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Your submission for this review:

I believe Sydney Waters pricing proposal fail to address IPARTs 3Cs framework. Firstly, the on-going cost of living and high interest rate, the proposed pricing increase will only worsen the situation for the overall Sydney community. Is this action customer centric and promoting a better customer outcome? Secondly, it is understandable to invest on new infrastructures to cater for growing population across Sydney region and continue to maintain the existing assets. However, there is no evidence to demonstrate what action was taken previously (e.g. capital works and ongoing maintenance program). Based on the Issues Paper and media report from Sydney Water, the key capital investments have been left until now. Does this balance the risk and long term performance of all the assets? Does Sydney Water manage and operate their assets based on a robust Asset Management Plan? It is fair to assume that Sydney Water has identified the required future capital investment and the lack of funding to support such big capital works program. Why Sydney Water did not implement the Development Servicing Plan early instead of not charging new development contribution for the first year. In addition, as part of a State Government agency, does Sydney Water apply for any grant funding towards any key capital works? Lastly, what measure will be in place from Sydney Water to provide a transparent update to all customer on the progress of all the capital work? What will happen when a project cannot be delivered on time and on budget? Based on the current information, there is not enough information to support the request and should be only kept as pricing increase as per CPI.