

# Logo



# Information Pack



because we are one city

For language translation scan here 

**Rates across the City are being reviewed and are proposed to change from July 2021.**



**You said you wanted:**

- Cleaner streets and parks, free from rubbish and graffiti
- Better roads, less potholes, safer streets and more connections
- Upgraded modern town centres
- Modern and multi-purpose leisure and aquatic facilities

**Why**

This will address the current rates imbalance and bring about fairness and equity for all ratepayers.

As the City grows, we will need to invest even more to deliver the modern services and infrastructure you expect.


This flyer provides information on:

- What you get for your rates now
- What is needed
- How we can fund the services and facilities you need
- What this means for you

**"Make Canterbury-Bankstown a place you want to go to rather than through."**

 9707 5719  
cb.city/OneRate

6 Page A4 Z-fold flyer



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**Letters**  
One for Business and One for Residential

Dear ratepayer,  
We would like to advise you that rates across the City are being reviewed and are proposed to change from **July 2021**.

One important change will be a rates harmonisation (or equalisation). You may not be aware, but currently business ratepayers pay different rates depending on where they are located in the City. We all share the town centres, footpaths and roads, so it is only fair we all contribute equally to the cost of these facilities.

The harmonisation will affect every ratepayer and is a requirement of the NSW Government. The process addresses the current rates imbalance and brings about fairness and equity for all ratepayers.


However, harmonisation is just one aspect of the Rate Review. Council must consider additional options to balance the needs of the community and maintain our financial health and stability. As a result, Council is also seeking approval from Independent Pricing and Regulatory Tribunal (IPART) for a rate variation involving changes to the minimum rate and a Special Rate Variation.


The number one priority of Council is to ensure every ratepayer gets value for their dollar and that their money is invested in the City. Things like improving, promoting and supporting town centres, improvements to industrial areas, maintaining roads and infrastructure, and incorporating innovation and technology into our services. As the City grows, those demands will be even greater, and we will need to invest even more to deliver the modern services and infrastructure you expect. Investment that will create business opportunities and support our local economy. **Go to cb.city/OneRate** for more detail on the proposed enhancements to be delivered.

Council is now actively and widely consulting and engaging with you on the best way forward. The consultation period will **begin on Tuesday 1 December 2020 and finish on Sunday 17 January 2021**.

During this time you will be able to speak to Council in person at one of our community engagement sessions, online at a webinar session or on the phone. Our website **cb.city/OneRate** will also contain comprehensive information about this review and a link to a dedicated Have Your Say feedback page.

Once the consultation period is over, Council will consider all of your feedback. This will be the basis to help us deliver a fair and equitable rating system for everyone. If you would like to discuss this matter in more detail, please call our Customer Service representatives on **9707 5719** or email **OneRate@cb.city.nsw.gov.au**

 9707 5719  
cb.city/OneRate



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**Back of Letter with translations**

Understanding this document council on 9707 5719

إنا كنت تحتاج المساعدة في فهم ما بالبلدية على الرغم

to you va katoláßete auró nuß epikoinoníste me to oto 9707 5719

giải thích tài liệu này, xin hãy Thành phố qua số 7 5719

per comprendere questo a al Comune al numero 7 5719

幫助理解這份文件，請電：9707 5719

필요하시면 전화 9707 5719 로 연락하십시오.

аши да го разберете овој тиве телефонирајте во на 9707 5719


помоћ да разумете овај зовите Општински Одбор 9707 5719


da biste razumjeli ovaj ovite Općinu na 9707 5719

pomocy w zrozumieniu mentu, skontaktuj się a Miejską (Council) pod 9707 5719

uda para entender este os contactar al Municipio al 9707 5719

**Telephone Interpreter Service 131 450**



 9707 5719  
cb.city/OneRate



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**Your rates explained:**

Much has been said and written about your rates changing but a lot of people are still confused about what is happening and what they will pay. This simple Q and A will assist.

**Who pays rates?**  
All landowners have to pay rates. This includes residential and business property owners.

**What are rates used for?**  
Your rates fund a range of services and facilities for the community. Rates are the main source of income for councils in NSW.

**How are my rates calculated?**  
Your rates are based on the value of your land, not on the value of any dwellings or improvements on it. Your land value is set by the NSW Government. Ratepayers with land valued under a certain amount are classified as 'minimum rate payers' and will pay a set amount for their rates. This ensures the gap between what units (for example) and houses pay for the same Council services is not too large. For those ratepayers above the minimum rate, your rate is determined by a 'rate in the dollar' multiplied by your land value.

**Will my rates change?**  
Yes, rates will change as of **1 July 2021**. Rates change every year with the annual IPART CPI increase, and every three years when the Valuer General reviews land values.

**What is different about the rate change this year?**  
This year amalgamated councils are required to 'harmonise' their rate structure. Council is also proposing to add a Special Rate Variation to your rates (in addition to the annual IPART CPI increase), increasing the rate in the dollar you pay and the minimum rate for residential and business ratepayers. This proposal is essential to securing Council's financial stability and sustainability to ensure generations to come are well placed to both benefit and enjoy living in Canterbury-Bankstown.

**Why can't my rates stay the same?**  
The NSW Government has legislated that all amalgamated Councils, including Canterbury-Bankstown, must 'harmonise' their rates as of 1 July 2021. As a result, Council is reviewing rates to apply a single, fair and equitable rates payment structure across the entire local government area.

**What does harmonisation mean?**  
Harmonisation is just another word for making the rating structure equal or aligned across the City. So, if your residential land is valued by the NSW Government at \$400,000 you will pay the same rates no matter where you live in the City. And if your residential land is valued at \$400,000 you would be paying less overall than a person living on a property with residential land valued at \$1 million. The same applies for business properties.

**What is a Special Rate Variation?**  
If a Council wants to apply for a larger increase in rates than the annual IPART CPI increase they need to apply to the NSW Government for a Special Rate Variation (SRV). This needs to demonstrate not only the need but that the community has been informed of the proposal. To ensure the long-term financial sustainability of Council, CB.City is investing in... Amalgamated councils applying for SRV increase what financial position t

**Why are my rates going to increase?**  
Just like your cost of living costs go up over time, Council services all increase continue to provide the need to increase to keep

**Will I still get the Pension?**  
YES, residents who hold are still entitled to apply

**How will Council spend the money?**  
Council has a large number to maintain. These include sporting fields, footpath etc. New money will go to upkeep of these assets. In addition, new money will go to our facilities and service revitalising our town centres, more cleaning public spaces and family


**For additional questions**

 9707 5719  
cb.city/OneRate

FAQ A4 Flyer

engagement sessions, online at a webinar session or on the phone. Our website **cb.city/OneRate** will also contain comprehensive information about this review and a link to a dedicated Have Your Say feedback page.

