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Your submission for this review:

I'm not sure what Australians are going to be eating in the next 10 years, because I doubt there will be any irrigators growing their food. Water Charge increases of 20% are unsustainable- I am an irrigator in the Namoi Valley with General Security and Groundwater entitlements. 1. WAMC price increases will cause us to consider leaving the industry 2. IPART needs to consider that irrigators are happy with user pays, but we seem to be getting a trend to cover all the costs, many of which are public good- fish passages, recreational use, increased regulatory costs. If NRAR own reported enforcement actions of 277 is looked at in context of 40,000 Water Access Licences, then why does so much need to be spent on 0.0069% of licenses? 3. As much of the increased cost relates in increased regulation from the government or the other public good issues above, I think the 'customer' is ill-defined. 4. Most of the massive cost overruns relate to WaterNSW and now DCCEE issues, I feel poor management and rushed government policy is the over-riding cause. Additionally, we certainly haven't been receiving the levels of service that IPART has successively agreed to over the last number of Price reviews. No meter reads by humans, very poor rollout of digital meter reads, no people to talk to when things go wrong etc 4. WAMC engagement has been cursory and insulting. The ACG meetings have been a joke up until recently, with a whole lot of empire building going on. 5. Don't target correct stakeholders- there are 40,000 licences and fewer but many licence owners, but most of consultation we heard about was targeted at general public and special interest groups 6. Aboriginal issues are difficult, but they 'first nations' groups themselves are their own worst enemy when they can't reach agreement between themselves. 7. I don't think WAMC listened to 'customers' at all 8. I'm not willing to pay for non existent service, poor management or cover costs related to public good. 9. LID's are such a dog's breakfast that the government should have ownership of them. The meter and datalogger is the single point of truth in any dispute, and as an irrigator I know when my meter isn't working because I look at it every pumping day. However the LID is a sealed box which I have no idea whether anything is wrong unless I log into the DAS website to check for alarms. As this has no bearing on production- ie, I check and read the meter and enter meter reads into the IWAS system to manage my account- this is the government system that manages my water use and by which my water accounts are managed. DAS is not core to this so you never look at that- and the service level from WaterNSW to correct any problems there is glacial- I have alarms from 2021 which were immediately rectified which have never been removed from the system. 10. 522% price increase- is this reasonable? You have to be kidding. 11. Why do irrigators cover the cost of regional planning? 12. Who benefits- well if you take irrigators out of the system I'm not sure what you are going to eat, so a bit of public good in that. 13. Estimated price rise is essentially cutting a staff member for my size operation. Not sure I'll be able to make the place much leaner 15.16.17. see WAMC consultation above - same issues 18. WaterNSW can't do what it said it would now, i don't believe all the senior managers they have around the show can do any of the work that they need frontline staff for 19 see above I've run out of puff- 6 weeks straight of harvest, and 12 government submissions sitting in my inbox, its 9.00pm