- Sister City relationships with the **City of Albi** in France; the Greek island of **Castellorizo**; the **City of Hangzhou** in China, the **Randwick Parish Council** in Gloucestershire, United Kingdom, and **Narrabri** and **Temora Shire Councils**;
- A Memorandum of Understanding, with the University of Technology Sydney (UTS) Centre for Local Government, signed by Council in 2012. In a first for local government, Council staff can get credit towards a postgraduate certificate in Local Government Leadership at the University of Technology by completing select internal learning and development courses at Council along with additional agreed assessment criteria;
- A Sustainability Agreement with the **UNSW** whereby Council and the University have agreed to partner on sustainability initiatives, with the University agreeing to provide Council with access to research into sustainability and related programs, while Council will work to provide practical application of the research;
- A partnership with **Housing NSW** aimed at delivering improved social and physical outcomes for residents living in and around public housing precincts in Randwick City;
- Community partnerships with the **Sydney Roosters, South Sydney Rugby League Football Clubs, Souths Cares, Randwick Rugby Club, the Benevolent Society, Kooloora Community Centre and Youth Off The Streets**;
- **The Eastern Beaches Crime Prevention Partnership** between Randwick City Council, the Eastern Beaches Local Area Command Police, Department of Premier and Cabinet, Housing NSW, Attorney General's Department, State Transit Authority, UNSW, Roads and Maritime Services (RMS) and the NSW Office of Liquor, Gaming and Racing;
- The **3-Council Sustainability** partnership (Randwick, Waverley and Woollahra);
- **Design Excellence Panel** partnership with Waverley Council.







**A sense of  
community**



A sense of community describes Council's aim to create a feeling of inclusiveness, wellbeing and involvement for our diverse community groups and organisations. We promote this sense of community by providing facilities such as parks, and by running community festivals, events and cultural programs catering to the different age groups.

We also try to ensure that those in our community who experience social and economic disadvantage have equitable access to services and facilities that support their needs.

This year saw the development of our Disability Inclusion Action Plan (DIAP) in accordance with the Disability Inclusion Act 2014. This Disability Inclusion Act was passed to help remove barriers and to enable people with a disability to participate equally in their communities.

As Randwick and Waverley Councils had already developed a joint regional framework to support a consistent approach to disability planning across the Eastern Suburbs, the councils continued to work collaboratively to deliver a comprehensive joint community consultation to inform and underpin development of the DIAP. During the consultation period, council staff spoke to a wide range of people with disability, their service providers, carers, family members and council staff involved in delivering services to communities. A survey was also conducted which could be accessed online, and in paper to give residents unable to attend our workshops the opportunity to have their say.

More details about Randwick's DIAP can be found on page 65.

### We support a range of community organisations and events

During 2017-18, Randwick City Council contributed a more than \$2.4 million in donations and subsidies to individuals, community groups and non-profit organisations. Financial contributions included rental subsidies to community operated childcare centres and donations to surf clubs and local and regional welfare organisations via our grants programs. For the financial details of Council's donations, subsidies and grants please refer to page 70 of this report.

Council was very pleased to be able to organise and conduct 10 Citizenship Ceremonies with approximately 950 new citizens welcomed into the local community.

### Our community is vibrant

More than 150,000 people attended community events run by Council throughout the year.



Our signature annual events include: Australia Day celebration and citizenship ceremony; Beach Breaks Carnival at Maroubra Beach; The Spot Festival; Eco-Living Expo; the biennial NOX Night Sculpture Walk; The Sydney White Ribbon Walk; Coogee Carols; and Coogee Sparkles New Year's Eve fireworks.

This year we introduced some new events and new attractions to our regular events. These included:



### Queens Baton Relay and Rediscover La Perouse

– As part of the Commonwealth Games 2018, held in the Gold Coast, a baton with a message from the Queen made its way through all of the Commonwealth countries, stopping at significant sites. La Perouse was chosen as a Queen's Baton celebration site whereby a number of Baton Bearers carried the baton from Little Bay to La Perouse. A community celebration was held (Rediscover La Perouse) as part of the baton arrival. The event celebrated the local Aboriginal history through entertainment and workshops. Casey Donovan performed against the beautiful backdrop of La Perouse and Yarra Bay.



**Civic Reception for 1967 Referendum** – In June, Council held a reception in partnership with Bayside Council to commemorate the 50th anniversary of the historic 1967 Referendum, which changed Australia’s relationship with Aboriginal people. At the event guests heard from Elders who shared their memories of the campaign leading up to the referendum and the impact that the referendum had on their lives.

**La Perouse Museum signing** – Council signed the lease for the La Perouse Museum and Headland, taking ownership for 21 years + 21 years option. A small celebration was held following the Mayor and Minister for Environment signing the lease over from National Parks and Wildlife Services to Council. The Museum increased its opening times to four days a week and Council has installed a coffee space onsite and employed a Curator.



In addition, the Mayor opened the Malabar Headland Western Walking track, a continuation of the coastal walkway that joins south Maroubra Beach to Malabar Beach.

### **We provide great community activities and events**

Throughout the year, Council holds a wide range of activities at its various community centres and public libraries. Catering to different interests and age groups, these activities are provided to Randwick City residents free of charge or at a minimal cost. These activities have the effect of bringing people together and creating vibrant communities.

Randwick City Library provides leading programs for social inclusion and lifelong learning. The number and variety of programs has increased significantly. We now offer 14 ongoing programs for seniors and the general community including new classes in Tai Chi, Bridge, Mah-jong and singing.

Diversity is celebrated through our Multicultural March and Harmony Day Celebration, engaging our community through an all-day event and mini-film festival relating to the many cultural groups in the Randwick LGA. From

Greek history to Chinese calligraphy, the residents of our community were given the opportunity to learn from and appreciate the Culturally and Linguistically Diverse (CALD) community.

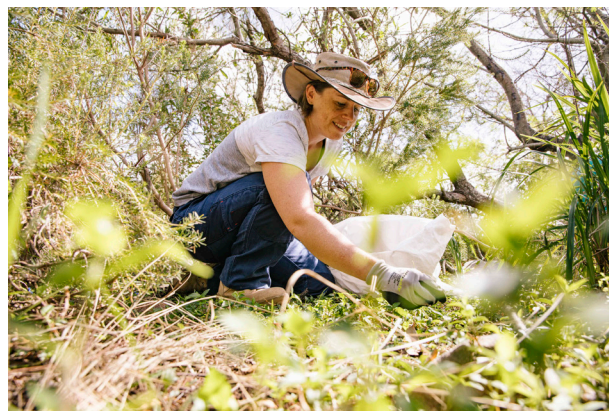
Our literary program, the Author Talks series attracted large audiences to well-known speakers such as Tracey Spicer, as well as Joanna Maxwell, Michael Duffy, Ailsa Piper and Tony Doherty. We also participated in the Sydney Writers’ Festival 2018, with Alice Pung speaking about her book on John Marsden. Our Writing for Pleasure Group launched their second publication *Stories from the Street*. We held a NAIDOC Week history talk in collaboration with Waverley and Woollahra libraries; *Hidden in Plain View* by Dr Paul Irish and have regular history talks in conjunction with the Randwick and District Historical Society.

We provide regular series of talks on a variety of subjects, such as health talks covering popular topics such as Depression, Meditation, Stroke and Sleep. During Law Week 2018 we held a talk on Internet Safety for Seniors and our popular Talking Tech series covered a number of topics including 3D printing. During Children’s Book Week 2017 we held a number of activities for children and ran our regular Summer Storytime Trail over the holidays. We continued to run our Ride the HSC Wave series of lectures in conjunction with Waverley and Woollahra libraries.

This year our Lifeguards again delivered the Surf Educational Program inviting students from 20 local primary schools to learn surf awareness and safety.

### **We’d like to thank our volunteers**

Some of the activities we offer would not be possible without the generosity of our many volunteers. Community volunteers help us to provide highly popular English conversation classes and early literacy classes in Russian, Portuguese, Japanese and French.



The strong volunteering spirit of the Randwick City community is recognised each year via our Community Service Awards on Australia Day. These awards pay

tribute to the selfless people in Randwick who help improve the lives of others and make our City a better place to live while encouraging others to follow their lead.

Council has a Volunteering Opportunities brochure designed to inform on volunteering opportunities available in the community.

### Cultural arts program

Council's Cultural Arts Program, established in 2010, provides arts and cultural activities to involve, engage, and entertain a growing number of the community. The Twilight Concerts have been at the heart of this program for seven years, bringing quality performances to local venues at a family friendly time and price. This year internationally acclaimed pianist Simon Tedeschi returned again with a sold-out concert while vocalist Emma Pask confirmed herself as a Randwick favourite. Jeff Duff's new show Bowie Unzipped was also played to a sold-out audience of Twilight Concert regular and newcomers to the program. The acclaimed Starr Sisters with their 17-piece Regent Street Big Band presented their cabaret style concert had the audience on their feet for most of the night.

For the second time Council partnered with Arts Queensland to bring music quintet Topology to the Randwick Town Hall to launch their album, Tortured Remixes, and one of Australia's most distinguished choirs The Australian Voices to Randwick Town Hall for a second time. Their performances continue to provide rare and inspirational insight into the extraordinary musical innovation of our northern neighbours. The Lurline Chamber Orchestra also returned to the Randwick Town Hall bringing the beauty, depth and exhilaration of the string orchestra to life.

For the first time Council partnered with Brainstorm Productions to present a program of entertaining and informative shows aimed at anti-bullying for teenagers and their parents. The shows included Sticks and Stones, Cheap Thrills, Buddies and Cyberia. The shows were performed at the Randwick Literary Institute and the Prince Henry Centre. Council's children's program included the ocean-inspired puppet show Dreamer in The Deep at the Randwick Literary Institute and the renowned magic card show Cardistry Cubed at the Randwick Town Hall.

This year the annual International Women's Day Art Prize at the Randwick Community Centre attracted 84 quality entries which were exhibited over a two week period. The best of art works exhibition from the competition were later displayed for another four weeks at the Lionel Bowen Library, as part of Council's celebration of International Women's Day. The competition winners included Christina Rofe, Jeanette Glass, Melinda

Hayton, Kayla Bennett, Amy Lynch, Venus Lacoste and Samantha Alvarez.

In addition, Council hosted the following exhibitions at the Lionel Bowen Library:

- Words of Wisdom 13 May 2017 – 2 July 2017;
- Parkinson's Scientific Art! 12 August – 27 August 2017;
- History Week: Pop into Randwick 2 September - 31 October 2017. This exhibition explored the musical history connections between Randwick City and some iconic performers and venues on the Australian music scene;
- Silent Tears 4 November-29 December 2017. A multi-media exhibition by artists with a disability. It revealed the lived-experience of women with disability who are subjected to violence and women who have acquired disability as a result of violence; and
- Women's Day Art Prize 13 March – 29 April 2018. Randwick City Council's International Women's Day Art Prize and Exhibition provided a platform for women who live, go to school or work in Randwick City to showcase their achievements and creativity.

### We provide great community facilities

Randwick City Council provides for our community's social, recreational, sporting and cultural needs through a range of facilities and services such as libraries, community centres, sports grounds, parks, walking tracks, cycle ways, beaches, ocean pools, a leisure aquatic centre and playgrounds.

Randwick City's libraries continue to be a hub for community interaction and our focus this year was upgrading our technology.

This year the library significantly upgraded its technology services to the public. New multi-function devices as well as print and PC booking systems were introduced, allowing patrons to remotely book PCs, send print jobs, scan to email and extend their own PC sessions, allowing for more autonomous use of the facilities. Additionally, a fully automated payment system was implemented, allowing library members to make all payments, from adding funds to pay for printing to paying library fees. Payments can be made both in the library at one of our kiosks or online. All kiosk multi-function devices are now using Mifare tap cards, making technology more accessible.

The library also introduced its new Library app, allowing patrons access to our physical and digital collections, as well as the ability to store multiple memberships with scannable barcodes, an important feature for families and our toy and game library members.



In 2017-18 library membership increased to 57,780 with members borrowing over 873,860 books, CDs, DVDs and magazines. 601,188 people visited the City's three main libraries. Of those visitors, 40,987 participated in one of the 1,929 activities and events run by the Library.



At our Des Renford Leisure Centre, admissions continue to grow to new records. Each week the centre receives more than 17,000 visitors to the indoor and outdoor pools, the gym and aerobics facilities. Enrolments for swim school at the Centre increased again with around 4,500 enrolments each term. The gym and aerobics departments continued to grow, with facility memberships averaging 2,300 and quarterly attendance in aerobics classes again surpassing previous years. During the year, a number of successful programs were introduced including Small Group Training, School-aged Fitness and expansion of the Learn to Swim program with additional levels.

**Randwick sports fields were used for a diversity of organised sporting activities during the year. These activities included rugby league, netball, soccer, croquet and Gaelic football. Randwick's fields hosted over 70 different sporting organisations with in excess of 26,000 hours of sport played.**

The Prince Henry Centre, located on the coastline at Little Bay, hosts a number of functions and events for both corporate and community groups. A commercial kitchen is part of the Centre and there is onsite parking.

Corporate events include weddings, birthday parties and conferences. The Centre also hosts a number of information days, expos, art shows and cultural performances for different community groups.

This year this state of the art centre was the venue for events such as the Sydney Greek Festival's symposium; a four day Art Exhibition and activities by the Randwick Art Society; meetings of Randwick and Waverley Councils to launch joint working groups; and a Ministerial

Roundtable discussion, Our Kids Our Way, hearing the voices of Aboriginal people.

The Kensington Park Community Centre was opened in July 2017. The venue features two individual halls catering for groups of 100 and 130 people and offers space for dance or yoga classes, forums, meetings, birthday parties and workshops. With modern kitchen facilities and toilets, restricted parking, undercover awning areas and tables and chairs, the facility represents a high quality venue suitable for all types of events. Situated adjacent to the centre is a children's playground, half basketball court and outdoor gym exercise equipment.

These venues have a range of room options available for hire.



La Perouse Museum, situated in the iconic Cable Station on La Perouse Headland, opened to the general public under Council management in October 2017 and is becoming a popular cultural and social hub.

**The Museum is now open four days a week and has welcomed more than 10,000 visitors through its doors from October 2017 to June 2018.**

Since a curator was appointed in March 2018, the Museum has offered a wide range of programs around its core themes; the ongoing Aboriginal stories, Lapérouse and the French connection, science and communication, and local history.

We look forward to a wide range of exhibitions and events to everyone at the Museum before its eventual closure for refurbishment in 2019.

### **Meeting the needs of our community**

We continue to work with relevant agencies to understand and meet the needs of our community.

We partner with health agencies and peak organisations to increase community awareness on a range of health and wellbeing issues, covering topics such as Alzheimer's disease, dementia, suicide prevention and understanding depression.

Council also partnered with key agencies and local social services to deliver joint projects and events that address the identified needs of our vulnerable and disadvantaged community members.

We seek regular feedback from our precinct committees whose representatives meet quarterly with Council's General Manager to discuss issues of significance.

We also host regular meetings with representatives from the combined chambers of commerce, Randwick City Tourism and the service clubs in Randwick City as well as leadership forums with local businesses.

### Involving people in decision making

Using our Community Consultation Principles and Consultation Planning Guide we have implemented a set of online consultation tools including the Your Say Randwick consultation websites to connect with the community.

The extent to which the community engaged with Council through the Your Say Randwick site is reflected in the data for site visits and document downloads. Throughout the year there were 41,000 site visits including 24,000 'informed' visitors who visited multiple pages or downloaded a document and 6,000 'engaged' visitors who actively took part in a consultation.



Community consultation activities during the year included online surveys, onsite meetings, social media, public exhibitions, working groups, calling for submissions, letterbox drops, information stalls, focus groups and precinct meetings.

Council actively sought to engage with, and inform the community by conducting community consultations on more than 25 different issues.

A significant consultation undertaken by Council was on the Our Community Our Future program. This program outlines a plan for the future to continue providing the community with high quality services, fund important new projects and address some significant challenges.

Council consulted thoroughly with local residents, ratepayers and stakeholders between 1 December 2017 and 1 February 2018 to seek their feedback on a Special Rate Variation to deliver the projects as part of the Our Community Our Future program.

A letter, information pack and survey was sent to 51,349 ratepayers in January 2018. In addition, Council placed full page advertisements in The Southern Courier, ran two information sessions, two workshops, conducted a telephone survey, put posters on bus stops and used Council's social media and email newsletters to inform residents and ratepayers.

Both the ratepayer survey and telephone survey found general support amongst respondents for a Special Rate Variation of 5.52 per cent cumulative over three years for Residential and Business ratepayers.

Council also continues to support our local precinct system. We provide the precinct committees with opportunity to help us develop our Budget and Operational Plan each year by suggesting upgrades and improvement projects that would benefit the community. The precincts are comprised of residents and property owners and hold monthly meetings, supported by Council, where residents identify their priorities, and voice their views.

Council also maintains a good understanding of the community's needs through consulting with a range of advisory committees. These committees provide strategic and practical advice which help to guide Council's decision making and include:

- Aboriginal Advisory Committee;
- Older Persons Advisory Committee;
- Access and Disability Advisory Committee;
- Multicultural Advisory Committee;
- Civic Affairs;
- Youth Advisory Committee;
- Sports Advisory Committee;
- Community Safety Advisory Committee;
- Road Safety Steering Committee; and
- Floodplain Management Committees.

Council also works with, and is represented on a number of external committees, such as the Eastern Region Local Government Aboriginal and Torres Strait Islander Forum and Randwick Traffic Committee.



## Strong focus on communication

Illustrating our commitment to communicate through a number of different mediums to listen to, inform and engage with the community and keep abreast with changing trends, Council uses a variety of digital communication channels. These include weekly email updates to approximately 43,000 subscribers, regular updates on Council's social media channels on Facebook, Twitter, Instagram, Youtube and Pinterest.

These combined social media channels have approximately 29,000 followers.

In addition to Council's website, we have subsites for the Library and the Des Renford Leisure Centre which provide information on services, events and membership. This year the Randwick City Council website had more than 3.3 million page views, of which the Library site had 619,339 views and 319,517 views for the Leisure Centre site. Besides the homepages, the group fitness timetable was the most viewed page on the Des Renford Leisure Centre website while the calendar of events was the most viewed page on the Library site.

Our dedicated multilingual area holds 20 pages of core Council information, plus popular brochures in the top five languages in the community - Chinese, Spanish, Russian, Greek and Indonesian. The surfer's code was also translated into five languages – French, German, Japanese, Portuguese and Spanish.

In 2017-18 we introduced many online forms to make it easier for residents to submit and get information from us. This includes forms for hall hire, events like community services awards, stallholder applications, claims and more. We reviewed and re-wrote information to make it simpler and easier to find e.g. bike upgrades and tree services. The search for our DA tracking was improved to accept more logical searches. Our online clean-up booking form was enhanced to make booking availabilities easier to see and manage, which allowed us to streamline the process and deliver better and faster clean-up services.

Information is also provided in a number of languages through the Community Information Directory (LINCS), in brochure format and on the Council's website.





This year Council's Scene community newsletter, a 16-page A4 sized magazine, has gone from strength to strength. The quarterly newsletter is distributed to 64,000 households in Randwick City, as well as dropped to local businesses keeping the community informed and connected to what Council is doing.

The magazine has a strong community focus and celebrates the many wonderful assets of Randwick City.

### Contact with Council

You may contact us:

- at our Administration Centre: 30 Frances Street, Randwick NSW 2031 between 8:30am to 5:00pm Monday to Friday
- by phone 1300 722 542
- by fax 02 9319 1510
- by email [council@randwick.nsw.gov.au](mailto:council@randwick.nsw.gov.au)
- through local Precincts who hold monthly meetings to discuss local issues
- through special consultation Your Say Randwick websites
- via Mayor's Twitter page
- via Council's Facebook page
- via the myRANDWICK App





# Places for people





## Better design and environmental sustainability across all development

Randwick City Council has a robust planning and development framework centred around the Randwick Local Environmental Plan 2012 and the Development Control Plan 2013. The controls contained in these plans have proven effective and have provided strong guidance for achieving quality and sustainable design in new developments.

This year Council continued to provide planning advice to the Department of Planning and Environment on its strategic planning review of the Kensington and Kingsford commercial centres. Information on this project and timeline is available at: [www.randwick.nsw.gov.au/planning-and-building/planning/kensington-and-kingsford-planning-strategy](http://www.randwick.nsw.gov.au/planning-and-building/planning/kensington-and-kingsford-planning-strategy). The draft strategy has been informed by an international urban design competition carried out in 2016 that sought creative ideas for a future vision for the centres. Submissions were received from multi-disciplinary teams that addressed a range of innovative solutions to high quality urban design outcomes, sustainability and liveability objectives.

Council's initiative has been recognised in three industry awards from the Greater Sydney Commission, the Australian Institute of Landscape Architects and the Planning Institute of Australia. Council has also commenced a review of the Randwick Junction Town Centre to investigate future options for the long term prosperity, vibrancy, environmental sustainability and social/cultural needs of the centre.

