



**NEW SOUTH WALES  
GOVERNMENT**

***WATER INDUSTRY COMPETITION ACT 2006***

**NETWORK OPERATOR'S LICENCE**

**Veolia Water Australia Pty Ltd  
(ACN 061 161 279)**



**New South Wales  
Water Industry Competition Act 2006**

**Grant of Network Operator's Licence  
Licence No. 09\_001**

I, Phillip Costa MP, Minister for Water, under section 10 of the *Water Industry Competition Act 2006*, grant a network operator's licence to:

Veolia Water Australia Pty Ltd (ACN 061 161 279)

to construct, maintain and operate water industry infrastructure.

Subject to:

- a) the conditions imposed by the *Water Industry Competition Act 2006*,
- b) the conditions imposed under clause 9(a) and set out in Parts 1 and 2 of Schedule 1 of the *Water Industry Competition (General) Regulation 2008*,
- c) the conditions imposed by the Minister in the attached Schedule A, and
- d) the standard conditions imposed by the Minister in the attached Schedule B being standard Ministerially imposed licence conditions for network operators in the water industry.

  
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Minister for Water

Dated this 8<sup>th</sup> day of April 2009

## **SCHEDULE A - MINISTERIALLY IMPOSED LICENCE CONDITIONS VEOLIA WATER AUSTRALIA PTY LTD NETWORK OPERATORS LICENCE**

This schedule sets out the licence conditions which the Minister has determined to impose pursuant to section 13(1)(b) of the *Water Industry Competition Act 2006*. In addition to these Ministerially-imposed licence conditions, Licence Holders are subject to obligations imposed by the Act, the Regulation or the standard Ministerially-imposed licence conditions set out in Schedule B. Licence Holders are encouraged to obtain independent advice as to the conditions and obligations of their licence. The Minister may vary the conditions in this schedule or impose new conditions, provided there is no inconsistency with the Act or the Regulation.

### **A1 ACTIVITIES AUTHORISED**

This Licence authorises the Licence Holder and the persons specified in Table 1 to construct, operate and maintain the water industry infrastructure specified in Table 2 for the purposes specified in Table 3 to the persons or classes of persons specified in Table 4 within the area specified in Table 5, subject to the conditions imposed by or under the Act, the Regulation and this Licence.

**Table 1 Authorised third parties**

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**Authorised persons**

Not Applicable

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**Table 2 Specified water industry infrastructure**

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**Water industry infrastructure**

Infrastructure used for the production, treatment, filtration, storage, conveyance, or reticulation of non-potable water.

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**Table 3 Authorised purposes**

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**Purposes**

Cooling tower make-up

Industrial process

Wash-down

Fire fighting

Irrigation

Toilet flushing

Washing machine (cold water tap only)

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**Table 4 Specified persons or classes of persons**

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**Persons or classes of persons**

Not applicable

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**Table 5 Specified area of operations**

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**Area of operations**

Fairfield recycled water treatment plant bounded by North Street and East Parade, Fairfield and described as Lots 7 to 16 DP2728

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**INTERPRETATION AND DEFINITIONS**

**Interpretation**

In these Licence conditions, unless the context requires otherwise:

- (a) the singular includes the plural and vice versa;
- (b) headings are used for convenience only and do not affect the interpretation of these Licence conditions;
- (c) a reference to a document includes the document as modified from time to time and any document replacing it;
- (d) the word "person" includes a natural person and any body or entity whether incorporated or not;
- (e) references to clauses are references to clauses in these Licence conditions.

**Definitions**

Expressions used in these Licence conditions that are defined in the Act or the Regulation have the meanings set out in the Act of the Regulation.

