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Your submission for this review:

Raising prices at such an astonishing rate is a ludicrous proposal. In the middle of a cost of living crisis, such proposals risk prolonging the crisis and driving inflation even higher. Sydney water should instead look to make their operations more efficient rather than relying on customers to foot the bill for future plans and ongoing maintenance. Sydney water has become bloated in bureaucracy and this is costing them money. A simple example is in our street where we have had a leaking sewer causing the community to reek. They have come out 15 times in the last year and each time they have fixed it. I assume we are not the only people who have experienced this. By improving their processes I genuinely believe they will be able to make up for most if not all of their monetary shortfalls for which they require such a steep price increase.