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Your submission for this review:

With all the sell-offs by previous State governments in NSW we were assured that the competition between energy providers would reduce all electricity costs. All we are now witnessing is around 10% of customers who don't bother, or don't have the time to shop around. Loyalty to existing providers these days is a waste of money and services can be compromised. All electricity prices and accounts should be regulated by governments as there would be fewer complaints to the Ombudsman. Everyone would know where we stand and nobody would be ripped off paying more than is necessary. This is Australia and we should look after each other during these high-cost of living and troubled times. Governments should and must assist all in this manner, that's why we vote for them. If any providers wish to sell their services below the market prices for providing accounts and power, they should have to make submissions to the government of the day proving these discounts. After reading all the information provided I recommend all providers should adhere to government regulations.