

Author name: Name suppressed

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Your submission for this review:

It is not good enough for you to say you were misled by CCC on how much use they were making of your price settings in the past. You are the authority, and we know they are NOT a Board of Directors which the other WSAs are and are no good at finances ,though good at politicking. I disagree with your pricing of 19% then 4% pa, increasing by 4% if interest rates go up(we all know they will be). Maybe you could give seniors card holders a discount? We certainly have suffered enough already. I agree you should investigate CCC Waters' governance (yearly) and put out a public report ,especially as now they've all been sacked(yay). Plus you should start the change over from CCC Water to LG Board of Directors experienced in business.