In 2017 Council continued its successful and well attended Urban Design Awards Program, which celebrates excellence in urban design and architecture in the City. Awards, which are held every two years, were offered across residential, commercial, landscape, urban projects, and heritage and adaptive reuse categories. Information on the 2017 Awards can be found here [www.yoursay.randwick.nsw.gov.au/urbandesign2017](http://www.yoursay.randwick.nsw.gov.au/urbandesign2017)

In conjunction with the Australian Institute of Architects, Council hosted two free public seminars in 2017 as part of the Architecture on Show talk series featuring guest architects and landscape architects as key speakers. The talks generate a high level of interest, engagement and discussion on good design outcomes between the audience and guest speakers. In 2017 Council commenced video recording of the talks and uploading to Council's web site which has enabled expansion of the talks to the wider community.

This year Council processed 985 Development Applications, which was a 14.7 per cent reduction on the year before. However, Council's online lodgement

of Development Applications service has increased to 20.3 per cent of the total Development Applications lodged. Council was awarded Innovation in Development Assessment as part of the Planning Institute Australia Awards for Excellence in November 2017. This is a reflection of Council's continuous improvement of the online Development Application system and associated services provided to the community.

## Provide quality open public spaces, buildings and facilities

Around 30 per cent of land in Randwick City is designated for some form of open space including parks, reserves, beaches and recreational areas – this is considered a high level of open space for our population.

During 2017-18 we continued to invest record amounts on public infrastructure. Major projects include the Heffron Park Tennis Complex, which form part of the Heffron Park Masterplan aimed at transforming the former landfill site into a first-class sporting facility.

This year we constructed and delivered the award winning Coogee Lower Promenade Amenities Building. This innovative facility constructed completely underground comprises 21 new toilets and accessible cubicles, 12 showers including accessible facilities, male and female change rooms, separate family change rooms with four additional showers, lockers for public use, board storage, a kiosk and new Randwick City Council lifeguard and staff cleaning facilities.

The new and highly anticipated Malabar Headland Western Walking Track was also delivered to the community in the 2017-18 year.

The project involved constructing a 1.15km composite material and on-ground walking track in the Malabar Headland National Park. The boardwalk now connects the community between Pioneers Park from the South to Maroubra Beach to the north.





The scenic walk forms part of our iconic coastal walkway from Clovelly to La Perouse which at the time of writing was rated second in Sydney's best attractions by TripAdvisor. We have had more than 60,000 trips on this section of the new walkway since February 2018.

Other public infrastructure improvements undertaken include:

- **Maroubra Beach Picnic Tables** – The works involved the installation of 16 'compact' sheltered table settings in Arthur Byrne Reserve, to replace the existing damaged and vandalised shelters. The picnic shelters seat up to 8 adults at a time, are constructed of powder coated steel and colour bond roofing with stained hardwood timber seating and table. The picnic shelters were installed at various locations around Arthur Byrne Reserve.
- **Heffron South Amenities** – The construction of the new Heffron South Amenities Building included the demolition of the existing building and the construction of the new facility. The facilities include a kiosk, meeting room, two change rooms, referees change room, male and female toilets, accessible toilet and shower, services room; and two storerooms. The scope of works also included external hardscaping with a coffee cart hardstand area, external lighting, drainage, and other miscellaneous civil and landscaping works connecting the new amenities facility to the children's Pedal Park
- **Kensington Oval Grandstand** – The works carried out on the Kensington Grandstand provided the facility with a face lift, consisting of painting externally and internally, minor works to four change rooms - replacement of broken tiles, toilet cisterns, basins, benches, new Marmoleum floor to meeting room, security and CCTV installation, repairs to external paving, replacement of external grilles at change room entries, installation of new signage throughout, lockable cupboards in the meeting room and electrical and plumbing upgrade work.
- **Beauchamp Road drainage** – Beauchamp Road drainage upgrade works were carried out from Beauchamp Rd to the intersection with Divet Street and from the intersection of Poulet Street to the intersection of Jersey Rd. The works involved the upgrade of the existing drainage network in the area, including the installation of new drainage pipes and pits, asphaltting works, line marking, signage, concrete

works and other miscellaneous civil and landscaping works to alleviate major flooding issues for local residents.

- **Belmore Road** – Stage 1 of the Belmore Road Streetscape Upgrade – From Alison Road to Arthur Street, Randwick. These works included the demolition and excavation of the existing road and footpath, paving installation, re-asphaltting of the road, kerb and guttering, street furniture installation, signage, line marking and other miscellaneous streetscapes works within the vibrant commercial precinct.
- **Cromwell Park Playground** – Cromwell Park Playground Upgrade works included the replacement of the dated play equipment with installation of new pieces of play equipment and works to achieve soft fall compliance for fall heights. These items were selected as they focus on younger children and offer play opportunities for children with a wide range of abilities.
- **Randwick Cemetery Wall** – The Randwick Cemetery Retaining Wall project involved the reconstruction of the existing Cemetery wall after damage from a vehicle and longer term degeneration. A new piled footing and besser block backing retaining wall was installed and clad with a mixture of the existing sandstone and new sandstone pieces, the works also included other miscellaneous civil and landscaping works.
- **Heffron Netball** – The construction works to the Heffron Netball Building involved the alterations and additions to the existing facility. Works included the construction of a new set of stairs and ramp, accessible toilet and shower, upgrade to the male and female bathrooms, extension of the ground floor to provide a new BBQ store and enlarged sports store, covered colonnade to the south side of the building and refurbishment of the upstairs clubroom, including new roof and windows.



## Buildings for our community

Back in 2010 Randwick City Council, with the support of the community, was successful in getting approval for a three-year variation to general revenue that largely funded a seven-year \$34.8 million Buildings for our Community Program to upgrade and replace existing facilities and provide new facilities.

Under the Buildings for our Community Program, Council commenced or completed work on a number of projects this year including:



- **Kensington Community Centre** – the \$4 million redevelopment of the former Kensington Bowling Club opened in July 2017. The new Centre has two separated halls with associated outdoor terrace, kitchen facilities and amenities, as well as landscaping, an informal half basketball court and car parking.
- **Randwick Town Hall** – the \$1.58 million first stage remedial and upgrade works was completed in September 2017, including interior finishes, re-roofing of the main hall and Frances Street wing and a lift to meet accessibility standards. The Town Hall is a place of significant local heritage importance where a wide range of civic, community and political events have been held over the past 133 years.

- **Coogee Beach Amenities Buildings** – the \$8.1 million construction project was completed in September 2017, including new toilets and associated amenities along the lower promenade at Coogee Beach. As well as lifeguard facilities, kiosk and storage for the Coogee Surf Life Saving Club. The facility is built semi-underground into the Coogee Promenade therefore not taking up any public space.
- **Heffron Park, Maroubra** – Three amenity building facilities have already been constructed in Heffron Park under the Buildings for our Community Program. A new building was built within the southern precinct of the Park and includes a new canteen, toilets, change rooms, a community meeting room and storage. Located close to sporting fields, the cycle track, children's bicycle track and playground, the facility will cater for a diverse range of park users. The project was completed in mid-2017 and cost \$840k.

For more detail on the works and projects associated with Buildings for our Community please refer to page 82.

## Our public assets are well maintained and meet service standards

There has been an increase in the average overall condition of our public infrastructure since 2008. This reflects our expenditure on infrastructure which since 2008 has exceeded the value of maintenance required to maintain assets in a satisfactory condition.

For more detail on the condition of our assets please refer to page 96.

In 2017-18 we spent \$11.8 million maintaining the Randwick City's assets to keep them to a satisfactory condition.

Our Special Schedule 7 report on our infrastructure assets for 2017-18 shows 81 per cent of our assets are rated as either good or excellent in terms of their condition.



This year Council has seen an increased number of requests from the public for maintenance. Council staff continue to keep our assets well maintained with a high



level of service that is required to ensure longevity of our assets. Our completion of scheduled maintenance has improved by 7 per cent from the previous year whilst achieving a high level of efficiency in attending to reactive maintenance requests with more than 86 per cent completed within the allocated time frame.

Council has focused on our sports fields due to the growing number of children playing various sports and demand from new and existing sporting clubs within the Randwick LGA. Council is focusing on maintaining the high standard of our 44 sports fields in both the winter and summer periods. In 2017-18 Council spent \$2.1 million in operations keeping these assets serviceable under extremely high demand.

In order to satisfy the needs of these fields, Council now has 13 Stormwater Harvesting Systems and 13 Bore Water Storage Systems to irrigate these fields. Keeping the fields and surrounds looking green and healthy has been vital to keep up with demand. In 2017-18 our sports field usage hours increased by 15 per cent to nearly 26,500 hours. Additionally, due to our increased maintenance we have had to shut our fields exponentially less over the past three years with the highly efficient level of service provided by staff. Since 2015 our wet weather field closures have decreased by 35 per cent from 943 hours to 629 hours across the full year.

## We keep our City clean and looking inviting

Randwick City has a magnificent coastline. Each day we rake and manually clean our main beaches (Clovelly, Maroubra, Coogee and Malabar).

To protect our beaches and bays from pollution, Council takes a whole-of-catchment approach to collecting litter and other general gross pollutants.

We have installed litter bins throughout the Randwick City in commercial centres and open spaces. In our commercial centres the litter bins are collected twice daily.

We have doggy bins located in our off-leash dog parks. These bins are serviced every day and sometimes twice a day in busy periods.

We undertake Regular Street sweeping to collect litter before it reaches our drains and we have gross pollutant traps (GPTs) installed on our key stormwater drainage lines to collect litter before it enters our waterways. In 2017-18, we collected 290 tonnes of litter from our 35 GPTs and another 150 tonnes from our 10,000 manholes and kerb inlet pits through both reactive and scheduled maintenance.

Last year we removed around 16,000 square metres of graffiti.



During 2017-18 we received 18,373 service requests, varying from waste services to animal problems. We continued to meet these requests in a timely manner and at a consistently high rate. In 2017-18, 96 per cent of service requests were met within agreed time frames.

Each week on average we collect waste from 41,608 bins, recycled material from 21,343 bins, and green waste from 6,400 bins.

As part of our program to educate on waste management, Council provides free recycling collections for a number of local schools and free recycling education sessions.

### Community safety, health and well-being

Randwick City Council is committed to ensuring our community's safety and helping to provide for its health and wellbeing. Council's regulatory officers implemented a range of inspection and enforcement programs, including:

- 10,711 customer action requests
- 1,175 food businesses inspections
- 115 health premises inspections
- 883 building and fire safety inspections
- 526 regulatory approvals and certificates.

Council's Environmental Health Officers continued with the Scores-on-Doors food safety program, with 328 participants and provided food safety training to local business operators.

Council officers also continued with the Swimming Pool Barrier Inspection Program and carried out 375 inspections and issued 60 Swimming Pool Certificates of Compliance.

Council also has a close working relationship with the local area command and participated in the Eastern Beaches Liquor Accord and provided CCTV footage to assist in crime prevention and enforcement.

This year:

- More than 20 local schools participated in Council's Surf and Water Safety Program;
- There was in excess of 9.8 million beach users at the City's beaches, with 316 surf rescues performed;
- Water quality at the Des Renford swimming pools was 100 per cent compliant with NSW Health guidelines throughout the year; and
- Council completed more than 1,940 jobs under the Home Maintenance and Modification Service (HMMS). The HMMS provides quality and reliable assistance to disadvantaged and older residents to enable

them to live independently within their homes and communities.

### Diverse and affordable housing

Council continues to be involved in facilitating initiatives to retain and encourage provision of affordable housing in Randwick City. Council's Affordable Rental Housing Program is designed to assist low to moderate income earners, working in key local services such as childcare, hospitals, police, and education institutions, who are unable to rent locally without succumbing to housing stress.

Council currently has 20 affordable rental housing units.

### We value our heritage and the natural environment

Randwick's LEP contains over 500 heritage items and 20 heritage conservation areas reflecting our City's rich history and diversity of buildings, structures, Aboriginal and archaeological sites, parks and reserves. Council has set aside an annual budget to maintain Council owned historically significant monuments.

During 2017-18 we continued work to protect and celebrate our natural and built heritage by:

- Recognising the cultural and social heritage importance of places of significance to our Aboriginal and Torres Strait Islander community;
- Providing heritage comments for 173 development applications;
- Assessing 13 applications for minor works to heritage items consistent with Council's exemption provisions under Randwick LEP 2012 (cl.5.10 (3));
- Undertaking a review of the Dudley St Heritage Conservation Area and making two interim heritage orders;



- Undertaking investigations of the heritage listing of Blenheim House and Captain Cook's Statue located in Randwick;



- Providing heritage advice on a number of planning proposals that contain heritage items;
- Providing advice on proposed heritage interpretation associated with the light rail project;
- Facilitating remedial works to La Perouse Museum;



- Completing heritage data forms for the NSW Government's Heritage Division to update the State Heritage Register;
- Responding to customer enquiries in relation to either consent or exempt development requirements for solar panel installations on dwelling houses, schools and other heritage buildings;
- Continuing to work with the representatives of various golf clubs with the objective of establishing a connected route for the Coastal Walkway through the southern section of the City;
- Working closely with other government agencies, including the Environment Protection Authority and Beachwatch to monitor and improve water quality and investigate pollution incidents;



- Hosting monthly historical lectures at the Lionel Bowen Library in partnership with the Randwick and District Historical Society. This year speakers included Patrick Kennedy, author of a history of Long Bay Gaol and Dr Paul Irish, author of the award winning book

Hidden in Plain View: the Aboriginal people of Coastal Sydney. The Library also hosted monthly meetings of the Cape Banks Family History Society and organised several additional history talks at the Margaret Martin Branch Library at Randwick. Every session has been booked out, with 938 people attending these events throughout the year;

- Training the public in **Ancestry.com**;
- Exhibiting Pop into Randwick: A History of Pop Culture in Randwick City. This exhibition was launched by Little Pattie to a packed audience of fans and history buffs at the Lionel Bowen Library for History Week 2017. It received outstanding feedback in person and via the library's social media platforms;

*"This is my favourite exhibit ever at Bowen Library. So impressive and dynamic. Little Pattie's talk was beautiful. Patricia was lovely to speak to also. May her legend live forever"*

Greg Tingle, 2 September, Facebook

- Answering 1,383 general local history queries and facilitating 92 in-depth research appointments through our Local Studies and Family History section at the Library; and
- Engaging new audiences with local history posts via social media, including Facebook Friday and Pinterest. This has inspired new audiences and engaged those connected to social media platforms to our City's rich history. Often, the local history posts are the highest trending posts for the month.









A vibrant night festival scene. In the foreground, several large umbrellas are illuminated with bright neon colors: a prominent pink one with the word 'Kings' in white cursive, a red one with 'No', and a purple one with 'Ma'. The background is filled with trees and various neon lights, including a blue snowflake and a vertical blue bar. People are seen in the lower left, some under white festival tents. A sign for 'ICE CREAM' is visible in the background.

# A prospering City





## We have a strategic and collaborative approach to economic development

The Randwick Economic Development Strategy (2009) was developed to strengthen the local economy and to support local business by providing a positive framework and direction to guide and facilitate sustainable economic development in Randwick City. The strategy is designed to build on the existing solid foundations for economic success in Randwick City, identify and address any challenges and to create local economic opportunity for residents as well as for both established and new businesses.

The strategy outlines cross functional economic initiatives for Council to support the local economy within the context of regional, national and international economic trends. It also contains local and practical actions with short, medium and long term implementation timelines. As many of these initiatives and actions have now been undertaken and completed it is proposed to review and update the Randwick Economic Development Strategy within the next twelve months. It is also proposed to expand the scope of the strategy to include a community endorsed Visitor Management Plan as well as a community endorsed direction towards the establishment of an inclusive and vibrant night economy.

Essential to the success of the Randwick Economic Development Strategy is ongoing engagement, effective partnerships and collaborative relationships with local businesses, Chambers of Commerce, government and non-government organisations, industry stakeholders and local service providers.

Council holds two Economic Business Forums each financial year for the main purpose of information sharing, and establishing and maintaining positive relationships with the businesses and economic stakeholders of Randwick City. Each forum is theme based and endeavours to provide expert, current and relevant economic opinion to the attendees as well as providing opportunities to discuss new ideas and/or raise any significant issues that could be impacting on local business activity. The two themes for the 2017-18 year were Visitor Growth – Expanding Opportunities and Our Next Big Economic Challenges – Good and Bad.

The local economy continues to prosper and grow. At June 2017 there were 12,718<sup>1</sup> registered local businesses in Randwick City generating 52,872<sup>2</sup> local jobs. After eight years of continuous growth our City's Gross Regional Product grew by another 0.6% to \$7.764 billion<sup>3</sup>. Unemployment is an important indicator of the economic success of an area. A low unemployment rate can indicate an affluent area with a high rate of access to jobs. At June 2018 the



unemployment rate in Randwick City was 3.02% - well below the official Australian unemployment rate of 5.40%<sup>4</sup>.

<sup>1</sup>Source: Australian Bureau of Statistics – Business register 2017, Cat 8165.0

<sup>2</sup>Source: National Institute of Economic and Industry Research (as at June 2017)

<sup>3</sup>Source: National Institute of Economic and Industry Research (as at June 2017)

<sup>4</sup>Source: Australian Bureau of Statistics – Labour Force, Australia, Cat 6202.0

## Our commercial centres are vibrant

Council continues to support the vibrancy and prosperity of our local centres, capitalising on their existing character and future opportunities. This year, the Kensington and Kingsford (K2K) Town Centre Urban Design Competition and Planning Strategy, which outlines the future of the town centres as liveable, connected, sustainable, prosperous and vibrant places to live and work, won two awards.



In October 2018, the winning entry from the K2K Urban Design Competition from JMD / Hill Thalys was awarded the Urban Design Award of Excellence in the National Landscape Architecture Awards. In November 2017, the Planning Institute of Australia awarded Council the Best Planning Ideas for the Kensington to Kingsford Town Centre Planning Strategy.

The Strategy retains the mixed use character of each centre, protecting commercial floor space and leveraging opportunities to stimulate economic growth. Council is continuing to progress the award-winning strategy and ensure a best practice approach to integrating infrastructure delivery with urban planning to create well-designed and prosperous centres.

## Randwick Health and Education Precinct

The Randwick Health and Education Precinct contains the University of NSW and the health cluster of the Prince of Wales public and private hospitals, the Royal Hospital for Women, Sydney Children's Hospital and also includes numerous research institutions. It is Randwick's largest employment centre and is recognised in the Randwick City Plan for its economic importance and contribution to local jobs and services for the

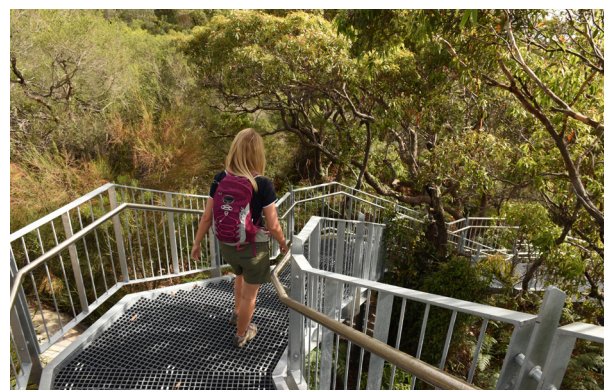
community, as well as its support for the viability of the surrounding town centres and local economy.



The Greater Sydney Commission has identified the Randwick Health and Education Precinct as one of five priority Collaboration Areas in A Metropolis of Three Cities. Projected employment growth and large scale investment in and around the precinct have driven its inclusion and prioritisation as a Collaboration Area. This includes the delivery of the CBD and South East Light Rail; \$720 million redevelopment and expansion of the Prince of Wales Hospital; and \$100 million partnership between UNSW and China on the Torch Innovation Precinct.

A key priority of the Collaboration Area process is to improve the integration of health, research, education and teaching to drive innovation and economic growth across the area.

Together with key stakeholders we are continuing to work to strengthen the precinct and support its role as a knowledge cluster and centre of excellence in health care, education and research.



## Visitors and recreation

Visitors make a significant contribution to employment and the ongoing prosperity of Randwick City. Council recognises this important contribution to the local economy but is also very aware of the need to be



sensitive to any associated environmental or social issues to ensure that visitors make a low impact on the environment and enhance the local culture.

Randwick City contains a multitude of natural and lifestyle attractions and is a popular destination for local, national and international visitors. The number of international visitors spending at least one night in Randwick City increased to 111,573 in the 12 month period ending March 2018. Holidays and visiting family and friends were the main reasons for their stay.

One of our major visitor attractions is our Coastal Walkway. The section which extends from Coogee to Bondi is currently rated by TripAdvisor Australia as number two of 490 things to do in Sydney.

This great asset provides access to fantastic vantage points along our magnificent eastern coastline. The completion of a continuous walkway from Clovelly to La Perouse is a key priority for Randwick City Council.

Since April 2017 visitors and residents can walk around the spectacular Malabar Headland National Park using the 3.7km Boora Point Walking Track. In February 2018 the new 1.15km Malabar Headland Western Walking Track linking South Maroubra Beach with Malabar Beach was officially opened to the public.

<sup>1</sup>Source: Tourism research Australia 2018





# Moving around





## Planning for light rail

We continued to work closely with Transport for NSW (TfNSW) and ALTRAC (the light rail construction consortium), on achieving the best outcomes from the light rail project. Light rail construction commenced in Randwick City in early 2016 with the light rail service due to commence in 2019.

