

Author name: Anonymous

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Your submission for this review:

I cannot understand how council can justify an increase in their charges to the community when the services are sub standard or non existent. I am referring to the water quality, it is usually brown in colour and has an odd smell. Unlike Sydney which is where I moved from 10 years ago the water their was clear and had no smell. Also, I am charged for stormwater but the street I live on ([REDACTED] Umina Beach) plus all the adjoining streets dont have kerb and guttering and NO stormwater collection infrastructure in place yet I am made to pay for this, Im paying for something I dont have. I was made to pay for and install an on-site storm water collection put in my rear yard a few years ago as part of some building work/renovations so my property does not discharge any storm water to the street so why am I forced to pay this. Why are all the property owners in all the adjoining streets forced to pay for s service/infrastructure that is non existent . To me that is akin to [REDACTED] on behalf of the council. No business or entity would be allowed to get away with providing dirty water and charging top dollar for it and for charging for something that doesnt exist! Why is council allowed to get away with it?