

Author name: Name suppressed

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Your submission for this review:

Current preschool funding is extremely complex, there are changes every year to the requirements from families as well as administrative requirements by the service not to mention the funding rates. Communication regarding changes including the 'guidelines' is disturbingly ineffective especially in relation to the timing at which it is provided. For example, in good practice we want to set our fees for the following year by June the year before as this is when we do our enrolments, however with most of the crucial information such as funding guidelines, forms, and rates not available until November this makes this process extremely difficult. We try to explain to families, highlighting that it is out of our hands however it makes us look highly unprofessional and inadequate to the consumer ie. parent. I would also like to see a parent friendly 2min video and accompanying handout that explains the difference between preschool:state funded and long day care:federal funding, for most families they are terribly confused by the two different systems.