



SRV

Community Engagement Summary September 2023



Acknowledgment of Country

Griffith City Council acknowledges the Wiradjuri people as the traditional owners and custodians of the land and waters, and their deep knowledge embedded within the Aboriginal community. Council further pays respect to the local Wiradjuri Elders, past, present and those emerging, for whom we acknowledge have responsibilities for the continuation of cultural, spiritual and educational practices of the local Wiradjuri people.

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1. Introduction

Community engagement must be undertaken prior to applying for a Special Rate Variation (SRV) under the Independent Pricing and Regulatory Tribunal (IPART) guidelines. In particular, IPART requires evidence that the community is aware of the need for and extent of a rate rise. The guidelines state that Council's engagement approach must utilise an appropriate variety of methods to ensure community awareness and input is received.

It is important to note that IPART's assessment is not based on the level of support received from the community but rather that the community was made aware of the impacts of a proposed SRV.

This summary report has been prepared as evidence of the extensive community engagement undertaken by Council, prior to a potential application to IPART for an SRV.

Community Engagement Plan

Council actively engages with the local community providing information in a timely, open and transparent nature, to ensure that residents and stakeholders remain well informed.

Council's Community Engagement & Communication Strategy was reviewed and adopted in 2022, forming the framework of Council's community consultation practices.

This Strategy outlines methods and the manner in which Council should conduct public consultation for key activities. A dedicated SRV Community Engagement Plan (Appendix 1) was developed based on the principles of this Strategy.

Key dates

Action		
May - June	Community engagement on Delivery Program and Operational Plan outlining need for future SRV.	
30 May 2023	Meeting with IPART representatives	
27 June 2023	IP&R docs adopted by Council	
May – August 2023	SRV Community Engagement period	
24 October 2023	Council meeting to consider community feedback and determine if SRV application to be submitted to IPART	
January 2024	Application due to IPART	

2. Community Engagement Overview

At the Ordinary Meeting of Council held on 9 May 2023 Council gave in principle support to apply for an SRV and committed to community engagement to be undertaken seeking the community's view on the proposal to apply to the Independent Pricing and Regulatory Tribunal (IPART) for approval to raise ordinary rates through a Special Rates Variation (SRV) by 10.5% (inclusive of the assumed 3.0% rate peg) each year for three consecutive years from 2024/25 to 2026/27 (a cumulative total increase of 34.9%). The increase would be retained permanently in Council's rate base.

As part of the SRV application requirements outlined by IPART, Council must fully communicate the impact of the proposed increases to ratepayers and demonstrate an appropriate variety of engagement methods to ensure community awareness and input into the process.

During the engagement, Council sought feedback from residents on the proposed SRV options through the use of an online feedback form, media releases, information on Council's website, social media channels, community sessions, online presentations and meetings.

As part of the community consultation Council explained that without a SRV Council will not be financially sustainable and will be forced to significantly cut services to make annual savings of more than \$4 million. Senior Management are also implementing an additional \$1 million worth of cost saving initiatives.

Council consulted on two options:

Option 1 - With SRV

Increase rates by 10.5% (inclusive of the assumed 3.0% rate peg) each year for three consecutive years starting 2024/25 with a total cumulative increase of 34.9%.

This option, plus \$1 million in cost saving initiatives annually maintains current services and asset renewal in the General Fund. Community facilities, footpaths and roads will continue to be maintained.

Option 2 - Without SRV

Retain the IPART rate pegging limit only. This option, plus \$1 million in cost saving initiatives annually, will not fully fund current Council General Fund operations and will require a plan to find additional savings of \$4 million each year by cutting services.

Examples of community facilities that may have reduced hours include Griffith Regional Aquatic Leisure Centre, Griffith Regional Theatre, Pioneer Park Museum, Griffith Regional Sports Centre and Griffith City Library. In addition, service levels will be reduced. Some examples of these include our roads, parks and gardens, strategic planning and storm water drainage.