Once the consultation period is over, Council will consider all of your feedback. This will be the basis to help us deliver a fair and equitable rating system for everyone. If you would like to discuss this matter in more detail, please call our Customer Service representatives on **9707 5719** or email **OneRate@cb.city.nsw.gov.au**

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cb.city/OneRate

**There are a number of ways that you can learn more.**

**Speak to an officer at one of the COVID Safe engagement sessions**

Date	Time	Location
Saturday 9 Jan 2021	1-4pm	Lakemba Senior Citizens Centre
Monday 11 Jan 2021	3-6pm	Padstow Senior Citizens Centre
Tuesday 12 Jan 2021	10am-1pm	Chester Hill Community Centre
Wednesday 13 Jan 2021	4-7pm	Bankstown Library and Knowledge Centre
Thursday 14 Jan 2021	10am-1pm	Earlwood Senior Citizens Centre

Bookings may be required

**Attend an online webinar**

Date	Time	Audience
Saturday 9 Jan 2021	10-11am	Webinar for Business
Tuesday 12 Jan 2021	6-7pm	Webinar for Residential
Wednesday 13 Jan 2021	noon-1pm	Webinar for Residential + Business

Bookings are required  
For the most up-to-date listing, location details or to make a booking visit **cb.city/OneRate**



**Read all about it**  
Helpful information is available at your fingertips, including the A Funded Future Report, a rates calculator, translated information, a video and more.  
Visit **cb.city/OneRate**

 9707 5719  
cb.city/OneRate

Info Sessions A4 Flyer



# Newspaper Ads

**CANTERBURY BANKSTOWN**

## Latest from CBCity



**Have your say**

**Safety and Inclusion Action Plan**  
We're developing a new plan to improve safety and inclusion in Canterbury-Bankstown, and want to hear from you. Have your say to help make CBCity a stronger community. Complete a simple questionnaire over the phone by calling 9789 9594 or visit [cb.city/HaveYourSaySIAP](http://cb.city/HaveYourSaySIAP)

**Active Transport Action Plan**  
Interested in our future walking and cycling networks? Have your say on our draft Active Transport Plan. Visit [cb.city/haveyoursay](http://cb.city/haveyoursay)

**Off-Leash Dog Park Action Plan**  
Dog lovers, have your say on our the future of off-leash dog parks in Canterbury-Bankstown! Have your say at [cb.city/haveyoursay](http://cb.city/haveyoursay)

**Pools still open (but different)**

Capacity limits and COVID-Safe measures are in place across all our Leisure and Aquatic Centres. Please be kind and help others be safe this summer.

For regular updates, visit [cb.city/LeisureNews](http://cb.city/LeisureNews)

**School holiday fun**

Our School Holidays program has everything you need to stay cool this summer.

- Learn to Surf at Cronulla
- Bus to Bush for kayaking at Bundeena
- Japanese garden moss ball workshop

Learn self defence  
Youth End of Year Party with food trucks, ice cream bar and live music

See the program and book your tickets: [cb.city/SchoolHolidays](http://cb.city/SchoolHolidays)

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**Rates across the City are changing from July 2021. To learn more:**

**Speak to an officer at one of the COVID-Safe engagement sessions**

Date	Time	Location
Wednesday 16 December 2020	2.30-4.30pm	Riverwood Community Hub, Riverwood
Thursday 17 December 2020	2-4pm	Ashbury Senior Citizens Centre, Ashbury
Friday 18 December 2020	2-4pm	Abel Reserve, Revesby
Saturday 19 December 2020	11am-1pm	Bankstown Plaza, North Terrace, Bankstown
Saturday 9 January 2021	1-4pm	Lakemba Senior Citizens Centre, Lakemba
Monday 11 January 2021	3-6pm	Padstow Senior Citizens Centre, Padstow
Tuesday 12 January 2021	10am-1pm	Chester Hill Community Centre, Chester Hill
Wednesday 13 January 2021	4-7pm	Bankstown Library and Knowledge Centre, Bankstown
Thursday 14 January 2021	10am-1pm	Earlwood Senior Citizens Centre, Earlwood

**Attend an online webinar**

Date	Time	Audience
Thursday 17 December 2020	noon-1pm	Webinar for Residential
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For the most up-to-date listing, or to make a booking, visit [cb.city/OneRate](http://cb.city/OneRate)

9 December 2020

**What a year...**

**CANTERBURY BANKSTOWN**

**In 2020, your rates funded these projects:**

**Bass Hill Ward**

- Band Hall Reserve, Birrong – Lighting upgrade
- Alcoomie Street, Villawood – Traffic calming devices
- Potts Park Lighting Upgrade
- Brunker Road, Yagoona – Road resurfacing

**Bankstown Ward**

- Northcote Park, Greenacre – Park and playground upgrade
- Mount Lewis Playground – Upgrade
- Rickard Road, Bankstown – Road resurfacing
- Chapel Road, Bankstown – Footpath reconstruction



Northcote Park



Lang Road Bridge



**Canterbury Ward**

- Lang Road Bridge, Ewen Park – Replacement
- Kingsgrove Road, Kingsgrove – Road resurfacing
- Foord Avenue, Hurlstone Park – Rain garden
- Wagener Oval, Ashbury – New clubhouse

**Roselands Ward**

- Beaumont Park, Kingsgrove Amenities Upgrades
- The Boulevard, Punchbowl – Road resurfacing
- Rudd Park, Belfield – Tennis court upgrade
- Station Lane, Narwee – Road resurfacing



Rudd Park

**Revesby Ward**

- Carinya Road Pontoon, Picnic Point
- Beaconsfield Street, Revesby – Road resurfacing
- Horsley Road, Milperra – Footpath construction
- Kelso South, Panania – Field upgrade

**For more projects scan here**



**Your rates also allowed us to:**

- Loan 700,000 resources at our Libraries
- Answer 200,000 calls in our Customer Service Centres
- Deliver 55,000 Meals On Wheels
- Maintain 950km of roads
- 9.7 million bin collections
- Maintain 626 parks and reserves
- Sweep 108,000km of streets
- Remove 550 tonnes of illegally dumped rubbish
- Enrol 7,581 people in our Swim School
- Rehabilitate 23km of footpaths
- Process 865 DAs
- Plant 350 trees

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## But what if we could do more.

Rates across the City are being reviewed and are proposed to change from **July 2021**. This review will address the current rates imbalance and bring about fairness and equity for all ratepayers.

