Author name: Name suppressed

Date of submission: Wednesday, 6 November 2024

Your submission for this review:

I live alone in a property that is not metered. I contacted pumbling and NSW Health, who confirmed that I am unable to get it metered. As my water is unmetered, I am charged on the assumption that a family lives here. This results in water bills that are far higher than would be expected for a single individual. If unmetered pricing can be adjusted to reflect the number of individuals living in the property, that would be great!