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Your submission for this review:

These rate increases do not consider the cost implications for water users on a sustainable basis. The system should be managed to a least cost operation, and yet while this is clearly stated as a goal, the addition of higher regulation and implementation of newer technology all comes at a hardware cost and an ongoing personnel cost to manage. Rates should not be increased beyond inflation and new projects/concepts should be constrained to the existing costs already burdened onto water users.