3. Engagement Outcomes

Council utilised a wide variety of communication methods during the engagement period to raise awareness in the community of Council's intention to apply for an SRV. During the engagement period, Council encouraged ratepayers and residents to join the conversation and provide feedback on the proposal.

Method	Outcomes
Online submissions	141 online submissions were received. The majority of submissions indicated they were not supportive of an SRV.
Email or other submissions	16 other submissions were received in writing or via email.
Website	Information was provided on Council's website on a page dedicated to the proposed SRV: griffith.nsw.gov.au/srvhaveyoursay
	1,604 page views during the community engagement period
	254 views on the Rates Estimator page and 184 users.
	More than 325 people viewed the SRV video presentation.
Flyer to ratepayers	Council mailed out over 10,000 flyers to all ratepayers with the rates notice, informing them of the proposed SRV and process involved, as well as encouraging community feedback.
Online mailing list	Emails were sent to 2,159 local businesses, service groups and other ratepayers to encourage participation in the engagement process and to invite to attend information sessions.
Media releases	9 media releases distributed to local media outlets, placed in the community newsletter, Council Catch Up and placed on the website and social media.
Advertising – Radio & Newspaper	Radio Advertisements - 40 x 30 second commercials in prime time 6am – 7pm across 963 Triple M and Hit 99.7 – June to August. 10 x Monday with the Mayor on Hit 99.7 Breakfast with Matt Collins. Local Newspaper - 2 x SRV ads were placed in The Area News
Advertising - Council Catch Up Newsletter	Throughout June to August 2023 the printed weekly Council Catch Up Council newsletter featured 24 SRV articles or advertisements. 10 electronic email versions were sent to over 2,000 subscribers.
Social Media – Facebook & Instagram	31 posts were made to Council's social media channels. Total post reach Facebook and Instagram over 59,500.

Method	Outcomes
Community meetings	10 presentations by GM and Mayor made to community groups or organisations.
Information sessions	Seven community information sessions were held. These included 2 Community Opinion Group Meetings and 5 Council Café / Information Sessions.
Online presentation	An online presentation by the GM, explaining the process and encouraging participation, was added to Council's website and to Council's Facebook page.
Staff and Councillor	Councillor Workshops were held on a number of occasions to discuss the budget and proposed Special Rate Variation.
Communication	An all-staff breakfast barbecue was held on 27 April 2023. All staff received an email from the GM on 10 May 2023 following the Council Meeting which resolved to consult the community on the proposed SRV. Follow-up meetings held on 8 June 2023 to provide an update on the process.

4. How did we engage?

Online, email and other submissions

Launched 5 June 2023

Action

Council offered an online submission form on the website for ratepayers and residents. The form was promoted through social media, Council's website, Council Catch Up newsletter (2,159 subscribers). In addition, residents were invited to make submissions via email or post. A QR Code was provided to attendees at SRV engagement events with a link directly to the SRV page, allowing ratepayers to make a submission.



Outcome

Total submissions including received by online form, email/letter: 157 – refer to Appendix 2 - Submissions Received.

- 69% of respondents said they were not in favour of the SRV
- 16% were in favour of the SRV
- 15% made no comment/not clear.

Of the 141 submissions received online (via Paperform), 96% were ratepayers to Griffith City Council.

Of the 141 submissions received online (via Paperform) 92% indicated they had received/read information about the SRV.

A summary of the key themes in the submissions follows:

- Affordability of proposed rate increase / cost of living / capacity to pay / user pays system for facilities
- Smaller increase / fewer years plus / supported by reduced operational costs and revenue streams / alternatives in combination with the SRV
- Do not want to cut services / lose jobs
- Reduce Councillor numbers and Councillor costs
- Review current spending / services, Council efficiency, cost saving initiatives/ streamline processes
- Review senior positions and staffing levels
- Concentrate on essential infrastructure projects
- Concerns about the new Art Gallery proposal
- Affordability of Housing (higher rents).