Introduction of this new service will transform public transport in our region. In preparation for its introduction, and over the year, the Council has:

- been examining detailed design of various elements of the project;
- continued our partnerships with key stakeholders including the UNSW and NSW Health to ensure positive outcomes for the design of the Light Rail Project; and
- continued to implement components of the adopted Light Rail Support Plan, including the introduction of angle parking and appropriate parking time limits, local traffic management, place-making design and continued efforts regarding cycle connections and stormwater infrastructure.

## Encouraging walking and cycling

This year we continued to undertake substantial planning for bike rider facilities; especially close to the Light Rail Project. The major active transport effort this year has been the development of detailed plans for Council's two major cycleways. Funding for this work was provided by Roads and Maritime Services (RMS). These cycleways will provide a safe, separated, bicycle facility from South Coogee to Kingsford and then onto Centennial Park; linking to existing cycleways heading into the Sydney CBD. Construction of these cycleways, in future years will give residents, students and others a safe alternative to using motor cars.

In addition we encouraged walking and cycling by:

- continued construction of footpaths throughout the City
- upgrading pram ramps within the City
- hosting a Bike Week event at the Heffron Pedal Park
- producing and distributing free, high quality, informative walking and cycle maps
- running bicycle courses for the community
- establishing a Cycleways and Bicycles Facilities Advisory Committee to ensure that bicycle rider's views were being heard.

## Road and pedestrian safety

The most recent annual data suggests that there was a modest reduction in the number of recorded motor vehicle crashes across Randwick City from 380 in 2016

down to 362 in 2017 (calendar years). However, the number of pedestrian casualties increased from 20 in 2016 to 37 in 2017 (calendar years).<sup>1</sup>

<sup>1</sup>Source: Roads and Maritime Services, Road Traffic Crashes in NSW (most recent full year data available)

This year Council's focus has again been on pedestrian safety, particularly for seniors.

We continued a range of road safety programs including our free child restraint car seat fitting service using our online application process offered through our website. This year 692 Council vouchers were used to check the fitting of child car seats.<sup>2</sup>

<sup>2</sup>Source: Roads and Maritime Services, Road Traffic Crashes in NSW 2014

We worked with the Traffic Committee when considering safety and accessibility issues within our City. The Traffic Committee is made up of representatives from the RMS and the NSW Police Force, our Local State Member of Parliament and Councillors and meets monthly.

In 2017-18 we constructed several traffic facilities to assist in managing traffic and promoting road safety. These included:

- Carrington Road, near Bream Street – raised pedestrian crossing
- Cowper Street at Church Street – new roundabout
- Carr Street, near Byron Street – raised pedestrian crossing
- Koorngai Avenue – watts profile speed humps
- Ascot Street – angle parking scheme

## Management of car parking across the City

The resident parking schemes are continually reviewed. Where appropriate and supported by the community, these areas are expanded to give parking priority on the street to residents who cannot park on their own property.

## Car share usage

Randwick City Council continues to make car share parking spaces available as more residents decide to use car share vehicles.

**From January to June this year (2018), an additional 309 Randwick residents and businesses joined the car share scheme; resulting in 5,818 current Randwick members.**

Given current membership levels, and based on an August 2015 survey of the opinions of Randwick car share members, there would be a requirement for more than 1,000 car parking spaces on Randwick streets if car share vehicles were not available and used to the extent that they currently are.



# Looking after **our** **environment**





## Leadership in sustainability

In its 15<sup>th</sup> year, Randwick's Sustaining our City initiative continues with funding from an innovative environmental levy.

The levy, funded by special rate variations, has been approved by IPART on three separate occasions since 2004. The Environmental levy provides a dedicated level of funding for specific environmental improvement and sustainability initiatives.

Community surveys and feedback continues to indicate the huge concern and high expectations of residents around the environment. Randwick Council's environmental levy program also continues to gain recognition across the government sector for its sustainability leadership as well as wide acknowledgment from its well educated population that solutions and initiatives underway are important and constructively contributing to a positive future.

## Key environmental programs and activities

### Conservation of our coastline

Our program of works targets our 29 kilometres of beaches, foreshore and clifftops walks and vegetation with conservation and community initiatives, coastal walkway upgrades and improvements. Our marine and coastal waters benefit from extensive stormwater re-use systems that capture, treat and distribute alternative water supplies for irrigation and water re-use purposes across 14 parks and reserves and various Council buildings.



Council's Marine and Coastal Discovery Program is held three times each year, giving residents hands on learning opportunities to experience and discover for themselves

the unique and fragile natural environment which Council manages for them and for future generations. Marine and coastal activities take them on, under, in and next to the water and include sea-kayaking, snorkelling, learn to surf, sustainable fishing, rockpool, coastal and catchment discovery walks and much more.

### Conserving resources and reducing Greenhouse emissions

Council is now saving potable water in the order of 430 million litres each year through our substantial investment in and construction of treatment and harvesting systems involving re-use of stormwater, bore water, other wastewater and rainwater. Subject to seasonal fluctuations, Council is generating between 50 and 70 per cent of its own alternative water supplies and creating savings of around \$1 million per annum.

Energy saving and renewable energy programs are increasing steadily and although energy costs are higher in proportion to water costs, there are now notable savings showing in our real-time energy monitoring platform from works being undertaken. Our lighting upgrade at the Works Depot will generate more than \$20,000 in energy savings following its completion. Council staff have similar lighting upgrades ready for implementation at two of our other main energy consuming sites, namely Bowen Library and Administration Building as well as commencing on street-lighting, the latter which accounts for around half of all of Council's energy consumption and energy costs. Voltage optimisation technology has successfully been installed at Bowen Library and Des Renford Leisure Centre, and a more efficient energy monitoring program has been rolled out for solar energy monitoring across 10 Council sites.

There has been an invigoration of Council's targets with new aspirational targets adopted which intends to see Council achieve zero greenhouse emissions by 2030. A step forward in this journey was confirmed with the agreement to purchase 20 per cent of Council's energy from a solar farm in western NSW in conjunction with a dozen other southern Sydney Councils negotiated by SSROC.

Following a heightened level of community awareness and action in the wake of waste documentaries, Council also adopted a ban on single-use plastics across Council from 1 July 2018 and as much as practicable from Council-supported events from 1 January 2019.

The 3-Council collaboration with Waverley and Woollahra Councils has a new project underway supporting and facilitating solar installations on the rooftops of schools across the eastern suburbs.



## Promoting and conserving biodiversity

Our small group of Bushland staff continue to support and work closely with Bushcare and Parkcare volunteers and with specialist contractors for the protection and management of just under 50 hectares of remnant and bushland vegetation within 30 managed reserves. Local volunteers contributed around 1,500 hours of bush regeneration via 11 Bushcare and three Parkcare groups

As part of this management, staff and contractors also collect local seed varieties for flora species identified in our Bushland Management Plans and carry out noxious weeds inspections and follow-up, conduct bushland tours and walks with a number of local schools and support a number of corporate volunteer days. Council's responsibility includes recovery actions for the endangered ecological community of Eastern Suburbs Banksia Scrub and Acacia Terminalis and other locally rare species. This year one prescribed burn was carried out at Randwick Environment Park to reduce fuel loading and encourage natural vegetation.

Council's Community Nursery provides a key source of horticultural and environmental information to contractors, organisations and residents seeking to use native or indigenous plants in their landscaping developments. The Nursery supports wider biodiversity initiatives, schools information and greening of our local streets, parks and reserves. Approximately 80,000 native and indigenous plants were propagated as tubestock at the Kingsford Nursery with around 4,000 plants distributed to at community events during the year including citizenship ceremonies and on National Tree Day.

## Community education

Randwick Council continues with a very proactive program of sustainability education and events for residents, business owners, students, their school communities and visitors. Courses and workshops are conducted on topics such as permaculture orchards, composting and worm farming, organic gardening, sustainability leadership, working with community groups and bicycle maintenance. School excursions are provided on energy and water saving programs linked to schools curricula, mainly at Randwick Community Centre, while school incursions are organised into schools with specific programs to increase support and understanding of Council's waste management, recycling and recovery initiatives.

During 2017-18 our Permabee volunteers had additional support from the Conservation Volunteers Australia, 'Green Gym' volunteers at Randwick Community Centre and separately at Bicentennial Park. These mainly senior representatives from our community were increasing their physical activity whilst learning about and

supporting weekly volunteer working bees revegetating and improving areas in and around the wildfood, habitat, and apiary trails as well as permaculture garden and orchard areas. Eco Heroes club for youngsters and parents continued their voluntary get-togethers each month, contributing to on-site improvements and their own knowledge about caring for the environment.



Council's annual Eco Living Expo continued with involvement from the Alternative Technology Association who organised sustainability 'speed dating' throughout the day. Residents were able to bring plans for renovations and refurbishment or their energy bills for experts to consider and advise on how householders could plan to achieve major energy savings around the home.

The 2017 event attracted around 8,000 residents with feedback confirming a successful program of environmental stalls, children's entertainment and performances.



The second night time NOX Exhibition by UNSW fine arts students saw sculptures and installations of environmental art placed at various locations around the Randwick Community Centre and Environment Park. In addition to the environmental focus of the materials and topics covered, each art piece was required to be lit by renewable or energy saving lights. NOX gives residents



the opportunity to view and experience the park at night and in a different setting than their usual visitor experience.

Randwick's Best Gift in the World sustainable Christmas campaign changed tack in 2017 providing its inaugural market day at Randwick Community Centre. While relatively small compared to similar events, the market day attracted 45 stall-holders, representing local artisans who produce environmentally friendly and locally made products brought together for residents considering lower impact Christmas gifts for the festive season. Our Green Santa made a special appearance following his launch of the campaign with local school children singing environmental Christmas carols ahead of the market day.

The 3-Council regional environmental collaboration continued to go from strength to strength during the year. This collaboration between Randwick, Waverley and Woollahra Councils added programs facilitating solar installations on schools across the eastern suburbs as well as an investigation which will lead to the installation of the first electric vehicle public charging stations by local Government in NSW.

The Solar My Schools initiative is now supporting more than 90 per cent of all public, private, independent and selective schools in the eastern suburbs. The initiative recently won the Renewable Energy Achievement Award at the inaugural Cities Power Partnership Awards in October 2018. The existing Compost Revolution program continues to achieve major savings in food waste by enabling householders to purchase and discover compost bins and worm farms.

**The total savings over the life of Compost Revolution in 2017-18 was 1,081 tonnes of organic food waste, of which Randwick's share of the total was 366 tonnes.**

The Barrett House Sustainability Demonstration project continues to provide a venue for local environment groups and a site for residents to learn about practical, small-saving projects they can carry out about the home to save water and energy and reduce waste.

### Managing environmental risks and impacts

Environmental risks continue to be managed across the Randwick City incorporating the preparation and review of flood management plans and studies, progressively covering all ten major catchments and sub-catchment areas, and the monitoring of former landfill sites across the City. Remediation action of Chifley Reserve is completed although the discovery of asbestos at

Jack Vanny Reserve, North Maroubra, has resulted in the implementation of a comprehensive asbestos remediation plan.

### Sustainable waste management

Randwick Council completed separate Waste Education and Waste Management Plans over the past 12 months providing a sound basis to tackle waste issues well into the future. Diversion of waste from landfill is currently at 62 per cent, a strong lift from the previous 58 per cent, and most likely an outcome of all of Council's household waste being processed and sorted at an Alternative Waste Treatment (AWT) facility.

Kerbside collection services for Randwick residents result in the recovery and recycling of garden organics, some food waste organics, clean paper and bottles in a commingled collection as well as other household items for re-use into a range of products, contributing to reducing this material ending up in landfill.

Our food waste processing and collection trial continues for approximately 3,500 multi-unit apartments, down marginally from previous participation levels but the 2017-18 total collection was slightly higher at 58.6 tonnes of food waste. As a result of the Waste Management Strategy and Council's approval, an opt-in process will be rolled out to all residents in multi-unit dwellings from 2019.

A full food waste collection process for residents in single dwellings was approved in the Waste Management Strategy in 5 to 10 year timeframe.

**Council's commingled recycling resulted in 11,229 tonnes of recycling from households, 6,337 tonnes of green waste, 114 tonnes of electronic waste (e-waste), 2.61 tonnes of polystyrene packaging and 2,996 mattresses. Household waste in total for processing at the AWT was in the order of 25,551 tonnes for 2017-18.**





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# Statutory information report

An aerial photograph of a vibrant turquoise ocean with white-capped waves. Three surfers are visible in the water, positioned in the upper right quadrant of the frame. The text 'Statutory information report' is overlaid in white on the left side of the image.



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## Introduction

As required by legislation, the following information details the annual reporting requirements of Randwick City Council.

## Community development activities and events

Randwick City Council undertakes and partners with not-for-profit and government agencies to deliver a wide range of community activities for the broader community and specific target groups. Such activities and events are held throughout the year, designed to bring the community together for entertainment, learning and information exchange or recreational purposes. The Council invests in these activities as a tool for promoting healthy and cohesive communities. In 2017-18, the Council implemented the following key programs and activities:

Program name	Description	Target Group	Attendance number
<b>Christmas Cheer donation program</b>	Provision of a financial donation as a contribution towards their end of year festivities.	11 senior groups and Organisations in Randwick City.	225
<b>Christmas Gift program to local nursing homes</b>	Provision of nine concert performances at local aged care facilities and hostels in Randwick City in December.	Frail aged and carers	Residents and carers of 9 local aged care facilities and hostels.
<b>Carols by the sea</b>	Assistance for the La Perouse Aboriginal community's Christmas festivities.	Aboriginal and general community	200
<b>Kamay cultural experience guided tour &amp; talk</b>	Seniors Week event held in March at the Kamay Botany Bay National Park with one of their Cultural Rangers.	Seniors and carers	37
<b>Harmony Stall</b>	A feature each year at Spot Festival, the Harmony stage celebrates multiculturalism in the City. This year the theme was 'Everyone Belongs', a photographic map of where people live, work and play.	Multicultural	300
<b>Tai Chi on Maroubra Beach</b>	Free Tai Chi sessions on Maroubra Beach every Friday morning October/November 2017 & March 2018 to celebrate Multicultural March.	General community	60 – 100 attendees per session
<b>International Yoga Day</b>	June 21 was International Day of Yoga which Randwick Council celebrated with an outdoor yoga session at Maroubra Beach.	General community	40
<b>Parenting workshops</b>	Two half-yearly workshop calendars for local service providers. Nine workshops on different topics throughout the year.	Families with young children, teenagers and parents.	270



Program name	Description	Target Group	Attendance number
<b>Twilight Concert Program</b>	A monthly program of seven evening concerts held at the Randwick Town Hall under the Cultural Arts Program.	General community	1,097
<b>Shows for young people</b>	A program of six entertaining, relevant and fun shows for young people, held at the Prince Henry Centre, Randwick Town Hall and the Randwick Literacy Institute.	Young people and parents	314
<b>International Women's Day art competition</b>	Over 80 entries to Art Competition, exhibition and ceremony for women held in March at the Randwick Community Centre.	Women	150
<b>Visual art exhibitions</b>	Lionel Bowen Gallery exhibition of art works from the Women's Art competition for a period of 6 weeks.	General community	1,000
<b>Koojaj Corroboree, Coogee Beach</b>	Celebration of National Reconciliation Week on Coogee Beach with a traditional fire ceremony, Welcome to Country, local school dancers, traditional dancers, music, food and merchandise stalls.	General community	2,000





Program name	Description	Target Group	Attendance number
<b>Literary programs</b>	Through Randwick City Library, Council offers book clubs for different ages. Each month Author Talks by well-known authors are held, and history talks are hosted jointly by the Library, and Randwick and District Historical Society.	General community	1,544
	Babies and toddlers are introduced to books through special programs such as Babies Love Books, Bop 2 Books and Saturday Storytime. Pre- and primary school children attend the Undercover Book Club, Totally Random Book Club and Kids' Club.	Babies/toddlers and their parents/carers	20,982
<b>Literacy skills</b>	Literacy skills are taught through the Book Club for People of Non-English Speaking Backgrounds, story-time in other languages, (such as Chinese, Japanese, Russian, French, and Spanish), and English Conversation Classes.  As part of Children's Book Week, writing workshops and other activities are offered to encourage children to immerse themselves in literature and develop their literacy skills. Additional writing workshops are held to foster a love of literacy for high school students.	Culturally and linguistically diverse backgrounds	4,316
<b>Learning programs</b>	Learning opportunities are offered in a variety of formats including: writing groups for youth and seniors; computer and technology classes/training for seniors and Cultural and Linguistically Diverse; and HSC talks for high school students.  Play Workshops are offered for parents to learn about their child's development with relevant toys and games for each stage.  Health talks relating to the topics of osteoporosis, stress and anxiety were undertaken increasing the awareness of these diseases and illnesses in the community.	General community	4,526
<b>Recreational activities</b>	Randwick City Library runs numerous school holiday activities, after-school clubs (offering board games, coding, chess, and musical theatre), the Spark Science club, arts and craft classes, outreach events such as Storytime Trail, and school visits.	Children and youth	5,918
	Council runs the popular Marine and Coastal Discovery program three times a year. Activities in the 2017-18 program included sea-kayaking, snorkelling, learn to surf, sustainable fishing, rockpool and coastal discovery walks.	Families and young children	1,218
	Randwick City Library runs numerous recreational clubs aimed at adults focusing on activities such as chess, mah jong, bridge, writing, creative arts, tai chi and crafts such as calligraphy, knitting and card making.	Adults and seniors	3,701







## Community partnerships, joint projects and service coordination

Randwick City Council has developed strong and enduring relationships with other community organisations, government departments and individuals over many years and works with these groups to encourage improved understanding of local needs. Council officers also support and partner local support providers and community groups to hold events or undertake capacity building projects.



Program name	Description	Target Group	Attendance number
<b>Community Drug Action Team (CDAT)</b>	Council convened quarterly meetings and partnered with service providers to minimise harm from drug abuse. Council coordinated the production of an anti-drug use music video 'Wise-Up' with The Australian Drug Foundation, Youth Off The Streets and young people from South Coogee.	Young people	250
<b>Kooloora Community Centre on-site support</b>	Council provided on-site staff support one day per week for the Kooloora Community Centre's Play Group and Vacation Care programs.	Families, pre-School children and public housing residents	40 children and parents per session
<b>Youth Off the Streets Outreach Program</b>	Support and sponsorship of activities in Coral Sea Park, South Maroubra and Elphinstone Road Reserve, South Coogee.	Young people	250
<b>16 Days of Activism Against Gender Violence</b>	25 November – 10 December 2017 Council implemented and supported a number of activities during this period including the White Ribbon Walk, had an information stall at Pacific Square, coordinated the community info session 'Sexuality, Porn and Young People' and launched a 'Silent Tears' a multimedia exhibition at Lionel Bowen Library.	General community and social workers	300 + White Ribbon Walk participants
<b>Breast Cancer Awareness lunch</b>	October 2017 Delivery of Breast Cancer Awareness and Fundraising luncheon with Guriwal Aboriginal Corporation for the La Perouse Aboriginal community.	Aboriginal and general community	80
<b>Elders Olympics</b>	Partnership with FACS and Aged and Community Services Australia to promote health and wellbeing with Elders of Sydney based Aboriginal communities at an Olympic-style annual event.	Aboriginal and general community	500



Program name	Description	Target Group	Attendance number
<b>NAIDOC Week activities</b>	July 2017. Activities held include: La Perouse Local Aboriginal Land Council morning tea; Souths Cares NAIDOC Family Fun Day at Maroubra; Indigenous Community Links NAIDOC Footy Cup; and Weaving workshop.	Aboriginal and general community	1,000+
<b>Matraville Family Fun Day</b>	Council funded and partnered with local service providers to hold this annual event to promote local services, with fun activities and information sessions such as healthy eating options.	General community	600
<b>Queens Baton Relay / Concert</b>	Partnered with councils Events Team and Commonwealth Games team to celebrate the Queen's Baton relay at Little Bay and La Perouse. Performances by local school traditional dancers and musicians, and Casey Donovan.	General community	1,500
<b>National Reconciliation Week activities</b>	27 May – 3 June 2018. Activities included the Koojay Corroboree and two projects in partnership with councils from the Easter Region Local Government Aboriginal and Torres Strait Islander Forum. The projects were: the Pauline McLeod Reconciliation Art Competition for schools; and the Pauline McLeod Awards.	General community	200 + Koojay Corroboree
<b>Youth Week activities</b>	Council's Youth Advisory Committee planned and implemented two Youth Week events: Culturefest on Maroubra Beach and Pitch to the Mayor in Council Chambers. Culturefest: festival of music, karaoke, pizza, youth engagement with service agencies and fun activities. Pitch to the Mayor: young people in discussion with the Mayor and Councillors on their ideas for the future.	Youth & youth-workers	500
<b>Coffee n Conversations</b>	Held fortnightly since January 2018, Coffee n Conversation is a program designed to encourage public housing residents at South Maroubra to engage with government services and community aspirations in a safe friendly environment. Program established in collaboration with FACS, NSW Health, Police and Primary Health Network.	Public housing tenants of South Maroubra	400
<b>Volunteers Expo</b>	The Volunteer Expo was held in the Randwick Town Hall to bring together not-for-profit organisations and community members interested in volunteering their skills and time. Members of the public accessed information about how they can volunteer in their local community.	General community	25 Community service providers and 300 residents
<b>Yarra Bay House Office – 'Strengthening Our Mob'</b>	Council staff worked with and mentored inexperienced community service staff of the La Perouse Local Aboriginal Land Council to deliver valuable services to the La Perouse Aboriginal community. The program is known as "Strengthening Our Mob".	La Perouse Local Aboriginal Land Council staff	5 staff



