



Special Variation Application Form Part B

Gunnedah Shire Council

Application Form

2025-26

Local Government >>

Acknowledgment of Country

IPART acknowledges the Traditional Custodians of the lands where we work and live. We pay respect to Elders both past and present.

We recognise the unique cultural and spiritual relationship and celebrate the contributions of First Nations peoples.

Contact details

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The Independent Pricing and Regulatory Tribunal

IPART's independence is underpinned by an Act of Parliament. Further information on IPART can be obtained from IPART's website.

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Council Information

Please fill out the table below.

Council name	Gunnedah Shire Council
Date submitted to IPART	3 February 2025

1 About this application form

This application form is to be completed by councils applying for a special variation (SV) to general income for 2025-26 under section 508(2) or 508A of the *Local Government Act 1993* (LG Act). The application form is in two parts:

- 1. Application Form Part A (separate Excel spreadsheet)
- 2. Special Variation Application Form Part B (this MS Word document)

The SV Application Form Part B collects:

- Description and Context information for the SV
- Evidence against:
 - Criterion 1: Need for the variation
 - Criterion 2: Community awareness and engagement
 - Criterion 3: Impact on ratepayers
 - Criterion 4: IP&R documents
 - Criterion 5: Productivity improvements and cost containment strategies
 - Criterion 6: Other relevant matters
- Council certification and contact information

It also provides a List of attachments and checklist to assist councils.

When completing this Application Form, councils should refer to:

- The 'Apply for a SV or minimum rates (MR) increase' page of IPART's website
- The Office of Local Government (OLG) Guidelines issued in November 2020
- IPART's SV Guidance Booklet *Special Variations: How to prepare and apply* available on our website.

We encourage Councils to contact IPART early in their preparation to apply, or potentially apply, for an SV.

2 Description and Context

These questions seek information not tied to a specific criterion in the OLG guidelines.

Question 1: What type and size of SV is the council is applying for?

In Table 1, please use the checkboxes to indicate the type of SV the council is applying for. In Table 2, please provide, rounded to **1 decimal place**, unless otherwise specified in Table 3:

- the total percentage increase (including the rate peg) and,
- for a section 508A SV, the cumulative percentage increase over the SV period.

The percentage increases applied for should match any percentages specified in the council resolution to apply for an SV. That is, the council resolution should be specified to 1 decimal place unless the council specifically wants a different number of decimal places.

Should an SV be approved, the instrument will list the approved percentage(s) and the maximum permitted cumulative increase. If the cumulative increase is not specified in the council resolution, we will use 1 decimal place unless a different number of decimal places is specifically requested in Table 3.

If applying for a Crown Land Adjustment (CLA), please **do not** include the CLA percentage in Table 2. Information about CLAs is collected in Question 2 below.

In Table 3, please explain if the council would like its instrument issued to a different number of decimal places and if it has used an assumed rate peg that is not 2.5%.

Our Guidance Booklet - Special variations: How to prepare and apply has an example of these questions completed.

Table 1 Type of special variation

What type of SV is this application for?	Section 508(2)	Section 508A	
Are you applying for Permanent or Temporary?	Permanent	Temporary	Permanent + Temporary

Table 2 The council's proposed special variation

	2025-26	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32
Is this year in the SV period?	Yes	Yes	no	no	no	no	no
Percentage increase	18.00%	16.67%	n/a	n/a	n/a	n/a	n/a
Rate peg	4.70%	3.50%	n/a	n/a	n/a	n/a	n/a
Cumulative percentage increase over the SV period for s 508A	18.00%	37.67%	n/a	n/a	n/a	n/a	n/a
Indicate which years are permanent or temporary	Permanent	Permanent	n/a	n/a	n/a	n/a	n/a

Table 3 Further questions

Question	The council's response					
Does the council wish its potential SV instrument to be issued with a different number of decimal places?	Council's resolution is for a proposed permanent two-year 37.67% cumulative SV with the SV to be determined as follows: 2025/2026 18.00% increase in ordinary rate income 2026/2027 16.67% increase in ordinary rate income Council is therefore seeking the potential SV instrument to be issued to <u>two</u> decimal places.					
If the council used an assumed rate peg that is not 2.5%, please briefly justify why it did so.	 Council used an estimated rate peg of 3.5% in the second year. This higher than 2.5% was used on the basis that: Recent rate pegs have been higher than 2.5%, Interest rates are not forecast to be reduced in the near future, The rate peg uses lag indicators from a period with higher inflation, and Council is in a growth region, and the rate peg is expected to include a population growth factor. Had the proposal been for a longer period, Council would have reduced the rate peg expectation over the next two years from 3.5% to 2.5% p.a. 					

Question 2: Is the council applying for a Crown Land Adjustment (CLA) in 2025-26?

Please fill out the table below if the council is also applying for a CLA, otherwise leave it blank.

Is the council also applying for a CLA?	No
If so, by what percentage?	Not Applicable
What is the dollar (\$) value for the CLA?	Not Applicable
Who was the prior owner of the Crown Land?	Not Applicable
Briefly outline the reason for the land becoming rateable.	Not Applicable

Question 3: What is the key purpose of the requested SV?

In the text box below please summarise the key purpose(s) of the proposed SV.

Councils are under constant pressure to deliver the same services for less and/or more services with the same level of resourcing. Long term this is an unsustainable model. In combination, no rate rise and maintained and/or enhanced services, will result in a financially unsustainable Council.

Gunnedah Shire Council (GSC) has very limited opportunity to materially increase own source revenue and, as a result, an increase in rate revenue combined with further operational efficiencies, is the most viable solution for a financially sustainable Council.

The purpose of the Special Variation (SV) is to:

- 1. improve Council's financial sustainability by addressing a significant operating deficit in the general fund,
- 2. enable Council to maintain its general fund assets in line with Council's asset management plans, particularly roads, buildings, and open space assets,
- 3. reduce the heavy reliance upon grant funding for asset renewals,
- 4. provide capacity to address the backlog of asset maintenance and renewal works, particularly those related to roads and buildings (this would commence following year six of the revised proposal following the unrestricted cash position being addressed), and
- 5. Address Council's unrestricted cash position that is currently forecast to go into a negative balance in year three of Councils long term financial plan.

No council wants to place an additional financial burden on its residents and ratepayers and GSC is no different, however, Council also has a responsibility to manage its assets and financial position appropriately. Council has been experiencing increasing costs which have been significantly higher than revenue growth. This has impacted Council's ability to provide services at the targeted service levels by the community.

In considering making an application for a SV, Council has reviewed its recent operating results along with the forecasted operating losses into the future as outlined in Councils adopted Long-Term Financial Plan (LTFP).

With this in mind and noting the current financial position and poor financial outlook, Council has little option but to increase its revenue or significantly reduce costs through service reductions to close the financial gap of continuing forecasted operational deficits.

With the 2024 NSW local government elections taking place in September 2024, Council wanted to ensure the community was fully informed as to its financial position and in July 2024 commenced a discussion with the community regarding a potential Special Rate Variation that could be used to inform the newly elected Council.

The feedback from the initial discussion with the community was overwhelmingly that they do not want to see a large rate rise, however, the feedback was also very clear that they do not want to see a reduction in services and the community wanted to see an improvement in some areas, roads in particular. They also provided feedback that if a rate rise is required, they would like to see a lower value and/or the increase implemented over a longer period of time than the two years proposed.

In combination, no rate rise and maintained and/or enhanced services, will result in a financially unsustainable Council. Even with the additional income proposed, the current inflationary environment may make it difficult to achieve current service levels used to forecast the increase in income for the application.

Council's solution is to address the operating deficits through a combination of options including efficiency gains from operations and continue to review service levels. However, even with seeking to maintain service levels (as the community have told us they want) and reviewing assets, this application seeks to address the third component of Councils solution which is to increase income via an increase in rates.

The below table outlines how the SV funds above the rate peg will be allocated including the portion that will be utilised to preserve Council's unrestricted cash position.

	Year 1 2025-26	Year 2 2026-27	Year 3 2027-28	Year 4 2028-29	Year 5 2029-30	Year 6 2030-31	Year 7 2031-32	Year 8 2032-33	Year 9 2033-34	Year 10 2034-35	Sum of 10 years
Proposed SV icome above rate peg	2,132,528	4,695,911	4,836,789	4,957,709	5,081,651	5,208,693	5,338,910	5,472,383	5,609,192	5,749,422	49,083,188
Operating expenditure											
Maintain current service levels	1,395,252	1,373,452	1,292,677	1,826,847	1,205,009	1,274,363	1,248,661	1,607,058	1,086,972	946,788	13,257,079
Capital expenditure											
Capital renewal:											
Transport	0	2,493,643	2,386,461	2,307,726	2,305,364	2,033,363	2,015,894	1,977,681	1,979,357	2,078,325	19,577,814
Parks, Gardens & Open Space	0	539,114	659,496	345,428	451,418	583,650	334,741	608,393	612,321	642,937	4,777,498
Buildings	0	417,643	413,722	404,686	400,983	389,852	390,332	388,672	387,162	406,520	3,599,572
Infrastructure Renewal Backlog	0	0	0	0	0	0	1,000,000	1,500,000	1,500,000	1,500,000	5,500,000
Sub Total	0	3,450,400	3,459,679	3,057,840	3,157,765	3,006,865	3,740,967	4,474,746	4,478,840	4,627,782	33,454,884
Other											
Preserving Unrestricted Cash Position	737,276	-127,941	84,433	73,022	718,877	927,465	349,282	-609,421	43,380	174,852	2,371,225

A more detailed breakdown of how the funds may be allocated to capital renewal expenditure can be seen in the image below. As Council improves its asset management plans and reacts to events (e.g., weather events including floods and changes to community needs), the split across these areas may change, however in any variations, the funds will be allocated to the asset class identified, that is, transport, buildings, parks, gardens & open space and addressing the asset renewal backlog.

Capital expenditure (\$ nominal)											
Commercial Property		147,382	144,716	135,669	131,966	131,375	131,814	130,154	128,644	135,076	
Public Halls & Centres		270,261	269,006	269,017	269,017	258,477	258,518	258,518	258,518	271,444	
Parks & Gardens		539,114	409,528	101,285	207,275	329,040	82,931	356,583	360,511	378,537	
Sporting Grounds		0	249,968	244,143	244,143	254,610	251,810	251,810	251,810	264,400	
Regional Roads		467,336	466,889	403,804	398,306	401,588	404,951	406,498	410,032	430,534	
Rural Sealed Roads		563,424	540,117	542,778	528,108	326,737	311,324	297,427	281,234	295,296	
Rural Unsealed Roads		180,215	168,846	164,036	156,406	148,586	140,569	132,353	123,931	130,128	
Uban Roads		372,296	294,243	303,700	320,268	280,211	269,131	276,811	285,199	299,459	
Airport		321,713	337,677	320,067	338,566	320,078	339,513	320,089	340,509	357,534	
Bridges		248,055	246,850	246,850	246,850	246,850	246,850	246,850	246,850	259,193	
Carparking		45,656	45,493	45,493	41,344	41,344	41,344	41,344	41,344	43,411	
Footpaths & Biketracks		166,174	165,367	165,367	165,367	165,367	165,367	165,367	165,367	173,635	
Kerb & Gutter		128,774	120,979	115,631	110,149	102,602	96,845	90,942	84,891	89,135	
Additional Renewal Funding to address asset Renewal backlo	og	0	0	0	0	0	1,000,000	1,500,000	1,500,000	1,500,000	
SUB TOTAL	0	3,450,400	3,459,679	3,057,840	3,157,765	3,006,865	3,740,967	4,474,746	4,478,840	4,627,782	33,454,884

The allocation of the funds as outlined above serves three key purposes:

- 1. Eliminate General Fund operating deficits and improve the Operating Performance Ratio where Council can meet the OLG benchmarks,
- 2. Improve Council's unrestricted cash position, and
- 3. Address the current infrastructure renewal funding shortfall and allow for Council to commence addressing the asset renewal backlog in the medium-term,

Addressing the unrestricted cash position is critical to ensure that Council:

- does not trade in an insolvent manner,
- has reserves to meet unforeseen future expenses,
- can be prepared for future shortfalls created in the current rate peg environment,
- can be prepared for future cost-shifting,
- can meet obligations such as employee leave entitlements, and

• is able to take advantage of future grant opportunities where matched funding is required that will ultimately lead to a better financial outcome for the residents of the Gunnedah Shire.

Further information is contained in Section 3.

Question 4: Is the council proposing to increase minimum rates in conjunction with the special variation?

Complete Table 4 if the council proposes to increase minimum ordinary and/or Table 5 if the council proposes to increase special rates in conjunction with the SV for 2025-26. Otherwise, leave it blank. IPART will also use data provided in Application Form Part A to understand the details of the proposed SV and minimum amounts of rates.

In some situations, a minimum rates increase will be subject to IPART approval. In these cases, councils will need to also complete *Minimum Rate Increase Application Form Part B 2025-26* (Word document) available on our website. Please see Table 2.4 of the Guidance Booklet - Special variations: How to prepare and apply for further information on when an additional MR increase application may be required. Councils do not need to submit another Application form Part A (Excel document).

Does the council have an ordinary rate(s) subject to a minimum amount?	Yes
Does the council propose to increase the minimum rate(s) above the statutory limit for the first time? (If yes, you must complete a separate minimum rate increase application form.)	Yes
Does the council propose to increase the minimum rate(s) above the proposed SV percentage(s)? (If yes, you must complete a separate minimum rate increase application form, even if the council has been approved to increase its minimum rate above the statutory limit in the past.)	No
Has the council submitted an application for a minimum rate increase?	Yes

Table 4 Minimum rates increase for ordinary rates

In the text box below, provide the council's proposed minimum rates increase (both in percentage and dollar terms) and to which rating category (or sub-category) the increase is to apply for each year (this can be in table form).

Rating Category	2024/25	2025/26	2025/26 Year 1 Increase	% Increase	2026/27	2026/27 Year 2 Increase	% Increase	Cumulative % Increase
Residential – Ordinary Residential – Rural Residential – Gunnedah	\$555.00	\$638.00	\$83.00	14.95%	\$733.00	\$95.00	14.89%	32.07%
Business – Gunnedah	\$544.00	\$625.00	\$81.00	14.89%	\$718.00	\$93.00	14.88%	31.99%
Farmland	\$555.00	\$638.00	\$83.00	14.95%	\$733.00	\$95.00	14.89%	32.07%

Worksheets 4, 5 and 7 (WS 4, 5 and 7) of the Part A application form collects more detailed information about the proposed minimum rates increase.

Table 5 Minimum rates increase for special rates

Does the council propose to increase the minimum amount of a special rate above the statutory limit?	No
What will the minimum amount of the special rate(s) be after the proposed increase?	\$Not applicable
Has the council submitted an application for a minimum rate increase?	Yes

The council must ensure that it has submitted MR Increase Application Form Part B, if required. No separate Part A is required.

Question 5: Does the council have an expiring SV?

Complete the table below if the council has a temporary SV which is due to expire:

- on 30 June 2025, or
- at the end of any year in the period the requested SV would apply.

To calculate the amount to be removed from general income when the SV expires, councils must follow the terms of the relevant condition in the SV instrument. Councils may find the example in Attachment 1 to the OLG SV Guidelines useful. The OLG's SV Guidelines also specify that councils must contact the OLG to confirm the calculation of this amount.

Does the council have an SV which is due to expire on 30 June 2025?	No
Does the council have one or more SV/s due to expire during the proposed SV period?	No
If Yes to either question: a. When does the SV expire?	Not applicable
b. What is the percentage to be removed from the council's general income?	Not applicable
c. What is the dollar amount to be removed from the council's general income?	Not applicable
Has OLG confirmed the calculation of the amount to be removed?	Not applicable

Attachments required:

- Instrument(s) approving any SV which expires at 30 June 2025 or during the period covered by the proposed SV.
- OLG advice confirming calculation of the dollar amount to be removed from general income as a result of the expiring SV.

Question 6: Does the council have an existing (ongoing) section 508A special variation which applies in 2025-26?

Complete this question if the council has an existing section 508A multi-year SV instrument which approves an increase to general income above the rate peg for 2025-26 and future years within the period covered by the council's SV application.

If the council has an ongoing section 508A SV and is seeking additional changes to general income during the term of that existing SV, IPART will need to vary the original instrument if the application is approved, rather than issuing a separate SV instrument to apply for 2025-26 (or later years).

Does the council have a section 508A multi-year SV instrument	No
that applies in 2025-26?	

If yes to the above question, in the text box below:

- Specify the percentage increase(s) and duration of the SV
- Outline the council's actions in complying with conditions in the instrument approving the original SV

 Describe any significant changes relevant to the conditions in the instrument since it was issued.

Supporting documents could include extracts from annual reports or any other publications in which compliance with the terms of the SV has been reported to ratepayers.

Not applicable	
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Attachments required:

- A declaration by the General Manager as to the council's compliance with the conditions specified in the SV instrument on the council's official letterhead.
- Supporting documents providing evidence of the council's actions to comply with the conditions in the instrument. For example, extracts from annual reports or any other publications in which compliance with the terms of the SV has been reported to ratepayers.

Question 7: Has IPART *ever* approved a special variation (including additional special variations in 2022-23)?

Complete this question if IPART has ever approved an SV for the council.

You **do not need** to complete the text box for this question if the relevant information has been provided in the council's response to Question 6.

Does the council have a section 508(2) or 508A SV which IPART has	Yes
approved?	

If yes, in the text box below, for each SV approved by IPART, briefly:

- Specify the type of SV and the increase to general income approved.
- Outline the council's actions in complying with conditions in the SV instrument(s) or where the council has failed to comply with the conditions, provide reasons and list the corrective actions undertaken.
- Describe any significant changes relevant to the conditions in the SV instrument(s) since it was issued.

Supporting documents could include extracts from annual reports (or webpage hyperlinks to them) or any other publications in which compliance with the terms of the SV has been reported to ratepayers.

Council has had two previous SVs approved.

The most recent SV approved was the ASV approved in the 2022/23 financial year based on the below determination:

Table 1 Approved ASV - Gunnedah Shire Council

	2022-23
Increase above the rate peg – permanent	1.7%
Rate peg	0.8%
Total increase	2.5%

Council reported on the ASV on page 29 of its 2022/23 Annual Report as required noting the below:

Additional Special Variation (ASV) 2022/23

The original financial year 2022/23 rate peg determination for Gunnedah Shire Council was 0.8%. This is significantly lower compared to price indices and the forecasted rate peg in all NSW council's long-term financial plans. Accordingly, all councils were given the opportunity to apply for the rating gap between 0.8% and forecasted 2.5%, which has been used in Council's long-term financial plan.

