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Date of submission: Friday, 29 November 2024

Your submission for this review:

I wish to submit feedback that prices should not increase. My bill in 2022 was \$280 for unregulated use, and 0 usage of my water licence. My bill for 2024 for the exact same was \$370! Almost a \$100 increase over 2years... an increase of 32%. In TWO YEARS. I have received nothing for this cost... other than a tiny bit of paperwork for someone to generate my bill, and my water licence to sit on a system as I haven't used it recently. I still have to pay thousands of dollars for pumping infrastructure to have water for my house and livestock. THOUSANDS. And the ongoing cost of fuel and maintenance. Actually, what I received for my money was FLOODING. Tamworth Regional Council did not mitigate the flow down river from the Dungowan Dam in an ongoing significant rain event in 2022, then opened the dam suddenly with no warning to some residents as they had not updated details on the Whispa warning system. They flooded the valley all the way to Tamworth, costing tens of thousands of dollars in damage to our infrastructure, fencing and pumping setup - just for us, not to mention the cost to all our neighbours. We almost lost 50 head of stock who were on paddock flats beside the Dungowan Creek. We are still cleaning up, re fencing and paying for this event. Further to this, town water on average for friends in town I have surveyed is approximately \$100 a month for a family. Inclusive of water to their door at a reasonable pressure, and totally managed. It s unfeasible to expect rural residents and farmers to bear further costs for water management, especially with the current price of living and increased costs at every turn - electricity, rates, fuel, building materials, vehicle costs. WaterNSW has already increased it's costs exponentially in the last 2years... that is ENOUGH. Australians have a right to domestic and stock water, and increasing those prices makes it unaffordable. Our RIGHTS are unaffordable. Rural Australia is only just recovering from the last huge drought, and increasing prices is crippling us at our knees. Please do the right thing, look at ways to manage your costs like we have to, and find money in other areas, not taking it from struggling rural residents.