<b>Program name</b>	<b>Description</b>	<b>Target Group</b>	<b>Attendance number</b>
<b>Mental Health First Aid training</b>	Partnered with South East Sydney Local Health District to support free, accredited Mental First Aid training to youth-related workers and produced an award winning video that highlighted MHFA Instructors training over 350 youth-related workers.	Youth-workers	500+
<b>Lexington Place Community Services Hub</b>	Council secured funding from State Government agencies to establish a community services hub at Lexington Place, Maroubra for disadvantaged and socially isolated public housing tenants in South Maroubra.	Disadvantaged and socially isolated residents	250
<b>Respectful Relationships Program – Love Bites</b>	Council staff facilitated the ‘Love Bites’ respectful relationships program in seven Eastern Suburbs high schools.	Year 10 Students	660 students
<b>Home maintenance and modification program</b>	Council provides a Commonwealth Government funded Home Maintenance and Modifications service to frail and aged residents. 1,940 individual jobs were completed for eligible residents.	Frail and aged (over 65 years) residents	600
<b>Nature strip lawn mowing program for elderly residents</b>	Council provides a nature strip lawn mowing program for elderly residents who cannot mow the lawns themselves and do not have the resources to have them mowed. Lawns are mowed a minimum of four times a year.	Frail and aged (over 65 years) residents	79 properties
<b>Safe TALK Suicide Prevention awareness training</b>	Safe TALK – Suicide Prevent Awareness. Training Seminars held in partnership with Lifeline involved suicide prevention training for carers who care for someone with a mental illness. The sessions were also open to Council staff.	Carers of people with mental health issues	40
<b>Randwick Literary Institute</b>	The Randwick Literary Institute is well utilised and accommodates a wide range of 42 user groups. Most of the halls and garden setting for hire have permanent booking from dance, art, exercise, play group, literacy, and theatre groups.	Local organisations and businesses	42 user groups
<b>Cultural Diversity and Equity Advisory Committee</b>	A new Cultural Diversity and Equity Advisory committee was developed to keep up-to-date with the transformation of multiculturalism and how it is seen and works within the community.	Local residents	14 members
<b>Interagency groups</b>	Community Development staff either chairs, provides secretarial support or participates on 22 community and government interagency group across the Inner Sydney / Eastern Suburbs region. Interagency group assist in the identification of community issues and the implementation of programs to address issues.	Government and non-government agencies	22 Interagency groups
<b>DV &amp; older persons ‘As We Age’ forum</b>	‘As We Age’ forum held in partnership with the Seniors Rights Service, The Deli Woman and Children's Center, Carer Support Service and Elder Abuse Helpline. The forum explored domestic violence, legal issues, abuse of older persons, managing stress and self-care.	Older people and carers	90



<b>Program name</b>	<b>Description</b>	<b>Target Group</b>	<b>Attendance number</b>
<b>Cultural Bridges</b>	Multicultural Concert held in partnership with Ethnic Community Services Co-operative showcased multicultural performances from around the world.	Seniors and carers from CALD communities	250
<b>National Disability Insurance Scheme</b>	National Disability Insurance Scheme (NDIS) information sessions held in partnership with My Choice Matters, the sessions provided an overview of the NDIS and explored how participants can make the most out of their NDIS Plan.	Carers and supporters of	90
<b>Water Safety directory launch</b>	A collaboration of four Councils, three State departments and three community services, servicing coastal LGAs from Randwick City to the Sutherland Shire launched the South East Sydney Water Services Directory. The purpose of the directory is to provide CALD communities and other groups, information to assist with improving water safety on our beaches and waterways.	Multicultural services and residents from CALD communities	500+
<b>Centennial Park School and Randwick City Council Coffee Club</b>	Centennial Park School and Randwick City Council formed a partnership to enhance employability of the students through a staff barista-style coffee, hot chocolate and chai service. Teachers noted improvements in student confidence, behaviour and school attendance.	Students from Centennial Park School	50 students
<b>Youth services &amp; High School collaboration</b>	Council initiated and supported a partnership with Youth Off The Streets, Kool Kids Club, The Shack Youth Services, La Perouse Youth Haven, headspace Bondi Junction, Eastern Beaches Police, HIV AIDS Related Programs (HARP) Unit and two local high schools. Principals and Deputy Principals have remarked that the students and teachers benefited greatly by interacting with the youth service. The project has strengthened relationships between local services and high schools and increased youth participation with services.	Youth and youth-workers	2,000
<b>Eastern Region Local Government Aboriginal &amp; Torres Strait Islander Forum (ERLGATSIF)</b>	Council participated in bi-monthly meeting of the ERLGATSIF made up of 6 Sydney Councils to discuss emerging issues for Aboriginal and Torres Strait Islander people and implement programs including: Pauline McLeod Reconciliation activities; cultural heritage activities; and art authenticity sessions.	Councillors and staff from 6 Sydney councils	24
<b>Seniors Christmas Celebration</b>	Christmas celebration events and information sessions held in partnership with Ethnic Community Services Co-operative at Kensington Park Community Centre for seniors and carers.	Isolated seniors and carers	300
<b>Seniors wellbeing project</b>	Held in partnership with Holdsworth Community involves wellbeing exercise classes and activities for frail aged Seniors and Carers.	Seniors and carers	30 per session



<b>Program name</b>	<b>Description</b>	<b>Target Group</b>	<b>Attendance number</b>
<b>International Day of People</b>	Disability Ball held in partnership with Holdsworth Community at the Prince Henry Centre, Little Bay.	People with a disability and their carers	100
<b>'Wrap with Love' program</b>	Held at the St Basil's Aged Care Facility, Randwick. The program promotes social inclusion and participation of volunteers who knit wraps which are donated to overseas charities.	Older people and carers	15 per session
<b>'New ways to prevent and treat back pain' seminars</b>	Held in partnership with Dementia Australia explored the power of prevention and strategies to maximise their brain health.	Older people and carers	200
<b>Your Brain Matters presentations</b>	Held in partnership with Dementia Australia explored the power of prevention and strategies to maximise their brain health.	Older people and carers	400
<b>Green gym community program</b>	Held in partnership with Conservation Volunteers Australia involved: promoting the Green Gym Health and Wellbeing exercise program, conservation activities to reduce social isolation and improve the health and wellbeing outcomes. Held at Randwick Community Centre.	Older adults (aged 50-80 years old) and carers	60
<b>Heritage twilight tours</b>	Held at the Prince Henry Nursing and Medical Museum Little Bay. The Twilight Tour explored the history of the former Prince Henry Hospital. Topics were tailored to meet the needs and interests of carers.	General community	200
<b>Grandparents Fun Day</b>	Held at the Prince Henry Nursing and Medical Museum, Little Bay involved a range intergenerational activities and was designed for grandparents and Carers living in the southern suburbs.	Grandparents, carers and family	1,000
<b>Back to Prince Henry Day</b>	Held at the Prince Henry Nursing and Medical Museum, Little Bay. Council's signature Seniors Week event.	Older people and carers	1,000
<b>Art 4 Connection workshops</b>	Workshops explored the therapeutic benefits of Art Therapy in a friendly group setting.	Carers	120
<b>Legal community information sessions</b>	'Piano Forte' Legal Community Information Sessions held in partnership with the Seniors Rights Service, Legal Aid NSW, Elder Abuse Helpline, Kingsford Legal Centre and Aged Care Psychiatry Service. The sessions explored legal issues impacting older people and carers such as elder abuse.	Older people and carers	130





## Community and corporate events

The following is a list of events that are held by Council to celebrate or commemorate occasions of significance to our communities. These include large scale, outdoor events where members of the general public are invited to be a part of the occasion.

Program name	Description	Target Group	Attendance number
<b>Beach Breaks Carnival and Surfing Walk of Fame</b>	The Beach Breaks Carnival held in partnership with Surfing NSW incorporates a local Junior NSW Surf Competition, a family carnival day complete with free rides, food stalls, music and the induction of local heroes into the Australian Surfing Walk of Fame on the promenade of Maroubra Beach.	City-wide community	2,500
<b>Eco-living Expo</b>	A free sustainability festival held in September promoting innovative green living in a fun, family-friendly environment for the community to come and enjoy.	City-wide community	7,000
<b>NOX Night Sculpture Walk</b>	NOX, Latin for Night, is a night sculpture walk centred around Randwick Environment Park. Students from UNSW create artworks that are lit by renewable energy and form a leisurely 3.5km walk. Held over 3 nights, the event includes food trucks and entertainment.	City-wide community	10,000
<b>Garden Awards</b>	The annual Garden Awards held in September are judged by professional horticulturalists and promote a sense of pride in gardens by our community. The categories are sponsored by local businesses and the presentation is held at the Randwick Community Centre.	Participating gardeners and sponsors	100
<b>Civic receptions</b>	Civic receptions held to mark occasions such as citizenship, the opening of new facilities and to acknowledge the contribution of individuals and organisations.	Local community and organisations	1,500
<b>La Perouse lease signing</b>	A small ceremony was held for Minister Upton, Minister for the Environment and the Mayor to sign the lease handing over custodianship of the La Perouse Museum from National Parks and Wildlife Services to Council.	Government and community organisations	80
<b>Bali Commemoration Ceremony</b>	The 15th annual commemoration ceremony held at Dolphins Point, Coogee in October 2017, and is attended by a large number of family, friends and residents, speeches were delivered in tribute to those who lost their lives while visiting Bali.	Families and friends who lost someone in the 2002 bombings, Councillors, MPs	250



<b>Program name</b>	<b>Description</b>	<b>Target Group</b>	<b>Attendance number</b>
<b>Malabar Family Day</b>	Partnering the local Malabar community and Souths Juniors, this family day remembers the lives of the nine Malabar locals who were lost in the Bali tragedy. A concert and BBQ takes place at Cromwell Park in October.	Local community	500
<b>Awards for Sporting Achievements</b>	Randwick City Council acknowledges its finest athletes through the presentation of the annual Awards for Sporting Achievements held in November.	Primary and high school children, sporting community, surf clubs	200
<b>Business Awards</b>	The Business Awards aim to recognise and acknowledge outstanding local businesses and their people who go above and beyond in providing exceptional service to the community. The presentation night was held at the Randwick Racecourse.	Local businesses	550
<b>Sydney's Walk for White Ribbon Day</b>	This event is held in partnership with the Eastern Beaches Local Area Command and aims to stop violence against women. The walk, held in November, starts at High Cross Park and ends at Grant Reserve in Coogee where there are speeches and a BBQ breakfast.	City-wide community, emergency services	5,000
<b>Seniors' Christmas Concerts</b>	A free Christmas concert for Seniors living in Randwick City, held at Souths Juniors in November.	Seniors living in Randwick City	1,100
<b>Kingsford Noodle Market</b>	The Kingsford Noodle Market, held in November, showcased the specialties of local restaurants and included a traditional Lion Dance performance.	Local community	3,000
<b>Coogee Carols</b>	A family favourite, the Coogee Carols held each December is one of the most well attended Council events. A cast of local celebrities lead the carols as the crowd sings along, and the night ends with a fireworks display.	City-wide community	25,000
<b>Coogee Sparkles New Year's Eve Fireworks</b>	An alternative to the harbour fireworks, Coogee Beach is now considered a popular family destination to enjoy New Year's Eve celebrations with larger crowds attending every year.	Eastern suburbs community	40,000
<b>Australia Day Citizenship Ceremony and Community Service Awards</b>	The citizenship ceremony and announcement of the Community Service Awards is held at the Prince Henry Centre in January.	City-wide community, new citizens	240
<b>Australia Day Celebration Little Bay and Coogee</b>	Free community celebrations with live entertainment and activities, held in January.	Local community	2,000



Program name	Description	Target Group	Attendance number
<b>Queen's Baton Relay and Rediscover La Perouse</b>	The Queens Baton Relay and 'Rediscover La Perouse' community celebration was held in conjunction with the Commonwealth Games Organising Committee. The Queens Baton made its way through La Perouse on its way to the Gold Coast. The event celebrated the local Aboriginal history through entertainment and workshops. The community were able to cheer on the baton bearers and spend the day enjoying La Perouse.	Local community	3,000
<b>Malabar Headland Walking Track opening</b>	The Mayor officially opened the new walking track along Malabar headland. A celebration for the community was held at Pioneers Park as people walked the track for the first time.	Local community	300
<b>Rainbow flag raising for Mardi Gras</b>	To celebrate the Mardi Gras season, the Mayor, Councillors, Local MPs, Randwick Council staff and the CEO of Mardi Gras raised the rainbow flag at the Town Hall in March to show support for the lesbian, gay, bisexual, trans, and/or intersex community.	City-wide community	50
<b>The Spot Festival incorporating Harmony Day</b>	The annual street fair held in March at Randwick attracts thousands of local residents and visitors. The main stage played host to a number of entertainment acts including crowd favourite The Martini Club. Cultural performances took place on the Harmony Stage amongst the food and market stalls.	City-wide and eastern suburbs community	25,000
<b>La Perouse Day</b>	A reception held at the La Perouse Museum commemorating the history and significance of this iconic area.	French and local community	200
<b>ANZAC Day Dawn Service</b>	A special dawn service held at Coogee Beach to commemorate ANZAC Day in April. This event is held in partnership with the Coogee Randwick Clovelly RSL sub-branch.	City-wide community	20,000
<b>Corroboree at Coogee Beach for Reconciliation Week</b>	A special ceremony was held in June at Coogee to commemorate Reconciliation Week. There was traditional lighting of fire, dancing and speeches, followed by a bush tucker BBQ lunch. Elders from the Local Aboriginal Land Council attended and the event was held in partnership with the La Perouse Local Aboriginal Land Council.	City-wide community and school groups	1,000





## Carers responsibilities

To comply with clause 3 Section 8 Part 3 of the Carer (Recognition) Act 2010, Council is required to report on its compliance. The following statement is provided.

The NSW Carers (Recognition) Act 2010 recognises carers' roles in, and contribution to, NSW communities. As a Human Services agency in the NSW Public Sector, Council has responsibilities under the Act, and must report them annually.

### Staff who are Carers

Council continues to comply with the Carers (Recognition) Act 2010 through our sound Sick and Carers' Leave Policy and flexible work practices.

Each carer's needs and circumstances are considered individually to ensure that special needs are taken into account. As a result, managers have the discretion to provide extra support and flexibility when needed.

In 2017-18, 6,250 hours of paid Carers Leave was accessed by employees at Randwick City Council.

Throughout the year Council provided staff with support and information to assist in their caring responsibilities. Our monthly Life-Style Lunches for staff and our annual "All Stops to Randwick" event continue our focus on employee benefits and total wellbeing. Sessions this year included:

- Healthy eating and immune boosters
- Healthy sleep patterns
- Mindfulness
- RUOK? Depression and suicide awareness
- Open the Door – awareness of mental illness and mental health
- Assistance for aged carers
- Employee benefits program rebranded and presented to all staff
- The announcement of the new, industry leading Family and Domestic Violence Policy, providing 10 days paid special leave along with flexible work practices and other support for employees who are victims of Family and Domestic Violence.

### Consultation and liaison with carers

The Council supports carers in a range of ways, directly and indirectly. Examples of indirect support to carers by Randwick City Council include:

- use of its indoor pool at the Des Renford Leisure Centre on a weekly basis at no cost, participating in Rainbow Club swimming lessons or training for the Sydney Special Olympics, thereby reducing participation costs to parents and carers of children with an intellectual or physical disability;



- staging community events and activities at venues that are accessible so that residents and visitors, together with their carers, can fully participate in events provided to the general community;
- provision of a beach wheelchair ramp at Maroubra Beach and a water wheelchair at Clovelly Beach so that people with disabilities can enjoy the ocean with friends and families; and
- organised information forums and healthy living workshops in partnership with peak bodies and agencies such as Carers NSW, POWH, and Alzheimer's Australia.
- developed and implemented our Disability Inclusion Action Plan (2017-2021) which aims to remove barriers and enable people with disabilities and their carers to participate equally in community. The plan is a four year framework outlining key strategies and actions to be delivered by Council in its commitment to disability access and inclusion.

**In 2017-18, the following health and wellbeing information sessions, designed for residents who provide care to family members or friends, were held:**

- Piano Forte Legal Community Information Sessions held in partnership with the Seniors Rights Service, Legal Aid NSW, Elder Abuse Helpline, Kingsford Legal Centre and Aged Care Psychiatry Service. The sessions explored legal issues impacting older people and carers such as elder abuse and were open to Council staff.



- National Disability Insurance Scheme (NDIS) information sessions held in partnership with My Choice Matters, the sessions provided an overview of the NDIS and explored how participants can make the most out of their NDIS Plan. The information sessions were designed for carers and supporters of people with a disability and were open to Council staff.
- Art 4 Connection Workshops explored the therapeutic benefits of Art Therapy in a friendly group setting, the workshops were especially designed for carers and were attended by Council staff.
- Safe TALK – Suicide Prevent Awareness Training Seminars held in partnership with Lifeline involved suicide prevention training for carers who care for someone with a mental illness. The sessions were open to Council staff.
- Healthy Relationships as We Age Forum held in partnership with the Seniors Rights Service, The Deli Women and Children’s Centre, Carer Support Service and Elder Abuse Helpline. The Forum explored domestic violence, legal issues, abuse of older persons, managing stress and self-care. The session was designed for older people and carers and was attended by Council staff.
- Back to Prince Henry Day held at the Prince Henry Nursing and Medical Museum, Little Bay was Council’s signature Seniors Week event and was designed for older people and carers and was open to Council staff.
- Grandparents Fun Day held at the Prince Henry Nursing and Medical Museum, Little Bay involved a range intergenerational activities and was designed for grandparents and Carers living in the Southern suburbs of Randwick City, and was open to Council staff.
- Heritage Twilight tours and talks held at the Prince Henry Nursing and Medical Museum Little Bay. The Twilight Tour explored the history of the former Prince Henry Hospital. Topics were tailored to meet the needs and interests of carers.
- Cultural Bridges Multicultural Concert held in partnership with Ethnic Community Services Co-operative showcased multicultural performances from around the world for seniors and carers from non-English speaking backgrounds living in Randwick City and surrounding areas.
- Green Gym Community Information Session held in partnership with Conservation Volunteers Australia involved promoting the Green Gym Health and Wellbeing exercise program to older adults and carers aged 50-80 years old in eastern Sydney.



- Green Gym Program implemented in partnership with Conservation Volunteers Australia at the Randwick Community Centre involved practical conservation activities to reduce social isolation and improve the health and wellbeing outcomes of people aged 50-80 years.
- Your Brain Matters Presentations held in partnership with Dementia Australia explored the power of prevention and strategies for older people and carers to maximise their brain health. These sessions were attended by Council staff and their family members.
- New Ways to Prevent and Treat Back Pain seminars held in partnership with Neuroscience Research Australia involved the latest findings and treatments to reduce back pain by targeting the brain, especially for those in chronic pain. The seminars were designed for older people and carers and were attended by Council staff.
- ‘Wrap with Love’ program at St Basil’s Aged Care Facility at Randwick for older people and carers. The program promotes social inclusion and participation and involves volunteers who knit wraps which are donated to overseas charities.



- Volunteer Expo held at Randwick Town Hall involved the provision of information and guidance in relation to local volunteering opportunities in Randwick City and surrounding areas. Carers and older people attended and participated in the Expo.
- Harmony Day event held in partnership with The Junction Neighbourhood Centre involved celebrating cultural diversity in Randwick City and promoting local community services and programs to residents. The Harmony Day event particularly targeted older parent carers from non-English speaking backgrounds.
- ‘Silent Tears’ exhibition and launch at Lionel Bowen Library, Maroubra. The multimedia exhibition revealed the lived-experience of women who had acquired a brain injury as a result of domestic violence. The exhibition and launch involved carers and women with disabilities.
- Disability Ball for people with a disability and their carers held in partnership with Holdsworth Community at the Prince Henry Centre, Little Bay. The Ball celebrated International Day of People with a Disability.
- Kamay Cultural Experience Guided Tour and Talk of the Kamay Botany National Park special event held during Seniors Week. This local community event was especially designed for carers and older people from a diverse range of backgrounds living in Randwick City and surrounding areas.
- The Eora Elders Olympics held in partnership with Aged and Community Services NSW involved modified sporting activities, traditional Aboriginal games, and health and wellbeing advice for Aboriginal and Torres Strait Islander Elders.
- Christmas Celebration events and information sessions held in partnership with Ethnic Community Services Co-operative at Kensington Park Community Centre for seniors and carers from culturally and linguistically diverse backgrounds. These events targeted isolated Carers who do not typically access formal services.
- Seniors Wellbeing Project held in partnership with Holdsworth Community involves wellbeing exercise classes and activities for frail aged Seniors and Carers living Randwick City and surrounding areas.

Randwick City Library also provides a variety of services, events and programs to aid carers and those they support:

- Home Library Service - Randwick City Library delivers books, DVDs and library resources to house-bound individuals, Diversional/ Recreational Therapists and carers within the community.