Total additional rates income generated from this ASV is approximately \$236,000. All of this additional income has been used in delivering a range of services and maintenance of infrastructure as outlined in Council's Operational Plan.

As per the SRV instrument of approval dated 17 June 2022, Council is required to report on the income, expenditure and variation in the 2022/23 Annual Report. This has been covered in the tables above.

Prior to the ASV, Council had an SV approved in 2013/14 based on the below determination:

Table 1.1 IPART's determination on Gunnedah Shire Council's special variation for 2013/14 to 2016/17

Year	Increase in general income	Cumulative increase in general income	Annual increase in general income	Total permissible general income ^a
	(%)	(%)	(\$)	(\$)
2012/13				8,942,258 b
2013/14	9.4	9.4	840,572	9,765,471¢
2014/15	8.5	18.7	830,065	10,595,536
2015/16	9.5	30.0	1,006,576	11,602,112
2016/17	7.5	39.7	870,158	12,472,270

a Permissible general income refers to the maximum general income that the council can generate in the year, including the previous year's notional general income level adjusted for any expiring special variation, other adjustments (prior year catch ups, excesses, valuation objections and income adjustments for Crown land) plus the annual dollar increase permitted by the proposed special variation percentage.

b This income level is the 2012/13 adjusted notional general income level, not the permissible general income.

c The council's proposed permissible general income in 2013/14 includes the requested special variation of 9.40% and decreases of \$17,359 for a prior year excess.

Source: Gunnedah Shire Council, Application Part A, Worksheet 1, and IPART calculations.

The conditions attached to the 2013/14 instrument of approval were:

Box 1.2 Conditions attached to the approved special variation for Gunnedah Shire Council

IPART's approval of Gunnedah Shire Council's application for a special variation over the period from 2013/14 to 2016/17 is subject to the following conditions:

- The council uses the additional income from the special variation for the purposes of funding debt servicing associated with its capital works program and improving its financial sustainability as outlined in the council's application and listed in Appendix A.
- The council reports in its annual report for each year from 2013/14 to 2022/23 on:
 - the actual revenues, expenses and operating balance against the projected revenues, expenses and operating balance, as outlined in the Long Term Financial Plan provided in the council's application, and summarised in Appendix B
 - any significant variations from its proposed expenditure as forecast in the current Long Term Financial Plan and any corrective action taken or to be taken to address any such variation
 - expenditure consistent with the council's application and listed in Appendix A, and the reasons for any significant differences from the proposed expenditure
 the outcomes achieved as a result of the actual program of expenditure.
- The council reports to the Division of Local Government by 30 November each year on its compliance with these conditions.

Council used the funds as per the application and the conditions of the approval. Council reported on the SV in each of the subsequent year Annual Reports to ensure compliance with its obligations.

Annual Reports can be found at the following link on Council's website: <u>Annual Reports | Gunnedah Shire</u> <u>Council (nsw.gov.au)</u>

Council's declaration of compliance and extracts from Annual Reports showing compliance with the SV instrument reporting requirements are contained in Attachments 1 and 2.

Below is a sample of the reporting from the 2017/18 Annual Report, pages 39-41 (2017/18 GSC Annual Report).

Special Rate Variation [LGA S508]

Under Section 508 A (1) of the Local Government Act 1993 Council made application to IPART and received a Special Rate Variation on 11 June 2013. The percentage by which Gunnedah Shire Council may increase its general income for the period from 2013/14 to 2016/17 is 39.72% consisting of the following annual increases:

	Year	Annual Increase in General Income (%)	Cumulative increase in General Income (%)		
Y 1	2013/14	9.4	9.4		
Y2	2014/15	8.5	18.7		
Y3	2015/16	9.5	29.98		
Y4	2016/17	7.5	39.72		

The percentage increase set out above is subject to the following conditions:

Gunnedah Shire Council 2017/18 Annual Report

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The Council uses the Additional Income for the purposes of:

- Funding debt servicing associated with its capital works Program.
- Improving Financially Sustainability.

Capital Expenditure funded by the Special Rate Variation

Below is a listing of capital projects submitted with the Special Rate Variation and actual expenditure for the years 2013/14 to 2017/18 and comments as to the progress of each project.

Long Term Financial Plan – Budget v's Actual 2013/14 and 2014/15

Refer Variance table (see below). This details the SRV budget verses the actual result for 2017/18 with comments for the major variances.

GENERAL FUND	LTFP - SRV	Actual			
INCOME STATEMENT - CONSOLIDATED	2017/18	2017/18	1	8	
Income from Continuing Operations	\$'000	\$'000	Variance	Variance	Comments (Major Variances)
Revenue:					
					Additional rateable properties with developments within the shire. This has been offset by a change in categorisation of a mining property reducing Rate income by \$400,000, Since the SRV increases were finalised the rate pegging was 1.5% & 2.3% as opposed to a 3.5%
Rates & Annual Charges	14,703	14,550	- 15	3 -1.04	% estimate.
User Charges & Fees	6,647	7,276	62	9 9.46	Additional RMS Revenue for state roads projects. Received \$4.5 mil in 2017/18 which is 6, well above the original estimate. Our private works have decrease to \$176k.
					Additional Investment portfolio earning interest. Postfolio at \$63 mil which is well above budget projections. However the Interest rate project was at 4.5% to 5% but the prevailing
Interest & Interest Revenue	930	1,138	20	B 22.37	% interest rates have remained at historical lows.
Other Revenues	361	693	33	2 91.97	% Additional Revenue from Rates Legal costs recharged & Income from Rental properties. Lower amounts received from the Financial Assistance Grant as a result of lower than estimated increases and as a result of the Federal Government temporaty freeze for 3
Grants & Contributions provided for Operating Purposes	12,043	11,859	- 18	4 -1.53	% years. During the 2017/18 year council received Capital Grant Funds for the Blackjack Creek
Grants & Contributions provided for Capital Purposes Other Income:	404	4,677	4,27	3 1057.67	During the 2017/15 year council received Lapical Grant Funds for the Budojack Creek % project & Simson's Bridge.
Net gains from the disposal of assets Joint Ventures & Associated Entities	2		2		
Total Income from Continuing Operations	35,088	40,193	5,10	5	
Expenses from Continuing Operations					
Employee Benefits & On-Costs	13,429	12,843	- 58	б -4.36	Award & internal salary incremented less than anticipated. Staffing requirements & constantly under review.
Borrowing Costs	1,549	859	- 69	D -44.54	Deferred loan has now been taken up in 2017/18 for \$4.7 million for Pool construction and % Blacklack Creek. Interest Rates lower than originally forecasted. Additional Expenditures relating to RMS extra works and this has been offst by Cost
Materials & Contracts	7,702	8,333	63	1 8.19	% reduction initiatives.
Depreciation & Amortisation	8,166	7,943	- 22	3 -2.73	%
Impairment	-	28	2	В	
Other Expenses	3 6 4 3	1 713	- 1,93		Savings as a result of Cost savings initiatives being put into effect. In Particular Electricity &
Interest & Investment Losses	3,643	1,713	- 1,93	-52.98	% Telephone, Computer Software and other Project Savings.
The second					
Net Losses from the Disposal of Assets Joint Ventures & Associated Entities	187	1,889	1,70	2 910.16	The result for 2017/18 was due to the disposal of the old Swimming Pool being disposed % due to reconstruction and the disposal of Simson's Bridge that was rebuilt.
Total Expenses from Continuing Operations	34,676	33,608	- 1,06	8	
Operating Result from Continuing Operations	412	6,585	6,17	3	
Discontinued Operations - Profit/(Loss)	-	-			
Net Profit/Loss from Discontinued Operations			-	-	
Net Operating Result for the Year	412	6,585	6,17	3	
Net Operating Result before Grants and Contributions provided for					
Capital Purposes	8	1,908			

SRV CAPITAL PROJECTS - SUMMARY

	SRV Budget 2013/14	SRV Budget 2014/15	SRV Budget 2015/16	SRV Budget 2016/17	Total SRV Capital Budget	Actual Expenditure 2013/14	Actual Expenditure 2014/15	Actual Expenditure 2015/16	Actual Expenditure 2016/17	Actual Expenditure 2017/18	Total Expenditure	Remain
Asset Renewal					50							
Jrban, regional and rural roads 1	5,261,224	4,709,501	4,945,436	5,029,299	19,945,460	3,782,316	4,087,101	3,207,475	4,403,112	1,454,957	16,934,961	3,010,499
iridges, kerb & gutter 2	411,000	382,000	1,763,000	405,000	2,961,000	299,761	295,514	367,369	784,999	1,213,357	2,961,000	(
lant	1,905,000	2,005,000	1,805,000	1,755,000	7,470,000	1,944,310	1,601,357	1,321,087	1,762,621	825,625	7,455,000	15,000
wimming Pool 3	500,000	1,551,000	6,595,000	-	8,646,000	4,999	176,656	311,983	114,333	4,350,376	4,958,347	3,687,653
Other (Saleyards, IT, parks & reserves) 4	1,012,531	1,249,159	1,008,940	2,160,867	5,431,497	590,168	415,994	469,933	1,282,835	260,904	3,019,834	2,411,663
fotal Asset Renewal	9,089,755	9,896,660	16,117,376	9,350,166	44,453,957	6,621,554	6,576,622	5,677,847	8,347,900	8,105,219	35,329,142	9,124,815
Asset Upgrades												
Public Buildings 5	650,000	40,000	-	-	690,000	20,039	25,583	-	-	÷	45,622	644,378
lepot rehabilitation	202,500	21,000	21,000	21,000	265,500	93,500	54,390	29,411	9,043	999	186,344	79,156
legional roads	206,000	-	-	-	206,000	182,658	23,342	-	-		206,000	-
Other upgrades (footpaths, cycleways) 6	216,900	1,700,500	1,895,500	145,000	3,957,900	146,820	155,342	124,935	230,166	2,645,157	657,263	3,300,633
otal Asset Upgrades	1,275,400	1,761,500	1,916,500	166,000	5,119,400	443,017	258,657	154,346	239,208	2,646,156	1,095,228	4,024,172
New Assets												
Saleyards 7	300,000		-	-	300,000		-	-	54 C		-	300,000
Domestic Waste s	300,000	60,000	75,000	12	435,000	9,392	73,031	55	100	~	82,423	352,577
tormwater 9	178,000	38,000	583,000	105,000	904,000	124,768	91,232	220,689	65,601	203,394	502,290	401,710
Other New Assets (parks & reserves,												
Commericial property) 10	543,700	787,500	502,000	126,500	1,959,700	188,142	305,034	415,230	198,558		1,106,964	852,736
otal New Assets	1,321,700	885,500	1,160,000	231,500	3,598,700	322,302	469,297	635,919	264,159	203,394	1,691,677	1,907,023
OTAL ASSET CAPITAL EXPENDITURE	\$ 11,686,855	\$ 12,543,660	\$ 19,193,876	\$ 9,747,666	\$ 53,172,057	\$ 7,386,873 \$	7,304,576	\$ 6,468,112	\$ 8,851,267	\$ 10,954,769	\$ 38,116,047	\$ 15,056,010
Notes:												
Significant increases in State Roads projects awarded to Co	want if how any dead in Course	vil peofing to mallocate	concurrent to Hapte work	The majority of defer	and works are being upda	taken in the first half of 31	17.18					
Supropriate overadors in state nodals projects owerade to ca Simsons Bridge was completed during 2017-18	Annual contraction of Long	to reading to readocate	CREATING OF DESCRIPTION	. The majority of bejer	ing more and being ander	mean or one year any by 20	4.7 - 440.					

Be Subsense between weak on the second second

diture is any showing to the extent of the Original SAV Budget. Any additional expenditure expenditure is not reflected in this report. All octual e

Attachments required:

- A declaration by the General Manager as to the council's compliance with the conditions specified in the SV instrument(s).
- Supporting documents providing evidence of the council's actions to comply with the conditions in the instrument(s). For example, extracts from annual reports or any other publications in which compliance with the conditions of the SV instrument has been reported to ratepayers.
- If applicable, supporting documents providing evidence of the corrective actions undertaken in the event of a failure to comply with the conditions in the SV instrument(s).

Question 8: Does the council have deferred general income increases available to it?

Complete the question box below if the council has decided not to apply the full percentage increases to general income available to it in one or more previous years under sections 506, 508(2) or 508A of the LG Act.

Does the council have deferred general income increases available to it from one or more previous years under section 511 of the LG Act?	Yes
If <i>Yes</i> , has the collection of this additional income been included in the Council's Long Term Financial Plan (LTFP)?	No

In the text boxes also explain:

a. The quantum, rationale and timing of any deferred increases in general income.

\$1,103 as calculated in Council's Annual Notional Rating Return.

b. When council plans to catch up on the deferred general income through the catch-up provisions and whether this been included in the LTFP.

Year 1 - 2025-2026. No.

c. How does this deferred income impact on the council's need for the SV and its cumulative impact on ratepayers' capacity to pay? The council may also wish to further expand on this question in Table 6 in the OLG Criterion 1 section below.

Amount is immaterial and does not impact on Council's need for the SV and its cumulative impact on ratepayers' capacity to pay.

3 OLG SV Criterion 1 – Financial need

Refer to the OLG SV Guidelines as needed, and section 3 of IPART's Guidance Booklet - Special variations: How to prepare and apply when preparing consultation strategy and material for completing this section.

In Table 6 below, please explain how the council met each component of Criterion 1. Please also provide a reference to evidence in the IP&R documents.

The Part A application form also collects information for this criterion in Worksheets 9 (WS 9 - Financial), 10 (WS 10 - LTFP) and 11 (WS 11 - Ratios).

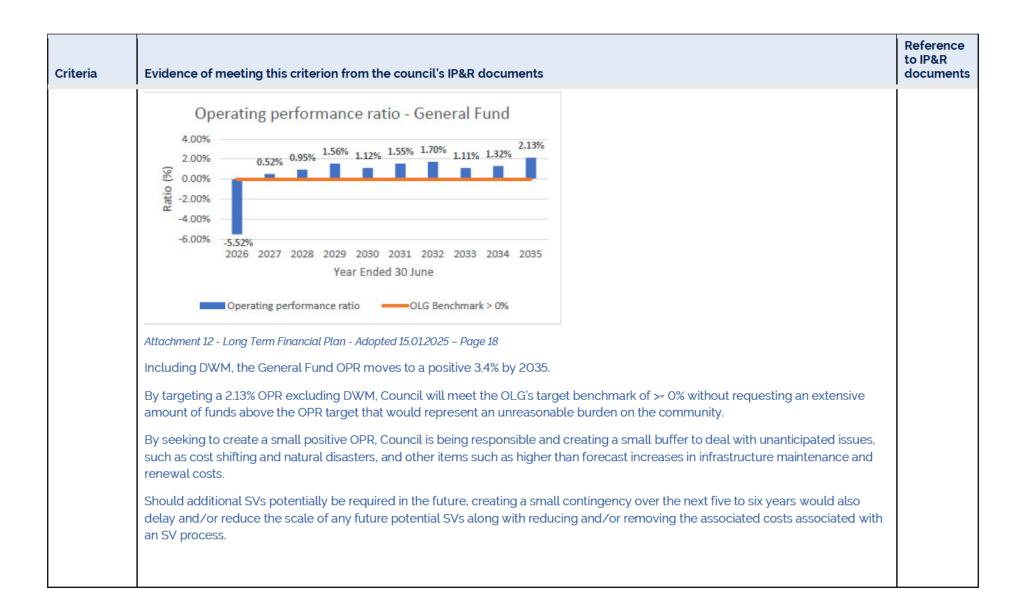
Table 6 OLG Criterion 1 components

Criteria	Evidence of meeting this criterion from the council's IP&R documents	Reference to IP&R documents
	The need for financial sustainability and an SRV is clearly outlined in Council's IP&R documents. Community Strategic Plan 2017-2027 Council's Community Strategic Plan 2017-2027 outlines: "Council plays a key role in planning and providing the infrastructure and services needed for a healthy and prosperous community. It aims to be an open, sustainable and efficient organisation. Funding the infrastructure that supports our daily life requires long-term financial planning and the attraction of external revenues from the State and Australian governments. This is an area that Council can help facilitate" and action 1.2.4 Improve Council's financially sustainable position, delivering value for money services to the community.	Attachment 9 - Community Strategic Plan 2017- 2027 Extract - Adopted 29.06.2022 - Pages 10-11

Criteria	Evidence of meeting this criterion from the council's IP&R documents										
The need for, and purpose of, a different revenue path for the council's General Fund (as requested through the SV) is clearly articulated and identified in the council's IP&R documents	 Council's 2022-2026 Delivery Program outlines: Page 9 - Section 1.2.4.9 - Ensure the long-term financial sustainability of Council, including application for a Special Rate Varia and Pages 20- 38 - dedicated section for the Special Rate Variation outlining. Council's resolution related to the application for Special Rate Variations and Minimum Rate increase, Background Options Council's on ratepayers Rating comparison Capacity to pay 									Attachment 10 - 2022- 2026 Delivery Program Extract - Endorsed Draft 20.11.2024 - Pages 9, 20- 38 Attachment 11 - 2022- 2026 Delivery Program Extract - Adopted Final 15.01.2025 - Pages 9, 20- 39	
	GENRAL FUND PERFORMANCE RATIOs	Description	Target	2024/25 Actual forecast	2025/26 forecast (No SRV)	2025/26 (with year 1 of 37.67% SRV	2026/27 forecast (No SRV)	2026/27 forecast (with year 2 of 37.67% SRV)		28	
	Operating Performance	Measures a council's achievement of containing operating expenditure within operating revenue.	>0%	-7.13%	-8.45%	-5.52%	-7.75%	0.52%			
	Own Source Operating Revenue	Measures fiscal flexibility. It is the degree of reliance on external funding sources such as grants and contributions.	>60%	42.29%	54.82%	56.48%	61.80%	65.06%			

