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Submission: I find the assertion within the executive summary of a 91% satisfaction rating somewhat misleading. A more accurate satisfaction rating was reflected in the regional response to a proposed one off rate variation in December 2014. This resulted in an unprecedented response rate with an overwhelming rejection - 86% against - response. We now have a non plan Fit For the Future which now presents a picture that required benchmarks can be achieved without such a rate rise. How can such a miraculous turn around be achieved? At the very least it requires IPART to examine the plausibility of strategies outlined, which although "mother hood" in nature, provide almost no information. The submission can be defined as one of a council simply going through the motions. That said it is clear that the position of no further amalgamation is supported within the broader regional council area as smaller communities are benefiting from enhanced infrastructure such as Barabara and Manilla water supplies. One can't help but think some of these efficiencies are at the expense of community obligations.