- Health talks - Randwick City Library ran health talks relating to the topics of osteoporosis, stress and anxiety. Aimed at seniors as well as carers, these sessions provided useful tips to improve individuals’ quality of life.
- Speech pathology sessions - Run in partnership with Learning Links and aimed at parents and carers of children with speech or language difficulties and also disorders such as stuttering.
- Children’s workshops - Throughout the year Randwick City Library ran nine workshops focusing on the importance of play, childhood development and parenting, aimed at parents and carers. The sessions were run by an accredited Early Childhood Educator.



## Randwick Disability Inclusion Action Plan 2017–2021

To comply with Section 13 of the Disability Inclusion Act 2014, Council is required to report on its implementation of its Disability Inclusion Action Plan, and provide a copy of the plan to the Minister for Disability Services.

The Randwick City Council Disability Inclusion Action Plan 2017–2021 (DIAP) guides Council to meet its requirements under the NSW Disability Inclusion Act 2014.

Our draft DIAP was endorsed by Council 26 November 2017, encompasses four areas of focus:

1. Attitudes and behaviours
2. Liveable communities
3. Employment
4. Systems and processes

The development of our DIAP involved extensive community consultation and Council continues to engage the community to ensure the priorities are current.

### Highlights 2017-18

ANNUAL PROGRESS OF DIAP ACTIONS			
COMPLETED	ONGOING	IN PROGRESS	NOT STARTED
3	19	10	9

#### 1. Attitudes and behaviours

Council aims to build community awareness of the rights and abilities of people with disabilities, and to support the development of positive attitudes and behaviours towards people with disabilities.

##### Outcomes:

- Delivered 12 x concurrent mental health sessions – ‘Opening the Door,’ to over 550 staff as part of the All Stops to Randwick staff training. The session aimed to build awareness and understanding of mental health issues and to assist staff to access available mental

health services and programs for themselves and family members. The sessions received outstanding reviews from staff.

- Issued 419 infringement notices to persons parking illegally in designated access parking spaces.
- Convened six Access Advisory meetings with attendance of an average of 18 persons per meeting, including Councillors, relevant staff, and guest speakers.
- Participated in the LGNSW Disability Inclusion Action Planning Workshop.
- Introduced a new ‘Most Inclusive Employer’ category of Business Awards. The new Award category was sponsored by Nova Employment who support businesses that employ people with a disability. Nova looked at local businesses where they had placed people and these businesses were eligible for the award.
- Sent information on the benefits of providing accessible shops and offices associations to all local business associations.
- Commenced developing workshops to promote the benefit of accessible tourism to be held in 2018-19.

#### 2. Liveable communities

Council aims to increase participation of people with a disability in all aspects of community life, through targeted approaches to address barriers in housing, learning, transport, health and wellbeing.

##### Outcomes:

- Provided 15 designated accessible parking spaces for residents with mobility limitations, following an assessment of their needs. Information on applying for a designated accessible parking space is available on Council’s website.







- Held National Disability Insurance Scheme (NDIS) information sessions in partnership with My Choice Matters. The sessions provided an overview of the NDIS and explored how participants can make the most out of their NDIS Plan.
- Conducted consultation with Access Advisory Committee on Council's draft Disability Inclusion Action Plan.
- Organised information forums and healthy living workshops in partnership with peak bodies and agencies such as Carers NSW, POWH, and Alzheimer's Australia.
- Placed the DIAP on Council's Website and distributed it to participants and Aged and Disability Interagency.
- Held Safe TALK – Suicide Prevent Awareness Training Seminars in partnership with Lifeline providing suicide prevention training for carers of someone with a mental illness.
- Launched the 'Silent Tears' exhibition at Lionel Bowen Library, Maroubra. The multimedia exhibition revealed the lived-experience of women who had acquired a brain injury as a result of domestic violence. The exhibition and launch involved carers and women with disabilities.
- Convened and resourced the four Eastern Sydney Aged & Disability Services Interagency meetings involving: community service providers, State and Federal Government officers, and local government officer. Regional issues are raised and opportunities for joint projects are developed.
- Developed and adopted the 'Street Garden Policy', which includes design requirements that consider the needs of people with disabilities.
- Designed and built new and upgraded buildings in accordance with the relevant Building Coda Australia (BCA) and Australian Standard access requirements.
- Scheduled the supply of beach mats as part of Council's 2018-19 budget following a feasibility assessment.
- Provided a beach wheelchair ramp at Maroubra Beach and a water wheelchair at Clovelly Beach so that people with disabilities can enjoy the ocean with friends and families.
- Introduced accessible community transport to Council events such as White Ribbon Walk, and Eco Living Expo. Council also provides at its events; accessible entry and exist paths for people using wheelchairs, preferred wheelchair seating allocation and accessible toilets.
- Promoted Council's new accessible facilities, such as the new Coogee beach toilet block which opened at the beginning of September 2017.



- Advocated for accessible housing in Maroubra area to State Government agencies.
- Installed 'No Parking' zones in preference to 'No Standing' zones to allow for persons to drop off and pickup persons, which can be helpful for persons with limited mobility.
- Constructed 2.05km of new footpaths and associated accessible kerb ramps, designed to the relevant BCA and Standards access requirements.

### 3. Employment

Council aims to support and improve opportunities for people with a disability to gain meaningful employment, which will enable them to exercise choice and control over their own lives as a result of financial security.

#### Outcomes:

- Identified social enterprises to be placed on Council's new intranet service which is to be shortly released.
- Updated Workforce plan strategies.
- Reviewed EEO Policy and Management Plan.
- Implemented the Family Domestic Violence Policy.
- Reviewed the Bullying and Harassment Policy and Process.
- Advertised all major procurement opportunities on the SMH, tendering portal and on our website to enable opportunities for relevant social enterprises to tender.
- Held Disability Awareness workshops focusing on mental illness and health at Council's yearly staff training day 'All Stops to Randwick' (ASTR).
- Provided leadership resources on mental illness.
- Commenced planning for a regional Disability Information Expo (with one of the themes being Employment) in partnership with the City of Sydney and Waverley councils which will be held in May 2019.

### 4. Systems and processes

Council aims to ensure that people with a disability are able to make informed choices about available services provided by government agencies. Some of the challenges stem from systems and processes that do not support accessibility and inclusion and accessible options for people with a disability to choose when communicating, accessing information or providing input or feedback.

#### Outcomes:

- Sought advice from another councils of their alternative accessible online formats for the review of best practices access to information and online services.
- Scheduled the restructure of Council's homepage based on consultation feedback for ease of use and locating information and continual creation of online forms to make submitting/ requesting information easier for different services. The creation of new online services will use the online access guidelines (WCAG 2.0) as part of the development criteria.
- Commenced developing a wayfinding strategy for the light rail which includes universal design principles.
- Access map project has been deferred until details of the extensive roadwork, such as the light rail project, are known.
- Reviewed Access Advisory Committee's terms of reference.
- Participated in the South Eastern Sydney Older Persons Mental Health Working Group meeting.





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## Human resources

### Workforce Plan

In 2017-18 our Workforce Plan has provided us with guidance and direction in line with our Resourcing Strategy 2018-28. The main focus of the Plan is to build a sustainable supply of high performing talent and capabilities to ensure the ongoing delivery of effective and efficient community services and programs.

The Randwick City Plan continues to underpin Council's strong reputation and employee value proposition to attract and retain high calibre employees empowered to continuously improve our processes and services that deliver value to our community.

The plan supports a sustainable, high performance workforce with annual actions surrounding the identified themes:

- Aligning values and workplace;
- Strengthening workforce capability;
- Inspiring performance;
- Building skills and knowledge, and,
- Encouraging wellbeing.

### Equal Employment Opportunity (EEO)

To comply with 2005 Local Government (General) Regulation 217 clause 1 (a9), Council provides the following statement on Equal Employment Opportunity Management Plan (EEO).

Randwick City Council continues to reinforce its commitment to EEO and workforce diversity and inclusion reflecting the values and multiculturalism of the local community.

Council continues to educate and inform its staff on the importance of diversity and inclusion and its relevance to the community. These principles are embedded in all human resource policies and practices, and are especially emphasised in corporate induction, learning programs, leadership development, recruitment and safety and wellbeing programs. Employees and leadership have participated in training to ensure ongoing awareness and to demonstrate commitment to the Randwick City Council values.

Our award-winning All Stops to Randwick annual training program for all staff has been an excellent forum to reinforce key workforce diversity messages and corporate obligations.

Over the last twelve months specific workshops and training for staff and leadership have included mental illness and mental health awareness, strengthening recruitment convener skills and performance review training.

This year has also seen the implementation of our industry leading Family and Domestic Violence Policy including the provision of ten days paid special leave and a range of support mechanisms including flexibility work practices for employees suffering from family and domestic violence.

We continue to participate with our neighbouring council, Waverley in preparing and delivering upon our Disability Inclusion Action Plan.

### Fees and expenses for the Mayor and Councillors

To comply with clause 217 (1)(a1) of the Local Government (General) Regulation 2005 Council is required to provide a statement on Councillor expenses. Details of the total cost for the payment of expenses and provision of facilities to Councillors to attend to their civic duties are itemised below.

Councillors are entitled to reimbursement for reasonable business expenses when attending conferences, seminars, meetings or functions. Approval to attend conferences and seminars within NSW is granted by the Mayor and the General Manager. For interstate conferences and seminars, the Council's approval is required.

The NSW Local Government Act 1993 requires councils to adopt a policy for the payment of expenses incurred by and the provision of facilities to, mayors, deputy mayors and other councillors. Mayors, deputy mayors and councillors can only be reimbursed for expenses and provided with facilities in discharging the functions of civic office in accordance with this policy. The Council's policy on the provision of facilities for use by Councillors and the payment of Councillors' expenses is available on our website.

In accordance with the Council's adopted policy, Councillors are entitled to receive facilities such as a mobile telephone, laptop computer, iPad and fax machine. In addition, Council-related fax, telephone calls and internet access are paid for by the Council. Other facilities such as stationery, cab charge, reimbursement for use of private vehicle, refreshments at council and committee meetings and access to councillors' rooms, are also provided by the Council. Councillors receive an allowance in accordance with the NSW Local Government Act 1993.

The Mayor is entitled to receive a mayoral allowance, full private use of the Council's mayoral vehicle, office accommodation at the Town Hall with associated business equipment and reimbursement of reasonable expenses incurred when attending functions or performing duties in the role of the Mayor.

The total amount of money expended during the year on mayoral fees and councillors' fees was \$433,479.

The total amount of money expended during the year on the provision of facilities and the payment of expenses to Councillors was \$214,003. This included:

- \$62,862 for Office Equipment facilities , including a mobile telephone, laptop computer, iPad and fax machine;
- \$41,674 for internet services and phone charges, including telephone calls made from landline telephones and facsimile installed in Councillors' homes, and calls made from mobile telephones provided by the Council;
- \$55,110 for the attendance of Councillors at conferences and seminars, and;
- \$54,357 for the training of Councillors and the provision of skill development for Councillors.

## Overseas travel

To comply with clause 217 (1a) Local Government (General) Regulation 2005 Council provides the following report on overseas travel arrangements of Councillors and staff funded by Council.

During 2017-18 no councillor or senior staff member travelled overseas on Council business.

## Senior staff remuneration

To comply with clause 217 (1a) Local Government (General) Regulation 2005 Council provides the following report on overseas travel arrangements of Councillors and staff funded by Council.

Three senior staff members and the General Manager were employed in this category during 2017-18. The GM and senior staff were paid a total combined remuneration (including salary sacrifice, non-cash benefits and Fringe Benefits Tax) of \$1,444,834.

The total remuneration comprised in the remuneration package of the General Manager and other senior staff in 2017-18 is as follows:

	GENERAL MANAGER CLAUSE 217 (1) (B) (\$)	SENIOR STAFF CLAUSE 217 (1) (C) (\$)
(i) Total value of the salary component of the package	428,598	822,094
(ii) Total amount of any bonus payments, performance payments or other payments made to them that do not form part of the salary components of their packages	0	0
(iii) Total amount payable by the council by way of the employer's contribution or salary sacrifice to any superannuation scheme to which any of them may be a contributor	24,989	122,137
(iv) Total value of any non-cash benefits for which any of them may elect under the package	7,201	15,715
(v) Total amount payable by the council by way of fringe benefits tax for any such non-cash benefits	7,573	16,527



## Council grants, donations and subsidies

To comply with clause 217 (1)(a)(5), Local Government (General) Regulation 2005, Council provides the following report on contributions and donations to others.

During 2017-18, the Council provided a range of grants, donations and subsidies to individuals, community groups and non-profit organisations. Grants are delivered through the following programs:

### Community partnerships funding program

The Community Partnerships Funding Program funded social service providers to deliver services aimed at improving the health and wellbeing of disadvantaged residents. This year \$163,279 was distributed to a range of local organisations.

### Cultural and community grants program

The Cultural and Community Grants Program allocates funds to local not-for-profit community organisations and groups wishing to hold activities or events aimed at promoting participation and celebrating culture and creativity. In 2017-18, the Council allocated \$93,679.81 to community groups to carry out a diverse range of activities.

### Community Services and partnerships

A number of local and community organisations receive annual funding to conduct specific activities and services

under partnership or sponsorship arrangements. The special purpose funds are used to help local organisations with the cost of delivering community events and activities for the benefit of our residents, such as holiday programs for primary and high school students from disadvantaged backgrounds, mentoring programs and social services for young people, and popular community carol events. In 2017-18, a total of \$179,056 was distributed to local organisations.

### Accommodation subsidies

Council contributed more than \$1.26 million worth of rental subsidies to Community organisations over the past year. Service providers using Council owned buildings at a substantially reduced rent include baby health and childcare centres, kindergartens, Benevolent Society, the Historical Society, Learning Links, Housing NSW and Family Day Care. We also subsidise the rent for services such as the four surf lifesaving clubs, offshore boat rescue, bowling clubs, fishing clubs, croquet club, NSW Handball, Surfing NSW, Randwick Botany Cycle Club, Eastern Suburbs Cycle Club, The Junction Neighbourhood Centre and Randwick Netball Association and Coogee Volleyball. The subsidies include capital works and maintenance of the buildings assets and building insurance. Further subsidies in the form of reduced or free and discounted hall hire are given to not-for-profit groups that operate for the benefit of local residents, such as seniors groups, various health services, church groups, playgroups, neighbourhood centre services, multicultural groups and precinct committees.

Details of the Council's allocated grants, donations and subsidies are summarised in the table below.

GRANT FUNDS		2017-18 (\$)
<b>Grants</b>	3 Council Ecological Footprint Project	117,070
	<b>Total</b>	<b>117,070</b>
<b>Donations</b>	Council Contingency Fund	152,347
	Community Partnerships Funding Program	160,000
	Cultural and Community Cultural Grants Program	139,569
	Community Services Partnership	124,808
	Other Donations	35,246
	<b>Total</b>	<b>611,970</b>
<b>Subsidies</b>	Rental Subsidies and Maintenance	1,263,684
	Operational and Capital Subsidies to Surf Clubs and Offshore Rescue	150,000
	<b>Total</b>	<b>1,413,684</b>
	<b>TOTAL GRANT FUNDING</b>	<b>2,142,724</b>

## Councillor meeting attendance record

Randwick City Council has 15 councillors. Randwick City Council elections were held in September 2017, of the 15 councillors elected, nine current councillors were returned and six new councillors were elected.

There were 11 Ordinary Council meetings held during 2017-18.

COUNCILLOR	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Andrews	10/11
Cr Bowen	9/11
Cr Da Rocha	9/9
Cr D'Souza	11/11
Cr Hamilton	9/9
Cr Luxford	9/9
Cr Matson	11/11
Cr Neilson	11/11
Cr Parker	9/9
Cr Roberts	7/11
Cr Said	9/9
Cr Seng	11/11
Cr Shurey	11/11
Cr Stavrinou	10/11
Cr Veitch	9/9

COUNCILLORS NOT RE-ELECTED IN SEPT 2017:	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Belleli	2/2
Cr Garcia	2/2
Cr Moore	2/2
Cr Nash	2/2
Cr Smith	1/2
Cr Stevenson	2/2

There were three Extraordinary Council meetings held during 2017-18.

COUNCILLOR	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Andrews	2/3
Cr Bowen	3/3
Cr Da Rocha	2/2
Cr D'Souza	3/3
Cr Hamilton	2/2
Cr Luxford	2/2
Cr Matson	3/3
Cr Neilson	3/3
Cr Parker	2/2
Cr Roberts	3/3
Cr Said	2/2
Cr Seng	3/3
Cr Shurey	3/3
Cr Stavrinou	3/3
Cr Veitch	2/2
Cr Belleli	1/1
Cr Garcia	1/1
Cr Moore	1/1
Cr Nash	1/1
Cr Smith	1/1
Cr Stevenson	0/1

COUNCILLORS NOT RE-ELECTED IN SEPT 2017:	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Belleli	2/3
Cr Garcia	3/3
Cr Moore	2/2
Cr Nash	3/3
Cr Smith	2/2
Cr Stevenson	2/2



## Committee meetings

Note: all Council Committees were disbanded at the 27 March 2018 Council meeting]

There were four **Administration and Finance Committee** meetings held during 2017-18.

COUNCILLOR	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Andrews	3/4
Cr Bowen	3/4
Cr Da Rocha	3/3
Cr D'Souza	3/4
Cr Hamilton	3/3
Cr Luxford	3/3
Cr Matson	3/4
Cr Neilson	4/4
Cr Parker	3/3
Cr Roberts	1/4
Cr Said	3/3
Cr Seng	3/4
Cr Shurey	3/4
Cr Stavrinou	3/4
Cr Veitch	3/3

COUNCILLORS NOT RE-ELECTED IN SEPT 2017:	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Belleli	1/1
Cr Garcia	0/1
Cr Moore	1/1
Cr Nash	0/1
Cr Smith	1/1
Cr Stevenson	1/1

There were two **Community Services Committee** meetings held during 2017-18.

COUNCILLOR	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Andrews	1/2
Cr Bowen	2/2
Cr Da Rocha	1/1
Cr D'Souza	2/2
Cr Hamilton	1/1
Cr Luxford	1/1
Cr Matson	2/2
Cr Neilson	2/2
Cr Parker	1/1
Cr Roberts	1/2
Cr Said	1/1
Cr Seng	2/2
Cr Shurey	1/2
Cr Stavrinou	2/2
Cr Veitch	1/1

COUNCILLORS NOT RE-ELECTED IN SEPT 2017:	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Belleli	1/1
Cr Garcia	0/1
Cr Moore	1/1
Cr Nash	0/1
Cr Smith	1/1
Cr Stevenson	1/1



There was one **Environment Committee** meeting held during 2017-18.

COUNCILLOR	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Andrews	1/1
Cr Bowen	1/1
Cr Da Rocha	1/1
Cr D'Souza	0/1
Cr Hamilton	1/1
Cr Luxford	1/1
Cr Matson	1/1
Cr Neilson	1/1
Cr Parker	1/1
Cr Roberts	0/1
Cr Said	1/1
Cr Seng	1/1
Cr Shurey	1/1
Cr Stavrinis	1/1
Cr Veitch	1/1

There were five **Planning Committee** meetings held during 2017-18.

COUNCILLOR	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Andrews	4/5
Cr Bowen	4/5
Cr Da Rocha	3/3
Cr D'Souza	4/5
Cr Hamilton	3/3
Cr Luxford	3/3
Cr Matson	4/5
Cr Neilson	5/5
Cr Parker	3/3
Cr Roberts	2/5
Cr Said	3/3
Cr Seng	4/5
Cr Shurey	4/5
Cr Stavrinis	4/5
Cr Veitch	3/3

#### COUNCILLORS NOT RE-ELECTED IN SEPT 2017:

COUNCILLORS NOT RE-ELECTED IN SEPT 2017:	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Belleli	2/2
Cr Garcia	1/2
Cr Moore	2/2
Cr Nash	2/2
Cr Smith	2/2
Cr Stevenson	2/2

There were five **Works Committee** meetings held during 2017-18.

COUNCILLOR	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Andrews	4/5
Cr Bowen	4/5
Cr Da Rocha	3/3
Cr D'Souza	3/5
Cr Hamilton	3/3
Cr Luxford	3/3
Cr Matson	4/5
Cr Neilson	5/5
Cr Parker	3/3
Cr Roberts	3/5
Cr Said	3/3
Cr Seng	4/5
Cr Shurey	3/5
Cr Stavrinis	5/5
Cr Veitch	3/3

#### COUNCILLORS NOT RE-ELECTED IN SEPT 2017:

COUNCILLORS NOT RE-ELECTED IN SEPT 2017:	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Belleli	2/2
Cr Garcia	1/2
Cr Moore	2/2
Cr Nash	0/2
Cr Smith	2/2
Cr Stevenson	2/2



## Privacy and access to information

To comply with Public Interest Disclosure Act 1994 section 31 and Public Interest Disclosure Regulation 2011 section 4, Council provides the following report on privacy and access to information.

### Privacy Management Plan

The Privacy and Personal Information Protection Act 1998 (PPIPA) requires all councils to prepare a Privacy Management Plan outlining their policies and practices to ensure compliance with the requirements of that Act and the Health Records and Information Privacy Act 2002. The Council's Privacy Management Plan was

updated in June 2013 to bring it in line with the Office of Local Government's (Department of Premier and Cabinet) 'Model Privacy Management Plan for Local Government – January 2013'. A copy of Council's Plan has been distributed to all managers, and posted on the staff intranet and on Council's website.