Criteria	Evidence of meet	ting this criterion from the co	ouncil's II	P&R docun	nents					Reference to IP&R documents
	Building and Infrastructure Asset Renewal	Measures the rate at which infrastructure assets are being renewed relative to the rate at which they are depreciating.	>100%	111%	59.06%	59.06%	53.13%	97.78%		
	Debt Service Ratio	Measures the cost of debt servicing (principal and interest) against total operating revenue (excluding capital grants and contributions).	>2.00X	6.47	6.05	6.69	6.27	8.35		
	ratio's and until ye Infrastructure Ass considered appro	rs, without the SV and MR incl ear two of the proposed SV ar et Renewal target, however t priate for the community. is also a key component and	nd MR inc he propo	rease. Evel sed increas	n with the p se is regard	roposed inc ed as appro	priate and	ncil will not re a higher value	ach the Building and was not	
	notes:	at Council closely monitors an					Jage 27 OF	une 2022-202	o Delivery Program	
	If Council was con	tinue operating in a business- s the equivalent of running ins	as-usual i	manner, the	General Fu	nd would m		negative unrest	tricted cash position	
		will provide Council the funds closer to community expecta							n the General Fund	
	-	cial Plan 2025/26 – 2034/3		-			uestion 3 b	eing:		Attachment 12 - Long Term Financial
	1. Eliminate Ger benchmarks,	neral Fund operating deficits	and impro	ove the Ope	erating Perf	ormance Ra	atio where	Council can m	leet the OLG	Plan - Adopted 15.01.2025

Criteria	Evidence of meeting this criterion from the council's IP&R documents	Reference to IP&R documents
	 Improve Council's unrestricted cash position, and Address the current infrastructure renewal funding shortfall and allow for Council to commence addressing the asset renewal backlog in the medium-term, Council's Strategic Asset Management Plan (Attachment 16) supports the outcomes sought by the third purpose above. All three purposes above are outlined further below. <u>General Fund Operating Performance Ratio</u> As mentioned above, a key outcome is to improve Council's General Fund Operating Performance Ratio (OPR) and move into a position where Council meets the OLG benchmarks. The current forecast without the SV shows Council's OPR, which has a target of >-0%, moving from -8.45% to -5.18% over the next 10 years. <u>General Fund</u> 2025/26 2026/27 2027/28 2025/29 2025/39 2030/31 2031/32 2032/34 2034/45 <u>Operating performance rato</u> >=100% 4.5% -1.3% -1.3% -0.6% -1.3% -0.6% -0.3(% -0.00% -0.10%) This ratio measures underlying General Fund's achievement of containing operating generaling revenue. Attachment 12 - Long Term Financial Plan - Adopted 15.012025 - Page 12 Council has undertaken analysis of its General Fund OPR excluding Domestic Waste Management (DWM) as DWM funds are externally restricted for that purpose and Council needs to ensure the OPR without DWM is positive and sustainable. Under the SV scenario, Councils OPR, excluding DWM, will improve from -5.52% to a positive 2.13%. 	Attachments 16-23 – Asset Management Plans



Criteria	Evidence of meeting this criterion from the council's IP&R documents	Reference to IP&R documents
	Unrestricted Cash	
	It is very important to note that the unrestricted cash position relates to the General Fund, and as was outlined in the community consultation sessions, Council has a significant amount of cash in the bank, however, most of this cash (over 95% of the balance at the time) was for restricted purposes including but not limited to water infrastructure and services, sewer infrastructure and services, domestic waste, and restrictions placed on external grants.	
	Unrestricted cash is very important as it represents Council's main buffer for unexpected events and is the key source of Council's liquidity. Currently, Council's unrestricted cash balance is equivalent to around three weeks of General Fund operating expenditure. The forecast for unrestricted cash without an SV is to move into a negative position within three years. In reality, this could not be allowed to occur and Council would need to reduce costs by way of reducing service levels to avoid this outcome. The SV would improve Council's unrestricted cash position and stop it from moving to a negative position as shown in the graph	
	below.	
	Unrestricted Cash (UC) Target and Forecast (\$ million)	
	4.00 5.92 3.00 2.64 3.31 3.35 3.53	
	2.00 1.89 1.77 1.85 1.92 1.161.16 1.00 0.58 0.14 0.00 0.14 0.14	
	-0.21 -1.00 -2.00 -2.00 -1.07 -1.30 -1.57 -1.33 -1.40	
	2024/25 2025/26 2026/27 2027/28 2028/29 2029/30 2030/31 2031/32 2032/33 2033/34 2034/25	
	Attachment 12 - Long Term Financial Plan - Adopted 15.01.2025 – Page 38	

Criteria	Evidence of meeting this criterion from the council's IP&R documents	Reference to IP&R documents
	Infrastructure Renewal Funding	
	Council is currently not meeting the Building & Infrastructure Asset Renewal Ratio OLG target of >=100% as it is not able to generate the level of revenue that would be required to meet this benchmark. The graph below shows the level of funding available from the LTFP for infrastructure renewal (blue bars) versus the infrastructure renewal funding requirement. The hatched bars indicate the annual shortfall of funding that will occur without an SV.	
	Addressing Renewal Gap for Key Asset Classes (Deprediation based) - SRV Scenario	
	s,000,000	
	3,000,000	
	1,000,000	
	2025/26 2025/27 2027/28 2028/29 2029/30 2030/31 2031/32 2032/33 2033/34 2034/35	
	Existing allocation	
	Attachment 12 - Long Term Financial Plan - Adopted 15.01.2025 – Page 17	
	The red line in the above graph shows that with the SV Council would be able to meet the infrastructure renewal funding requirement over time.	

Criteria	Evidence of meeting this criterion from the council's IP&R documents	Reference to IP&R documents
	 The average Building & Infrastructure Asset Renewal Ratio without an SV is forecast to be 60% and with the proposed SV is forecast to reach 100% consistently. However, combined with the deteriorating unrestricted cash position the outlook without an SV would likely be worse than is currently forecast in the Base Scenario shown in the LTFP. Council's Asset Management Plans (Attachments 16-23) also reflect these outcomes without an SV. The Strategic Asset Management Plan states "Over the 10-year planning period, there is a projected total requirement of \$112.8M of renewal while current LTFP renewal funding is \$43.4M. This will result in a backlog of \$69.4M in year 10. Note that this does not yet include funding allocated to or required for Sewer and Water related assets." 	
	so so so so so so so so so so	

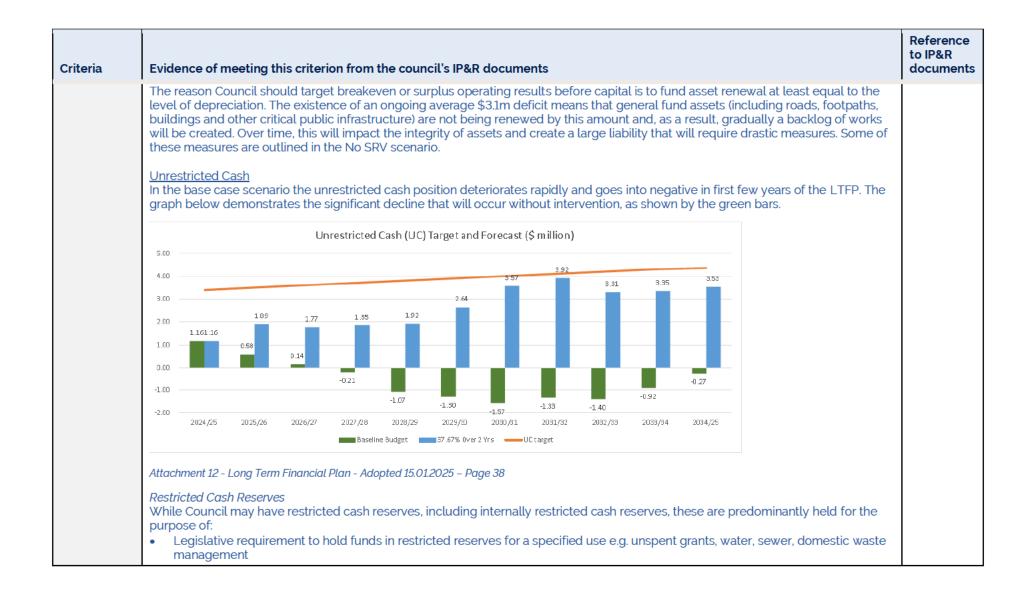
Criteria	Evidence	e of meeting this criterion from the coun	cil's IP&R documents	Reference to IP&R documents
	current c		dditional revenue generated would give Council the ability to keep assets at their ther. Without an SV this will not be possible and the condition of assets will worsen g.	
	Page 20	5 Operational Plan of the 2024/25 Operational Plan adopted ase process:	19 June 2024 included the following action 1.2.4.9 which commenced the SV and	Attachment 13 - 2024-25 Operational Plan Extract -
	1.2.4.9	Explore options to secure the long-term financial sustainability of Council,	Undertake efficiency reviews.	Adopted 19.06.2024 -
		including a possible Special Rate Variation application.	Review project prioritisation to maximise Council resources and funding opportunities.	Page 20 Attachment
			Investigate options for a possible Special Rate Variation application.	14 - 2024-25 Operational Plan -
	issues ex Fore Insuf Inabi High Following provide of application	tist and need to be addressed: cast deterioration in the unrestricted cash ficient funding for the ongoing maintenan lity to take on additional borrowings withour reliance on grant funding for core asset re g the resolution of Council's extraordinary clear communication with the community	ice and renewal of assets; but creating further financial stress; and enewal programs." meeting held 6 November 2024, the 2024/25 Operational Plan was revised to regarding the action moving from a conservation with the community to making an	Endorsed

Criteria	Evidence of meeting this criterion from the council's IP&R documents	Reference to IP&R documents
	1.2.4.9 Ensure the long-term financial sustainability of Council, including application for a Special Rate Variation. Undertake efficiency reviews. Review project prioritisation to maximise Council resources and funding opportunities. Review project prioritisation to the Independent Pricing and Regulatory Tribunal NSW (IPART) for a Special Rate Variation based on values endorsed by Council. This was unchanged in the final version adopted 15 January 2025 following the required public exhibition period.	Attachment 7 - 2024-25 Operational Plan - Adopted 15.01.2025
In establishing need for the SV, the relevant IP&R documents should canvass alternatives to	Prior to the 2024/25 Operational Plan being prepared, Council had determined that to maintain current service levels requires an increase in revenue. Alternatively, no increase in revenue will see the need for service levels to decrease. To address this challenge, Council has explored the available options and determined that a need for a for a Special Rate Variation exists. As a result, at Council's Ordinary Meeting on 19 June 2024, Council endorsed the 2024/25 Operational Plan, including action 1.2.4.9, to start a conversation with the community about a potential SV.	Attachment 6 - 2024-25 Operational Plan - Adopted 19.06.2024 Attachments
the rate rise.	available to address its financial sustainability. These scenarios were considered with strong input from the community following an extensive engagement process based on an SV scenario that would address Council's operating deficits and actual and forecast unrestricted cash position. The report considered options including a no SRV scenario and five alternate SV and MR increase options. While the majority of the community did not want an increase in rates, the community was also very strong in its views that it does not want a reduction in service levels and generally wanted to see improved services, particularly an improvement in Council's road network.	33 and 34: Council report and attachments for extraordinary meeting held 6.11.2024
	 The report outlined that "Without additional funding, the current outlook will require cuts to services and a decline in the condition of infrastructure assets, such as roads, will be a consequence. The forecast for the General fund excluding Domestic Waste Management is for large operating deficits, and the following issues exist and need to be addressed: Forecast deterioration in the unrestricted cash position. Insufficient funding for the ongoing maintenance and renewal of assets. Inability to take on additional borrowings without creating further financial stress, and High reliance on grant funding for core asset renewal programs." 	Attachment 12 - Long Term Financial Plan - Adopted 15.01.2025 [Scenarios -
	Page 4 of Council's LTFP also outlines that at the Ordinary meeting of Council held on 15 May 2024, Council also resolved to start addressing financial challenges, by way of endorsement of the draft 2024/25 Operational Plan, through a range of options including:	page 7]

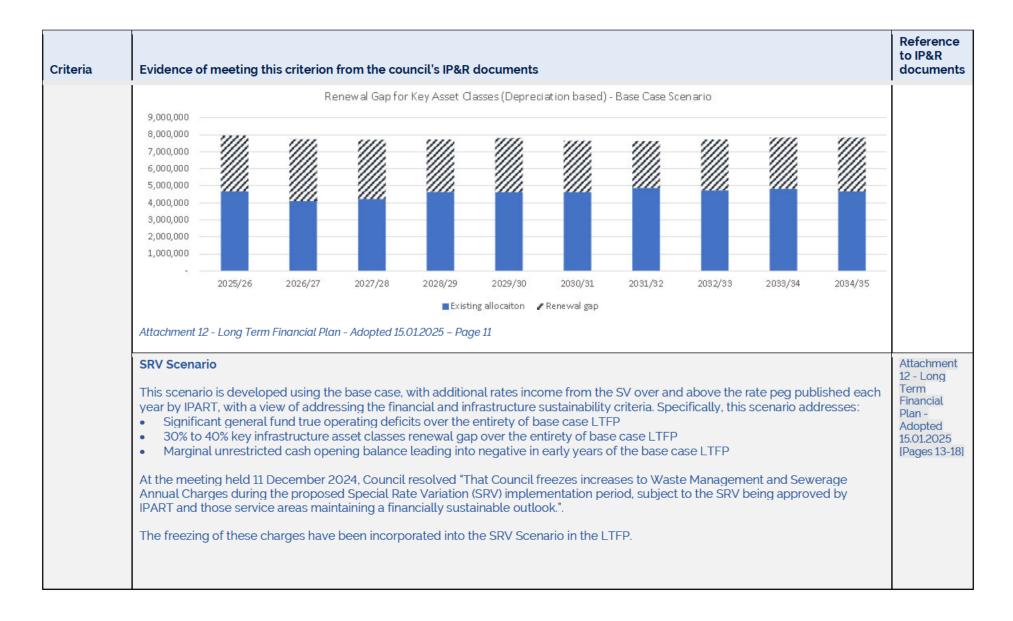
Criteria	Evidence of meeting this criterion from the council's IP&R documents	Reference to IP&R documents
	 Undertaking efficiency reviews, Reviewing project prioritisation to maximise Council's resources and funding opportunities, and Investigation options for a possible Special Rate Variation application. Council's LTFP outlines the outcomes from the Base and SV scenarios but also included a No SRV scenario. This scenario outlines the measures that would be required for Council to eliminate the ongoing forecast general fund deficits and improve the unrestricted cash position. 	
	As noted above, Council reviewed a range of SV options before determining which option to proceed with. The LTFP shows that without intervention, Council will have an average General Fund (excluding DWM) operating deficit of \$3.1m per year over the 10-year term of the LTFP. The LTFP, operating as part of Council's Resourcing Strategy, has three scenarios included in it. 1. Base case scenario 2. SRV scenario 3. No SRV scenario The LTFP has been prepared using the following assumptions:	Attachment 12 - Long Term Financial Plan - Adopted 15.01.2025 [Scenarios – page 7] [Assumption s – page 23]

Criteria	Evidence of meet	ing this criterion from the counci	l's IP&R documents			Reference to IP&R documents					
In	Statement Item	Base case scenario	37.67% SRV scenario	No SRV Scenario							
demonstrating this need, councils must indicate the financial impact in their	Rates	4.7% approved rate peg in Year 1, forecasted 3.5% for Year 2 and 3% for Year 3. A rate peg of 2.5% afterwards.	4.7% approved rate peg in Year 1 + 13.3% proposed special variation, forecasted 3.5% rate peg for Year 2 and 13.17% special variation, 3% rate peg for Year 3. A rate peg of 2.5% afterwards. Waste & Sewer Annual Charges have been frozen for the duration of the SRV. (2 Years)	Same assumptions as base case scenario.							
LTFP by applying the	Population growth		0.1% throughout the LTFP.								
baseline and special	User Fees & Charges		2.5% throughout the LTFP.								
variation scenarios.	Operating Grants & Contributions	2.5% throughout the LTFP.									
	Capital Grants & Contributions	3.1% in Year 1, 2.68% in Year 2, 2.6% in Year 3 and 2.5% from Year 4 onwards.									
	Employee Benefits & on-cost	Salaries increasing 3% in Year 1 and 2, then 2.5% from Year 3 onwards. Super increasing 3.5% in Year 1 to account for increase as per superannuation guarantee act, 3% in Year 2 and 2.5% from Year 3 onwards. Other employee costs increasing 2.6% Year 1 and 2.5% from Year 2 onwards.									
	Materials and Services	Raw Materials & Consumables and Contracts increasing by 4.7% in Year 1, 3.5% in Year 2, 3% in Year 3 and 2.5% from Year 4 onwards. Other materials and services increasing by 3% in Year 1 and 2, then 2.5% from Year 3 onwards. Legal expenses, other utilities and other expenses increasing by 2.5% throughout the LTFP.									
	Other Expenses										
	Interest	3									
	Borrowings	Current borrowings range between 3.65% to 7.2% with an average of 5.03%. New borrowings are assumed at 5%.									
	Attachment 12 - Long	g Term Financial Plan - Adopted 15.01.20	025 – Page 23								
		Its of this scenario are shown in the		dated operating result before capit ificant deficit for the life of the LTF		Attachment 12 - Long Term Financial Plan - Adopted 15.01.2025 [Pages 7-12]					

