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Submission: I oppose the proposed rates rise as I already receive less than adequate service from the Upper Hunter Shire on my ever increasing rates I currently pay. Each time I have attempted to speak with one of their staff regarding a number of issues I am referred to another department & it is never followed up. Also the rise seems ridiculously high in relation to adding to ever increasing power bills & general cost of living but wages not keeping up. How do they expect their residents on a 'normal' wage to afford such a high increase?