In these Licence conditions:

Act	means the <i>Water Industry Competition Act 2006</i>
Licence Holder	means a person who is the holder of a <i>Licence</i>
Minister	means the Minister responsible for the <i>Act</i>
Regulation	means the <i>Water Industry Competition (General) Regulation 2008</i>

## **SCHEDULE B - STANDARD MINISTERIALLY IMPOSED LICENCE CONDITIONS VEOLIA WATER AUSTRALIA PTY LTD NETWORK OPERATORS LICENCE**

This schedule provides a comprehensive list of standard licence conditions which the Minister has determined to impose pursuant to section 13(1)(b) of the *Water Industry Competition Act 2006* (the Act). In addition to these standard Ministerially-imposed licence conditions, Licence Holders are subject to obligations imposed by the Act, the Regulation or the Ministerially-imposed licence conditions set out in Schedule A. Licence Holders are encouraged to obtain independent advice as to the conditions and obligations of their licence. The Minister may vary the conditions in this schedule or impose new conditions, provided there is no inconsistency with the Act or the Regulation.

### **B1 ONGOING CAPACITY TO OPERATE**

The Licence Holder must have the capacity (including technical, financial and organisational capacity) to carry out the activities authorised by this licence. If the Licence Holder ceases to have this capacity, it must notify IPART immediately.

### **B2 INSURANCE**

**B2.1** Before commencing activities authorised under this licence, the Licence Holder must:

- (a) obtain appropriate insurance sufficient for the size and nature of the activities authorised under this licence,
- (b) demonstrate that the insurance obtained is appropriate by providing a report to IPART from an Insurance Expert certifying that in the Insurance Expert's opinion the type and level of insurance obtained by the Licence Holder is appropriate for the size and nature of the activities authorised under this licence in accordance with B2.2, and
- (c) provide a copy of each certificate of currency of insurance obtained to IPART.

**B2.2** The report must:

- (a) identify the key risks of undertaking the activities authorised under this licence,
- (b) set out the types and levels of insurance obtained by the Licence Holder in relation to the activities being undertaken,
- (c) provide reasons as to why the types and levels of insurance are appropriate for the size and nature of the activities being undertaken, and
- (d) if any risks arising from undertaking the activities remain uninsured, provide reasons as to why.

### **B3 MAINTAINING APPROPRIATE INSURANCE**

**B3.1** The Licence Holder must maintain appropriate insurance sufficient for the size and nature of the activities authorised under this licence.

**B3.2** From time to time when requested in writing by IPART, the Licence Holder must provide a report to IPART, in the manner, form and time specified by IPART, from an Insurance Expert certifying that in the Insurance Expert's opinion the type and level of insurance obtained by the Licence Holder is appropriate for the size and nature of the activities authorised under this licence.

## **SCHEDULE B - STANDARD MINISTERIALLY IMPOSED LICENCE CONDITIONS VEOLIA WATER AUSTRALIA PTY LTD NETWORK OPERATORS LICENCE**

B3.3 Whenever there is a change in the type, level or period of insurance held by the Licence Holder in relation to the activities authorised under this licence, the Licence Holder must provide a copy of the certificate of currency to IPART within 10 days of the change being made.

### **B4 COMPLYING WITH NSW HEALTH REQUIREMENTS**

The Licence Holder must carry out the activities authorised by this licence in compliance with any requirements of NSW Health that IPART has agreed to and are notified from time to time to the Licence Holder by IPART in writing.

### **B5 REPORTING IN ACCORDANCE WITH THE REPORTING MANUAL**

The Licence Holder must prepare and submit reports in accordance with the applicable Reporting Manual issued by IPART.

### **B6 REPORTING INFORMATION IN RELATION TO THE REGISTER OF LICENCES**

Whenever any of the following information changes, the Licence Holder must provide the up-dated information to IPART within 14 days of the change:

- (a) each source from which the water handled by the infrastructure is derived,
- (b) the identity of each licensed retail supplier or public water utility that has access to the infrastructure services provided by the infrastructure for the purpose of supplying water to its customers,
- (c) a description of any other water infrastructure to which the infrastructure is connected.