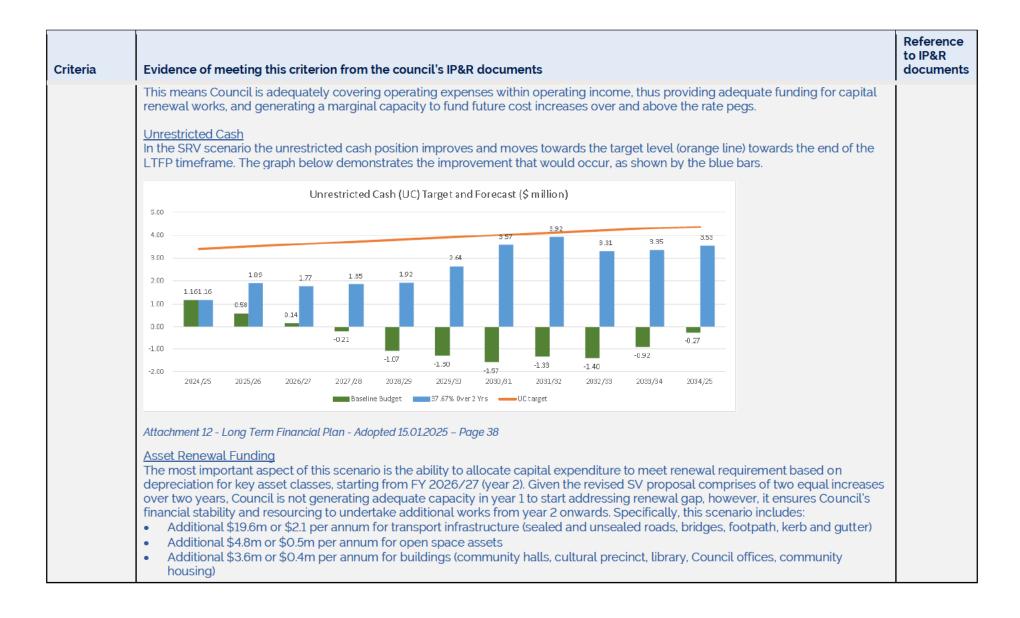
eria	Evidence	of meeting	g this cr	iterion	from the	council'	s IP&R do	cuments								Reference to IP&R docume
	Following tal	ole and the gra	ph shows t	he break	down of ope	rating result	by fund/divis	ion, included	l in the conso	lidated opera	ating result.					i
	Fund/Divisio	n	2025/	26 _2	026/27	2027/28	2028/29	2029/30	2030/31	2031/32	2032/33	2033/	34	2034/35		
	Underlying g	eneral fund			-3,288,092	-3,187,611	-2,974,463	-3,286,839	-2,975,608	-2,658,373	-3,043,473		3,290	-2,634,851		
	Water fund			60,972	982,829	966,835	889,851	802,557	620,548	569,751	722,484		8,111	831,768		
	Sewer fund Domestic Wa	asta division		8,801 1,126	1,305,270 505,041	1,338,441 444,211	1,400,976 465,513	1,480,899 512,839	1,572,340 539,033	1,641,053 838,149	1,736,409 865,624		2,808	1,848,201 958,353		
		d Operating Res	20 36	6,880	-494,952	-438,125	-218,123	-490,544	-243,687	390,580	281,043	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	3,084	1,003,471		
	consenance	openeting		0,000	101,002	100/120	210,120	100,011	210,007	556,566	202,015		5,001	2,000,172	-	
				Cons	solidated Op	erating Resu	lt vs Individua	al Funds - Ba	se case scena	rio						
	1,200,000												3,000,00	00		
	1.000.000								4 774	1.82	5,454 1,84	8 201				
		1,448,801	1,305,270	1,338,44	1,400,9	976 1,480	,899 1,572,	,340 1,64	1,736	5,409 1,51		-	2,000,00	00		
	800,000	960,972	982 829	966,831	889,8	51 802,	557 620.5	548 569	722	,484 838	,111 8 <mark>31</mark>	768	1.000.00	00		
	600,000						010,-	838		.624 900	808 958	353	1,000,0	00		
	400,000	631,126	505,041	444,21	1 465,5	13 512,	839 539,0		_				0			
	200.000															
	200,000	-436,880	-494,952	-438.12	5 -218,1	22							-1,000,0	000		
	0	-436,880	-434,532	-436,12	5 -210,1	23 -490,	544 -243,6	390	580 281,	,043 573	,084 1,00	3,471	-2,000,0	000		
	-200,000												-2,000,0	500		
	-400,000								8,373		-2,63	4,851	-3,000,0	000		
		2 4 2 2 2 2 2	-3,288,092	-3,187,6	-2,974,	463 -3,286	-2,975	608	-3,04	3,473 -3,01	3,290					
	-600,000	-3,477,779 2025/26	2026/27	2027/2	8 2028/	/29 2029	/30 2030	/31 203	L/32 203:	2/33 203	3/34 203	4/35	-4,000,0	000		
		Consolid				erlying general f		Vater fund	Sewer fun		mestic Waste div					
		Consolit	Operati	ng kesuit	Unde	enving general i	una <u>v</u>	vater rund	Sewer Tun	a <u> </u>	nestic waste div	rsion				

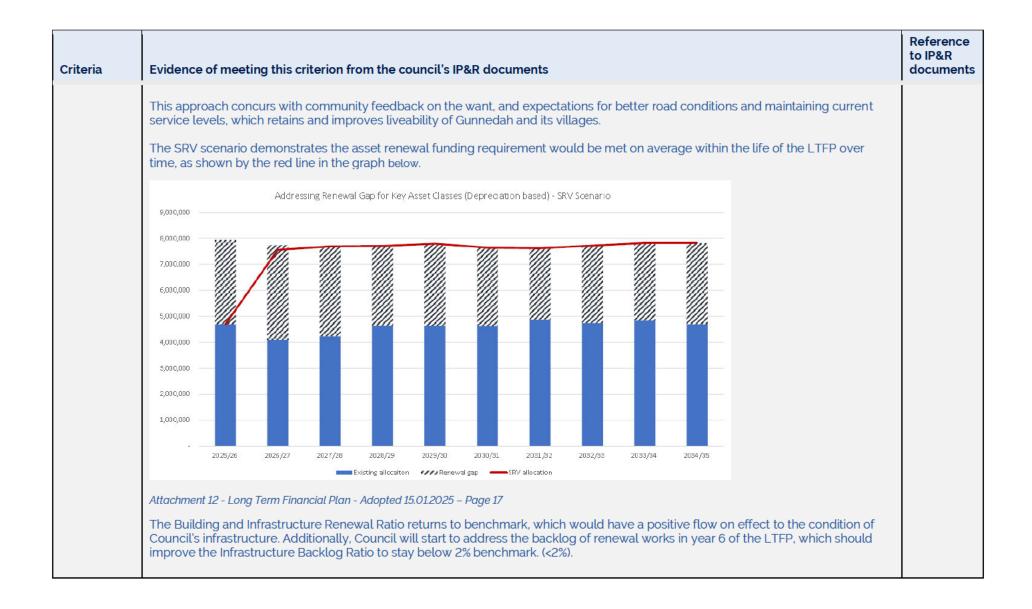


Criteria	Evidence of meeting this criterion from the council's IP&R documents	Reference to IP&R documents
	 Asset renewal requirements, although Council's largest reserve for this purpose is fleet and plant replacement that sustains internal fleet and plant operations within Council Employee leave entitlements Restoration and rehabilitation of quarries Funds held pertaining to specific Council resolutions and purposes Council also has an aged care service unit, GoCo, where funds are held as internally restricted but pertain to Category 1 business operations. These funds are not available for use in the General Fund. Council is holding funds pertaining to external grants as internally restricted being the prepayment of financial assistance grants and Fixing Local Roads – Pothole Repair. These funds are held in reserve to mitigate cashflow risk and, due to local government financial reporting requirements, they are not shown as externally restricted cash reserves are not available for any other use than which they are held for. <u>Asset Renewal Funding</u> The base case scenario demonstrates only 60% of the asset renewal funding requirement would be met on average over the life of the LTFP with no improvement evident in the level of available funding. The graph below shows the available funding (blue bars) compared to the required level of funding. The hatched bars indicate the extent of annual funding shortfall. 	



criteria	Evidence of meeting th	is criterio	n from th	e counci	l's IP&R	docume	nts					Reference to IP&R document
	Operating Result The table and graph belo Consolidated operating operating result moves t	result bef	ore capita	al grants	is a mod	est surpl	us for the	life of the	e LTFP an	d the und		
	Fund/Division	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31	2031/32	2032/33	2033/34	2034/35	
	Underlying general fund	-2,189,152	521,484	745,068	1,061,321	854,752	1,274,563	1,203,223	919,969	1,054,681	1,540,404	
	Water fund	820,972	838,629	819,030	738,351	647,269	461,379	406,602	555,256	666,703	656,074	
	Sewer fund Domestic Waste division	1,373,578 439,706	1,162,893 226,459	1,192,504 158,664	1,251,392 172,828	1,327,575 212,836	1,415,183 231,530	1,479,967 522,959	1,571,295 542,554	1,656,212 591,662	1,674,729 618,928	
	Consolidated Operating Result	445,104				3,042,432		3,612,751	3,589,074	3,969,259	4,490,135	
	0				0	sult vs Indiv						
	5,000,000				-						2,000,000	
	4,500,000									4,490,135	1,500,000	
	4,000,000		-	~			3,612,751	3,589,074	3,969,259		1,000,000	
	3,500,000		3,2	23,891		3,382,654	-)	5,369,614		_	500,000	
	3,000,000 2,74	2,91	5,266		,042,432							
	2,500,000										0	
	2,000,000							_			-500,000 0	
	1,500,000								_	_	-1,000,000	
	1,000,000										-1,500,000	
	500,000 445,104										-2,000,000	
	0										-2,500,000	
	2025/26 2020	6/27 202	7/28 203	28/29 2	029/30	2030/31	2031/32	2032/33	2033/34	2034/35	2,500,000	
	Consolidated	Operating Resul	t <u> </u> Ur	nderlying gene	ral fund –		nd <u> </u>	ewer fund	Domestic	Waste division		
											0	
	Attachment 12 - Long Term	Financial Pl	an - Adopt	ted 15.01.2	025 – Pag	ie 16						





Criteria	Evidence of meeting this criterion from the council's IP&R documents	Reference to IP&R documents
	No SRV Scenario	Attachment
	This scenario is envisioned in an event of not proceeding with the proposed 37.67% SRV and developed from the Base Case scenario.	12 - Long Term Financial
	As outlined in the Base Case scenario, the underlying General Fund result is a \$3.1m operating deficit on average. Therefore, this scenario is aimed at minimising or eliminating operating deficits, so that Council meets key performance benchmarks and operates in a financially responsible manner in the short run. A typical action plan would look like:	Plan - Adopted 15.01.2025 [Pages 19-22]
	• Year 1 – Deferral of approximately \$3m general fund capital works program, due to limited time available to undertake full scope service level revision.	
	• Year 2 onwards – Council will consult the community on a range of services provided, with intention of revising service levels downwards, to minimise or eliminate general fund operating deficits approximately \$3m per annum. For certain services this option means complete discontinuation rather than a reduction.	
	This scenario can also include further deferral of capital works in future years to compliment savings made from reduction of service levels. The ratios in this scenario are as outlined below:	
	2025/26 2026/27 2027/28 2028/29 2029/30 2030/31 2031/32 2032/33 2033/34 2034/35	
	Operating performance ratio >=0.00% -8.45% -0.68% -0.26% 0.40% -0.13% 0.35% 1.56% 0.90% 1.12% 2.01%	
	This ratio measures underlying General Fund's achievement of containing operating expenditure within operating revenue.	
	Own source operating revenue ratio >=60.00% 54.82% 61.80% 61.55% 61.69% 62.75% 62.66% 62.81% 55.74% 62.86% 62.84%	
	This ratio measures fiscal flexibility. It is the degree of reliance on external funding sources such as operating grants and contributions.	
	Building & infrastructure asset renewal	
	ratio >=100% 21.23% 85.48% 87.52% 92.76% 91.56% 93.37% 96.84% 93.85% 93.88% 91.97%	
	Measures the rate of General Fund assets are being renewed compared to deterioration due to use and lapse of time	
	Debt services cover ratio >=2.00 6.05 8.04 8.20 8.53 8.32 8.40 9.38 9.44 6.51 8.33	
	This ratio measures the availability of operating cash to service debt including interest, principal and lease payments	
	Attachment 12 - Long Term Financial Plan - Adopted 15.01.2025 – Page 21	
	This scenario has the advantages of no additional rate increase for ratepayers, which has been identified as a concern from independent telephone survey (August 2024) and the year 1 deferral of capital works can be implemented reasonably rapidly, as a	

Criteria	Evidence of meeting this criterion from the council's IP&R documents	Reference to IP&R documents
	 The downsides of this scenario are that: The community has requested, and in some case demanded based on safety reasons, that Council maintain and/or improve current service levels as concluded from independent telephone survey (August 2024). This option cannot be achieved without increasing rates. Council's Community Strategic Plan (2022) recognises the community wants Council to focus on community facilities as a top priority. As this option will include reduction of opening hours to community facilities, less maintenance, and less renewal, it directly contradicts with Gunnedah's shared vision. Deferral of capital works in the short run will increase the existing backlog and will create a large liability for Council in future years to fund. Some infrastructure may deteriorate past the renewal stage if unattended on a timely manner and my lead to higher, and in some cases significantly higher expenditure due to the whole asset requiring replacement. Council's cash position will become even harder to manage and potentially lead to a negative unrestricted cash balance which cannot be allowed to occur under legislation. 	
Evidence of community need/desire for service levels/project s and limited council resourcing alternatives.	 The basis of this application was the need for Council to be financially sustainable and maintain assets to a level the community is satisfied with. During the first round of community engagement between 2 August and 6 September 2024, Council engaged an independent telephone research firm to undertake a community survey (Attachment 28) regarding services and the potential for a Special Rate Variation. The survey process involved contacting 300 residents with a 95% level of confidence that the responses could be extrapolated across a larger population. The telephone survey canvassed the community's satisfaction with existing Council services, the importance of services to the community, the willingness of the community to pay more to main existing service levels and the willingness of the community to pay more for increased service levels. A summary of the telephone survey results are shown on page 30 of the report and include: 74% of residents had prior awareness of the SRV, awareness was predominantly through social media, 69% are at least somewhat supportive of Option 1: Rate Peg and 39% are at least somewhat supportive of Council proceeding with Option 2: SRV. 64% prefer the Rate Peg, with key reasons for this preference centring on a call for better management by Council, a lack of trust and affordability. 36% prefer the SRV as they want to see improvements in the LGA, understand it needs to be undertaken but have reservations about the high price and management from Council. 43% are at least somewhat supportive of paying above the proposed SRV to see service levels improve for local roads, 41% are at least somewhat supportive to pay above the proposed SRV to see service levels improve for the Cultural Precinct. 	Attachment 28 - Micromex Independent Telephone Survey Report - August 2024 Attachment 24 - Community Engagement Report - October 2024

Criteria	Evidence of meeting this criterio	n from the council's IP&R documents		Reference to IP&R documents
	The image below shows the level	of community satisfaction based on the key ecard	asset/service areas:	Attachment 25 - Community Engagement Report - December
	14/32 services and facilities received a	Community Facilities	Infrastructure	2024
	good performance score (at least	Public parks	Unsealed roads	
	somewhat satisfied of 80% or more).	Swimming pools	Rural sealed roads Urban streets	Attachment 4 - 2022-
	There were 9 areas identified as areas for	Sporting grounds	Footpaths and cycleways	2026 Delivery
	improvement with a satisfaction score of less than 60% (see red shaded cells).	Libraries	Street cleaning	Program -
	less man ook (see red sindled cens).		Gunnedah airport	Adopted
		Public buildings and village halls	Drainage/flood management	15.01.2025 [pages 37-
		The Civic Precinct (i.e. Town Hall/Movie Theatre/Art Gallery)	Water supply Sewerage management	39J
		Gunnedah showground	General garbage collection	
		Quality of town centres and public spaces	Landfills and waste transfer stations	
	Good performance	Human Services	Recycling	
	(T3B sat score ≥80%)	Youth services	Corporate Services and Management	
		Aged care services (i.e. Go Co)	Opportunities to participate in Council decision making	
	Monitor		Management of development	
	(T3B sat score 60%79%)	Relationship with Indigenous residents	Tourism, importance	
		Support for volunteers	Economic development	
	Needs improvement	Disability access	Environmental and sustainability initiatives	
	(T3B sat score <60%)	Emergency services (i.e. SES, RFS)	Heritage conservation/promotion	
	In addition to the telephone surve gathered feedback from all of the	Telephone Survey Report - August 2024 – Page 9 y, Council conducted an extensive program se sessions. Formal submissions were also r Iback from this period is contained in the Co	of face-to-face community information ses eceived during the community engagemen	nt period. A

Criteria	Evidence of meeting this criterion from the council's IP&R documents	Reference to IP&R documents
	During the second round of community engagement between 7 November and 19 December 2024, Council conducted a slightly different approach with a letter to all ratepayers with formal submissions received. A summary of the community's feedback from this period is contained in the Community Engagement Report – December 2024 (Attachment 25).	
	Council received consistent feedback across all forms of engagement feedback that the community want to see an improvement in Council's road infrastructure, which is one of the key drivers of the application.	
	 Council acknowledged it essentially has four methods to address the asset renewal gap on page 22 of the 2022-2026 Delivery Program; Reduce service levels and the associated costs. This will be considered if required, however, safety factors and community expectations re service levels need to be considered, Dispose of assets, 	
	 Increase revenue (via user fees and charges, increased grants and/or increased rates), or A combination of the above. 	
	Council provides essential services, such as sporting fields that enhance the quality of life in our shire, and it is not realistic to expect these communities to pay a full cost recovery for these assets and services and removing these services would severely impact the liveability of our shire.	
	As a result of this feedback, it is clear the community want to see our assets maintained and whilst Council will continue to seek non- rate revenue, at this time, an SV is required to address our asset renewal gap and unrestricted cash position.	
	In addition to the SV and minimum rate increases, potential service level reductions and improvements in operational efficiency, Council has also invested significant time and effort in working to advocate for increased state and federal funding to reduce/remove the need for large catch-up SV's. This includes advocating for a return of financial assistance grants to 1% of taxation revenue being allocated to local government for operational works. It is proposed this advocacy will continue; however, it is not considered likely to occur anytime in the short to medium term.	
	The outline of Council's community engagement activities and feedback is included on pages 37-39 of Council's 2022-2026 Delivery Program (adopted 15 January 2025).	

Criteria	Evidence of meeting this criterion from the council's IP&R documents	Reference to IP&R documents
Evidence could also include the analysis of the council's financial sustainability conducted by Government agencies	There have been no other reports or analysis of the council's financial sustainability conducted by Government agencies.	Not Applicable
If applicable, has the council not applied the full percentage increases available to it in one or more previous years under section 511 of the Local Government Act? If a council has a large amount of revenue yet to be caught up over the next several years, it should explain in its application how that impacts on its need for the SV.	Not applicable. Council has in recent years, fully applied the available percentage increases.	Not Applicable

3.1 Additional information required for councils with an existing SV applying for an additional percentage increase

If the council has **an existing SV**, then explain the need for **a variation to that SV** to increase the annual percentage increases.

Not applicable

3.2 Any other factors that demonstrate the council's financial need (optional)

In the text box please give a brief explanation of any other factors not already mentioned that may be relevant to demonstrate the council's need.

For instance, the council may wish to discuss the impact of **non-rateable** properties.

Other factors driving the financial need for Council include:

- Rapidly demand driven increasing civil works costs,
- Cost shifting from state and federal governments, for example, emergency services levy, crown lands and native title regulations and associated costs without additional supporting funding,
- Increased governance compliance costs, for example, increased ARIC, WHS, External Audit fees,
- Award driven wages and salary increases,
- Increased technology costs (including cyber security),
- Increasing energy costs, and
- Extra operating costs of additional assets provided through one-off capital grants.