As the City grows, we also need to invest even more to deliver the modern services and infrastructure you expect. This means providing a range of new services and facilities, as well as supporting and investing in our local economy. To fund these new services and assets, \$40 million per year is needed.

**This is how we would spend the money each year:**

**\$31 million**

To maintain and renew existing assets.

**This means more money for:**

- Your parks
- Your roads and footpaths
- Your children's playgrounds
- Your town centres
- Your community buildings
- Your sporting fields and recreation areas
- Your community sport clubhouses

**\$4 million**

To provide new and enhanced services to address modern community expectations.

**This means more money for:**

- Cleaning your town centres, streets, parks and waterways
- Improvements to your industrial centres
- Addressing illegal dumping in your City
- Promotion, upkeep and support of your town centres
- Incorporating innovation and technology into your services

**\$5 million**

To provide new and enhanced leisure and aquatic facilities.

**This means more money for:**

- Modern and diverse leisure and aquatic centres
- A broad range of recreation and community facilities

**What is being proposed?**

Council is proposing to apply for a rate variation to generate an additional \$40 million per year by 2025/26. This will include an increase to the minimum rate for residential and business properties over three years (subject to legislative changes) and a Special Rate Variation (SRV).

This proposal will address the current rates imbalance and bring about fairness and equity for all ratepayers.

**Want to know more?**

Speak to an officer at one of the COVID-Safe engagement sessions or attend online webinars. For the most up-to-date listings, and to make a booking, visit [cb.city/OneRate](http://cb.city/OneRate) or call the dedicated phone number **9707 5719**.



