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Your submission for this review:

I question how sincere this consultation is as the paper does not have the quality of information expected. There are licence conditions proposed but no clear problem statements or any real justifications on why new conditions are being proposed or amended for almost every single topic. The paper keeps referring to an Issues Paper that also has little detail in it. The discussion on fluoridation makes no sense as well as the bit on non-declared catchments. It appears the changes are to benefit government departments rather than WaterNSW customers (eg QMS). Why should customers pay for something that's to benefit Government? The paper is littered with statements like generally stakeholders supported... Aren't these just Government stakeholders? Is the lack of detail deliberate to rubber stamp Government objectives at the cost of customers? Where is the transparency? This looks like an exercise to get customers to pay more with little or no benefit to them.