Council did not receive any PPIPA applications (including Internal Review applications) during 2017-18.

### Public Interest Disclosures Report for the period 1 July 2017 to 30 June 2018

To comply with section 215 (1) (a5) and Schedule 2 of the Government Information (Public Access) Act 2009 and section 7 of the Government Information (Public Access) Regulation 2009, Council provides the following report on public assessable information.

### Reporting Period: July 2017 to June 2018

No of public officials who made public interest disclosures to your public authority	0
No of public interest disclosure received by your public authority	0
Of public interest disclosures received, how many were primarily about:	0
<ul style="list-style-type: none"> <li>• Corrupt conduct</li> </ul>	0
<ul style="list-style-type: none"> <li>• Maladministration</li> </ul>	0
<ul style="list-style-type: none"> <li>• Serious and substantial waste</li> </ul>	0
<ul style="list-style-type: none"> <li>• Government information contravention</li> </ul>	0
<ul style="list-style-type: none"> <li>• Local government pecuniary interest contravention</li> </ul>	0
No of public interest disclosures (received since 1 Jan 2012) that have been finalised in this reporting period	0
Have you established an internal reporting policy?	Yes
Has the head of your public authority taken action to meet their staff awareness obligations?	Yes
If so, please select how staff have been made aware	
<ul style="list-style-type: none"> <li>• Statement of Commitment from head of the organisation's internal reporting policy;</li> <li>• staff undertaking that they have read and understood organisation's internal reporting policy;</li> <li>• new staff provided training during induction;</li> <li>• email message from organisation head to all staff;</li> <li>• links on the Randwick City Council intranet, and</li> <li>• messages in staff payslips.</li> </ul>	

## Government Information (Public Access) Act 2009

To comply with section 215 (1) (a5) and Schedule 2 of the Government Information (Public Access) Act 2009 and section 7 of the Government Information (Public Access) Regulation 2009, Council provides the following report on public assessable information.

### Review of proactive release program Clause 7(a) of the GIPA Act

Under section 7 of the GIPA Act, agencies must review their programs for the release of government information to identify the kinds of information that can be made publicly available. This review must be undertaken at least once every 12 months.

Council's program for the proactive release of information involves:

- employing an Access to Information Officer who deals with 1,000+ informal access to information requests each year. Wherever possible, Council deals with information requests informally and, for the ease of applicants, information is provided electronically (often via email attachments).
- providing a dedicated Council documents (Access to Information) page on Council's website with quick links to open access information.
- adopting a comprehensive Information Guide, which is published on our webpage to assist residents to understand our information access processes and practices and to gain access to council information in the most efficient manner.
- considering, throughout the year, those initiatives, developments or projects relevant to council that it wants the public to know about.

- identifying and considering for release, information Council has produced or acquired since the last review.
- reviewing Council's disclosure log to identify patterns or themes in the types of information sought.

During the reporting period, we reviewed this program by:

- Comprehensively reviewing our Information Guide to bring it in line with the Information & Privacy Commissioner's Guidelines and to better assist residents understanding of our processes in relation to information access.
- undertaking an analysis of the information Council releases both informally (via its Access to Information request process) and formally under the GIPA Act.

As a result of the abovementioned review, we made the decision to proactively release internal DA plans (via DA Tracking on our website). The release of these documents should assist residents with an interested in development applications during both public exhibition and construction phases.

### Number of access applications received Clause 7(b) of the GIPA Act

During the reporting period, Council received a total of 17 formal access applications (including withdrawn applications but not invalid applications).

### Number of refused applications for Schedule 1 information Clause 7(c) of the GIPA Act

During the reporting period, Council did not refuse any formal access applications.





## Statistical information about access applications Clause 7(d) and Schedule 2

**Table A: Number of applications by type of applicant and outcome <sup>1</sup>**

	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS REFUSED IN FULL	INFORMATION NOT HELD	INFORMATION ALREADY AVAILABLE	REFUSE TO DEAL WITH APPLICATION	REFUSE TO CONFIRM/DENY WHETHER INFORMATION IS HELD	APPLICATION WITHDRAWN
Media	1	0	0	0	0	0	0	0
Members of Parliament	0	0	1	0	0	0	0	0
Private sector business	0	1	0	0	0	0	0	0
Not for profit organisation or community groups	0	0	0	0	0	0	0	0
Members of the public (application by legal representative)	9	0	0	0	0	0	0	0
Members of the public (other)	4	0	0	0	0	0	0	0
<b>Total</b>	<b>14</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

<sup>1</sup> more than one decision can be made in respect of a particular access application. If so, a recording is made for each such decision. This also applies to Table B.

**Table B: Number of applications by type of applicant and outcome <sup>2</sup>**

	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS REFUSED IN FULL	INFORMATION NOT HELD	INFORMATION ALREADY AVAILABLE	REFUSE TO DEAL WITH APPLICATION	REFUSE TO CONFIRM/DENY WHETHER INFORMATION IS HELD	APPLICATION WITHDRAWN
Personal information applications <sup>2</sup>	1	0	0	0	0	0	0	0
Access Applications (other than personal information applications)	13	1	1	0	0	0	0	0
Access applications that are partly personal information applications and partly other	0	0	0	0	0	0	0	0
<b>Total</b>	<b>14</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

<sup>2</sup> A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the Act) about the applicant (the applicant being an individual).

**Table C: Invalid applications**

REASON FOR INVALIDITY	NO OF APPLICATIONS
Application does not comply with formal requirements (section 41 of the Act)	0
Application is for excluded information of the agency (section 43 of the Act)	0
Application contravenes restraint order (section 110 of the Act)	0
Total number of invalid applications received	0
Invalid Applications that subsequently became valid applications	0
<b>Total</b>	<b>0</b>

**Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 of the Act**

REASON FOR INVALIDITY	NO OF APPLICATIONS <sup>3</sup>
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	0
Excluded information	0
Documents affecting law enforcement and public safety	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0
<b>Total</b>	<b>0</b>

<sup>3</sup> More than one public interest consideration may apply in relation to a particular access application. If so, a record is made for each such consideration (but only once per application). This also applies in relation to Table E



**Table E: Other public interest considerations against disclosure: matters listed in table to Section 14 of the Act**

	NUMBER OF TIMES CONSIDERATION USED <sup>3</sup>
Responsible and effective government	1
Law enforcement and security	0
Individual rights, judicial processes and natural justice	0
Business interests of agencies and other persons	1
Environment, culture, economy and general matters	0
Secrecy provisions	0
Exempt documents under interstate Freedom of Information legislation	0
<b>Total</b>	<b>2</b>

**Table F: Timeliness**

	NO OF APPLICATIONS
Decided within the statutory timeframe (20 days plus any extensions)	15
Decided after 35 days (by agreement with applicant)	1
Not decided within time (deemed refusal)	1
<b>Total</b>	<b>17</b>

**Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)**

	DECISION VARIED	DECISION UPHELD	TOTAL
Internal review	0	0	0
Review by Information Commissioner	0	1	1
Internal review following recommendation under section 93 of Act	0	0	0
Review by NCAT	0	0	0
<b>Total</b>	<b>0</b>	<b>1</b>	<b>1</b>

The Information Commissioner does not have the authority to vary decisions, but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.

**Table H: Applications for review under Part 5 of the Act (by type of applicant)**

	NUMBER OF APPLICATIONS
Applications by access applicants	1
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0
<b>Total</b>	<b>1</b>

**Table I: Applications transferred to other agencies**

	NUMBER OF APPLICATIONS
Agency-Initiated Transfers	0
Applicant-Initiated Transfers	0
<b>Total</b>	<b>0</b>





## The Council's business functions

### Competition policy

The Council has adopted the following activities for the purpose of the National Competition Policy.

#### Category 1

- Property management
- Leisure Centre

#### Category 2

- Childcare centre
- Community nursery

The Council has reported on the Category 1 and Category 2 businesses for the year ended 30 June 2018 in the Special Purpose Financial Reports and Independent Auditors' Report.

These are included in the Audited 2017-18 Financial Reports that may be found on Council's website here: [www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports](http://www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports)

### Competitive neutrality complaints

A specific category in Council's Complaints Management System was established in 1996 to deal with complaints on competitive neutrality. During the period 2017-18, no complaints relating to competitive neutrality were received.

Randwick City Council has not publicised the system it has in place to deal with complaints in relation to competitive neutrality, but all staff who log requests for work to be undertaken, or receive complaints, are aware of the existence of the category in the Complaints System and are required to use it should the need arise.

### Functions delegated by the Council

To comply with clause 217 (1)(a6) of the Local Government (General) Regulation 2005, Council provides the following report on functions delegated to others.

The Council did not hold a controlling interest in any company during 2017-18.

### Companies controlled by the Council

To comply with clause 217 (1)(a7) of the Local Government (General) Regulation 2005, Council provides the following report on controlling interests held in other organisations.

The Council did not hold a controlling interest in any company during 2017-18.

### Partnerships, cooperatives or joint ventures with the Council

To comply with clause 217 (1)(a8) of the Local Government (General) Regulation 2005, Council provides the following report on partnerships with other organisations.

The Council is a member of Statewide Mutual, a NSW Local Government Mutual Liability Scheme. The Council is a member of five Statewide Schemes: the Statewide Mutual Liability Scheme, Statewide Mutual Fidelity Guarantee Scheme, Statewide Mutual Property Scheme, Councillors and Officers Liability Scheme and the Motor Vehicle Scheme.

Statewide is formed by more than 118 councils and council authorities in NSW.

### Rates and charges written off

To comply with clause 132 of the Local Government (General) Regulation 2005, Council is required to report on rates and charges written off. The following statement is provided.

In accordance with the requirement specified under the Local Government (General) Regulation 2005 (Rates and Charges), the following table details the rates and charges written off during 2017-18.

RATES AND CHARGES	2017-18 (\$)
Section 600 rebates	-
Pensioner rates rebates	762,287.13
Pensioner domestic waste service rebates	376,028.85
Postponed rates	5,508.77
Postponed interest	3,230.09
Write off small balances	-
<b>TOTAL</b>	<b>1,147,054.84</b>

## Special variation to rates

In 2017-18 rates were increased by the rate-peg of 1.5 per cent.

Randwick Council, along with other councils who were at the time subject to a proposed council merger, was precluded from considering a special variation increase for the 2017-18 rating year.

## Environmental Levy

In 2014, IPART approved a five-year continuation of the Environmental Levy which has been in place since July 2004. The current Levy will continue for its fifth year in 2018-19 before being removed from Council's rate base on 30 June 2019. The levy provides dedicated funding for identified environmental programs and sustainability initiatives.

## Buildings for our Community Program

In 2010, Randwick City Council's Buildings for our Community Program was approved by the Minister for Local Government for a three year s.508A Special Variation to General Revenue to provide funding for a seven-year capital, upgrade and replacement building program. Since the \$34.8 million Buildings for our Community Program was adopted in 2010, Council has completed construction of over 35 projects. The seven year program of works defined by the special variation approval concluded on 30 June 2018.

In the financial year 2017-18, the Council completed:

### Kensington Community Centre

In July 2017, Council opened the Kensington Community Centre. The Centre was a refurbishment of the former Kensington Bowling Club. The new Centre has two separated halls with associated outdoor terrace, kitchen facilities and amenities, as well as landscaping, an informal half basketball court and car parking. The design for the Centre was informed through extensive community consultation, which drew significant interest from the public during the public exhibition period in 2014.



### Randwick Town Hall

The Randwick Town Hall is a place of high local heritage significance where a wide range of civic, community and political events have been held over the past 133 years. To ensure viable, continued use and retained significance for the building while meeting ongoing community needs and expectations, Council has developed plans ranging from conservation to remedial and upgrade works. The proposed works will be staged and the first part was completed in September 2017. The newly refurbished works include interior finishes, re-roofing of the main hall and Frances Street wing and a lift to meet accessibility standards.

### Coogee Beach Amenities Buildings

In September 2017, Council completed the construction of new toilets and associated amenities along the lower promenade at Coogee Beach. The amenities include new male, female and accessible toilets, showers and change rooms, family change area, lifeguard facilities, kiosk and storage for the Coogee Surf Life Saving Club. The facility is built semi-underground into the Coogee Promenade thereby not removing any public space.

### Malabar Surf Rescue Boat Storage Facility

In 2017, the planning stage of extension and refurbishment works for this facility was completed. Construction of the first part extension was completed in mid-2017.

### Heffron Park, Maroubra

Three amenity building facilities have already been constructed in Heffron Park under the Buildings for our Community Program. A new building was built in has recently been constructed within the southern precinct of the Park and includes a new canteen, toilets, change rooms, a community meeting room and storage. Located close to sporting fields, the cycle track, children's bicycle track and playground, the facility will cater for a diverse range of park users. The project was completed in mid-2017.

Council is about to start refurbishment works on the amenities building located along Fitzgerald Avenue and directly adjacent to the netball courts. This will include internal upgrades, external beautification, improved access to the building and landscaping. Construction is anticipated to start in early 2019.

### Wylies Baths

In this financial year, Council commenced planning on works to the pool at Wylies Baths. This includes stairs to the northern part of the pool and value replacement.





The following table shows Building for our Community expenditure during 2017-18.

BUILDINGS FOR OUR COMMUNITY PROJECTS 2017-18	BUILDING LEVY EXPENDITURE (\$)
Randwick Town Hall – Refurbishment Works	471,746
Kensington Community Centre	5,604
Coogee Beach Amenities Facilities Lower Promenade	2,061,945
Malabar Jet Rescue Boat Storage Shed	4,200
Yarra Oval Amenities	22,547
Heffron Park Southern Amenities	313,109
Malabar Occasional Childcare	4,450
Wylies Baths	63,483



## Project planning

In May 2018, the Independent Pricing & Regulatory Tribunal announced approval of Randwick Council's three year special rate variation to deliver a number of significant community projects. While the initial seven year implementation period of the Buildings for our Community Program has concluded, Council will continue the delivery of projects under the Our Community Our Future Program as part of a long-term strategy to provide the community with improved and additional facilities that contribute to public amenity and wellbeing of our residents and visitors.

Some of the projects scheduled for the 2018-19 Our Community Our Future program include:

- The Heffron Centre (gymnastics and indoor multi-purpose facility) - project planning\*
- The Heffron Centre (Community and High Performance Centre) - project planning\*
- New Mahon Pool amenities, Maroubra
- Malabar Surf Rescue Boat Storage Facility upgrade
- La Perouse Museum & toilets upgrade
- Yarra Bay Bicentennial Park amenities refurbishment
- Blenheim House new cultural centre
- Footpath network extension
- Malabar Junction amenities upgrade
- Coogee Oval grandstand upgrade

\*In February 2018, Council lodged the following interrelated submissions to the Office of Local Government in regard to upcoming specific capital works:

- an initial assessment of the proposed Private Public Partnership (PPP) with South Sydney District Rugby League Football Club Limited, for the joint development of the South Sydney Rabbitohs Community and High Performance Centre, and
- a Capital Expenditure Review for The Heffron Centre (new gymnastics and multi-purpose facility).

Liaison with the OLG in regard to these submissions will be ongoing throughout project implementation.





## Environmental Levy

2017-18 was the 14th year of Council's Sustaining our City Program, which continues to deliver a wide range of initiatives to protect and enhance our environment.

The program is funded by a special rate known as the Environmental Levy, which commenced in 2004 and has been subsequently extended twice via IPART approval with both community and council support.

Over the past year, Council has undertaken a number of projects and programs funded through the levy. These include:

### Water Savings projects

Overall water savings for Council's operations from our stormwater and wastewater treatment and re-use systems is now providing more than 50 per cent of our operational water needs. Currently we are saving approximately 450,000,000 litres of water each year although this number fluctuates due to rainfall patterns over each 12 month period. This equates to a saving comparable to 180 Olympic-sized pools of water and approximately \$1 million in potable water charges.

### Randwick Environment Park, Randwick

Following design to ensure it meets the stringent environmental safeguards identified in the Plan of Management, construction is underway on the new raised boardwalk. This sensitive and low impact structure will not only complete the pathway around the Randwick Environment Park, but also provide protection for this popular section.

### Demonstration of native gardens and food gardens

Council's continuing support of native and food gardens in local schools is being enhanced with the reinstatement of the popular Native Havens program. Bushland staff are available to provide advice and support to local schools on designing and planting native species to bring back local insects and birds and connect fragments of native vegetation across Randwick City in a strategic manner. Council provides 'native havens' advice to residents living adjacent to our intact vulnerable green corridors.

### Randwick Community Centre, Randwick

Construction has been completed on the new landscaping and entrance to the Randwick Community Centre. Signage and seating will be featured in the new entrance works designed in conjunction with local users and staff in keeping with the area's Plan of Management.

## Biodiversity Conservation

### Environmental Levy expenditure 2017-18

BUILDINGS FOR OUR COMMUNITY PROJECTS 2017-18	DESCRIPTION	ACTUAL EXPENDITURE <sup>1</sup> 2017-18 (\$)
Coastal	Coastal walkway	1,913,653
Conserving resources	Water conservation	101,940
	Energy conservation	364,360
Tackling greenhouse	Sustainable transportation	382,406
	Ecological footprint	173,517
Biodiversity	Biodiversity strategy implementation	851,445
Community education	Community education	589,975
	School programs	198,255
<b>TOTAL</b>		<b>4,575,551</b>

<sup>1</sup> Amounts include associated internal project costs.

## Stormwater Management Service Charge

To comply with clause 217 (1)(e) of the Local Government (General) Regulation 2005, Council is required to report on the application of revenue received from Stormwater Levy charges. The following statement is provided:

Randwick City Council has continued with the Stormwater Management Service Charge in the 2017-18 financial year. The purpose of the charge is to establish a sustainable funding source aimed solely at providing for improved stormwater management across Randwick City.

Stormwater management can be defined as managing the quantity and quality of stormwater runoff from a catchment with the aim of:

- minimising stormwater impacts on aquatic ecosystems
- minimising flooding impacts, and
- utilising stormwater as a water resource. Stormwater management involves physical infrastructure and treatment techniques and non-structural activities such as studies, research, education programs and monitoring measures.

The following table identifies Drainage Program work Council was able to undertake with funding from Stormwater Levy charges.

### 2017-18 Drainage Program

DRAINAGE CAPITAL WORKS PROGRAM	2017-18 ORIGINAL BUDGET (\$)	2017-18 ACTUAL EXPENDITURE (\$)	STATUS
Stormwater relining - various sites	365,000	-	Funding used to cover 250 Beauchamp Road. Remaining funds carried forward to 2018-19 relining program
250 Beauchamp Road/Dive Street, Matraville - drainage design of the stormwater network	-	395,964	The last phase of the project is now complete.
Hayward Street, Kingsford	-	122,626	Project underway pending utility service resolution.
GPT Audit – Maintenance and performance audit of Council's Gross Pollutant Trap network	-	28,000	Project completed
Perry Street, Matraville - drainage upgrade	-	5,760	Issues with project investigation and feasibility have resulted in project being delayed. Funding carried to 2018-19
Minor drainage improvement program	48,000	48,000	Projects completed include: <ul style="list-style-type: none"> <li>• Challis Avenue / Earl Lane</li> <li>• 37-49 Leonard Avenue</li> <li>• Ritchard Avenue, relining</li> <li>• Heath Street, drainage repairs</li> </ul>
Simplified flood modelling for 5 catchments	-	14,300	Project completed
Drainage maintenance works	43,403	43,403	Project completed
Hannan Street and Boyce Road drainage upgrade	500,000	-	Issues with project investigation and feasibility have resulted in project being delayed. Funding carried to 2018-19
<b>TOTAL</b>	<b>956,403</b>	<b>658,053</b>	



In addition Council undertook the following Drainage Program works in 2017-18.

<b>DRAINAGE CAPITAL WORKS PROGRAM</b>	<b>2017-18 ORIGINAL BUDGET (\$)</b>	<b>2017-18 ACTUAL EXPENDITURE (\$)</b>	<b>STATUS</b>
Upper Dolphin Street drainage improvement investigations	66,000	-	Consultant has been engaged for investigation and design. Funding carried to 2018-19
Stewart Street drainage upgrade	70,000	-	Consultant has been engaged for investigation and design. Funding carried to 2018-19
Data collection and CCTV - stormwater asset data collection	87,000	58,648	Ongoing program to survey drainage assets and collect data
Minor drainage improvement program	89,000	-	Heath Street Project completed
Duke Street upgrade	193,389	193,389	Ongoing
Kensington-Centennial Park catchment study	-	91,110	Ongoing
Birds Gully and Bunnerong Road creek catchment study	-	59,907	Ongoing
Clovelly catchment flood study	-	6,371	Ongoing
Birds Gully and Bunnerong Road creek catchment study	-	105,910	Ongoing
<b>TOTAL</b>	<b>505,389</b>	<b>515,335</b>	
<b>GRAND Total</b>	<b>1,461,792</b>	<b>1,173,388</b>	



## Legal proceedings

To comply with clause 217 (1)(a3) of the Local Government (General) Regulation 2005, Council provides the following report on legal proceedings paid during 2017-18.