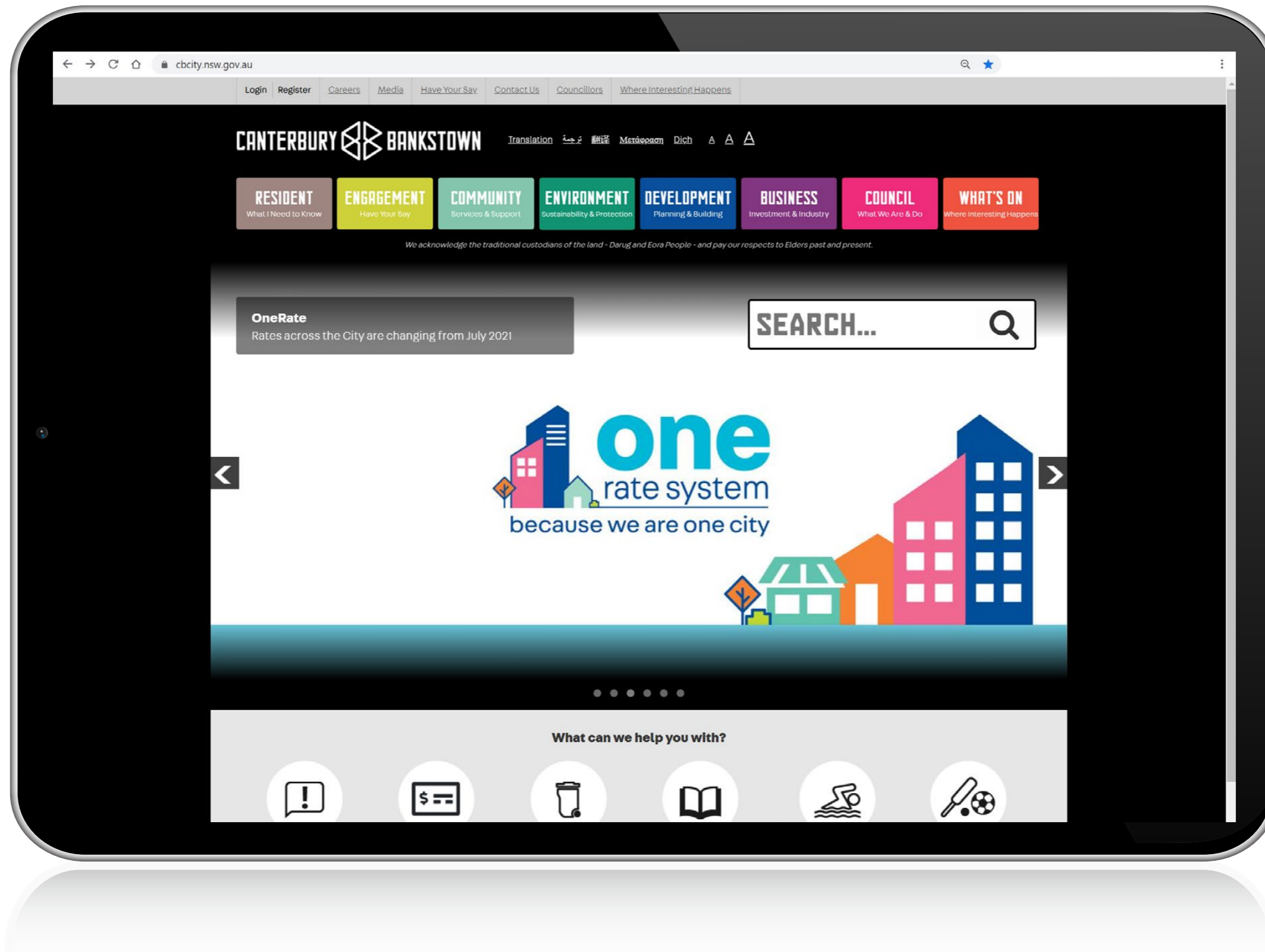
# Business Cards



# Posters

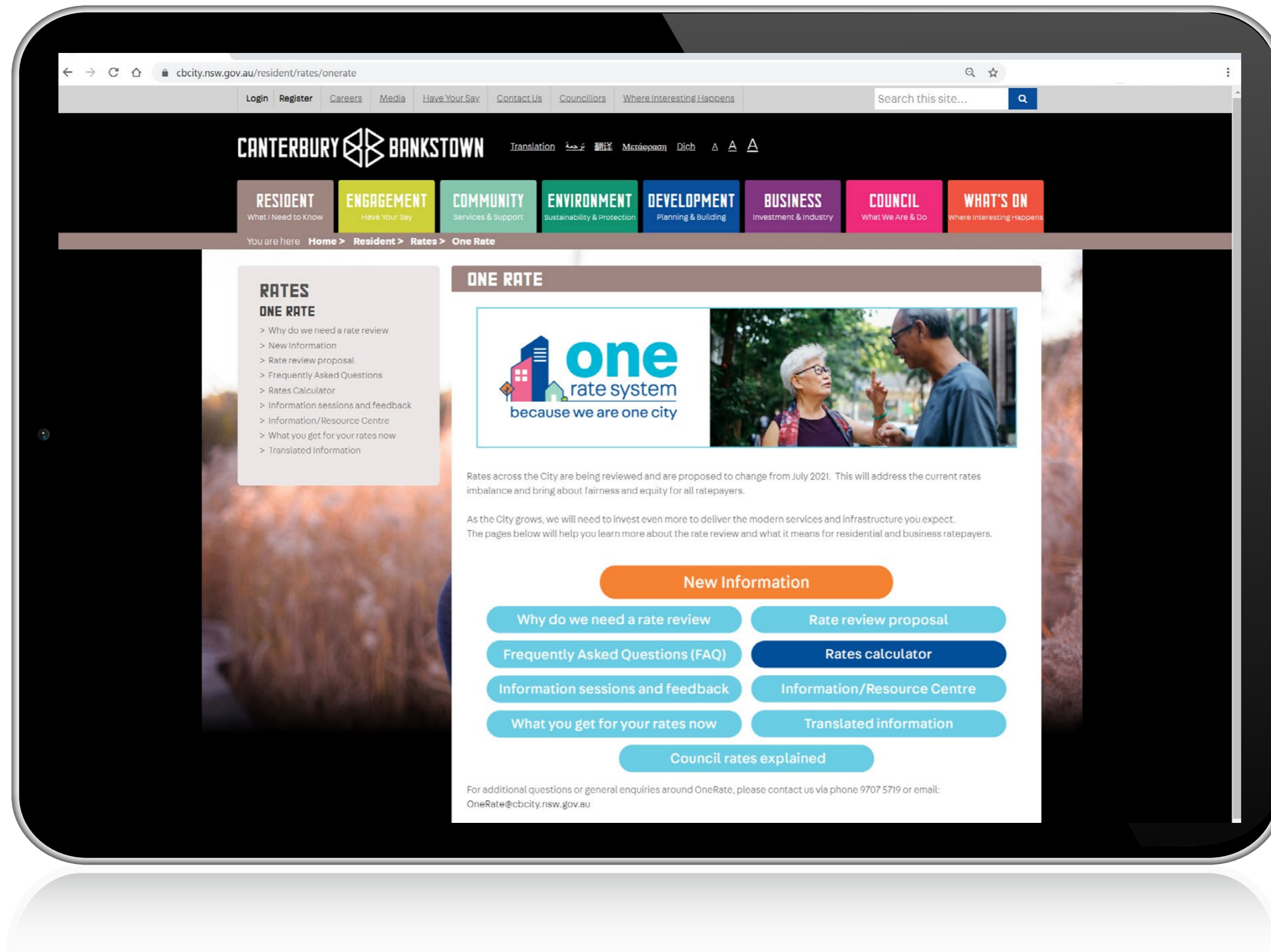


# Digital - Council Home page slider

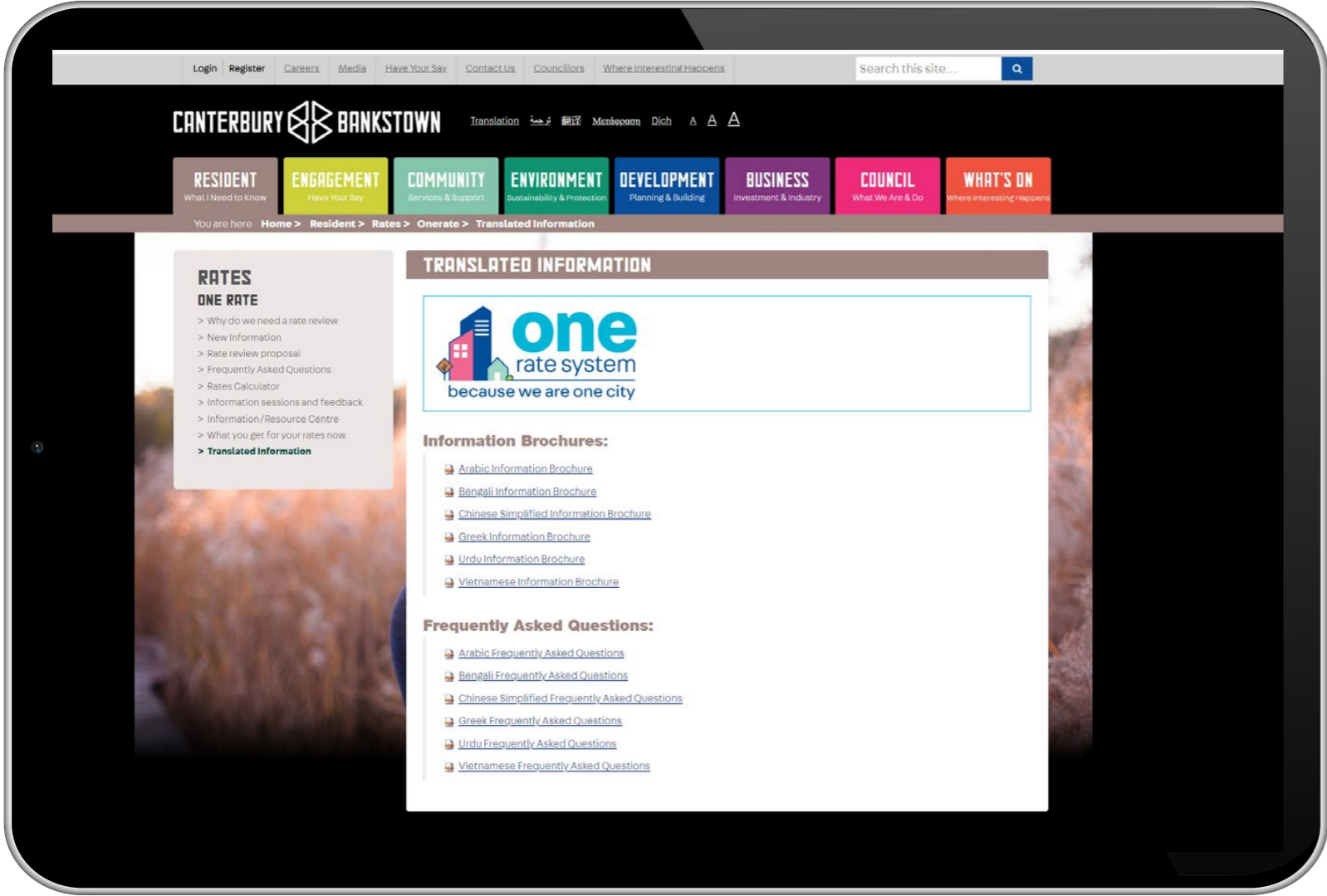




# Digital - Landing page



# Digital - Translation Page



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**نظام ضرائب واحد**  
لأننا مدينة واحدة

أصبحنا الآن مدينة واحدة مع ضرائب المدينة الموحدة التي تقدمها لنا جميعًا. وهذا يعني أننا جميعًا نأخذ نفس المزايا ونسأل نفس الضرائب.

