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Your submission for this review:

In a current cost of living crisis this proposal is too aggressive. It doesn't read the room, put the customer first or consider other leavers/strategy. These significant price increases over a number of years are not well thought out and will hurt the most important stakeholder: customers. The approach needs to be reconsidered - review the infrastructure pipeline, reprioritise the pipeline, reduce and push out the increases over a longer period of time, seek funding from government consolidated funds or other revenue streams rather than from customers and consider one off increases rather than indefinite increases. This needs to go back to the drawing board to deliver the right community outcomes and balance considerations. Hope this genuine feedback helps.