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Your submission for this review:

Water is the primary source of life and reliable drinking water and safe waste (sewage) disposal are essential. The costs of running services are increasing however due to the global increase in the cost of living, the initial 18% is too great to be absorbed in a single year. It is not financially feasible for all households to install water tanks for garden and outdoor use due to dwelling design, particularly older homes. Government needs to provide grants to households that want to install water tanks to support water-wise water usage. The scheme could be similar to the solar panel subsidies that are currently in place. A more fair approach would be to increase water rates by 9% for 2025-2026 and for the following 4 years (until 2030) and then from 2023 the 7% increase year on year. The overall financial outcome would be the same yet the burden on households, business and industry would be more manageable. Business and industry that use in excess of 100KL per year, should pay an additional tariff similar to the "excess water rates" of the past. This may encourage them to adopt water saving practices to reduce their own water consumption.