لماذا نحتاج هذا؟

- ضمان العدالة للجميع
- جعل الأمور أبسط للجميع
- جعل الأمور أكثر شفافية
- جعل الأمور أكثر كفاءة
- جعل الأمور أكثر مرونة
- جعل الأمور أكثر استدامة

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**একটিমাত্র পৌরকর ব্যবস্থা**  
কেননা আমরা এক নগর

আমরা এখন এক নগর। আমরা সবাইকে একই ধরনের পৌরসেবা দেব। এটি আমাদের জন্য একটি সুবিধা।

কেন? কারণ:

- সবাইকে সমান সুযোগ দেওয়া
- সবাইকে সমান সুযোগ দেওয়া
- সবাইকে সমান সুযোগ দেওয়া
- সবাইকে সমান সুযোগ দেওয়া
- সবাইকে সমান সুযোগ দেওয়া
- সবাইকে সমান সুযোগ দেওয়া

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because we are one city

**因为我们都在一个城市，所以市政费用制度也应该统一**

目前，正在重新审议全市的市政收费制度，准备从2021年7月起作出改变。

大家表示希望：

- 更加公平、透明
- 更加简单、易懂
- 更加透明、公开
- 更加透明、公开
- 更加透明、公开
- 更加透明、公开

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**Ενιαίο σύστημα τελών**  
επειδή είμαστε ένας δήμος

Τα τέλη σε όλα τον δήμο αναθεωρούνται και προτείνονται να αλλάξουν από τον Ιούλιο του 2021.

Αιτίες:

- Διασφάλιση της αλληλεγγύης
- Διασφάλιση της αλληλεγγύης
- Διασφάλιση της αλληλεγγύης
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**রীশ কা ایک شہر ہیں**  
کیونکہ ہم ایک شہر ہیں

ہم ایک شہر ہیں۔ ہمیں ایک ہی شہر کی سہولتیں دینی چاہیے۔

کیونکہ:

- سب کو برابر کا سہارا دینا
- سب کو برابر کا سہارا دینا
- سب کو برابر کا سہارا دینا
- سب کو برابر کا سہارا دینا
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- سب کو برابر کا سہارا دینا

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**Một hệ thống thuế địa phương**  
vì chúng ta là một thành phố

Các mức thuế địa phương (rates) khắp Thành phố đang được tái xét và sẽ nghị thay đổi kể từ tháng Bảy 2021.

Quý vị đã nói rằng muốn có:

- Công bằng và minh bạch
- Công bằng và minh bạch
- Công bằng và minh bạch
- Công bằng và minh bạch
- Công bằng và minh bạch
- Công bằng và minh bạch

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**ஏகமுக அமைப்பு**  
காரணம் நாம் ஒரு நகரம்

நாம் ஒரு நகரம். நம்மிடம் ஒரே நகர சேவைகள் இருக்க வேண்டும்.

ஏன்? ஏனென்றால்:

- எல்லாருக்கும் சமமான சேவை
- எல்லாருக்கும் சமமான சேவை
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**您同文的市政費解釋**

本會向各區居民解釋「單一稅制」的意義。這是一項重大的改革，旨在確保所有居民都能獲得公平、透明、簡單和一致的服務。

「單一稅制」的意義：

- 公平：所有居民都應獲得相同的服務。
- 透明：所有居民的稅費都應透明。
- 簡單：所有居民的稅費都應簡單。
- 一致：所有居民的稅費都應一致。
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**ஒருமுக அமைப்பு**  
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- எல்லாருக்கும் சமமான சேவை
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**one rate system**  
because we are one city


**Giai thích về thuế địa phương**  
của quý vị

Chúng tôi đang xem xét lại các mức thuế địa phương (rates) trên toàn Thành phố và sẽ có nghị quyết thay đổi kể từ tháng Bảy 2021.

Quý vị đã nói rằng muốn có:

- Công bằng và minh bạch
- Công bằng và minh bạch
- Công bằng và minh bạch
- Công bằng và minh bạch
- Công bằng và minh bạch
- Công bằng và minh bạch

# Digital - Have Your Say




[HOME](#)
[PROJECTS](#)
[MY PROFILE](#)

## ONE RATE SYSTEM

Rates across the City have been reviewed and are proposed to change from July 2021.

[Home](#) / [One Rate](#)



because we are one city

**Background**

At the 24 November 2020 Ordinary meeting, Council authorised the public exhibition of the rates harmonisation and financial sustainability proposal - One Rate system - because we are One City.

**This proposal**

Rates across the City have been reviewed and are proposed to change from July 2021.

The One Rate proposal is now on public exhibition and Council is seeking comments and feedback from the community.

The key objectives of the proposal are to facilitate:

- Rate harmonisation, this being a requirement of the NSW Government which will ensure homeowners and business property owners pay consistent rates across the City based on land value; and
- An increase to the income stream of \$40 million per year to ensure that we provide the services the community want and deserve. This will include an increase to the minimum rate for residential and business properties to \$990 over 3 years (subject to legislative changes) and a Special Rate Variation (SRV).

**Google Translate**

Select Language

Powered by Google Translate

**Language Services**

Arabic | ترجمة

Chinese | 翻译

Greek | Μετάφραση

Vietnamese | Dịch

**Key Dates**

**Tuesday 1 December 2020 - Sunday 17 January 2021**

Exhibition period

Provide any feedback on the proposals in this time using the questionnaire, directly emailing or writing to Council.

**Sunday 17 January 2021 05:00 PM**

Submissions close

Council will no longer be accepting submissions.

**Document Library**


- A Funded Future - Economic Paper**  
PDF (7.31 MB)
- One Rate CBCity Flyer**  
PDF (733.50 KB)
- Council Report**  
PDF (553.50 KB)


**Drop-in information sessions**

We will be holding face-to-face drop-in sessions to give you a chance to ask question to our subject matter experts.

