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Your submission for this review:

Hunter Water should be planning and budgeting for maintenance and infrastructure costs over the long term, setting aside funds to cover these expenses. Asking individuals to bear the immediate financial burden for these works is unreasonable and unfair. If Hunter Water is unable to fund necessary infrastructure costs without immediate customer contributions, then that is a separate issue to address. The majority of those affected simply cannot afford what Hunter Water is demanding, and this approach will have immediate negative impacts on the financial health and wellbeing of the community.