

Author name: Anonymous

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Submission: I disagree with Willoughby Council's submission on two points:

1. Community consultation was inadequate - I attended the only meeting convened (poor community attendance); one community survey was hastily conducted towards end of the period (simply to record council attempt????). I found out more from participating in Lane Cove Council's many public meetings.

If local council is to claim its unique space of all tiers of government in representing ratepayers' views, then it must be serious and intentional in adopting a widely consultative process.

2. Attempts to claim benefits arising from participating in Northern Sydney Regional Organisation of Councils (NSROC) is disappointing. There is no performance accountability back to ratepayers for the dismal performance of NSROC. Indeed Willoughby Council then GM reported at community consultation meeting his view (with examples - including use of common legal services contract) of where NSROC had failed us ratepayers. It would not surprise me to find the establishment of the successful library services on the lower north shore preceded the establishment of NSROC.