**Video Player**

Rates harmonisation and Special Rate Variation





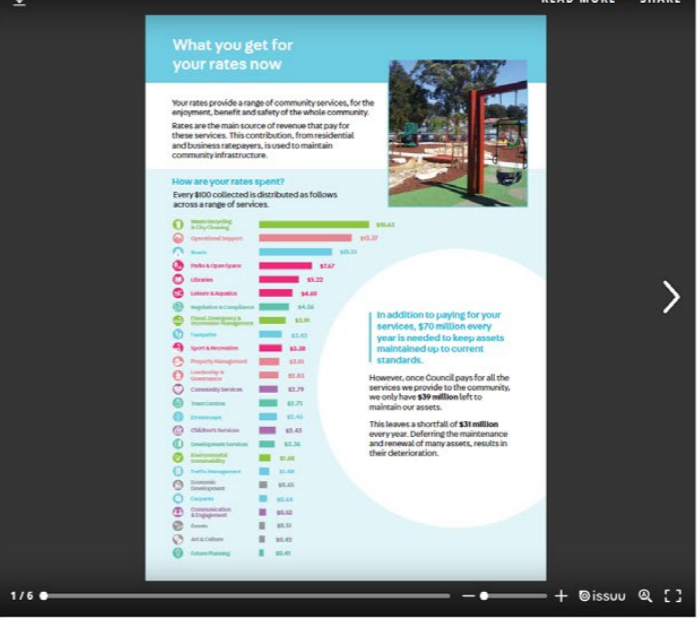
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[PROJECTS](#)
[MY PROFILE](#)

## One Rate

Read all about the new rates with a rates calculator, FAQs, translated information and more.

READ THE FULL PROPOSAL

**What you get for your rates now**



**This exhibition**

The exhibition period for the One Rate proposal commences on Tuesday 1 December 2020 and closes at 5pm Sunday 17 January 2021.

**Community information sessions**

If you would like to speak with a Council officer about this proposal, we will be hosting a series of community information sessions over the exhibition period.

These sessions will be COVID Safe with social distancing measures in place. You will be required to register when attending these sessions and may experience a delay in speaking with an officer; thank you in advance for your patience.

VIEW SESSION DETAILS

**Online webinar sessions**

Council will be hosting a series of digital community sessions for residential and business ratepayers over the exhibition period. Registration to join these sessions is required.

ATTEND A WEBINAR

**How to have your say**

The feedback period for this exhibition closes at 5pm Sunday 17 January, 2021. You are invited to have your say on the proposed changes by completing a written online submission below.

give you a chance to ask question to our subject matter experts.

- Saturday 12 December 2020 11:00 AM - 01:00 PM**  
ANZAC Plaza, Beamish Street, Campsie
- Saturday 12 December 2020 02:00 PM - 04:00 PM**  
Panania Library, Panania
- Monday 14 December 2020 11:00 AM - 01:00 PM**  
Vicinity Roselands Shopping Centre, Roselands
- Monday 14 December 2020 02:00 PM - 04:00 PM**  
McGuigan Place, Greenacre
- Tuesday 15 December 2020 11:00 AM - 01:00 PM**  
Bass Hill Plaza, Bass Hill
- Tuesday 15 December 2020 02:30 PM - 04:30 PM**  
Yagoona Community Centre, Cooper Road, Yagoona  
This is a Covid safe event. Check-in will be required on the day.
- Wednesday 16 December 2020 02:30 PM - 04:30 PM**  
Riverwood Community Hub, Riverwood  
This is a Covid safe event. Check-in will be required on the day.
- Thursday 17 December 2020 02:00 PM - 04:00 PM**  
Ashbury Senior Citizens Centre, Princess St, Ashbury  
This is a Covid safe event. Check-in will be required on the day.
- Friday 18 December 2020 02:00 PM - 04:00 PM**  
Abel Reserve, Revesby
- Saturday 19 December 2020 11:00 AM - 01:00 PM**  
Bankstown Plaza, North Terrace, Bankstown
- Saturday 9 January 2021 01:00 PM - 04:00 PM**  
Lakemba Senior Citizens Centre, Lakemba  
This is a Covid safe event. Check-in will be required on the day.
- Monday 11 January 2021 03:00 PM - 06:00 PM**  
Padstow Senior Citizens Centre, Padstow  
This is a Covid safe event. Check-in will be required on the day.
- Tuesday 12 January 2021 10:00 AM - 01:00 PM**  
Chester Hill Community Centre, Chester Hill

# Digital - Socials

**one rate system**  
because we are one city

**JAN 13** One Rate System online webinar - resident and business consultation session  
Public · Hosted by City of Canterbury Bankstown

🕒 Wednesday, 13 January 2021 from 12:00-13:00 UTC+11  
about 1 week ago

**City of Canterbury Bankstown**  
Published by Mel Cotton [?] · December 9, 2020 · 🌐

Rates across the City are being reviewed and are proposed to change from July 2021. To find out what this means for you, visit: [cb.city/OneRate](http://cb.city/OneRate)

**One rate system because we are one City**  
03:27

**City of Canterbury Bankstown**  
Published by Mel Cotton [?] · December 8, 2020 · 🌐

Rates across the City are being reviewed and are proposed to change from July 2021.

All amalgamated Councils, including CBCity, are required to harmonise their rates by 1 July 2021. As a result, we're reviewing rates across Canterbury-Bankstown.

To learn more, or for info on engagement sessions and webinars, visit [cb.city/OneRate](http://cb.city/OneRate)

**one rate system**  
because we are one city

**City of Canterbury Bankstown**  
Published by Mel Cotton [?] · December 16, 2020 · 🌐

Have questions about the proposed changes to CBCity rates? Visit an engagement session or register for a webinar: [cb.city/OneRate](http://cb.city/OneRate)

Upcoming engagement sessions:

- Thu 17 Dec 2020, 2-4pm | Ashbury Senior Citizens Centre, Princess St Ashbury
- Fri 18 Dec 2020, 2-4pm | Abel Reserve, Revesby
- Sat 19 Dec 2020, 11am-1pm | Bankstown Plaza / North Terrace

2021 engagement sessions:

- Sat 9 Jan 2021, 1-4pm | Lakemba Senior Citizens Centre
- Mon 11 Jan 2021, 3-6pm | Padstow Senior Citizens Centre
- Tue 12 Jan 2021, 10am-1pm | Chester Hill Community Centre
- Wed 13 Jan 2021, 4-7pm | Bankstown Library and Knowledge Centre
- Thu 14 Jan 2021, 10am-1pm | Earlwood Senior Citizens Centre



**City of Canterbury Bankstown**  
Published by Mel Cotton [?] · January 8 · 🌐

We are taking extra precautions to keep the community safe due to the recent COVID-19 outbreak. If you are attending a OneRate information session, you are required to:

- Wear a mask for the duration of your attendance
- Maintain a physical distance of 1.5m between yourself and others
- Sign in at the registrations desk before entering the venue
- If you are experiencing any flu like symptoms, please stay home