DEVELOPMENT APPLICATION MATTERS	COURT	COSTS PAID IN 2017/18 (\$)	COSTS RECOVERED IN 2017/18 (\$)	STATUS / OUTCOME
137 Carrington Road, Coogee	Land and Environment Court	13,880	-	Finalised. Appeal upheld
352 Clovelly Road, Clovelly	Land and Environment Court	36,177	-	Finalised. Appeal dismissed
102 -104 Brook Street, Coogee	Land and Environment Court	80,519	-	Finalised. Appeal dismissed
115 Dolphin Street, Coogee	Land and Environment Court	2,013	-	Finalised. Appeal upheld
27 Meeks St & 65 Willis St, Kingsford	Land and Environment Court	1,302	-	Finalised. Appeal upheld
194-196 Carrington Road, Randwick	Land and Environment Court	-	-	Finalised. Appeal dismissed
48 Dudley Street, Coogee	Land and Environment Court	78,928	-	Finalised. Appeal dismissed
23 Harbourne Road, Kingsford	Land and Environment Court	23,360	-	Finalised. Appeal dismissed
21 Harbourne Road, Kingsford	Land and Environment Court	23,063	-	Finalised. Appeal dismissed
1897-1901 & 1901R Botany Road	Land and Environment Court	39,785	-	Finalised. Appeal discontinued
32-34 Perouse Road, Randwick	Land and Environment Court	6,400	-	Finalised. Appeal upheld
36 Bona Vista Ave, Maroubra	Land and Environment Court	7,602	-	Finalised. S34 agreement reached.
22 Windsor St, Matraville	Land and Environment Court	-	-	Finalised. Appeal dismissed
236 Alison Road, Randwick	Land and Environment Court	57,174	1,000	Finalised. Appeal dismissed
29 Alison Road, Kensington	Land and Environment Court	13,184	-	Finalised. Appeal upheld



DEVELOPMENT APPLICATION MATTERS	COURT	COSTS PAID IN 2017/18 (\$)	COSTS RECOVERED IN 2017/18 (\$)	STATUS / OUTCOME
20 Moore Street, Coogee	Land and Environment Court	6,170	-	Finalised Appeal dismissed
42 Wolseley Road, South Coogee	Land and Environment Court	22,169	-	Finalised Appeal dismissed
42 Judge Street, Randwick	Land and Environment Court	24,857	5,830	Finalised. Appeal upheld
43-45 Dudley Street, Coogee	Land and Environment Court	90,082	-	Finalised. Appeal upheld
184-192 Marine Pde, Maroubra	Land and Environment Court	1,125	-	Finalised. Appeal upheld
90-92 Marine Parade, Maroubra	Land and Environment Court	18,493	-	Finalised. Appeal upheld
178 Coogee Bay Road, Coogee	Land and Environment Court	30,039	-	Finalised. Appeal upheld
160-164 Anzac Parade, Kensington	Land and Environment Court	23,992	-	Finalised. S34 agreement reached
7 Torrington Road, Maroubra	Land and Environment Court	23,748	-	Finalised Modification A – discontinued Modification B - S34 agreement reached
89-91 Bream Street, Coogee	Land and Environment Court	80,851	-	Finalised. Appeal upheld
5 Llanfoyst Street, Randwick	Land and Environment Court	71,760	-	Finalised. Appeal upheld
9 Carlton Street, Kensington	Land and Environment Court	17,162	-	Finalised. Appeal upheld
40 Pauling Avenue, Coogee	Land and Environment Court	17,905	-	Finalised. Appeal upheld
14 Bruce Street, Kingsford	Land and Environment Court	32,336	-	Finalised. Appeal upheld
14 Alexandria Parade, South Coogee	Land and Environment Court	23,028	-	Finalised. Appeal upheld
38 Gregory Street, South Coogee	Land and Environment Court	44,297	-	Finalised. Appeal upheld
5-7 Stark Street, Coogee	Land and Environment Court	7,629	-	Finalised. S34 agreement reached
163 Arden Street, Coogee	Land and Environment Court	25,233	-	Finalised. Appeal discontinued

DEVELOPMENT APPLICATION MATTERS	COURT	COSTS PAID IN 2017/18 (\$)	COSTS RECOVERED IN 2017/18 (\$)	STATUS / OUTCOME
22 Clovelly Road, Randwick	Land and Environment Court	18,706	-	Finalised. S34 agreement reached.
130 Ferguson Street, MAROUBRA	Land and Environment Court	15,807	-	Finalised. S34 agreement reached.
207 Doncaster Avenue, Kensington	Land and Environment Court	52,818	5,500	Finalised. S34 agreement reached.
4 Prince Street, Randwick	Land and Environment Court	12,120	-	Finalised. Appeal upheld.
6 Forsyth Street, Kingsford	Land and Environment Court	13,483	-	Finalised Modification A – discontinued Modification B - S34 agreement reached.
84 Austral Street, Malabar	Land and Environment Court	19,001	-	Finalised. Appeal upheld.
246 Oberon Street, Coogee	Land and Environment Court	22,483	-	Finalised. Appeal upheld.
43 Boronia Street, Kensington	Land and Environment Court	13,807	-	Finalised. Appeal dismissed.
44 Willis Street, Kingsford	Land and Environment Court	13,902	-	Ongoing
250 Carrington Road, Randwick	Land and Environment Court	16,975	-	Finalised. Appeal dismissed.
275 Beauchamp Road, Matraville	Land and Environment Court	2,470	-	Finalised. S34 agreement reached.
11 Jennifer Street, Little Bay	Land and Environment Court	55,818	-	Ongoing
37 St Marks Road, Randwick	Land and Environment Court	10,594	-	Finalised. Appeal upheld.
4 Meyler Close, Little Bay	Land and Environment Court	11,507	-	Ongoing
1 Coogee Street, Randwick	Land and Environment Court	7,866	-	Ongoing
44 Daunt Avenue, Matraville	Land and Environment Court	4,982	-	Pending
273 Beauchamp Road, Matraville	Land and Environment Court	3,384	-	Finalised. Appeal dismissed
305 Anzac Parade, Kingsford	Land and Environment Court	13,347	-	Ongoing



DEVELOPMENT APPLICATION MATTERS	COURT	COSTS PAID IN 2017/18 (\$)	COSTS RECOVERED IN 2017/18 (\$)	STATUS / OUTCOME
512 Bunnerong Road, Matraville	Land and Environment Court	5,810	-	Ongoing
45-51W Burnie Street, Clovelly	Land and Environment Court	7,570	-	Ongoing
14 Melody Street, Coogee	Land and Environment Court	2,973	-	Ongoing
7 Seaside Parade, South Coogee	Land and Environment Court	1,978	-	Ongoing
4A-4B Storey Street, Maroubra	Land and Environment Court	1,574	-	Ongoing
131 Mount Street, Coogee	Land and Environment Court	4,481	-	Ongoing
1289 Anzac Parade, Chifley	Land and Environment Court	-	-	Ongoing
30 Beach Street, Coogee	Land and Environment Court	-	-	Ongoing
16 Asher Street, Coogee	Land and Environment Court	-	-	Ongoing
190 & 192 Carrington Road, Randwick	Land and Environment Court	-	-	Ongoing
27 Jennifer Street, Little Bay	Land and Environment Court	-	-	Ongoing
7 Undine Street, Maroubra	Land and Environment Court	-	-	Ongoing
72 Gale Road, Maroubra	Land and Environment Court	-	-	Ongoing
47 Botany Street, Randwick	Land and Environment Court	-	-	Ongoing
<b>TOTAL</b>		<b>1,277,719</b>	<b>12,330</b>	

REGULATORY MATTERS	COURT	COSTS PAID IN 2017/18 (\$)	COSTS RECOVERED IN 2017/18 (\$)	STATUS / OUTCOME
26 Jellicoe Avenue, Kingsford	Land and Environment Court – Class 6	24,443	-	Appeal dismissed
2-6 Bream Street, Coogee	Land and Environment Court – Class 6	19,087	-	Finalised Appeal upheld
26 Cook Street Randwick	Local Court	8,566	-	Finalised Conviction recorded
21 Harbourne Road, Kingsford	Land and Environment Court – Class 4	13,407	-	Finalised Consent orders
23 Harbourne Road, Kingsford	Land and Environment Court – Class 4	8,808	-	Finalised Consent orders
11 Monmouth Street, Randwick	Land and Environment Court – Class 1	8,455	-	Finalised Consent Orders
Keks Projects Pty Ltd – Pollute Waters	Local Court	5,005	-	Finalised. Conditional Dismissal
1/1066 Anzac Parade, Maroubra	Local Court	5,764	-	Finalised. Charge dismissed
<b>TOTAL</b>		<b>93,535</b>	<b>-</b>	





## Contracts awarded exceeding \$150,000

To comply with clause 217 (1)(a2) of the Local Government (General) Regulation 2005, Council provides the following report on major contracts entered into. Details of contracts awarded by Council during the year ending 30 June 2018 in excess of \$150,000 and excluding employment contracts are tabled below.

DESCRIPTION OF CONTRACT	CONTRACTORS	AWARDED AMOUNT (INCLUDING GST)
Banners - supply and install	AdMart Exhibitions & Events Pty Ltd Universal Signage Solutions	Schedule of rates
Catering Services for Council meetings, functions and events	Hestelow & Bye Pty Ltd T/A Hestelow James Catering Keechfood Holdings Pty Ltd t/a PB Catering Matthew Sullivan Constructions Pty Ltd t/a Flavours Catering and Events Rockwall Catering Sydney Pty Ltd W&S Corporation Pty Ltd t/a One Pot Catering	Schedule of rates
Civic signage	Cunneen & Co Pty Ltd	Schedule of rates
Electricity for large sites and street lighting	Origin Energy Electricity Limited	\$1,400,000 (indicative value)
Facilities management services - cleaning services	Pickwick Group Pty Ltd	\$800,000 (indicative value)
Heffron Park Netball facility upgrade	Sullivans Constructions (Aust) P/L	\$1,192,977
Heffron Park Tennis Centre Package A - external works	Statewide Civil Pty Ltd	\$3,824,780
Heffron Park Tennis Centre - clubhouse building construction	J & C G Constructions Pty Ltd	\$1,744,500
Air conditioning maintenance services	Amek Engineering Pty Ltd	\$250,000 (indicative value)
Lift maintenance and repair services	Electra Lift Co Pty Ltd	\$250,000 (indicative value)
Materials supply and disposal	Acclaim Hydraulics Pty Ltd t/a Enzed Mascot Andrews Lawnmowers Pty Ltd Aquaclean Services Pty Ltd Coulton and Sons Pty Ltd Dal-Trans Pty Ltd Farm City Pty Ltd GYC Pty Ltd Hako Australia Pty Ltd Lucan Engineering Pty Ltd	Schedule of rates

DESCRIPTION OF CONTRACT	CONTRACTORS	AWARDED AMOUNT (INCLUDING GST)
Mechanical Repair Services	Acclaim Hydraulics Pty Ltd t/a Enzed Mascot Andrews Lawnmowers Pty Ltd Aquaclean Services Pty Ltd Coulton and Sons Pty Ltd Dal-Trans Pty Ltd Farm City Pty Ltd GYC Pty Ltd Hako Australia Pty Ltd Lucan Engineering Pty Ltd	Schedule of rates
On-board truck scale systems - supply install and maintain	AccuOnBoard	\$195,772
Smash repairs for passenger, light commercial and heavy vehicles	BT Ryan Smash Repairs Californian Smash Repairs Pty Ltd Epsom Smash Repairs Franklin Smash Repairs – Hazco Australia Maroubra Automotive Refinishers Pty Ltd Nathans Truck & Trailer Smash Repairs P/L Wales Truck Repairs	Schedule of rates
Specialised trucks and bodies	Bucher Municipal Pty Ltd Hako Australia	\$324,371 \$396,938
Temporary staff	Adecco Australia Pty Ltd Allstaff Australia Pty Ltd Cox Purtell Staffing Services Drake Australia Pty Ltd Hays Specialist Recruitment Hoban Recruitment Inspired Management Pty Ltd Labour Co-Operative Ltd Logo Management Pty Ltd Mcarthur Management Services Pulse Staffing Australia Pty Ltd Randstad Pty Limited Recruitment Edge RNTT Pty Ltd T/A Excel Recruitment Rubicor Workforce Pty Ltd	Schedule of rates





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## Environmental Planning and Assessment Act, 1979

To comply with clause 5 and Section 7.5 of the Environmental Planning and Assessment Act 1979, Council is required to report on the particulars of compliance with the Act and the effect of planning agreements entered into with developers. The following statement is provided.

Council maintains a register of all Planning Agreements, detailing the seven Voluntary Planning Agreements (VPAs) negotiated and executed under the Council's Planning Agreements Policy, which was prepared and introduced in 2007 consistent with the requirements of the Environmental Planning and Assessment Act 1979. This register is available to view at Council's customer service centre.

As at end June 2018, no new voluntary planning agreements have been entered into.

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## Land and animal management

To comply with clause 217 (1)(a4) of the Local Government (General) Regulation 2005, Council provides the following report on work undertaken by Council at private expense on private property.

### Private land

No work was carried out by the Council on private land, as referred to in section 67 (3) of the Local Government Act 1993.

### Bush fire hazard reduction

Randwick City is in the Sydney metropolitan area and has no separate Bush Fire Service Unit. The combat agent for bush fires in Randwick is Fire and Rescue



NSW, which has three stations located at Randwick, Maroubra and Matraville. Other nearby stations are Mascot, Alexandria, Bondi and Woollahra.

The National Parks and Wildlife Service has trained combat teams for fire outbreaks in National Parks such as Kamay Botany Bay. Randwick City is considered a low risk area for bush fire hazards.

The Council's Open Space Services staff keep the grassed areas under control, reducing the risk of bush fires. The Department of Lands maintains fire hazard control over coastal areas.

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## Companion animal management

To comply with clause 217 (1)(f) of the Local Government (General) Regulation 2005, Council provides the following statement on Companion Animal Management.

As required, the Council lodged pound seizure data collection returns and data relating to dog attacks with the Office of Local Government (OLG).

Throughout the year Council continued to undertake a number of companion animal community education programs and worked closely with other agencies such as vets, local schools, Housing NSW and Police, to ensure compliance with current regulations with respect to responsible dog and cat ownership.

Council promoted companion animal matters and responsible dog ownership through local media and community events and provided brochures and other information and advice regarding companion animal matters. Information posters were displayed in Council's libraries, customer service areas and at public bus shelters.

Council promoted the dog and cat desexing programs such as National Desexing Month and those of animal welfare agencies such as the Cat Protection Society, Animal Welfare League and the RSPCA, through local media and community promotions.

The pound that Council uses has a 'no kill' policy and dogs and cats were re-homed/fostered as appropriate.

Throughout the Randwick City there are 14 off-leash dog exercise areas, each providing dog "poo" bags and disposal bins.

Council's Rangers routinely undertake patrols within the City to ensure compliance with the regulations of the NSW Companion Animals Act 1998 and where appropriate, undertake regulatory action.



Unregistered animals are identified and proactive action is routinely taken to ensure microchipped animals are registered as required from six months of age.

In the reporting period, Council's Rangers responded to and actioned 1,048 customer service requests and enquiries relating to dogs and cats and issued 237 fines in relation to breaches of the Act.

Council funds the position of a Companion Animal Administration Officer and a variety of educational resources at a cost of approximately \$75,000 per annum.

Funding for companion animal activities came from a number of sources including:

- OLG returns on dog/cat registrations
- Compliance fees (derived from on-the-spot fines for breaches of the Local Government Act).





## Swimming pool inspections

To comply with Section 22F(2) of the Swimming Pools Act 1992 and Clause 23 of the Swimming Pools Regulation 2018.

TYPE OF INSPECTION	NO. OF INSPECTIONS
Tourist and visitor accommodation	3
Premises with more than two dwellings	39

COMPLIANCE CERTIFICATES	NO. OF INSPECTIONS
Certificates of compliance issued (Section 22D)	60
Certificates of non-compliance issued (Clause 21)	12



## Coastal protection services

To comply with Clause 217 (1)(e1) of the Local Government (General) Regulation 2005, Council is required to report on any charge levied for Coastal Protection Services. The following statement is provided.

The requirement to report on Coastal protection services does not apply as Randwick City Council does not levy an annual charge for coastal protection services. However, Council undertakes a number of initiatives to protect our 29 kilometres of coastline such as conducting educational activities that focus on the protection and preservation of the coastal environment, the construction and maintenance of the Coastal Walkway linking eight beaches and the protection of sand dune habitats.

## Council assets

To comply with Section 406 and Special Schedule 7 of the Local Government Act, Council provides the following report on the condition of its assets as at 30 June 2018.

The Council has developed Asset Management Plans that form part of the Resourcing Strategy within the Integrated Planning process. The plans allow enhanced modelling of asset lifecycle costs based on service levels and desired asset condition.

Information on condition, estimated cost to bring each asset class up to a satisfactory standard and annual maintenance requirements as at 30 June 2018 are provided in the following table.

The table on the adjacent page provides detail on the condition of Council's assets.

### Notes to Special Schedule 7:

- Satisfactory is defined as 'satisfactory expectations or needs, leaving no room for complaint, causing satisfaction, adequate'.
- The estimated cost to bring assets to a satisfactory standard is the amount of money that is required to renew or rehabilitate existing assets that have reached the condition based intervention level adopted by council.
- Required maintenance is the amount identified in Council's asset management plans.
- Actual maintenance is what has been spent in the current year to maintain assets.
- Net carrying value is the amount at which an asset is recognised after deducting any accumulated depreciation and accumulated impairment losses.
- The cost the entity would incur to acquire the asset on the reporting date.
- Infrastructure Asset Condition 'Key'
 

<b>1 Excellent</b>	No work required (normal maintenance)
<b>2 Good</b>	Only minor maintenance work required
<b>3 Average</b>	Maintenance work required
<b>4 Poor</b>	Renewal required
<b>5 Very poor</b>	Urgent renewal / upgrading required

With the implementation of the Buildings for our Community Levy, Council has invested more funds in building infrastructure to close the renewal gap. The estimated current gross replacement cost of the Council's public infrastructure assets and buildings was approximately \$1.65 billion.

## Special Schedule 7 – Report on Infrastructure Assets as at 30 June 2018

ASSET CLASS	ASSET CATEGORY	ESTIMATED COST TO BRING ASSETS TO SATISFACTORY STANDARD (1) \$'000	ESTIMATED COST TO BRING TO AGREED LEVEL OF SERVICE SET BY COUNCIL (2) \$'000	2017-18 REQUIRED MAINTENANCE (3) \$'000	2017-18 ACTUAL MAINTENANCE (4) \$'000	NET CARRYING AMOUNT (5)	GROSS REPLACEMENT COST (GRC) \$'000 (6)	ASSET IN CONDITION AS A PERCENTAGE OF GROSS REPLACEMENT COST (7)				
								1	2	3	4	5
<b>Buildings</b>	Buildings	515	515	2,609	3,104	168,037	278,880	35%	11%	52%	2%	0%
<b>Subtotal</b>		<b>515</b>	<b>515</b>	<b>2,609</b>	<b>3,104</b>	<b>168,037</b>	<b>278,880</b>	<b>35.0%</b>	<b>11.0%</b>	<b>52.0%</b>	<b>2.0%</b>	<b>0.0%</b>
<b>Public Roads</b>	Sealed Roads	2,720	2,720	1,657	2,765	387,440	692,801	24%	72%	3%	1%	0%
	Footpaths	539	539	607	1,641	77,662	104,519	23%	43%	31%	3%	0%
	Other Road Assets	1,073	1,073	863	1,347	111,525	163,984	17%	50%	28%	5%	0%
<b>Subtotal</b>		<b>4,332</b>	<b>4,332</b>	<b>3,127</b>	<b>5,753</b>	<b>576,627</b>	<b>961,304</b>	<b>22.7%</b>	<b>65.1%</b>	<b>10.3%</b>	<b>1.9%</b>	<b>0.0%</b>
<b>Stormwater Drainage</b>	Stormwater Drainage	882	882	1,050	1,714	189,133	308,686	16.0%	74.0%	9.0%	1.0%	0.0%
<b>Subtotal</b>		<b>882</b>	<b>882</b>	<b>1,050</b>	<b>1,714</b>	<b>189,133</b>	<b>308,686</b>	<b>16.0%</b>	<b>74.0%</b>	<b>9.0%</b>	<b>1.0%</b>	<b>0.0%</b>
<b>Open Space / Recreational Assets</b>	Swimming Pools	-	-	72	62	1,774	3,884	0%	8%	92%	0%	0%
	Other Open Space / recreational Assets	759	759	531	1,185	67,891	94,760	33%	50%	14%	3%	0%
<b>Subtotal</b>		<b>759</b>	<b>759</b>	<b>603</b>	<b>1,247</b>	<b>69,665</b>	<b>98,644</b>	<b>31.7%</b>	<b>48.3%</b>	<b>17.1%</b>	<b>2.9%</b>	<b>0.0%</b>
<b>TOTAL All assets</b>		<b>6,488</b>	<b>6,488</b>	<b>7,389</b>	<b>11,818</b>	<b>1,003,462</b>	<b>1,647,514</b>	<b>24.1%</b>	<b>56.6%</b>	<b>17.5%</b>	<b>1.8%</b>	<b>0.0%</b>



# The State of our Environment

Supplementary Report 2017-18



## About the State of the Environment supplementary report

In accordance with Section 428A of the Local Government Act 1993, Randwick City Council prepares annual State of the Environment (SoE) reports, comprehensively in the year of a council election and as a supplementary report each year in between. The focus of this supplementary SoE report is for Council to provide an update to its community in relation to the environmental directions and issues adopted in Randwick's 20-year City Plan.