More detail on one of the examples, from Council's LTFP, is that in recent years, ESL has gone up exponentially, and all NSW councils have been offered a subsidy to offset part of this increase. Most recently, ESL movement has been built into rate peg formula, however, as illustrated in the graph below, net cost to Council has increased almost two-fold over the last seven years, which is adding pressure to the general fund bottom line.



Attachment 12 - Long Term Financial Plan - Adopted 15.01.2025 – Page 31

Cost Shifting

In 2021-22 Council had an estimated \$2.4 million in additional operational costs relating to cost shifting. Subsequently, additional costs have been incurred from a range of increased regulation on activities including:

- Increased costs for the local government election process (was previously run in-house by Council but councils are now required to use contractors),
- External audit costs have significantly increased,
- Emergency services levy has increased,
- Cyber security (essential 8) compliance requirements have increased resulting in increased costs,
- Asset management requirements have increased resulting in increased costs, and
- Council now has increased crown land management and native title assessment responsibilities resulting in increased costs well in excess of any grant funding made available when some of these responsibilities transferred.

The above list is not exhaustive but provides an indication of the constantly increasing nature of costs associated with increasing regulatory requirements faced by local government.

Worksheet 12 (WS 12) in the Part A Excel application form can also be used to provide additional data.

4 OLG SV Criterion 2 – Community awareness and engagement

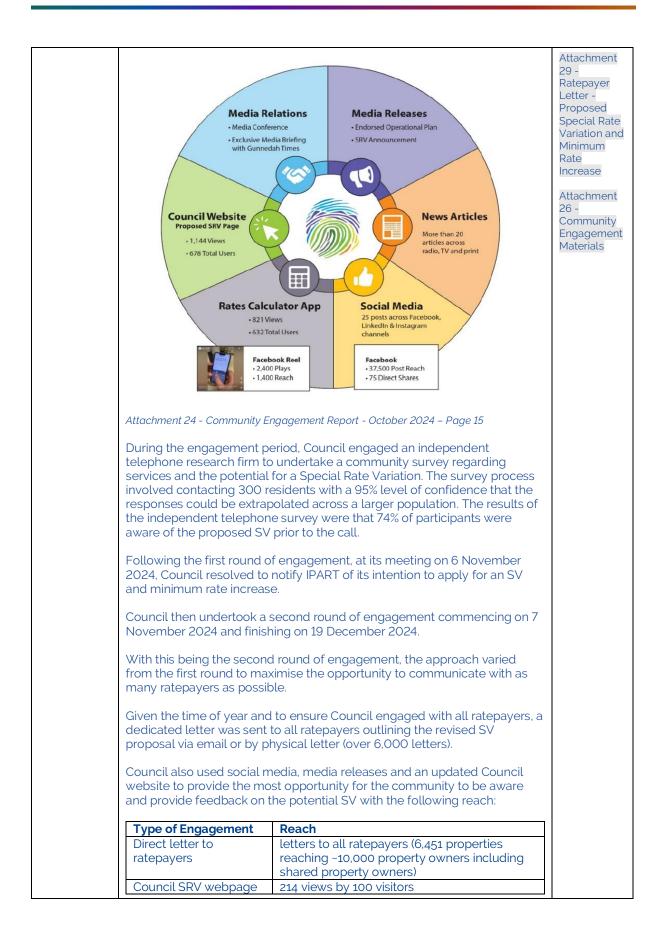
Refer to the OLG SV Guidelines as needed, and section 4 of IPART's Guidance Booklet -Special variations: How to prepare and apply when preparing consultation strategy and materials for completing this section. Please also note that section 4 of IPART's Guidance Booklet - Special variations: How to prepare and apply is the IPART fact sheet referred to in the OLG SV Guidelines under Criterion 2 that provides guidance to councils on the community awareness and engagement criterion for special variations.

4.1 How did the council engage with the community about the proposed special variation?

In Table 7 please provide evidence as to how the councils community engagement met Criterion 2.

Criteria	Evidence of meeting this criterion	Reference to application supporting documents
Evidence that the community is aware of the need for and extent of a	Council undertook an extensive community engagement process on the proposed SVs and minimum rate increases. The process commenced prior to the 2024 NSW local government elections to ensure the community was fully informed.	Attachment 6 - 2024-25 Operational Plan - Adopted 19.06.2024
rate rise.	Reference to the need to explore options to secure the long-term financial sustainability of Council, including a possible Special Rate Variation, was included in the 2024/25 Operational Plan adopted by Council on 19 June 2024, which had undergone a public exhibition process.	Attachments 33 and 34: Council report and attachments for
	Subsequently, Council commenced an extensive community engagement process commencing on 2 August 2024 through to 6 September 2024. The results of this engagement process were reported to Council at an extraordinary Council meeting held on 6 November 2024.	extraordinary meeting held 6.11.2024
	Council used the following methods to engage with the community and achieved the following reach during this period:	

Table 7 Evidence of the council's community engagement demonstrating Criterion 2



	Webpage F	Rates		rates calcul				
	calculator			ors between				
				ess open or				
				n the engag			resented	
	Social Med	ia		ouncil on 15 6 post reach		025		
	News articl			ple articles		io TV and	l print	
	Media relea			ficant comr				
	media calls		oigin		indiney road			
The council	Full copies of engagement	t periods ar	e attache	d as Attach	iment 26.			Attachment
need to communicate the full cumulative	letter to all ra Variation sec 4).	atepayers (Attachme	ent 29) and	via the ded	licated Sp	ecial Rate	29 - Ratepayer Letter - Proposed
increase of the proposed SV in percentage terms, and the	Both the lett increases in proposed im by category	percentage plementati	e and doll on perioc	ar terms ac 1 as a whole	ross both y	ears of th	e	Special Rate Variation and Minimum Rate Increase
total increase	, , ,							Attachast
in dollar terms for the	Copies of the							Attachment 4 - 2022-
average		Table 1: F	Revised Pr	oposed Spec	cial Rate Var	riation		2026
ratepayer, by				2025/26	2026/27	7 Cu	mulative	Delivery
rating category.	Permanent ir	ncrease abov	/e rate	13.30%	13.17	7%		Program - Adopted
outogory	Rate Peg (20	25/26 actual	L.	4.70%	3.50)%		15.01.2025
	Total SRV			18.00%	16.67		37.67%	[Pages 28-
	rotat ont			10.0070	10.07	~~	37.07/0	31]
	Table 2	: Revised Pr	oposed Sr	oecial Rate V	ariation by I	Rating Cat	egory	
				pecial Rate V				
	Rating Cat		2025/26	2026/27	Comp	Rating Cat	ncrease %	
	Rating Cat Residential		2025/26 15.00%	2026/27 15.00	Comp %		32.25%	
	Rating Cat Residential Business		2025/26 15.00% 15.00%	2026/27 15.00 15.00	Comp % %		32.25% 32.25%	
	Rating Cat Residential		2025/26 15.00%	2026/27 15.00 15.00	Comp % %		32.25%	
	Rating Cat Residential Business		2025/26 15.00% 15.00%	2026/27 15.00 15.00 15.00	Comp % %		32.25% 32.25%	
	Rating CatResidentialBusinessFarmlandMiningAttachment 4 -The impact of	egory : - 2022-2026 L on individua	2025/26 15.00% 15.00% 43.66% Delivery Pro	2026/27 15.00 15.00 28.87 ogram - Adop	% Comp % % % 0 % 0 0 ted 15.01.202 y according	pounded In 25 - Page 2 9 to the ra	acrease % 32.25% 32.25% 32.25% 85.13% 8 8	
	Rating CatResidentialBusinessFarmlandMiningAttachment 4 -The impact ofcategory the	egory : - 2022-2026 L on individua eir property	2025/26 15.00% 15.00% 43.66% Delivery Pro-	2026/27 15.00 15.00 28.87 Dgram - Adop ers will vary below infor	% % % % oted 15.01.202 y according rmation sho	pounded Ir 25 - Page 2 g to the ra	acrease % 32.25% 32.25% 32.25% 85.13% 8 ting dicative	
	Rating CatResidentialBusinessFarmlandMiningAttachment 4 -The impact of	egory : - 2022-2026 L on individua eir property	2025/26 15.00% 15.00% 43.66% Delivery Pro-	2026/27 15.00 15.00 28.87 Dgram - Adop ers will vary below infor	% % % % oted 15.01.202 y according rmation sho	pounded Ir 25 - Page 2 g to the ra	acrease % 32.25% 32.25% 32.25% 85.13% 8 ting dicative	
	Rating CatResidentialBusinessFarmlandMiningAttachment 4 -The impact ofcategory the	egory : - 2022-2026 L on individua eir property	2025/26 15.00% 15.00% 43.66% Delivery Pro-	2026/27 15.00 15.00 28.87 Dgram - Adop ers will vary below infor	% % % % oted 15.01.202 y according rmation sho	pounded Ir 25 - Page 2 g to the ra	acrease % 32.25% 32.25% 32.25% 85.13% 8 ting dicative	
	Rating CatResidentialBusinessFarmlandMiningAttachment 4 -The impact ofcategory the	egory : - 2022-2026 L on individua eir property e SV on the	2025/26 15.00% 15.00% 43.66% Delivery Pro- al ratepay is in. The average	2026/27 15.00 15.00 28.87 ogram - Adop ers will vary below infor ratepayer in	% % % % oted 15.01.202 y according rmation sho n each main	pounded In 25 – Page 2 9 to the ra pws the in n rating ca	acrease % 32.25% 32.25% 32.25% 85.13% 8 ting dicative ategory.	
	Rating CatResidentialBusinessFarmlandMiningAttachment 4The impact ofcategory theimpact of the	egory : - 2022-2026 L on individua eir property e SV on the 2024/25	2025/26 15.00% 15.00% 43.66% Delivery Pro- al ratepay is in. The average 2025/26	2026/27 15.00 15.00 28.87 0gram - Adop ers will vary below infor ratepayer in 2025/26	% Comp % % % % % 0000000000000000000000000000	25 - Page 2 g to the ra ows the in n rating ca	132.25% 32.25% 32.25% 32.25% 85.13% 8 ting dicative ategory. 2026/27	
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	Rating Cat Residential Business Farmland Mining Attachment 4 The impact of category the impact of the impact of the impact of the category Rating Category	egory : - 2022-2026 L on individua eir property e SV on the 2024/25 Average Per Annum	2025/26 15.00% 15.00% 43.66% Delivery Pro- al ratepay is in. The average 2025/26 Year 1 Increase Per Annum	2026/27 15.00 15.00 15.00 28.87 ogram - Adop ers will vary below infor ratepayer in 2025/26 Year1 Increase Per Week 3 \$319	Comp Comp	25 – Page 2 g to the ra bws the in n rating ca 2026/27 Year 2 Increase Per Week	Acrease % 32.25% 32.25% 32.25% 85.13% 8 ting dicative ategory. 2026/27 Average Per Annum	
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Attachment 4 - 2022-2026 Delivery Program - Adopted 15.01.2025 – Page 29		Mining	\$316,615.92	\$138,232.82	\$2,65	58.32 \$1	131,297.32	\$2,524.95	\$586,1	146.06	
Council's revised LTFP outlines the impact of the SV in the Special Rate Variation scenario.		Council's rev	ised LTFF					-		Rate	

Council should include an overview of its ongoing	Council undertakes regular reviews in reducing costs and improving the efficiency of its operations. Council's strategic approach to achieve a financially sustainable future is as	Attachment 4 - 2022- 2026 Delivery Program -
efficiency measures and briefly discuss its progress against these	 follows: Long-term financial sustainability based on service levels that provide a good quality of life for the residents, ratepayers and visitors of the Gunnedah Shire, A continuous improvement approach to achieving operational 	Adopted 15.01.2025 [Pages 34- 36]
measures, in its explanation of the need for the proposed SV.	 A contained and maximising the use and flexibility of Council's resources, An engaged community that understands the service levels Council can provide with the available resources, A planned and resourced service review program, A detailed approach to asset management, and A collaborative approach to solutions working with other councils and private sector organisations to maximise the efficiency of Council's operations. 	Attachment 32 - Cost Containment and Productivity Report
	More detail can be seen in the attached 'Cost Containment and Productivity Report' (Attachment 32) however recently Council has created \$402,500 in one-off savings and \$244,000 in ongoing savings. The report outlines a further set of efficiency gains achieved by Council in recent years, which have been significant, and Council's immediate and longer-term plans for further efficiency and productivity improvements.	
	Through the community consultation, the community was very vocal that if Council is seeking to increase rates, they want to see Council ensure it is operating as efficiently possible and only seeking to increase rates by the smallest amount possible. Council is constantly seeking ways to drive improvements through innovation and efficiency gains, as well as working hard to keep operating costs under control.	
	Council's decision at the meeting on 6 November 2024 supported this feedback form the community with the inclusion of the following: <i>Council will strive to achieve \$930,000 through efficiency gains and operational savings over the 3-year period 2025 to 2028 with a report to council by May 30th annually during this period.</i>	
The council's community engagement strategy for the SV must	Due to the widespread impact of a potential SV and minimum rate increase, it was essential for Council to undertake a broad engagement. During the first round of engagement, Council consulted with residents, ratepayers, businesses, famers using the following methods:	Attachment 8 - Community Engagement Strategy
demonstrate an appropriate variety of engagement methods to ensure community awareness and input	 Face to face sessions in villages throughout the shire, including a Town Hall style meeting Community information stands in the main street of Gunnedah Social media including Facebook, LinkedIn and Instagram A phone survey independently run by a research house Council's website with associated QR code access Radio 	Attachment 24 - Community Engagement Report - October 2024
and input occur.	 Newspaper Media releases Council's 2024/25 Operational Plan An online survey accessible from Council's website An online rates calculator accessible from Council's website, and Internal staff briefings. 	Attachment 25 - Community Engagement Report - December 2024

	 With the high level of awareness by the community and noting, other than the mining sector properties impacted, the revised proposal took the community's feedback on board and reduced the proposed value for the residential, business and farmland categories. Engagement for the higher value for the mining sector was undertaken in a direct manner. During the second round of engagement following Council's resolution to make an application to IPART, Council consulted with residents, ratepayers, businesses, famers using the following methods: Direct letter mailed to all ratepayers to ensure 100% of ratepayers and/or their representatives were contacted Social media including Facebook Council's website with associated QR code access Newspaper Media releases Council's revised 2022-2026 Delivery Program and 2024/25 Operational Plan An updated online rates calculator accessible from Council's website, and Direct contact, including face to face meetings with the ratepayers in the mining sector most heavily impacted by the revised proposal. 					
Explain the action, if any, the council took in response to feedback from the community	Attachment 27 includes detailed reports covering the community feedback received. Following the first round of community engagement from 2 August to 6 September 2024, at a meeting held 6 November 2024, Council considered six scenarios prior to resolving its intention to notify IPART that it intended to apply for the revised 37.67% SV proposal and the below table shows how the community feedback influenced Council's decision on the revised SV proposal.					
	Community Feedback	Influence on SRV Proposal	meeting held 6.11.2024			
	The community does not want to pay higher rates (noting current difficult times and costs).	 Clearly heard, however, this is not an option whilst being financially responsible and undertaking appropriate asset maintenance and renewal. Council is investigating options to consider freezing or limiting increases to Water, Sewerage and Waste annual charges to partly offset the SRV increase, should it be approved. Note that while these are all shown on the 'Rates and Charges' notice the SRV only applies to rates. 	Attachment 35 - Council Report 15.01.2025 - SV and MR Determination to Apply			
	The community does not want to see a reduction in service levels and wants to see an increase in some areas (especially in the condition of Council's roads).	Clearly heard and the key factor in the scale of the revised proposed SRV and implementation timeframe, especially the ability to commence addressing the backlog of works with rising costs.				

	If an SRV is required, then it should be for a smaller amount and/or phased in over a longer period to reduce the single year impact on residents and ratepayers (especially those on fixed incomes). The split of how an SRV is applied should be reviewed so the balance is right between the various rating categories of residential, business, farmland and mining.	 The proposed cumulative increase to residential, business and farmland rating categories reduced from 38.88% to 32.25%. The proposed first year increase applicable to residential, business and farmland rating categories reduced from 24% to 15%. The proposed SRV implementation retained as two years to address the unrestricted cash position and commence addressing the backlog of works. 	
	Council needs to ensure it is operating as efficiently as possible, is engaging with the community and is transparent in its decision- making.	 The driver behind Council's decision that it strive to achieve \$930,000 of efficiency gains over the next three years. Council has committed to regular public reporting on savings and efficiency gains and ongoing engagement with the community. 	
	Council needs to look at non-rate revenue that can help address the asset renewal gap and find a solution to ensure large SRVs are not needed in the future.	Council is continuing to advocate that the State and Federal governments return total taxation revenue provided to Local Government for operational purposes to 1% of total taxation revenue, as this has reduced to approximately 0.55%.	
	to 19 December 2024, Council cor	mmunity engagement from 7 November nsidered the community feedback at its I determined to apply for the revised SV	
	both community engagement per	d to formal submissions received during riods and the summary of submissions ained within Attachments 34 (pages 185-	

In the text box below, provide any other details about the council's consultation strategy, timing or materials that were not captured in Table 7.

Community engagement with mining sector

Regarding the impact on the mining sector of Council's SV proposal, this would predominantly impact one corporation if approved.

As Council has established relationships with this ratepayer, in addition to the letter sent to all ratepayers, direct contact was made via email to the nominated contact providing a copy of the letter and estimated impacts of the proposed SV on all properties owned by the corporation, which includes residential, business, farmland and mining properties.

During the first round of community engagement on the original SV proposal of 38.88% cumulative, no submissions were received from the mining sector. However, two submissions were received during the second round of community engagement on the revised SV proposal of 37.67% cumulative from the mining sector.

Under the original SV proposal of 38.88% cumulative, the increase on the mining rating category was approximately \$0.61m. Under the revised SV proposal of 37.67% cumulative, the increase on the mining rating category would be approximately \$1.35m or \$0.74m higher than the original proposal.

4.2 Proposed average rates outlined in the council's community consultation materials

Are the average rates provided in the council's community consultation materials the same as what has been inputted into Table 7.2, Worksheet 7 of the Part A application form?	No
If no, please explain why.	When the community consultation was undertaken, the information used for the community communications was based on land valuations from 2022. In late November 2024, after the community engagement had commenced, Council received updated land valuations. Part A of Councils applications utilise these updated valuations and as a result you will see minor rounding differences between the average rates in the consultation materials and the rates in the Part A of the application. On average the difference for the average rates category between the Part A form and the consultation materials is approximately \$2. For example, for residential properties, the community consultation material showed an average rate of \$1,462.90 by 2026/27 and the Part A application shows an equivalent value of \$1,460.75 (a difference \$2.15).