If you are unable to attend an engagement session, you can call us on 9707 5719, or email [OneRate@cbcity.nsw.gov.au](mailto:OneRate@cbcity.nsw.gov.au). Learn more about changes to your rates at [cb.city/OneRate](http://cb.city/OneRate)




# Digital - Video



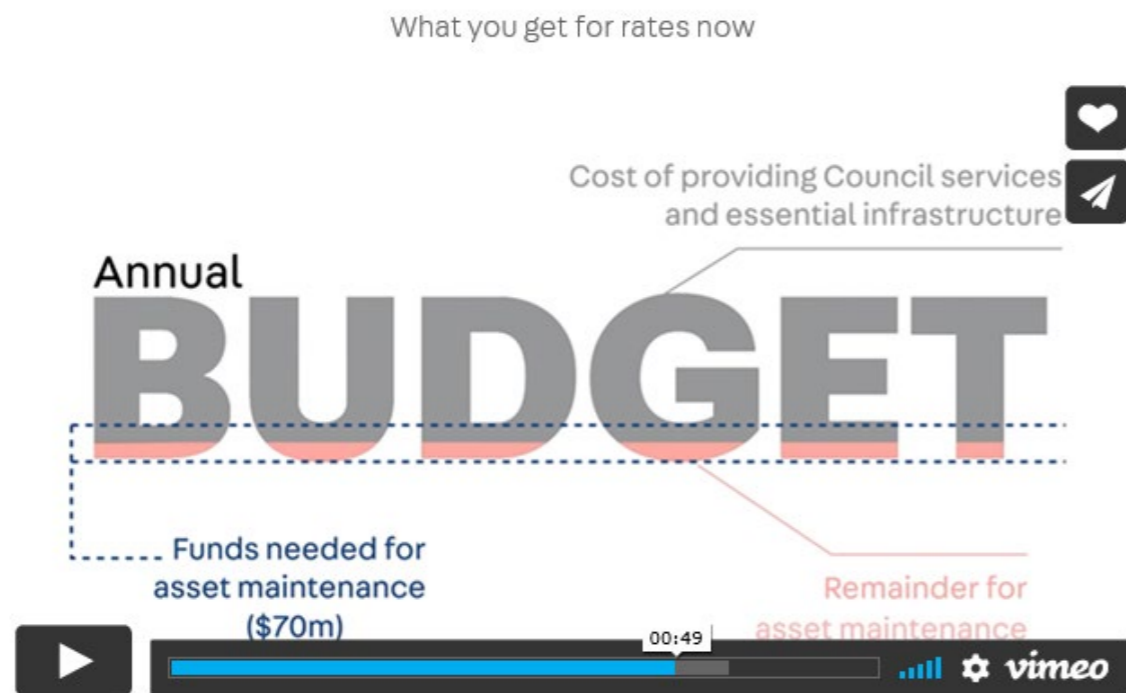
**one**  
rate system  
because we are one city

Rates across the city are being reviewed and are proposed to change from July 2021



How rates are calculated

Residential Business



What you get for rates now

Annual **BUDGET**

Cost of providing Council services and essential infrastructure

Funds needed for asset maintenance (\$70m)