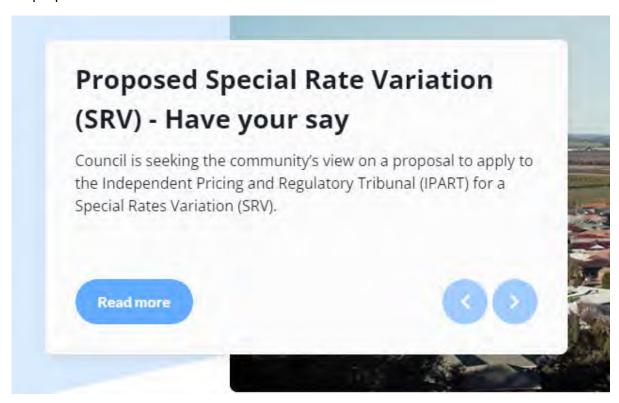
Website

Launched 5 June 2023

Action

A dedicated SRV page was launched on 5 June 2023 with a slider directly linking from Council's homepage. The SRV page served to provide information throughout the SRV consultation process and following the community engagement period. The page was updated throughout the community engagement period in response to questions raised.

A Rates Estimator was made available on the webpage to assist ratepayers to estimate the impact of the proposed SRV on their rates.



Outcome

During the community engagement period, Council's SRV page received 1,604 views.

Home » Latest News » Special Rate Variation

Special Rate Variation



BACKGROUND

At the Council Meeting on Tuesday, 9 May 2023, Council gave in principle endorsement for an application to be made to the Independent Pricing and Regulatory Tribunal (IPART) for a Special Rate Variation (SRV) to be implemented over three years commencing 2024/25 financial year. You can view the Council report here and our IP&R documents including the Long Term Financial Plan

What is a Special Rate Variation (SRV) and Rate-Pegging?

Rates increase each year in line with an amount set by the Independent Pricing and Regulatory Tribunal (IPART). This amount is calculated every year and is called the 'rate peg'.

For the 2023/24 financial year the rate peg applied to Griffith City Council, will be 3.7%.

If a council's rate revenue is not sufficient to maintain service levels or undertake capital works, it can apply to IPART to increase overall rate revenue by more than the rate peg. This is known as a Special Rate Variation (SRV). In order to apply for an SRV, councils must demonstrate to the community and IPART that they need the money and have implemented improvements to be more efficient and productive. Council has already identified \$1M in savings annually.

Why do we need a Special Rate Variation (SRV)?

The rate increases set by IPART have not kept pace with cost escalations faced by Council in providing services to our community. Cost shifting from other levels of government and diminishing value of annual operating grants over time have also contributed significantly to the pressure on Council's financial position.

The additional funds received through the SRV will increase the money available to address and correct Council's operating position and enable sufficient funds to be available for renewal and maintenance of assets and the continuation of current service levels.

What will happen if the SRV is not implemented?

Council will have to look at options to reduce the levels of services to the community. Examples of community facilities that may have reduced hours are the Griffith Regional Aquatic Leisure Centre, Griffith Regional Theatre, Pioneer Park Museum, Griffith Regional Sports Centre and Griffith City Library. In addition, service levels will be reduced. Some examples of these include our roads, parks and gardens, strategic planning and storm water drainage.

What level of rate rise is Council considering?

The proposed rate increase is based on Council's funding requirements.

Griffith City Council is seeking the community's view on a proposal to apply to the Independent Pricing and Regulatory Tribunal (IPART) for approval to raise ordinary rates through a Special Rates Variation (SRV) by 10.5% (inclusive of the assumed 3.0% rate peg) each year for three consecutive years from 2024/25 to 2026/27 (a cumulative total increase of 34.9%). The increase would be retained permanently in Council's rate base.

How much will rates change?

