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Date of submission: Saturday, 23 November 2024

Your submission for this review:

1. I was not aware of the pricing increase proposal by SydneyWater until I received the email on 07 Nov from SydneyWater requesting comments from users. 2. The proposed key outcomes and performance measures appear to be reasonable. 3. SydneyWater will need to ensure the pricing it levies is reasonable, not wasteful and not over spent and sufficient to cover it's OpEx (taking into account CPI) and necessary CapEx both for maintenance and growth. 4. Not significant. Water bill is not a big part of our household budget. 5. Recovery through fixed charge is ok as long as the cost-side of SydneyWater is also fixed and not variable. 6. We are already very water conscious and not wasteful. 7. Same as above. We only use what is essential. 8. Not aware of any substandard water service provided by SydneyWater to date. Have not heard word of mouth from friends and families about any substandard service by SydneyWater so I think it is doing an overall good job. 9. If SydneyWater is going to change how specific stormwater services are levied on customers than this should set the precedent for all future stormwater services as well as other projects where all users would pay and not only those who will benefit. 10. Stormwater services should protect or improve waterway health. 11. Not aware of SydneyWater's engagement about Greater Sydney bulk water services. 12. I think these are necessary projects. 13. Unable to comment. 14. As long as they essential, not wasteful. 15. I think it's a reasonable adjustment that is more flexible than the current pricing cap and driven by the variable usage charge each year.