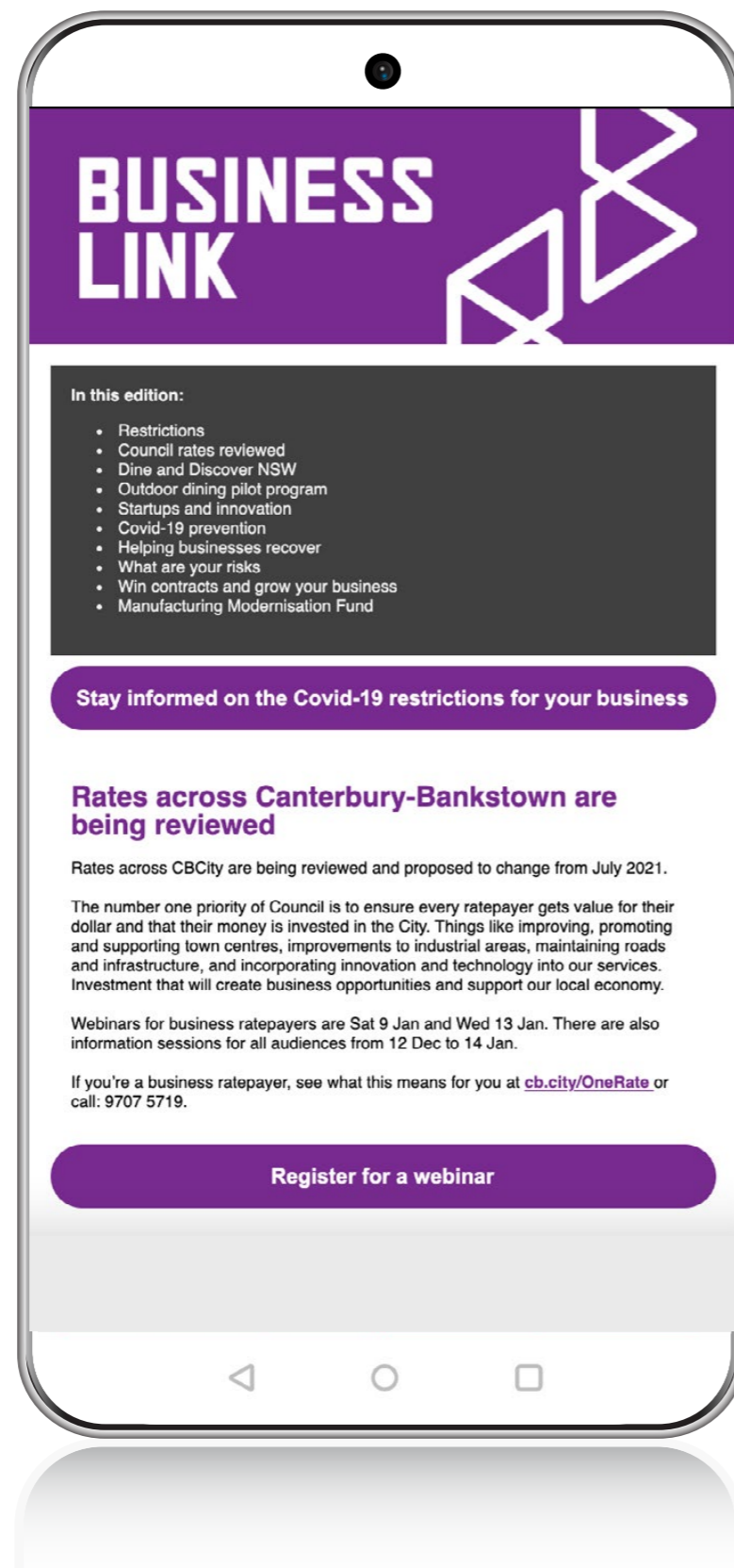
Remainder for asset maintenance



What you said and how we will respond

**\$5 Million**  
Leisure and Aquatics Upgrades

# Digital - eNewsletters



**one rate system**  
because we are one city

**Rates across the City are being reviewed and are proposed to change from July 2021.**

Speak to an officer at one of the COVID-Safe engagement sessions

- Thursday 17 December 2020, 2-4pm, Ashbury Senior Citizens Centre
- Friday 18 December 2020, 2-4pm, Abel Reserve, Revesby
- Saturday 19 December 2020, 11am-1pm, Bankstown Plaza, North Terrace
- Saturday 9 January 2021, 1-4pm, Lakemba Senior Citizens Centre
- Monday 11 January 2021, 3-6pm, Padstow Senior Citizens Centre
- Tuesday 12 January 2021, 10am-1pm, Chester Hill Community Centre
- Wednesday 13 January 2021, 4-7pm, Bankstown Library and Knowledge Centre

**Exciting times ahead! Who's keen for some new Leisure & Aquatic Centres?**

**one rate system**  
because we are one city

Rates across the City are being reviewed and are proposed to change from July 2021. Our proposed approach would raise an additional \$40M in rating revenue over a five-year period to help improve our town centres, create cleaner streets, parks and waterways and improve our recreational and family friendly spaces. This includes an investment towards **improving our Leisure & Aquatic facilities** across our City. Tell us what you think in a short survey, via the link below.


**Read the article and complete the survey here**

# Webinar

**Welcome**

**Rates Review Proposal**

Welcome to the CBC Webinar  
As this is a Webinar you will not be able to speak however you will be able to converse with the moderators through the Chat and submit questions via the Q&A



Webinar – For CBCity Residents

CANTERBURY BANKSTOWN

Chat Messages

Rebecca Santos 17:43  
Good evening and welcome to Council's One Rate webinar. The webinar will commence at 6pm.

Rebecca Santos 28:25  
Welcome everyone. We will get started shortly.



Rates across the city are being reviewed and are proposed to change from July 2021

What you get for rates now

Annual **BUDGET**

Cost of providing Council services and essential infrastructure

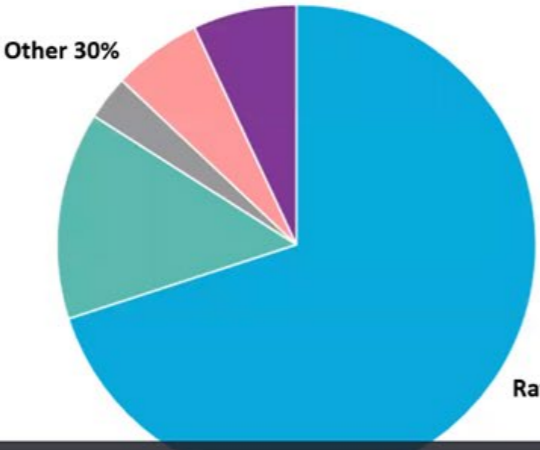
Funds needed for asset maintenance (\$70m)

Remainder for asset maintenance

**What are Rates and Who pays them?**

**Rates**

- Main source of income for Council



- Rates
- Government Grants
- Fees and Charges
- Contributions
- Interest

Chat Messages

Rebecca Santos 48:05  
please post your questions into the Q&A section or the chat

How rates are calculated

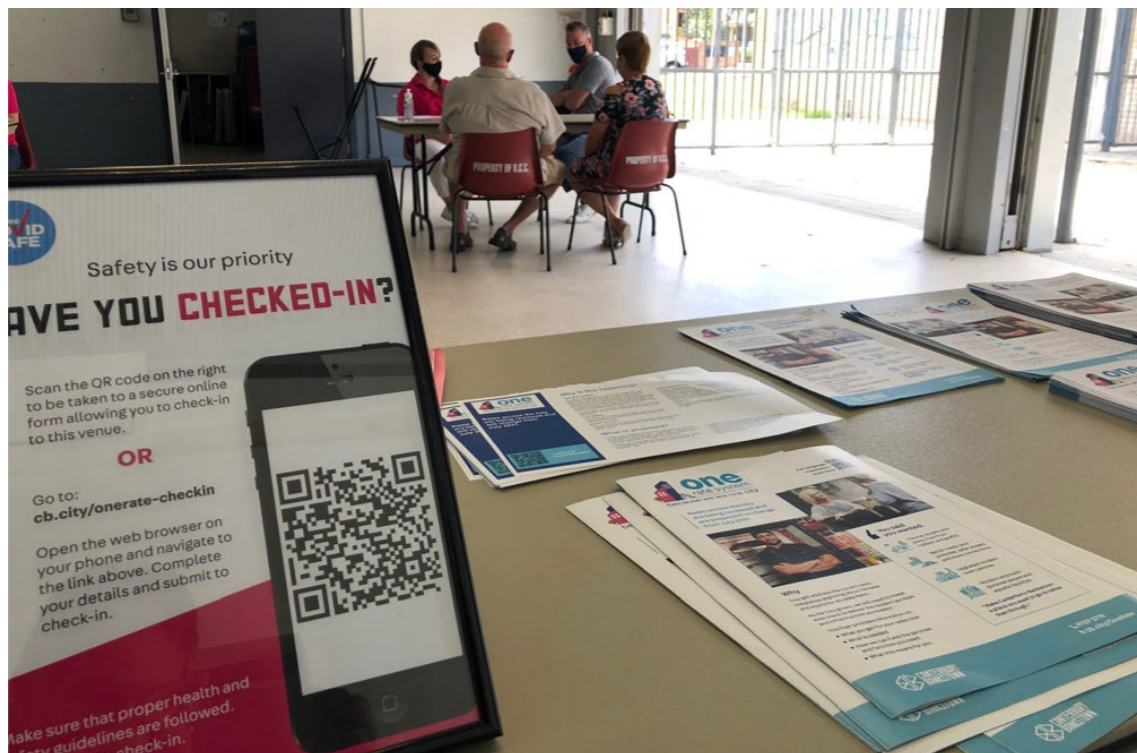
Residential

Business

What you said and how we will respond

**\$5 Million**  
Leisure and Aquatics Upgrades

# Engagement Sessions





# Customer Service Centre