The issues covered in our SoE report align with those directions set out in Outcome 10, A Healthy Environment, in Randwick's 20-year City Plan.

This update and any reported changes should be considered alongside information provided in our 2017 comprehensive SoE and 2016 supplementary SoE reports.



















To view Council's SoE reports, visit [www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports](http://www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports)

## How do we track our healthy environment results?


Our progress against Outcome 10 (A healthy environment) is tracked through three separate measures, using traffic light colours. These measures represent:

- the overall trend for the issue across Randwick City;
- the reliability of the data utilised for our SoE reporting purposes; and,
- an objective assessment of the effectiveness or adequacy of Randwick City's efforts or responses to address the issue.

The summary for Randwick indicates that overall there are few significant changes for environmental issues when comparing this current report to previous SoE reports. These results also reflect positively across the issues in terms of Council's short, mid and long term approaches to responding to the important environmental issues facing our community.

ISSUE	OVERALL TREND <sup>1</sup>	RELIABILITY OF DATA	ADEQUACY OF RESPONSE
10(a) Council's programs and partnership foster sustainable behavioural changes and outcomes			
10(b) Policies and programs are developed and implemented in response to environmental risks and their potential impacts			
10(c) Bushland, open spaces, and biodiversity are protected and enhanced for future generations			
10(d) Waste is managed sustainably to ensure the highest level of resource recovery			
10(e) A total water cycle management approach including water conservation, re-use and water quality improvements is adopted			
10(f) Energy conservation and energy efficiency programs are implemented			

 Trend is in positive direction / overall results are positive

 Trend is less reliable to determine / some further work or improvement in monitoring data or information is required

 Trend is in negative direction / stronger improvement required

<sup>1</sup> Note: a number of Outcome 10 issues and descriptions have been adjusted following the 2017 review of City Plan approved and adopted by Council





## 10(a) Council's programs and partnership foster sustainable behavioural changes and outcomes

### Sustainable behavioural changes

Council continues its major commitment to foster and nurture sustainable behavioural change and achieving improved sustainability outcomes by engaging both proactively and creatively with its community, made up of residents, visitors, businesses, school and university students, their communities and Council staff.

Around 15,000 community members actively engage in the spectrum of events, activities, workshops and courses provided throughout the year, funded mainly via Council's innovative and widely recognised Sustaining our City environmental levy initiative.

Our regular events include the Marine and Coastal Discovery Program, which has become so popular it is now held three times a year - in summer, autumn and spring. This program links approximately 1,600 children and their families annually with marine biologists and specialist educators to discover for themselves Randwick's unique coastline and marine waters, taking them in, on, under and alongside the waves, so they gain an understanding and confidence in the conservation importance of these significant natural areas.

More than 60 different courses, workshops, excursions, and volunteer days are held throughout the year attracting between 3,000 and 4,000 participants, young and old, to become more sustainable around the home, school, garden and workplace.

From composting and worm farming, growing your own food on balconies or backyards, bike maintenance, keeping bees and chickens, and bringing birds and frogs to home gardens, to school excursions on saving energy and water, and increasing recycling. Most of these skills and capacity building sessions are held at Council's own



sustainability education hub at the Randwick Community Centre but are also spread between our sustainability demonstration project with Waverley and Woollahra Councils, Barrett House, as well as our Community Nursery and libraries.

Our flagship environmental event, our Eco-living Expo continues to attract upward of 8,000 residents from across the eastern and inner west suburbs. At the Expo participants attend sustainability workshops, demonstrations and special presentations, pick up environmentally friendly products and information from around 50 stallholders and enjoy special environmental performances and entertainment for young and old alike.



In November 2017, we held our inaugural Best Gift Sustainable Christmas Market as an addition to the Best Gift in the World Christmas campaign. Almost 50 local artisans and producers had their locally made and environmentally friendly products on sale for our residents to shop local and choose from our best gift Christmas ideas. Our previous Earth Hour Family Festival and Twilight Market earlier in the year was adjusted to a 'Celebration of Biodiversity' in keeping with the World Wide Fund for Nature's new theme for their annual Earth Hour event which Council has supported since the first Earth Hour event held in 2007. This year we also conducted environmental trivia networking events for the community and for staff as part of annual World Environment Day celebrations.

Our partnership with the University of NSW was renewed with the signing of our ongoing sustainability agreement, a first between a local Council and a university when

it was originally signed. This agreement is made operational by the two organisations via practical and on-ground programs supporting both student learning in local project design as well as capitalising to Council's benefit on the strength of the university's international sustainability connections and learning. The second night time exhibition of student art, known as NOX was organised between the university and Council, enabling students to install a gallery of environmentally featured artworks around the Randwick Environment Park, its adjacent wetland and neighbouring Community Centre. These artworks are illuminated mainly with renewable and energy efficient technology and demonstrate recycled or re-purposed materials in keeping with the sustainability focus of the Community Centre and Environment Park.

We also organised regular annual events for community members to support International Permaculture Day, National Recycling Week and the National Garage Sale Trail.

A 'Switch your Thinking on Plastics' action campaign led to Council agreeing to ban single-use plastics across Council operations from 1 July 2018 and from Council-supported events, where practicable, from 1 January 2019.

In recognition of these achievements and engagement outcomes with our community, Council has been recognised in various environmental award programs at the State and National level, including finalist categories in the NSW Government's Green Globe Awards and both the prestigious National Banksia Environmental Foundation Awards and Sustainable Buildings Awards.

Council's Best Gift Sustainable Christmas campaign has since been awarded a RH Dougherty Award for special innovation in the LGNSW Communications Awards. Randwick's Permaculture Interpretative Garden was also Highly Commended in the prestigious national Sustainable Design Awards against a number of high profile, large scale urban landscaping projects and our 3-Council regional environmental collaboration received national recognition by winning the Renewable Energy Award in the inaugural Cities Power Partnership Awards organised by the Climate Council of Australia.





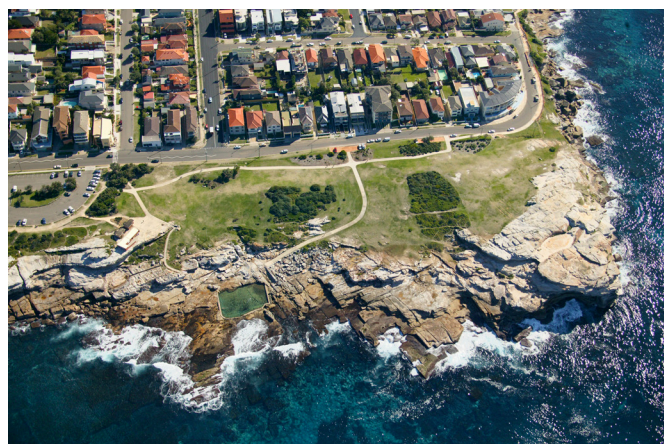


## 10(b) Policies and programs are developed and implemented in response to environmental risks and their potential impacts

### Floodplain management

As per the NSW Government Floodplain Development Manual 2005, progress of Floodplain Management studies since last year's comprehensive SoE report is shown below:

CATCHMENT	STATUS	ACTIONS
Kensington - Centennial Park	Flood study adopted in 2013. An updated draft Floodplain Risk Management Study and Plan developed for public consultation.	Public consultation commenced in August 2018.
Coogee Bay	Flood Study adopted in 2013. Floodplain Risk Management Study and Plan adopted in December 2016.	The floodplain management process is in the implementation phase.
Maroubra Bay	Flood Study adopted in 2013. Floodplain Risk Management Study and Plan adopted in February 2017.	The floodplain management process is in the implementation phase.
Birds Gully and Bunnerong Creek	Flood Study adopted in 2018.	Work will now commence on the floodplain risk management study plan.
Clovelly Bay	Floodplain Management. Committee established.	Flood study will be undertaken in partnership with Waverley Council.
Lurline Bay, Matraville, Yarra Bay and Clovelly Bay	A simplified Flood Study for these catchments was adopted in April 2018.	The simplified flood study was developed for these catchments to provide flooding information until the full flood study is completed.





## Contaminated sites management

As per the NSW Contaminated Land Management Act 1997, Council is required to investigate and remediate the 14 former landfill sites in Randwick. The progress of remediation activities since last year's comprehensive SoE report is shown below:

SITE	STATUS	ACTIONS
Yarra Bay, Yarra Oval, Pioneers Park, Frenchmans Bay	Rehabilitated sites	Ongoing monitoring is conducted regularly on all rehabilitated sites.
Chifley Reserve	Rehabilitated site	Remediation complete.
Purcell Park	Remediation	Remediation Action Plan for Purcell Park is continuing to be implemented.
Jack Vanny Reserve	Remediation	Asbestos remediation underway, due for completion by November 2018.







**10(c) Bushland, open spaces, and biodiversity are protected and enhanced for future generations**

**Bushcare**

Much of our effort to restore and protect our remnant bushland areas and improve the habitat for native animals is managed via Council’s Bushcare Program. Extensive weed control and revegetation is carried out by contractors and volunteers. These volunteers are active across 11 Bushcare and three Parkcare locations.

Our Native Havens project assisting schools and residents adjacent to important areas of vegetation is underway and has been supporting 7 schools and 28 other non-school sites. Staff time provided for Native Havens support is equivalent to approximately 44 days

supporting an additional 280 hours of volunteer time from participating schools and residents. These locations have seen a total of 1,800 native tubestock planted out across these sites.

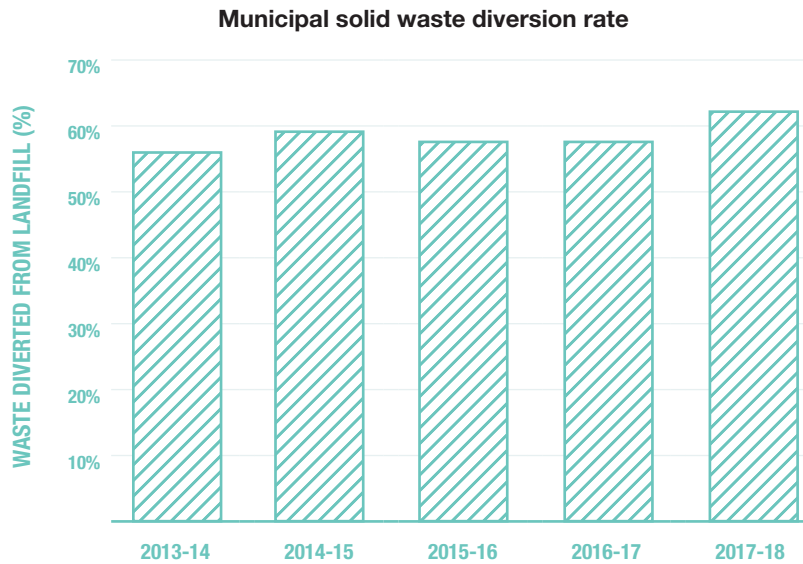
Council's bushland team continue their responsibilities maintaining reserves which contain the endangered ecological community, including the Eastern Suburbs Banksia Scrub and the endangered Acacia terminalis subspecies terminalis and the other locally rare species.

**Number of bush regeneration hours committed**

FINANCIAL YEAR	2013-14	2014-15	2015-16	2016-17	2017-18
Contractor	13,904	13,994	14,355	14,466	15,886
Volunteers	1,211	1,576	1,606	1,826	1,496



 **10(d) Waste is managed sustainably to ensure the highest level of resource recovery**



**Sustainable waste management**

In 2017-18, Council's waste diversion from landfill achieved 62 per cent landfill diversion, up from the 58 per cent landfill diversion in 2016-17.

This continued improvement in the landfill diversion rate reflects Council's continuing efforts to increase community understanding of best practice recovery of unwanted items across various waste streams, including recycling in yellow-lid recycling bins, garden waste in green-lid garden waste bins, and for selected multi-unit dwellings, food waste in magenta-lid food organics bins. Residents are also continuing to make good use additional drop-off facilities for EPA-designated 'problem' wastes, electrical e-waste, thin plastics and polystyrene packaging at our upgraded Perry Street

Recycling Centre. Some examples of recovery of items over the past 12 months include 114 tonnes of e-waste, 2.61 tonnes of polystyrene packaging, and 3,000 mattresses.

Almost all of Council's 25,500 tonnes of household waste is now processed at an Alternative Waste Treatment (AWT) facility in contrast to the traditional local government practice of disposal in landfill contributing to our increasing waste diversion. Council has recently approved separate Waste Management and Waste Education strategies providing a strategic roadmap for Council's ongoing initiatives to further increase diversion and recovery of unwanted household waste items.

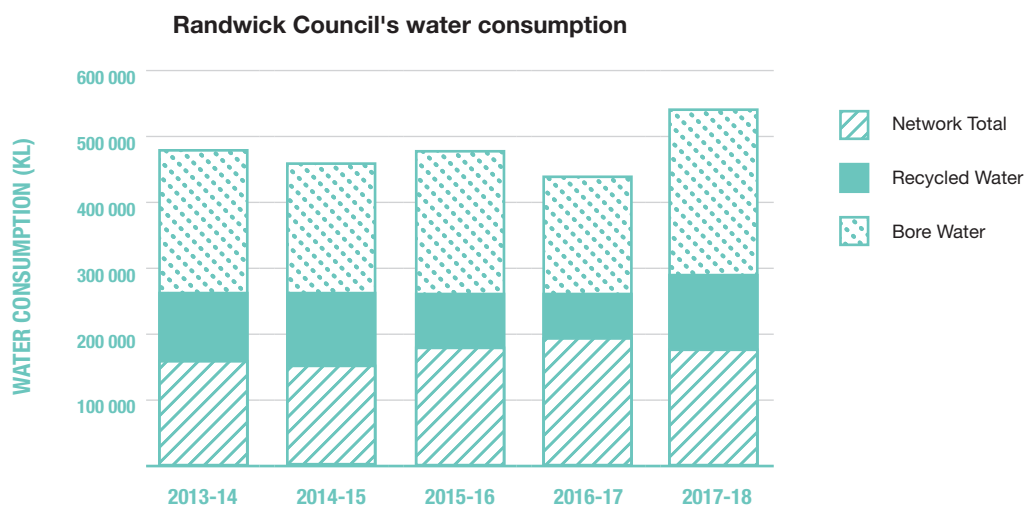






**10(e) A total water cycle management approach including water conservation, re-use and water quality improvements is adopted**

### Council's water consumption



Council's overall mains water consumption (including parks and open spaces) for 2017-18 was an estimated 475 kilolitres (kL) per day, down from 534 kilolitres per day in the previous year. These savings seem attributable to decreases in consumption at Des Renford Leisure Centre and beach amenities at Maroubra and Coogee (the latter from the treated stormwater used for toilet flushing in the upgraded public amenities).

By using treated bore and stormwater as alternative sources of water, Council has saved around 374 million litres of water which would otherwise have been sourced from the mains in 2017-18. This is a 30 per cent increase in treated water use from the previous year. All 17 of the bore and stormwater sources installed by Council are metered to ensure accuracy of recycled water utilised across Council operations.





## Beach water quality

SWIMMING SITE	SITE TYPE	BEACH SUSTAINABILITY GRADE
Clovelly Beach	Ocean beach	Very good
Gordons Bay	Ocean beach	Good
Coogee Beach	Ocean beach	Good
Maroubra Beach	Ocean beach	Good
South Maroubra Beach	Ocean beach	Good
South Maroubra Rockpool	Ocean baths	Good
Malabar Beach	Ocean beach	Poor
Little Bay	Ocean beach	Good
Congwong Bay	Estuarine	Good
Frenchmans Bay	Estuarine	Good
Yarra Bay	Estuarine	Good

The latest data from the NSW Office of Environment and Heritage shows that the water quality of beaches in Randwick City reflects a primarily 'Good' rating however annual results for Malabar Beach this year are showing poor. A slower timeframe for stormwater impacts is partly attributable to the changed rating for Malabar beach in this time period.

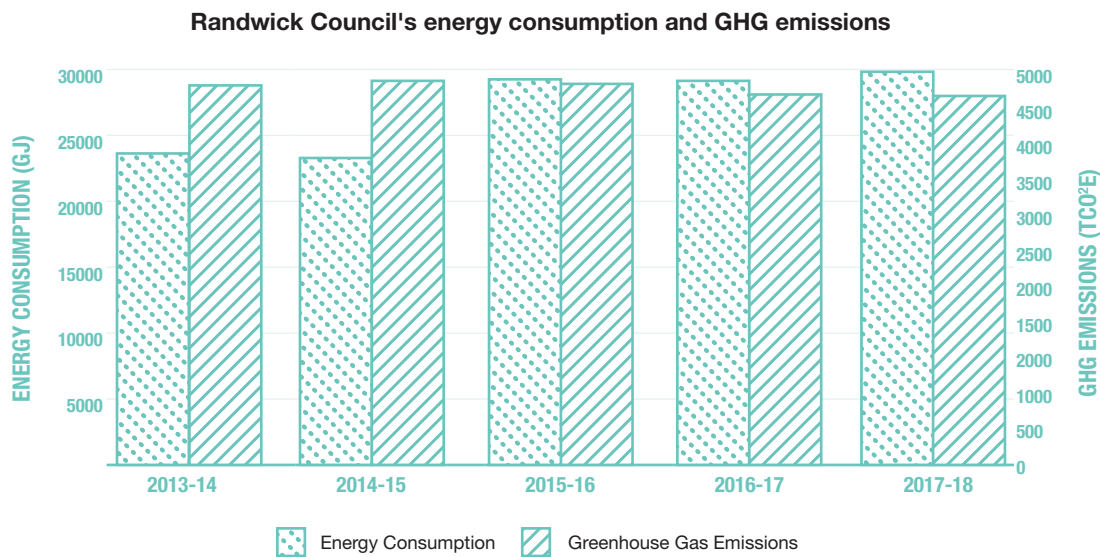
The NSW Government continues to caution swimmers using metropolitan beaches after heavy rainfall and storm events as stormwater run-off carrying pollutants along catchment areas can impact on water quality at local beaches. While run-off from heavy rains can create an immediate visual impact, water quality improves markedly over a 48 hour time period, hence the caution provided in returning to the beaches following heavy rain.





☹️ 10(f) Energy conservation and energy efficiency programs are implemented

Energy conservation efficiency



Council's overall energy consumption in 2017-18 for all sites (excluding street lighting and transport) was 29,722 GJ. This is slightly down on the previous year's energy consumption with further data required to indicate whether it reflects an ongoing downward trend as a result of a number of energy saving measures installed across Council properties, namely a major lighting upgrade at Council's Works Depot in Maroubra and solar photovoltaics at Prince Henry Centre. The overall greenhouse gas emissions for Council from these related activities for 2017-18 was 4,756 tonnes of CO<sub>2</sub> -e, slightly down for both 2016-17 and 2015-16.

Council continues to improve its understanding of where its main energy consumption occurs and to target areas where energy consumption can be improved from both a cost and consumption perspective. A number of new investments will be progressed over the remaining year of the current environmental levy program at the same time as a number of Council sites with larger scale solar panel installations begin to reflect a slight decrease in energy usage. This can be expected to reflect in Council's overall energy consumption and greenhouse gas emissions.





## Renewable energy

Council has installed monitoring systems to account for the amount of renewable energy generated across Council sites with all but one of them being solar photovoltaic systems.

The total amount of electricity generated by the various energy systems in place in 2017-18 is 260,000 kWh, based on our Council's renewable energy monitoring system (changed over to Solar Analytics).

**This is equivalent to providing electricity for approximately 55 average Randwick households for a year and represents an annual increase in the order of 100,000 kWh from the three previous years.**

Randwick's Renewable Energy Master Plan continues to form the basis for continuing investment and roll-out of the next level of renewable energy generation across the City. Council has signed up to a power partnership agreement with a number of other Southern Sydney Councils resulting in 20 per cent of Council's electricity being derived from renewable energy from 1 July 2019. With further options to increase this level of renewable energy, Council is on track to achieve an aspirational zero emissions outcome by Council's agreed timeframe of 2030.

## Conclusion

Randwick City Council has been fortunate over the past 14 years in having an environmental levy available to resource a very comprehensive sustainability and environmental improvement program, known locally as Randwick's Sustaining our City initiative. The Council, on behalf of its community, has been recognised amongst local government in NSW for demonstrating sustainability leadership and innovation across six key investment areas reflected as, coastal protection; conserving resources; tackling greenhouse; biodiversity conservation; sustainable food; and community participation and involvement.

Responses under each of these issues as measured via agreed environmental indicators and datasets indicate a strong level of regard and a range of positive outcomes from the relatively consistent level of investment made by Council over this timeframe. These in turn have been seen to reflect many of the community's own high expectations and concerns and areas where they are taking their own individual action on environmental issues.

The current IPART approval for the Environmental Levy special variation will expire in 2018-19, at the end of its 15th year. Council's commitment to community participation in regard to the levy is noted in the 2018-19 Operational Plan, adopted by Council in June 2018, with a 1-Year Action to 'undertake consultation to gauge community support for a continuation of the Environmental Levy'.

Council will continue to report on sustainability outcomes in accordance with the reporting requirements set out by the NSW Government's legislative requirements and the Integrated Reporting and Planning Framework.











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