4.3 Additional information (optional)

In the text box below, please provide any other details about the community's involvement in, engagement with or support of or opposition to the proposed SV not captured in Table 7.

No additional commentary

Please list out any other attachments in Table 8 that the council has relied on to respond to Criterion 2 that was not otherwise outlined in Table 7.

Table 8 Other Criterion 2 attachments

Attachment number	Name of document	Page references
No additional attachments		

5 OLG SV Criterion 3 – Impact on ratepayers

Refer to the OLG SV Guidelines as needed, and section 5 of IPART's Guidance Booklet - Special variations: How to prepare and apply when preparing consultation strategy and material for completing this section. The Part A application form also collects information for this criterion in Worksheet 7 (WS 7 - Impact on Rates).

5.1 How did the council clearly show the impact of any rate rises on the community?

Please articulate in the text box below how the council demonstrated this question.

In your response, please include references to the Delivery Program, LTFP and relevant community consultation materials to support the council's claims.

Council showed the impacts of the proposed rate rise in a dedicated section within pages 28-31 of the revised 2022-2026 Delivery Program adopted 15 January 2025.

The tables showed:

Council has resolved to apply for a permanent SRV of 37.67% cumulative to be phased in over two years from 2025-26 to 2026-27.

	2025/26	2026/27	Total		
Rate Peg	4.7%	3.5% (forecast)	8.2%		
SRV above rate peg	13.3%	13.17%	26.47%		
TOTAL	18%	16.67%	34.67%		
Cumulative SRV over two years					

To address concerns raised during the community engagement period, Council also resolved that the proposed increase caps the increase on Residential, Business and Farmland rating categories at 15% per year and the balance of the revised SRV of 37.67% cumulative is to be sourced from the Mining rating category.

This equates to the SRV application being:

- a 32.25% cumulative increase (21.80% above rate peg) applied to the Residential, Business, Farmland rating categories, and
- an 85.13% cumulative increase (64.33% above rate peg) applied to the Mining rating category.

The yearly increases would be applied as follows:

Category	Year 1 2025/26	Year 2 2026/27	Compounded increase % Change
Residential	15.00%	15.00%	32.25%
Business	15.00%	15.00%	32.25%
Farmland	15.00%	15.00%	32.25%
Mining	43.36%	28.87%	85.13%

These values include a rate peg of 4.7% in Year 1 and 3.5% in Year 2. The SRV is 26.47% above the rate peg limit.

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The impact on individual ratepayers varies according to the rate category their property is in. Indicative information on the impact on the average ratepayer in each main category can be seen in the table below.

Category	2024/25 Average per annum	2025/26 Year 1 Increase / per annum	2025/26 Year 1 Increase / per week	2026/27 Year 2 Increase / per annum	2026/27 Year 2 Increase / per week	2026/27 Average per annum
Residential	\$1,106.16	\$165.93	\$3.19	\$190.81	\$3.67	\$1,462.90
Business	\$5,899.02	\$884.85	\$17.02	\$1,017.58	\$19.57	\$7,801.45
Farmland	\$5,336.54	\$800.49	\$15.39	\$920.55	\$17.70	\$7,057.58
Mining	\$316,615.92	\$138,232.82	\$2,658.32	\$131,297.32	\$2,524.95	\$586,146.06

The following tables show the more detailed breakdown of the impacts of the SRV and maximum Minimum Rate (MR) values by category, noting that the Mining category uses a base amount and not a minimum rate.

Residential

Category	Base Year 2024/25	Year 1 2025/26	Year 2 2026/27	Cumulative Increase
Average Residential rate under assumed rate peg	\$1,106	\$1,157	\$1,197	\$91
Annual increase rate peg (%)		4.7%	3.5%	11.62%
Annual increase with proposed SRV	\$1,106	\$1,272	\$1,463	\$357
Annual increase SRV (%)		15%	15%	32.25%
Cumulative impact of SRV above base year		\$166	\$357	
Difference between SRV and rate peg only		\$115	\$266	
Residential Minimum Rate under assumed rate peg	\$555	\$580	\$600	
Annual increase rate peg (%)		4.7%	3.5%	
Annual proposed MR increase (\$)	\$555	\$638	\$733	
Annual proposed MR increase (%)		15%	15%	32.25%
Cumulative impact of MR increase above base year		\$83	\$178	
Difference between the MR under rate peg only and proposed MR increase scenarios		\$58	\$133	

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Category	Base Year 2024/25	Year 1 2025/26	Year 2 2026/27	Cumulative Increase
Average Mining rate under assumed rate peg	\$316,616	\$331,025	\$342,611	\$25,995
Annual increase rate peg (%)		4.70%	3.50%	11.62%
Annual increase with proposed SRV	\$316,616	\$454,848	\$586,146	\$269,530
Annual increase SRV (%)		43.66%	28.87%	85.13%
Cumulative impact of SRV above base year		\$138,232	\$269,530	
Difference between SRV and rate peg only		\$123,823	\$243,535	

Attachment 4 - 2022-2026 Delivery Program - Adopted 15.01.2025 – Page 31

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Business				
Category	Base Year 2024/25	Year 1 2025/26	Year 2 2026/27	Cumulative Increase
Average Business rate under assumed rate peg	\$5,899	\$6,167	\$6,383	\$484
Annual increase rate peg (%)		4.70%	3.50%	11.62%
Annual increase with proposed SRV	\$5,899	\$6,784	\$7,801	\$1,902
Annual increase SRV (%)		15%	15%	32.25%
Cumulative impact of SRV above base year		\$885	\$1,902	
Difference between SRV and rate peg only		\$617	\$1,418	
Business Minimum Rate under assumed rate peg	\$544	\$568	\$587	
Annual increase rate peg (%)		4.7%	3.5%	
Annual proposed MR increase (\$)	\$544	\$625	\$718	
Annual proposed MR increase (%)		15%	15%	32.25%
Cumulative impact of MR increase above base year		\$81	\$174	
Difference between the MR under rate peg only and proposed MR increase scenarios		\$57	\$131	

Farmland

Category	Base Year 2024/25	Year 1 2025/26	Year 2 2026/27	Cumulative Increase
Average Farmland rate under assumed rate peg	\$5,337	\$5,579	\$5,775	\$438
Annual increase rate peg (%)		4.70%	3.50%	11.62%
Annual increase with proposed SRV	\$5,337	\$6,137	\$7,058	\$1,721
Annual increase SRV (%)		15%	15%	32.25%
Cumulative impact of SRV above base year		\$800	\$1,721	
Difference between SRV and rate peg only		\$558	\$1,283	
Farmland Minimum Rate under assumed rate peg	\$555	\$580	\$600	
Annual increase rate peg (%)		4.7%	3.5%	
Annual proposed MR increase (\$)	\$555	\$638	\$733	
Annual proposed MR increase (%)		15%	15%	32.25%
Cumulative impact of MR increase above base year		\$83	\$178	
Difference between the MR under rate peg only and proposed MR increase scenarios		\$58	\$133	

Attachment 4 - 2022-2026 Delivery Program - Adopted 15.01.2025 – Page 30

The impacts of the proposed SV and minimum rates can be seen in:

- Council's 2022-2026 Delivery Program (Attachment 4), •
- Council's letter to ratepayers (Attachment 29), •

- Council's dedicated Special Rate Variation page on the Council website (Proposed Special Rate Variation Gunnedah Shire Council), and
- Council's rates calculator (RateCalculator)

Council's LTFP also contained details of the SRV Scenario on pages 7, 13-18 and 63-82, outlining the original and revised SRV scenarios and the percentage impacts on each rating category. It also contained details on Council's resolution to "freeze increases to Waste Management and Sewerage Annual Charges during the proposed Special Rate Variation (SRV) implementation period, subject to the SRV being approved by IPART and those service areas maintaining a financially sustainable outlook".

As mentioned in question 4.2, when the community consultation was undertaken, the information used for the community communications was based on land valuations from 2022. In late November 2024, after the community engagement had commenced, Council received updated land valuations. Part A of Councils applications utilise these updated valuations and as a result you will see minor rounding differences between the average rates in the consultation materials and the rates in the Part A of the application. On average the difference for the average rates category between the Part A form and the consultation materials is approximately \$2. For example, for residential properties, the community consultation material showed an average rate of \$1,462.90 by 2026/27 and the Part A application shows an equivalent value of \$1,460.75 (a difference \$2.15)

5.2 How has the council considered affordability and the community's capacity and willingness to pay?

Please articulate in the text box below how the council demonstrated this question.

In your response, please provide references to the Delivery Program, LTFP and community consultation materials where the council has considered the affordability and the community's capacity and willingness to pay.

Following the community engagement, the results of the engagement were presented to Council at its ordinary meeting on 30 October 2024 along with a revised SV proposal considering the community's feedback through the engagement process.

Council deferred the report and requested an extraordinary meeting to allow further time to review the information and alternative options.

Council held an extraordinary meeting on 6 November 2024, where six alternative SV options were presented and discussed. The Council subsequently resolved to give notice to IPART of the intention to apply for a 37.67% cumulative SV over two years and be retained permanently.

To address concerns raised in the community engagement feedback, Council also resolved that the proposed SV caps the increase on Residential, Business and Farmland rating categories at 15% per year (32.25% cumulative) with the balance of the revised SV of 37.67% cumulative to be sourced from the Mining rating category (resulting in an 85.13% cumulative increase for this category).

Council subsequently updated the 2022-2026 Delivery Program with an outline of Ratepayer Impacts, Rating Comparisons and Capacity to Pay (pages 28-33). Council also conducted an extensive analysis and produced a further detailed Capacity to Pay report (Attachment 30). Analysis of the SV impacts has been prepared based upon a combination of Council rates book data, which currently uses 2022 land valuations for 2024/25 and will use 2024 land valuations from 2025/26 and 2026/27 provided by the NSW Valuer General.

Although there are pockets of significant wealth and advantage, there is also significant disadvantage. There is a noticeable disparity between the urban and non-urban /rural areas.

By the end of the proposed SV period in the 2026/27 financial year, when compared to the rate increase that would apply from the rate peg only, it is estimated that:

- average residential rates will increase by \$266, or \$5 per week
- average farmland rates will increase by \$1,283, or \$25 per week
- average business rates will increase by \$1,418, or \$27 per week
- average mining rates will increase by \$243,535, or \$4,683 per week

The impact of these rises will vary throughout the Local Government Area (LGA) depending upon the relative value of the land for each property. With respect to residential rates, this is demonstrated in the area of Gunnedah (South), which would see Residential Rural assessments with the largest increases in rates resulting in an estimated average general rate of \$1,749 by 2026/27, or an overall increase of \$6.11 per week (when compared to the rate increase that would apply from the rate peg only). Urban areas with more disadvantage and lower land values would see much smaller increases. Rural Remainder (Residential Villages) would see an estimated average general rate of \$746 by 2026/27, or an overall increase of only \$2.61 per week (when compared to the rate increase that would apply from the rate peg only). It is generally observed that these areas with greater disadvantage have lower levels of home ownership, limiting the direct impact of the proposed SV.

With respect to farmland rates, again the increases are dependent upon relative land values, with Rural Remainder seeing the largest increases in rates resulting in an estimated average general rate of \$8,233 by 2026/27, or an overall increase of \$28.78 per week (when compared to the rate increase that would apply from the rate peg only).

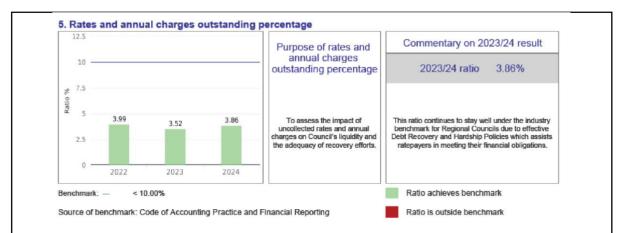
Reviewing indicators such as household expenditure shows that household net savings have increased to \$24,218 per household in 2022/23 (which is slightly lower with Regional NSW averages), these increases in net savings indicate a capacity to pay within the community.

Additionally, we also noted that GSC has a relatively low proportion of outstanding rates at 3.86% (2024), a strong indicator of both capacity and willingness to pay rates especially given that the benchmark for outstanding rates is less than 10% for regional and rural areas.

Council should ensure that it acknowledges disadvantage within the community when bringing rates revenue up to the level required to service the community.

To allow Council to maintain equity in the rating structure, Council is also submitting an application to increase minimum rates in line with the proposed SV.

Council also considered the level of rates and annual charges outstanding which can be seen in the image below:



Considering the community's capacity to pay would include ensuring that the SV increases are supported by Council's Hardship Policy (Attachment 31). Council adopted an updated Hardship policy in June 2024 to ensure it is fit-for-purpose should a rate rise occur. Council recognises that circumstances of financial hardship can arise requiring respect and compassion. In cases of genuine hardship, Council will work with people to put affordable payment plans as set out in Council's adopted Hardship Policy.

Council's LTFP (page 15) notes that while Council's recently updated Asset Management Plans suggest an actual funding gap that may be greater than the current renewal gap estimates based on depreciation values, Council commits to the approach taken on the SRV proposal, to balance responsible asset management and ratepayer affordability.

Mining Sector

Council also reviewed the rate income mix compared to 17 LGAs that have a mining rate, referencing the council's respective 2024-25 Revenue Policy. This comparison includes 6 OLG Group 4 councils, 3 OLG Group 10 councils and 8 OLG Group 11 councils.

The percentage of income from mining ranges from 0.05% (Tamworth Regional Council) to 55.48% (Muswellbrook Shire Council) with an average of 18.21%. In this comparison Gunnedah Shire Council derives 9.87% of its rate income from the mining category. With the revised proposal the mining percentage increases to approximately 13%.

		Residential	Business	Farmland	Mining	Total Rate Yield
Council	OLG Group	%	%	%	%	%
Blayney Shire	10	22.70%	4.93%	23.54%	48.83%	100.00%
Broken Hill City	4	62.85%	21.12%	0.00%	16.03%	100.00%
Cabonne	11	24.80%	17.18%	43.48%	14.54%	100.00%
Cessnock City	4	76.63%	14.59%	5.66%	3. 1 3%	100.00%
Cobar Shire	10	26.96%	10.93%	18.26%	43.85%	100.00%
Cowra Shire	11	38.79%	19.53%	41.40%	0.29%	100.00%
Gunnedah Shire	11	33.16%	18.87%	38.10%	9.87%	100.00%
Hilltops	11	39.91%	9.34%	50.60%	0.15%	100.00%
Lithgow City	4	50.81%	16.61%	12.62%	19.96%	100.00%
Liverpool Plains Shire	10	29.61%	7.05%	57.66%	5.69%	100.00%
Mid-Western Regional	4	39.37%	5.60%	16.60%	38.43%	100.00%
Muswellbrook Shire	11	27.94%	9.76%	6.81%	55.48%	100.00%
Narrabri Shire	11	34.29%	10.65%	47.74%	7.31%	100.00%

Parkes Shire	11	42.37%	19.92%	27.71%	10.00%	100.00%
Singleton	4	48.15%	10.32%	6.71%	34.82%	100.00%
Tamworth Regional	4	67.50%	17.34%	15.11%	0.05%	100.00%
Upper Hunter Shire	11	40.50%	6.78%	51.61%	1.11%	100.00%
Averages	11	41.55%	12.97%	27.27%	18.21%	100.00%
Gunnedah Shire	11	33.16%	18.87%	38.10%	9.87%	100.00%

Council considers this amendment in distribution values is reasonable when comparing the proposed distribution to other councils with mining rates, the capacity to pay along with the slightly lesser impact on residential, business and farmland ratepayers, and made this change following the community consultation on Council's initial proposed SV of 38.88% applied equally across all rates categories.

The revised proposal allows Council to keep the category averages closer to other council averages and assists with managing capacity to pay considerations.

Council has also undertaken independent analysis of the impact of the mining sector on road infrastructure only in Gunnedah Shire and determined there is an estimated value of approximately \$5.53 million total direct and indirect impacts on road infrastructure over the current estimated life of mining in the region. However, contributions made by way of mechanisms such as voluntary planning agreements do not cover these full cost, and Council is currently required to subsidise these impacts by at least \$2.11 million based on 2021 values and the cost of managing roads has increased significantly since 2021.

5.3 How has the council addressed (or intend to address) concerns about affordability?

Does the council have a hardship policy?	Yes
If yes, is an interest charge applied to late rate payments?	Yes

To inform our assessment, Worksheet 12 (WS 12) in the Part A application form also collects data on outstanding rates and annual charges (%) and pensioner concessions and ratepayers subject to hardship provisions.

Please provide the council's response in the text boxes below.

a. Explain the measures the council proposes to use to reduce the impact of the proposed SV on vulnerable ratepayers, or alternatively, explain why no measures are proposed.

Council is using two approaches to reduce the impact of the proposed SV.

The first approach to ease the impact on ratepayers, should the SV be approved, is to freeze other charges during the SV implementation period (should it be approved). At its ordinary meeting in December 2024, Council endorsed:

"That Council freezes increases to Waste Management and Sewerage Annual Charges during the proposed Special Rate Variation (SRV) implementation period, subject to the SRV being approved by IPART and those service areas maintaining a financially sustainable outlook."

Council recognises that circumstances of financial hardship can arise requiring respect and compassion. In cases of genuine hardship, Council will work with people to put affordable payment plans as set out in Council's adopted Hardship Policy (Attachment 31).

Council adopted an updated Hardship policy in June 2024 to ensure it is fit-for-purpose should a rate rise occur.

In addition to the Hardship policy, Council also applies pensioner rebates to reduce the impact of rates on pensioners. Dependent on certain circumstances, the Hardship Policy allows Council to write-off accrued interest and costs.

b. Indicate whether the hardship policy or other measures are referenced in the council's IP&R documents (with relevant page reference or extract provided).

The Hardship policy is referenced on page 33 of Council's revised 2022-2026 Delivery Program, which states;

Council recognises that circumstances of financial hardship can arise requiring respect and compassion. In cases of genuine hardship, Council will work with people to put affordable payment plans as set out in Council's adopted Hardship Policy. For further information please refer to the Rates Frequently Asked Questions page on our website.

c. Please explain how the council makes its hardship policy or other measures known to ratepayers.

Councils makes its Hardship Policy known through:

Being available on Council's website,

- Advice on rate notices to indicate to ratepayers that Council will work with people to put affordable payment plans as set out in Council's adopted Hardship Policy,
- Rates Frequently Asked Questions page on Council's website,
- Verbal and written advice to customers in response to enquiries and requests, and
- Inclusion in the SV information communicated to ratepayers.

