Author name: Name suppressed

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Your submission for this review:

Water is one of the most key essential services/needs for any 1st world nation, and to have an increase of 17% is exorbitant and an additional burden to what is already a very taxed/stressed household (with high rents, and other soaring costs ie groceries). This is a very tone-deaf proposal - monies should have been better used in the past to improve/upgrade infrastructure rather than hitting end-users/consumers with a hefty bill due to poor planning and foresight.