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Your submission for this review:

This has to be the most bold and ridiculous thing to do during a cost of living crisis. Why would you even ask us for more money? Where are you giving us money back? Getting pricing more aligned to usage vs service fees might be a good idea, but you should be trying to ratchet costs to a crazy level until we have inflation under control. You couldn't have timed this any worse, unless you are trying to undermine civil society.