5.4 Are there any other factors that may influence the impact of the council's proposed rate rise on ratepayers (optional)?

Describe the impact of any other anticipated changes in the rating structure (e.g. receipt of new valuations), or any changes to other annual ratepayer charges such as for domestic waste management services.

You may also explain how the number of **non-rateable properties** may impact the council's average rates, if relevant to your council.

You can provide additional data using Worksheet 12 (WS 12) in the Part A Excel application form. For instance, providing the number of non-rateable versus rateable properties.

Council has reviewed options to offset the potential impacts of the SV and minimum rates increase and a report was presented to Council's ordinary meeting on 11 December 2024 outlining the options to hold, or keep as low as possible, any increases in water, sewer and domestic waste charges during the SV implementation timeframe to minimise the impact of the potential SV increase.

Council subsequently endorsed a motion to freeze increases to Waste Management and Sewerage annual charges during the SV implementation period, subject to the SV being approved by IPART and those service areas maintaining a financially sustainable outlook.

This assumption has been included in the Special Rate Variation scenario in Council's LTFP.

Applying for an SV is never an easy action for Council and placing a higher impost on one category, in this case the mining category, compared to others was not an easy decision. Council is very aware of the positive contribution that the mining sector, and particularly Whitehaven, makes to our community.

Council recognises the mining sector has been a key driver of economic growth for our region, creating many jobs both directly and indirectly. Council also notes that with this sector there are also additional costs aligned with the additional services Council wants to provide, and the community expects and that will also assist with attracting new residents to the Shire, many of whom will work in the mining sector.

Council is keen and committed to continue working with the mining sector for the betterment of our community, however, Council has also considered the broader community's capacity and willingness to pay for the shire's services when considering how the required rate rise can be best implemented across the shire's ratepayers.

6 OLG SV Criterion 4 – Exhibition and adoption of IP&R documents

Refer to the OLG SV Guidelines as needed, and section 6 of IPART's Guidance Booklet - Special variations: How to prepare and apply when preparing consultation strategy and material for completing this section.

Table 9 seeks information which demonstrates that the council has met the formal requirements (where applicable) for the preparation, exhibition, adoption and publication of the current IP&R documents.

Table 9 IP&R documents

IP&R Document	Exhibition dates	Link to council minutes that outlines the resolution to publicly exhibit	Adoption date	Link to council minutes that outlines the resolution to adopt	Link to the adopted IP&R document on the council's website
Community Strategic Plan 2017-2027	19 May 2022 to 15 June 2022	https://gunnedah.civicclerk.com.au/web/Pl ayer.aspx?id=292&key=-1&mod=-1&mk=- 1&nov=0 Link to website portal. Click "Minutes" tab and scroll to page 3, Resolution 5.05/22.	29 June 2022	https://gunnedah.civicclerk.com.au /web/Player.aspx?id=262&key=- 1&mod=-1&mk=-1&nov=0 Link to website portal. Click "Minutes" tab and scroll to page 2, Resolution 1.06/22E.	https://www.gunnedah.nsw.gov.au/index.php/list- files/preview?path=GunnedahShireCouncil%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252F2017- 2027%2BCommunity%2BStrategic%2BPlan%2B- %2BAdopted%2B29%2BJune%2B2022.pdf
Delivery Program 2022/23-2025/26	21 November 2024 to 19 December 2024	https://gunnedah.civicclerk.com.au/web/U serControls/pdf/web/DocPDFWrapper.asp x?m=1&aoid=419&token=bca511d4-e624- 4f6b-b2a1-d9b911bd90fc Link to website portal. Scroll to page 4, Resolution 7.11/24.	15 January 2025	https://gunnedah.civicclerk.com.au /web/Player.aspx?id=675&key=- 1&mod=-1&mk=-1&nov=0 Link to website portal. Click "Minutes" tab and scroll to page 2, Resolution 1.1/25.	https://www.gunnedah.nsw.gov.au/index.php/list- files/preview?path=GunnedahShireCouncil%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252F2022-2026%2BDelivery%2BProgram%2B- %2BAdopted%2B15%2BJanuary%2B2025.pdf
Long Term Financial Plan 2025/26- 2034/35 (Adopted as part of Amended Resourcing Strategy 2022/23- 2025/26)	21 November 2024 to 19 December 2024	https://gunnedah.civicclerk.com.au/web/U serControls/pdf/web/DocPDFWrapper.asp x?m=1&aoid=419&token=bca511d4-e624- 4f6b-b2a1-d9b911bd90fc Link to website portal. Scroll to page 4, Resolution 7.11/24.	15 January 2025	https://gunnedah.civicclerk.com.au /web/Player.aspx?id=675&key=- 1&mod=-1&mk=-1&nov=0 Link to website portal. Click "Minutes" tab and scroll to page 2, Resolution 1.1/25.	https://www.gunnedah.nsw.gov.au/index.php/list- files/preview?path=GunnedahShireCouncil%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252FResourcing%2BStrategy%2B2022-23-2025- 26%2B-%2BAdopted%2B15%2BJanuary%2B2025.pdf

OLG SV Criterion 4 - Exhibition and adoption of IP&R documents

2024/25 Operational Plan	21 November 2024 to 19 December 2024	https://gunnedah.civicclerk.com.au/web/U serControls/pdf/web/DocPDFWrapper.asp x?m=1&aoid=419&token=bca511d4-e624- 4f6b-b2a1-d9b911bd90fc Link to website portal. Scroll to page 4. Resolution 7.11/24.	15 January 2025	https://gunnedah.civicclerk.com.au /web/Player.aspx?id=675&key=- 1&mod=-1&mk=-1&nov=0 Link to website portal. Click "Minutes" tab and scroll to page 2, Resolution 11/25.	https://www.gunnedah.nsw.gov.au/index.php/list- files/preview?path=GunnedahShireCouncil%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252FOperational%2BPlan%2B2024-25%2B- %2BAdopted%2B15%2BJanuary%2B2025.pdf
Asset Management Plan (which contain long-term projections of asset maintenance, rehabilitation and replace, including forecast costs).	12 December 2024 to 9 January 2025	https://gunnedah.civicclerk.com.au/web/Pl ayer.aspx?id=633&key=-1&mod=-1&mk=- 1&nov=0 Link to website portal. Scroll to page 3, Resolution 7.12/24.	11 Decemb er 2024	December 2024 meeting https://gunnedah.civicclerk.com.au /web/Player.aspx?id=633&key=- 1&mod=-1&mk=-1&nov=0 Link to website portal. Scroll to page 3, Resolution 7.12/24. January 2025 meeting https://gunnedah.civicclerk.com.au /web/Player.aspx?id=675&key=- 1&mod=-1&mk=-1&nov=0 Link to website portal. Click "Minutes" tab and scroll to page 2, Resolution 1.1/25.	All IP&R Documents are located here: https://www.gunnedah.nsw.gov.au/index.php/council/the- future-of-gunnedah/integrated-planning-reporting Individual Asset Management Plans: Strategic Asset Management Plans: Strategic Asset Management Plans: Strategic Asset Management Plans: Strategic Asset Management Plan https://www.gunnedah.nsw.gov.au/index.php/list- files/preview?path=GunnedahShire&Council%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252FGunnedah.nsw.gov.au/index.php/list- files/preview?path=GunnedahShire&Council%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252FGunnedah.Sbire&2BAsset%2BManagement% 2BPlan%2BTransport%2B2024.pdf Stormwater Asset Management Plan https://www.gunnedah.nsw.gov.au/index.php/list- files/preview?path=GunnedahShire&Council%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252FGunnedah.Sbire&Council%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252FGunnedah.sw.gov.au/index.php/list- files/preview?path=GunnedahShire&Council%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252FGunnedah.sw.gov.au/index.php/list- files/preview?path=GunnedahShire&Council%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252FGunnedah.sw.gov.au/index.php/list- files/preview?path=GunnedahShire&Council%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252FGunnedah.sw.gov.au/index.php/list- files/preview?path=GunnedahShire&Council%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252FGunnedah.sw.gov.au/index.php/list- files/preview?path=GunnedahShire&2BAsset%2BManagement% 2BPlan%2BBuildings%2B2024.pdf Open Space Asset Management Plan https://www.gunnedah.nsw.gov.au/index.php/list- files/preview?path=GunnedahShire&2DAsset%2BManagement% 2BPlan%2BBuildings%2B2024.pdf Reporting%252FGunnedah%2BShire%2BAsset%2BManagement% 2BPlan%2B

		https://www.gunnedah.nsw.gov.au/index.php/list- files/preview?path=GunnedahShireCouncil%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252FGunnedah%2BShire%2BAsset%2BManagement% 2BPlan%2BRecreation%2B2024.pdf Airport Asset Management Plan https://www.gunnedah.nsw.gov.au/index.php/list- files/preview?path=GunnedahShireCouncil%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and- Reporting%252FGunnedah%2BShire%2BAsset%2BManagement% 2BPlan%2BAirport%2B2024.pdf Saleyards Asset Management Plan https://www.gunnedah.nsw.gov.au/index.php/list- files/preview?path=GunnedahShireCouncil%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-thttps://www.gunnedah.nsw.gov.au/index.php/list- files/preview?path=GunnedahShireCouncil%252FCOUNCIL%252 FTHE-FUTURE-OF-GUNNEDAH%252FIntegrated-Planning-and-
		Reporting%252FGunnedah%2BShire%2BAsset%2BManagement% 2BPlan%2BSaleyards%2B2024.pdf

Note: The exhibition and adoption dates must match the dates recorded in the council resolution.

7 OLG SV Criterion 5 – Productivity improvements and cost-containment

Refer to the OLG SV Guidelines as needed, and section 7 of IPART's Guidance Booklet - Special variations: How to prepare and apply when preparing for and completing this section.

7.1 What is the council's strategic approach to improving productivity in its operations and asset management?

Please provide the council's response in the text box below.

Council has made significant efforts to improve operations and deliver services to the community without increasing rates over several years.

Council's strategic approach to improve its operations and achieve a financially sustainable future is as follows:

- Long-term financial sustainability based on service levels that provide a good quality of life for the residents, ratepayers and visitors of the Gunnedah Shire,
- A continuous improvement approach to achieving operational efficiencies and maximising the use and flexibility of the organisation's resources,
- An engaged community that understands the service levels Council can provide with the available resources,
- A planned and resourced service review program,
- A detailed approach to asset management, and
- A collaborative approach to solutions working with other councils and private sector organisations to maximise the efficiency of Council's operations.

Through the community consultation, the community was very vocal that if Council is seeking to increase rates, they want to see Council ensure it is operating as efficiently possible and only seeking to increase rates by the smallest amount possible.

Council is constantly seeking ways to drive improvements through innovation and efficiency gains, as well as working hard to keep operating costs under control.

Council's decision at the meeting on 6 November 2024 supported this feedback form the community with the inclusion of the following: *Council will strive to achieve \$930,000 through efficiency gains and operational savings over the 3-year period 2025 to 2028 with a report to council by May 30th annually during this period.*

Council has actively sought additional revenue opportunities through State and Federal Government grants, reviewing service pricing and maximising the investment portfolio and will continue to do so.

Should the SV application be successful, Council will also seek to use the capacity to match future grant opportunities with a view of reducing any additional future financial burden on the community as far as possible. Council will also continue to advocate for increased funding from other levels of government in areas such as financial assistance grants as it has done so for many years.

7.2 What outcomes has the council achieved from productivity improvements and cost containment strategies in past years?

Please provide the council's responses to the questions in in the text boxes below.

a. Explain initiatives undertaken and/or processes put in place in the past few years to improve productivity and contain costs.

Council last undertook an SV in 2012/13 and in the years since that SV, Council has continued to make efficiency gains and absorb newly added costs without seeking to increase rates. There have been:

- multiple restructures,
- changes to functions,
- where appropriate, reduced service levels driven by resource constraints,
- the implementation of reviews driven by the audit, risk and improvement committee,
- the development of formal service review program,
- review of procurement processes,
- undertaking organisational structural changes to align skills and qualifications of employees to better align with service delivery and organisational requirements,
- opportunities to redeploy and internally transfer employees in consultation with employees,
- review of IT opportunities to realise efficiency gains,
- review assets that can be sold or disposed of to reduce operational costs,
- review avenues for increased revenue via operations; an example of this includes the increased scale of the GoCo operations,
- review strategies and business plans of Council's commercial business units,
- undertake a major review of all fees and charges,
- investigate further opportunities for economies of scope (shared services); an example of this is the shared agreement with Liverpool Plains Shire Council regarding economic development, and
- development of budget management, project management and business planning systems and skills.

b. Outline the outcomes which have been achieved, including providing quantitative data where possible.

Recent productivity gains resulting in actual cash savings have included:

Productivity Improvement – Cost Savings	One-off	Ongoing
Savings in the internal audit program		\$26,000
Insurance savings (excluding workers compensation)		\$130,000
LED Street Lighting savings		\$64,613
Obtained external grant to upgrade IT system in lieu of IT funds	\$80,000	
Obtained external grant to undertake review of Development Control and S7.12 Plans in lieu of utilising Planning funds	\$202,500	
Obtained external grant to upgrade customer service request system in lieu of IT funds	\$120,000	
Sewerage Treatment Plant solar system		\$23,261
Total	\$402,500	\$243,874

Productivity Improvements achieved include:

Product Improvement – Efficiency gains	One-off	Ongoing
Service Review - Parks & Gardens		1
Service Review - Unsealed Roads		V
Procurement - Panel tenders and government contracts are used to streamline procurement costs	\$17,000 / tender	1
Printing - Introduced dual screens for all staff to improve productivity, reduce printing costs and rationalised printers resulting in lower electricity costs		1
Office Space - Rationalised underutilised office space in the former Ace building to relocate staff to avoid incurring costs on staff accommodation		1
Asset Management - Implemented Assetic software system to replace end- of-life asset management software, streamline asset data capture and reporting, enable Council to improve asset management practices and remove significant risks of data loss and errors		V
Governance - Implementation of Resolve meeting agenda software in 2023 resulting in significant time savings for administrative and executive staff and reduced risk of manual handling errors		V
Information Technology - Developed an in-house project portal to track all projects within Council (170 projects in 2024/25) and provide reporting		1
Information Technology - Implemented Office 365 in 2023/24 enabling access to improved functionality and time savings		1
Information Technology - Upgraded Civica system in 2023/24 enabling access to improved functionality		1
Finance - Digitised the daily bank reconciliation process reducing printing costs, saving time and reducing the risk of errors		1
Finance - Digitised the accounts payable process reducing printing costs, saving time and reducing the risk of errors		1
Finance - Digitised and streamlined the external audit process reducing printing costs, saving time and reducing the risk of errors		V

Finance - Streamlined the direct debits process to reduce the frequency of	\checkmark
payment runs and authorisations processed by multiple staff	1
Finance - Implemented e-notices offering digital rates and water bill delivery and reducing postage costs	V
Finance - Implemented budgeting at resource level in 2023/24 enabling	
detailed review of actuals to budget and more accurate identification of	v
budget variances	
GoCo - Implemented Essendex – automated text message reminders and	1
notifications to clients – reduced the number of phone calls into the office	
GoCo - Changed the work order system – we used to have a work order for	√
every individualised package client, now we have one WO for the funder	
GoCo – streamlined Purchase order process to now do 1 purchase order	\checkmark
per contractor. Significantly reduced the amount of purchase orders to be	
processed.	
GoCo - Streamlined the process for reviewing low level clients care needs.	\checkmark
Time reduced from up to 2 hrs to 20-45 minutes per client. This is a	
significant time saving with a client base of 600.	1
Library - Sourcing library fiction book buying from lower cost suppliers	\checkmark
Parks & Gardens - SR - GPS line marking	\checkmark
Parks & Gardens - Implementation of loader and bucket attachment to	√
reduce downtime in moving headstones, allowing those gained hours to be	
utilised in the maintenance of public facilities. Additional benefit via reduced	
exposure to WHS risk and possible MTI or LTI costs as a result.	
Parks & Gardens - Infrastructure Staff Restructure, including remuneration	\checkmark
and staff training considerations to be consistent with other similar roles in	
other operational business units.	
Parks & Gardens - Automating several irrigation systems as resources allow.	\checkmark
Parks & Gardens - Increased use of herbicide to reduce whipper snipping	\checkmark
requirements.	
Parks & Gardens - Use of plant growth regulator in line marking paint and	\checkmark
other areas.	
Parks & Gardens - Use of pre-emergent to slow weed growth and reduce maintenance.	\checkmark
Parks & Gardens – Collaboration with Progress Associations in lieu of	\$38,985
Council staff delivering works in remote locations.	420,903
Planning - Subscribed to CIBIS for integration with NSW ePlanning Portal, so	1
that new applications are automatically created in Authority and data from	
the portal is automatically copied across reducing manual tasks for	
planning staff.	
Planning - Added DA-Tracking as online option for exhibition of	\checkmark
development applications saving printing of documents for public	
exhibition.	
Planning - Subscribed to Objective Trapeze reducing time spent on	\checkmark
development and CDC determinations, as well as informal property	
accesses (approximately 15 minutes per round of stamping saved)	1
Unsealed Roads - Transitioning from five dry grading crews to three grader, roller and water cart crews which deliver a more effective compaction	V
service.	
Each crew covers about one third of the total unsealed road network and	
Council estimates a full maintenance cycle is conducted across the entire	
network once every two years. Each crew is responsible for approximately	
355km of unsealed road length and this is at the upper end of the industry	
average of 300-350km of road length per crew.	
The compaction method delivers the following benefits over dry grading:	
1. It compacts the material forming the road and less of the road is lost to	
dust or pushed off the road into drains or road reserve by heavy	
vehicles;	
veniletes,	

2. It reforms the road and, unlike dry grading, does not create a lip on the	
edge of the road, which leads to water being trapped on roads and not	
flowing off during rain events; and	
3. It builds up the road surface, unlike dry grading, and leads to better	
condition over time.	
Unsealed Roads - Improving Gravel haulage practices by using the number	1
of trucks required to match the production rate of the grader.	v
Unsealed Roads - Improved Quarry Practices by drill, blast crush in big	-1
production runs to reduce unit rate cost and improve quality (no more raw	v
ripped material being used on roads).	
Unsealed Roads - The change in haulage practices and use of processed	\$333,333
gravel took our gravel re-sheeting program from being a 6-month program	4000,000
to a 2-month program for the same outcomes.	
This has enabled one crew an additional four months to spend on	
maintenance grading. As each crew is covering approximately 177km per	
year this equates to an additional 59km per year in unsealed road	
maintenance grading able to be carried out as a result of these changes.	
In dollar terms, it is an estimated \$333,333 productivity improvement being	
one third of the cost of one crew. This has been reinvested back into the	
unsealed road maintenance program by way of an increased service level	
(i.e. more road maintenance grading) than would otherwise have been	
possible.	
Unsealed Roads - Sealed over 60km of the unsealed road network.	\checkmark
Benefits include increased safety for the travelling public and improved	
economic outcomes are provided by sealed roads by way of access to	
properties and transport of livestock and rural produce. Combined with the	
high level of mining activity in the region these roads are also heavily used	
by employees and contractors travelling to work sites.	
Council also has a reduced maintenance requirement on these roads as	
sealed roads. While sealed roads still require funding to maintain them, the high traffic nature of these roads meant that Council was needing to	
conduct a high level of maintenance grading on these roads.	
Unsealed Roads - Moved to a condition-based program and changing	\checkmark
techniques to maximise the longevity of the road following maintenance	
works.	
Water Services - Undertaking in-house bulk water meter replacement	\checkmark
program in 2024 with IT developing in-house meter replacement mapping	
(avoided higher cost outsourcing option).	
Library - Book Buddies (formerly Toddler time) three times a week - same	V
theme, same titles - but different people each day - so building up a steady	
clientele of people – no additional resources necessary	
Library - Brain training (a) the library - compiled by staff using cost free	\checkmark
resources – over 40 participants a week – two sessions at the library, one at the retirement village presented by a volunteer, delivered to housebound	
residents including nursing homes	
Library - 1000 books before school – initiated 2013/2014 in Gunnedah using	1
no additional resources	v
Library - Shop bound library services – initiated in 2013/2014 using no	√
additional resources	v
Infrastructure – North West Weight of Loads Committee – Eight North West	1
councils share a service to regulate heavy vehicle loads as per the Heavy	*
Vehicle National Law and Regulations	

7.3 What productivity improvements and cost containment strategies are planned for future years?

The council should provide information that details initiatives planned for the next two years when requesting a one-year section 508(2) SV, or match the duration of the proposed SV.

