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Your submission for this review:

I am a pensioner property owner in the old Gosford City Council area. The water we drink does not taste fresh; we regularly get brown water; a neighbour has to regularly ask Council to come and flush out the pipes as it silts up in her home; when they do this, they flush out unbelievable amounts of water; although they tell us we don't pay for the lost water, someone has to pay, and I presume it is not the worker turning the tap, nor can I presume that council pay. We get absolutely nothing for nothing in this council area. Our council rates were increased last year and we have seen nothing as a result. My biggest fear is that the same will happen with water - we pay more on promises, but services continue to go backwards. Will IPART ensure that the promise of better and improved services will result ? I'm sure you have better things to do. But who will check that the services are provided ? A once off increase of 34% for water is totally unacceptable to me and I would struggle to pay, Even a staggered increase of this amount over several years would be a burden to pensioners. Why the sudden increase ? It would seem to me that Council have been financially imprudent and now want us to pay for their mistakes. Unfortunately, rate payers have little or no faith in Councillors at the Central Coast Council to provide the services we need, whether we pay more or not.