### **B7 MONITORING**

B7.1 Any monitoring required to be undertaken by the Licence Holder for the purposes of this Licence or any Plans required under the Regulation must be undertaken in accordance with the requirements set out below.

B7.2 The following records must be kept of any samples collected:

- (a) the date(s) on which the sample was taken,
- (b) the time(s) at which the sample was collected,
- (c) the point or location at which the sample was taken, and
- (d) the name of the person who collected the sample.

B7.3A laboratory accredited for the specified tests by an independent body acceptable to NSW Health, such as the National Association of Testing Authorities (NATA) or equivalent, shall carry out all analyses of samples.

## **SCHEDULE B - STANDARD MINISTERIALLY IMPOSED LICENCE CONDITIONS VEOLIA WATER AUSTRALIA PTY LTD NETWORK OPERATORS LICENCE**

### **B8 PROVISION OF COPY OF PLANS**

Whenever the Licence Holder makes a significant change to its Infrastructure Operating Plan or Water Quality Plan, the Licence Holder is to provide a copy of the Plan to IPART at the same time it provides a copy to the approved auditor engaged to provide a report as to the adequacy of the changed plan as required under the Regulation.

### **B9 DELINEATING RESPONSIBILITIES – INTERCONNECTIONS**

B9.1 Where a water industry code of conduct under clause 25 of the Regulation has not been established by order published in the Gazette and the water industry infrastructure specified in Schedule A, clause 1, Table 2 of this licence is connected to water industry infrastructure owned by another person, the Licence Holder must make arrangements in relation to the respective responsibilities of the Licence Holder and each licensed network operator, licensed retail supplier and/or public water utility that is responsible for the other water industry infrastructure.

B9.2 The arrangements are to be agreed in writing between the Licence Holder and the other licensed network operators, licensed retail suppliers and/or public water utilities prior to commencing commercial operation of the water industry infrastructure specified in Schedule A, clause 1, Table 2 of this licence.

B9.3 The arrangements must address the following matters:

- (a) responsibility for the repair, replacement or maintenance of any pipes, pumps, valves, storages or other infrastructure connecting the water industry infrastructure specified in Schedule A, clause 1, Table 2 of this licence to any water industry infrastructure owned by another person,
- (b) responsibility for water quality,
- (c) liability in the event of the unavailability of water,
- (d) liability in the event of infrastructure failure,
- (e) responsibility for handling customer complaints.

### **B10 NOTIFICATION OF CHANGES TO END-USE**

If the Licence Holder proposes to commence distribution of water for an end-use which is not set out in the Licence Holder's Water Quality Plan, being the Water Quality Plan most recently provided to IPART, the Licence Holder must notify IPART in writing at least 3 months prior to commencing the distribution.

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- (e) references to clauses are references to clauses in these Licence conditions.

#### Definitions

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In these Licence conditions:

Act	means the Water Industry Competition Act 2006
Gazette	means the NSW Government Gazette
Insurance Expert	means an independent reputable insurer registered with the Australian Prudential Regulation Authority or an independent reputable insurance broker registered under the <i>Insurance (Agents and Brokers) Act 1984 (Cth)</i>
IPART	means the Independent Pricing and Regulatory Tribunal of New South Wales established under the <i>Independent Pricing and Regulatory Tribunal Act 1992</i>
Licence Holder	means a person who is the holder of a <i>Licence</i>
Minister	means the Minister responsible for the <i>Act</i>
NSW Health	means the NSW Department of Health
Plans	means any water quality plan, sewage management plan or infrastructure operating plan required to be prepared by a Licence Holder under the <i>Water Industry Competition (General) Regulation 2008</i>
Regulation	means the <i>Water Industry Competition (General) Regulation 2008</i>
Reporting Manual	means the applicable Network Operators Reporting Manual or Retail Suppliers Reporting Manual as produced by the Tribunal and available on the Tribunal's website <a href="http://www.ipart.nsw.gov.au">www.ipart.nsw.gov.au</a>