

Author name: Name suppressed

Date of submission: Wednesday, 6 November 2024

Your submission for this review:

1. It is very difficult to navigate to this webpage to make a submission. There should be no difficulty in navigating to and making a submission. 2. The water pressure at our house in Randwick is so low, we are unable to use commercially available water sprinklers. Neighbours have turned to water pumps and/or bore water to achieve useable water pressure. If Sydney water are unable to provide useable water pressure now, there should not be any increase in fees/costs as we are currently not receiving the service we are paying for. We have been in the same house for 20+ years, with poor water pressure the entire time. 3. On numerous occasions we have reported water leaks to Sydney water in our area, from leaking hydrants to broken water pipes under ground. In certain cases, it has taken in excess of 7 days for Sydney Water to respond. Once again, if Sydney water are unable to maintain the current water network to a standard, there should be no increase in fees/charges for a service we are currently paying for, but not receiving. 4. Sydney Desalination Plant - built at a cost of \$1.8 billion and subsequently sold to private equity. Cost to run the desalination plant annually, based on reports from ipart - \$500 million. Actual water produced/required by the desalination plant since construction - negligible. Sydney Water cannot be trusted to use taxpayer funds efficiently and effectively and as such, there should be no approvals given for considerable increases in fees/charges, as proposed by Sydney Water, as Sydney Water are not competent in managing large projects and budgets.