

Author name: Name suppressed

Date of submission: Tuesday, 27 August 2024

Your submission for this review:

Opal fares should not be further increased until there are better and more transport options available to ensure that public transport is fully accessible and run on time. Currently there are still many services especially buses that do not run on time and customers feel that they shouldn't be paying for an unreliable service. I see this a lot on buses especially as I am a frequent public transport traveller. Please provide more reliable, efficient and better bus services before considering another fare increase as currently it is very expensive.