The response should, wherever possible:

- estimate the financial impact of strategies intended to be implemented in the future
- present these as a percentage of operating expenditure
- indicate whether the proposed initiatives have been factored into the council's Long Term Financial Plan.

In the text boxes below:

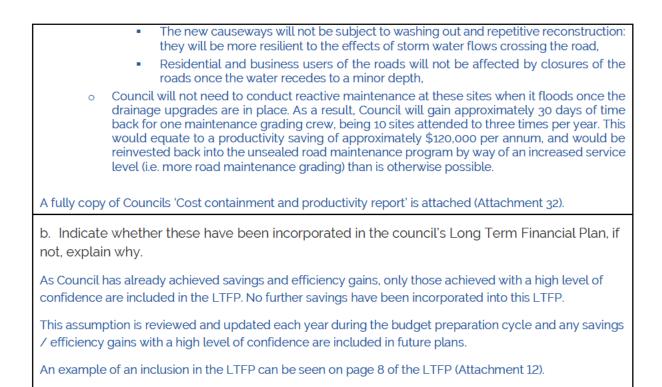
a. Explain the initiatives which the council intends to implement and their financial impact.

The planned improvements for the future include:

- Constant review of vacant positions,
- Review of new revenue opportunities, and
- Continuation of the Council service review program.

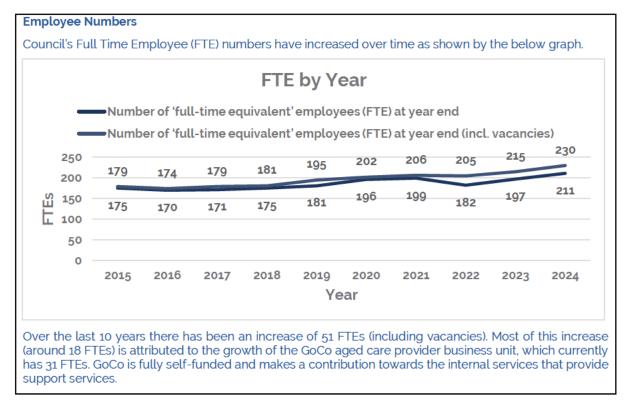
The specific projects planned for future improvements include:

- Improved asset management systems and processes
 - Conduct and implement asset condition assessments and data improvement for more efficient financial management and improved understanding of asset performance and to provide forward works plans for inclusion in future budgets,
 - o Road reclassifications to transfer management to NSW State Government,
 - Activation and maximising the utilisation of assets e.g. quarries, and
 - Building relationships with new business partners such as the Koala Sanctuary operator.
- Improved customer service systems and processes
 - o Improved response timeliness to customer requests,
 - o Review the community engagement website for usability, cost efficiency and integration, and
 - o Implementation of new customer service request system.
- Upgraded website
 - o Improved external communications.
- Continuous review of cost saving opportunities
 - Council has a Renewable Energy Plan that provides a range of options being considered where council would make investments that will lead to savings and/or operational improvements including investment in solutions to reduce future energy costs such as:
 - Solar
 - Battery storage,
 - Replacement of devices with lower energy usages.
 - Council has applied for funding under the Federal Government's Community Energy Upgrade Fund (requiring 50% co-contribution) to deliver some of these projects, noting that the upfront cost of these projects is currently beyond Council's financial capacity.
- Betterment Unsealed Cross-Road Drainage Improvements
 - Council has recently secured of \$1,012,000 in NSW Government "betterment" funding and \$729,000 in NSW Government "NSW Severe Weather & Flood Grant" totaling \$1,741,000 to be directed towards cross-road drainage upgrades. The Betterment project will provide funding for the upgrade of at least ten (10) locations on unsealed roads within the Gunnedah Shire. The scope of works includes replacing unsealed gravel road causeways with concrete causeways (including one concrete replacement and one extension). Benefits include:



7.4 How has the council's levels of productivity and efficiency changed over time, and compared to similar councils?

In the text box summarise data which demonstrates how the council has improved productivity and indicate its performance against that of comparable councils.



Many of the additional resources are also fully funded by grants. As an example, from 2023/24 to 2024/25 there was an overall increase of 8.49 "indoor" FTEs. This is mainly made up of:

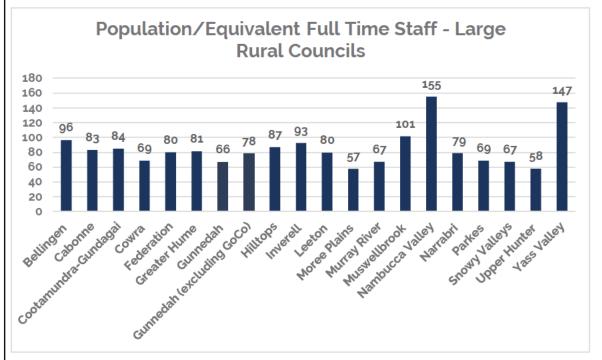
- 2.29 additional GoCo FTE (fully funded within business unit)
- 1 additional FTE in works (Assistant Works Manager)
- 1 additional FTE in Compliance (Grant funded Community resilience Officer that is subject to external funding), and
- 4 additional FTEs for project managers (that will be fully costed to capital works).

It is also important to recognise that attracting and retaining staff is an increasingly difficult task and the use of contractors is required to address the gap between funded and filled positions to ensure Council continues to meet its statutory obligations and deliver services to the community. Outsourcing work can be effective, but contractors must also make a profit so often they are not a cheaper alternative to using Council labour.

2022/23 Council Comparisons

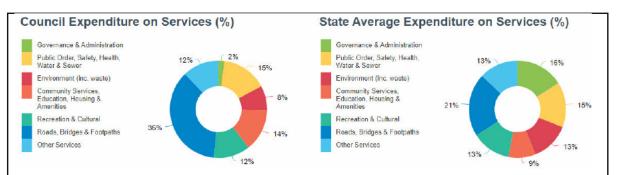
Comparative data is available for the 2022/23 financial year, being the latest available information complied by the NSW State Government for all councils.

In 2022/23 Council was servicing 66 people for every 1 FTE. Excluding GoCo, which is considered to be a unique service as it operates both within and outside the local government area, this rises to 78 people for every 1 FTE. The graph below shows a comparison of population per FTE for all councils in "Group 11 – Large Rural Councils".



What is not factored into the comparison above is the level of in-house service delivery. All councils deliver services differently and will often contract out services such as: management of aquatic complexes, maintenance of parks and reserves, general maintenance of buildings, management of landfills and transfer stations, management of animal impound facilities and management of IT systems. GSC delivers all of these services in-house.

The "Your Council" web page (Gunnedah - Your Council NSW) shows that for the 2022/23 financial year, Council's spend on Governance & Administration was low at 2% compared to the state average of 16%.



Per capita, Council spent \$97.92 on Governance & Administration in 2022/23 compared to the group average of \$532.07.

As outlined in section 7.2.2, Council has made significant efficiency gains over the past years, with:

- 1. \$402,500 in one-off savings,
- 2. \$243,874 in annual recurrent savings, and
- 3. 44 process improvements and efficiency gains.

All these gains were absorbed by inadequate rate peg increases, increased compliance costs and cost shifting imposed Council during the same time. As Council has not had sufficient funding for asset renewal in recent years, many recent gains have been diverted to this essential funding requirement.

By growing the GoCo business, Council was also able to provide a greater level of community services and created greater economy of scale within the corporate services area reducing the general rate contribution required for internal services.

With the implementation of Council's service review program and internal audit plan, Council will continue to make operational improvements, efficiency gains and reduce operational risks that will improve Council's operations into the future.

Gunnedah Shire staff will continue to collaborate with other councils to achieve best practice at a functional service level.

Attachment number	Name of document	Page references
Attachment 12	Long Term Financial Plan	Page 8
Attachment 32	Cost containment and Productivity Report	Whole document

Table 10 Criterion 5 attachments

8 Council certification and contact information

Councils must submit a declaration in the specified form. It should be completed by the General Manager and the Responsible Accounting Officer.

8.1 Certification of application and declaration

Prepare a document in the form indicated below. Please sign (electronic signature is also acceptable), scan and submit it with your application.

This is to be completed by General Manager and Responsible Accounting Officer.

Name of the council:	Gunnedah Shire Council
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We certify that to the best of our knowledge the information provided in the Part A application form and this SV Part B application form is correct and complete. We have completed the checklist for the Part A and B application forms and also provided all relevant attachments as requested (see Table 11, Table 12 and Table 13).

General Manager (name):	Eric Groth
Signature and Date:	
	3 February 2025
Responsible Accounting Officer (name):	Kylie McDonald
Responsible Accounting Officer (name): Signature and Date:	Kylie McDonald

Note: These signatures will be redacted before publication of the application.

Signed version provided as Attachment 37.

8.2 Council contact information

IPART's formal contact with the council will be with the General Manager.

During the assessment period, IPART officers are likely to contact the council with detailed queries about the application and supporting documents. Councils should provide details of the primary contact for such inquiries where this person is a council officer who is not the General Manager. Council officer direct contact details will be redacted before publication of this application.

General Manager

General Manager contact phone	
General Manager contact email	

Note: These contact details will be redacted before publication of the application.

Primary council contact

Council contact phone	
Council contact email	
Council email for inquiries about the SV application	

Note: These contact details will be redacted before publication of the application.

Secondary council contact

Council contact phone	
Council contact email	
Council email for inquiries about the SV application	

Note: These contact details will be redacted before publication of the application.

9 List of required attachments

To complete (adding rows as necessary):

- Name each document.
- Check the box to indicate that the document is being submitted with the application.

Table 11 Required attachments checklist

Name of attachment	The document is included	The document is not applicable		
Mandatory forms/attachments:				
Application Form Part A (Excel spreadsheet)	⊠ Part A	NA		
Application Form Part B (this Word document)	⊠ this document	NA		
Council resolution to apply for the special variation	⊠Attachment 36	NA		
Completed certification and declaration (see 8.1)	⊠ Attachment 37	NA		
If applicable, to support the respon 2) provide:	ses provided in Question 5 of Des	cription and Context (see section		
Instrument for expiring special variation/s				
OLG advice confirming calculation of amount to be removed from the council's general income				
If applicable, to support the responses provided in Questions 6 AND/OR 7 of Description and Context (see section 2) provide:				
Declaration of compliance with conditions in past instruments (if applicable)	⊠ Attachment 1			
Evidence of compliance with conditions in past instruments (if applicable)	⊠ Attachment 2			
Mandatory public supporting mater	ial (i.e. to be published on IPART's	s website):		
Community Strategic Plan	Attachment 3	NA		
Delivery Program	🛛 Attachment 4	NA		
Long Term Financial Plan	Attachment 12	NA		
Asset Management Plan(s) (required if a key purpose of the SV is related to assets and capital expenditure)	Attachments 16-23			
Consultation materials, e.g. copies of media releases, notices of public meetings, newspaper articles, fact sheets used to consult on rate increase and proposed special variation (combined into one document)	⊠ Attachment 26	NA		
Community feedback (including surveys and results). Confidential information should be redacted, or the entire document marked as confidential.	⊠ Attachment 27	NA		

Name of attachment	The document is included	The document is not applicable	
Willingness to pay study (if applicable)	Attachment 30		
Hardship policy	🛛 Attachment 31	NA	
Other public supporting materials:			
Government agency's report on financial sustainability e.g. NSW Treasury Corporation (if applicable)			
(List the additional documents)			
Full copy of Resourcing Strategy including asset management strategy, LTFP and workforce management plan	Attachment 5		
2024-25 Operational Plan - Adopted 19.06.2024	Attachment 6		
2024-25 Operational Plan - Adopted 15.01.2025	Attachment 7		
Community Engagement Strategy	Attachment 8		
Community Strategic Plan 2017-2027 Extract - Adopted 29.06.2022 - Pages 10-11	Attachment 9		
2022-2026 Delivery Program Extract - Endorsed Draft 20.11.2024 - Pages 9, 20-38	Attachment 10		
2022-2026 Delivery Program Extract - Adopted Final 15.01.2025 - Pages 9, 20- 39	Attachment 11		
2024-25 Operational Plan Extract - Adopted 19.06.2024 - Page 20	Attachment 13		
2024-25 Operational Plan - Endorsed Draft 20.11.2024 - Page 19	Attachment 14		
2024-25 Operational Plan Extract - Adopted Final 15.01.2025 - Page 19	Attachment 15		
Community Engagement Report - October 2024	Attachment 24		
Community Engagement Report - December 2024	Attachment 25		
Micromex Independent Telephone Survey Report - August 2024	Attachment 28		
Ratepayer Letter - Proposed Special Rate Variation and Minimum Rate Increase	Attachment 29		
Cost Containment and Productivity Report	Attachment 32		
Council Report 6.11.2024 - SV and MR Intention to Apply	Attachment 33		
Council Report 6.11.2024 - SV and MR Intention to Apply - Attachments	Attachment 34		
Council Report 15.01.2025 - SV and MR Detemination to Apply	Attachment 35		
Confidential supporting material (i.e. not to be published on IPART's website):			
(List the documents)			

10 Checklists

We provide these checklists to ensure that submitted applications meet a minimum standard.

Meeting the requirements of these checklists **does not** guarantee a council will be approved for the SV it has applied for.

Table 12 Part A Application Form Checklist

Checklist items	Please indicate whether the items have been actioned
Data provided in Part A application (i.e. proposed SV%, rates amount etc) are consistent with those contained in Part B application.	
Table 1.2 of "WS1-Application" lists all the tables in worksheets 1 -12 that council must complete, based on the nature of council's application. Please confirm that all the data requirements, as listed in table 1.2, have been completed.	
All completed tables (values and units – i.e. \$ or \$'000) have been completed correctly and verified to source. Please pay attention to the units specified for each table in each worksheet.	
WS 10 - LTFP agrees to the council's provided (adopted) LTFP.	
Dollar numbers provided in "WS10 – LTFP" are in dollars (\$) not thousands (\$'000) or millions (\$M)	
If the council has an expiring or existing SV, it has incorporated this when filling out WS 2.	□ N/A
Annual and cumulative percentages are rounded to 1 decimal place.	□ Refer table 3: two decimal places have been used to match the percentages resolved by Council and used in the community engagement
Ensure that figures provided in WS 9 – Financials, WS 10 – LTFP and WS 11 – Ratios are at the General Fund level and <i>not</i> consolidated.	
If the council proposes an SV with both permanent and temporary components, the council has discussed the relevant data and modelling requirements prior to submission.	□ N/A
Indication whether optional tables in WS 12 has been completed.	□ 12.1 and 12.2 completed, 12.3 N/A

Table 13 SV Part B Application Form Checklist

Checklist items	Please indicate whether the items have been actioned
All required text boxes and tables have been completed.	
All applicable documents per the List of Attachments (Table 11) have been provided.	
The council has declared all SVs (including ASVs) approved since 2011-12 and provided annual reports that show compliance with the instrument reporting conditions, or explaining divergences.	☑ Attachments 1 and 2
The council's LTFP includes both the baseline (no-SV) and the SV scenario it is applying for.	🛛 Attachment 12
The proposed SV annual and cumulative percentages agree to those used in community consultation, or if they differ, the reason has been explained.	
If applying for a multi-year SV, the council has correctly calculated the cumulative percentage and dollar impact of the proposed SV using compounding.	
The council has referenced community consultation materials that <i>at minimum</i> show the cumulative percentage of the SV and average total dollar increase (cumulative) per rating category.	
Figures presented in Application Form Part B are consistent, as relevant, with those in Application Form Part A.	☑ One difference noted in section 4.2 of the Part B application
The council has submitted a Minimum Rates Part B Application Form, if required.	
For OLG Criterion 5 (section 7), the council has provided concrete evidence and plans for past and future cost- containment and productivity strategies, as far as practicable.	⊠ Attachment 32

Important information

Submitting online

Applications must be submitted through IPART's LG Portal by 11:59pm on Monday, 3 February 2025. Councils should note a file size limit of 150MB applies to any individual document uploaded in the portal.

Confidential content

IPART will publish all applications (excluding confidential content) on our website. Examples of confidential content are those parts of a document which disclose the personal identity or other personal information pertaining to a member of the public, a document such as a council working document that does not have formal status, or document which includes commercial-in-confidence content.

Councils should ensure supporting documents are redacted to remove confidential content where possible, or clearly marked as **CONFIDENTAL**.

Publishing the council's application

Councils should also publish their application on their own website for the community to access.