Average Rates - Residential				
	2023/24 3.7% Rate Peg	2024/25	2025/26	2026/27
With SRV 10.5% includes assumed 3% Rate Peg	\$1,106	\$1,222	\$1,350	\$1,492
No SRV assumed 3% Rate Peg	\$1,106	\$1,139	\$1,173	\$1,209

Average Rates - Business				
	2023/24 3.7% Rate Peg	2024/25	2025/26	2026/27
With SRV 10.5% includes assumed 3% Rate Peg	\$2,968	\$3,280	\$3,624	\$4,005
No SRV assumed 3% Rate Peg	\$2,968	\$3,057	\$3,149	\$3,243

Average Rates - Farmland				
	2023/24 3.7% Rate Peg	2024/25	2025/26	2026/27
With SRV 10.5% includes assumed 3% Rate Peg	\$4,184	\$4,623	\$5,109	\$5,645
No SRV assumed 3% Rate Peg	\$4,184	\$4,310	\$4,439	\$4,572

Based on Office of Local Government Performance comparative data FY2020/21 - average Griffith

Special Rate Variation Estimator here Ratepayers are encouraged to assess the impact of the SRV on their respective properties by using this estimator.

How can I have my say?

Griffith City Council values community input and actively seeks feedback during the consultation period for the Special Rate Variation. (Up until Thursday 31 August 2023)

You can email admin@griffith.nsw.gov.au or write to PO Box 485 Griffith, 2680. You can also make an online submission using the button below.

Make a submission here

Following extensive community consultation, should Council resolve to apply to IPART for a Special Rate Variation, members of the public will also be able to make a submission to IPART.

We will have community information sessions:

Date	Time	Location	Event
6 June 2023	7pm	Yoogali Club	Community Opinion Group (COG) Meeting
15 June 2023	10am-12pm	Kooyoo Street Kiosk	Council Cafe
27 June 2023	5pm	Council Chambers	Information session
6 July 2023	11.30am-1.30pm	Griffith Central Plaza	Information session
20 July 2023	10am-12pm	Kooyoo Street Kiosk	Council Cafe
1 August 2023	7pm	Hanwood Sports Club	Community Opinion Group (COG) Meeting
4 August 2023	10am-12pm	Griffith Central Plaza	Information session

When will the decision on the Special Rate Variation be made?

The decision on the Special Rate Variation will be made by Griffith City Council after intensive community consultation has been undertaken. Following the public consultation period, a further report will be considered by Council in October 2023. At that meeting Council will make a final decision as to whether it will apply to IPART for the Special Rate Variation. If IPART approves the application, the first stage of the increase will be effective in July 2024.

View the online SRV Presentation here



View the SRV Flyer here

View our latest PowerPoint presentation here

TIS National interperative service

TIS National is a - phone 131450 - language service.

SRV - Frequently Asked Questions from community consultation

1. The Cashflow statement shows that Council will have around \$190M in cash in June 2033. Why is this SRV necessary if Council has so much money in the bank?

Council must restrict funds to the water, sewer and waste areas. It is a legal requirement to do this. Council does not include capital works in the Long-Term Financial Plan for major projects in the outer years as they are not within the Councillors Delivery Program period (ie; 4 years). Council must ensure that it has sufficient cash reserves to fund major future renewal of existing infrastructure and growth for new development.

2. Does this SRV guarantee no future SRVs?

This SRV will allow Council to become financially sustainable in the General Fund to maintain existing services and provide the capability to grow. Future regulation changes, additional State Government cost shifting and future capital works programs as determined by Councillors may influence future SRVs

3. Will water and other charges increase?

Yes.

4. What services will be impacted?

If a SRV is approved the current level of services will be maintained. If a SRV is not approved, examples of community facilities that may have reduced hours are the Griffith Regional Aquatic Leisure Centre, Griffith Regional Theatre, Pioneer Park Museum, Griffith Regional Sports Centre and Griffith City Library. In addition, service levels will be reduced. Some examples of these include our roads, parks and gardens, strategic planning and storm water drainage.

