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Your submission for this review:

Sydney Water states that its purpose is to provide a cost efficient and sustainable water supply to its customers. The proposal quickly outlines significant increases to the customer base over an extended period. What is not clearly provided is how Sydney Water is held to account for a "cost effective" delivery of the service, yet we are seeking feedback from the customer base. The review must firstly determine if the price increase in some part is deflecting or shielding Sydney Water from its primary obligations, particularly its commitment to running an efficient business. Then we can discuss the need for price increases to better enable Sydney Water to provide its service.