5. Is the SRV increase permanent or will it wind back after 3 years?

The proposed SRV will increase the rate base annually over the 3-year period of implementation with the third year being 2026/27.

The annual rate base as from the 2027/28 year will increase by the annual rate pegging limit as set by IPART.

6. With the cost of living going up so much now, how can we be expected to manage this increase?

The proposed SRV is not a decision taken lightly. Council recognises the delicate balance between providing essential services, maintaining infrastructure, and ensuring affordability for our residents. Council offers the Pensioner Rebate Scheme, which financially supports this important group in our community. Council also has a Hardship Policy to accommodate the special needs of those unable to pay their rates in full on time. The increase is proposed to come into effect in July 2024 and staged over a 3-year period, recognising the impact and in an effort to minimise this impact as much as possible whilst ensuring Council's financial sustainability.

7. What is Council doing to remediate the situation?

Regardless of whether Council resolves to apply for an SRV, Council's Senior Management Team is committed to finding \$1 million in savings each year starting from 2024/25. This will be achieved by identifying operational efficiencies. Councillors are also being encouraged to identify possible alternate revenue sources and potential saving opportunities.

8. What do land valuations have to do with my rates?

The NSW Valuer General's Office is responsible for the valuation of all rateable land in NSW and is revalued every three (3) years. Rateable land within the Griffith LGA was revalued during 2022 and these values were provided to Council. Council calculates rates using the land value determined for your property plus a base amount.

The land revaluation process does not provide any additional rate revenue for Council. The total increase in rate revenue to Council is capped on an annual basis by the Independent Pricing and Regulatory Tribunal (IPART. For the 2023/24 year the rate cap increase is 3.7% above 2022/23 level (ie approx. \$700,000).

Changes to land values will impact the amount of rates payable for individual properties but the total increase in rate income received by Council for the year does not exceed the rate cap as determined by IPART.

Whilst we acknowledge that some individual assessments have moved by much greater than the 3.7% rate pegging figure, many have also increased by less and in fact some assessments have reduced in line with new land valuations.

9. What is the alternative to the proposed rate increases?

Without a Special Rate Variation, Council would need to consider reducing the levels of services provided to the community to save costs. Examples of services that may be impacted include the Griffith Regional Aquatic Leisure Centre, Griffith Regional Theatre, Pioneer Park Museum, Griffith Regional Sports Centre and Griffith City Library. In addition, service levels will be reduced. Some examples of these include our roads, parks and gardens, strategic planning and storm water drainage.

READ NEWS AND UPDATES HERE:

2 June 2023 Council seeks support for propsed SRV

8 June 2023 COG Meeting kicks off community consultation

22 June 2023 SRV consultation continues

13 July 2023 Have you had your say on the proposed SRV yet?

25 July 2023 Rates estimator now available

8 August 2023 Council's Special Rate Variation Consultation Progress Update

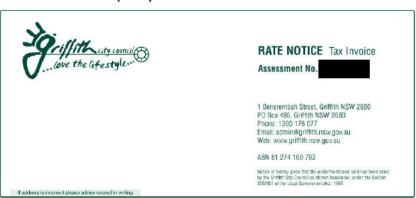
21 August 2023 Time running out for residents to have their say on Council's proposed SRV

1 September 2023 Council's SRV next steps

For more information on Special Rate Variations visit the IPART website here

Home » Special Rate Variation (SRV) - Rates Estimator

Special Rate Variation (SRV) - Rates Estimator



Enter Your Assessment Number

Disclaime

Please note this Rates Estimator provides an estimate only and is subject to change due to the Valuer General assessment of your land value. This Rates Estimator does not include Sewer, Water, Waste, Recycling or Stormwater charges. This estimate cannot be substituted for actual Rates Notices and Council cannot be held liable for an incorrect estimate. The information is provided in good faith, however Council makes no statements, representations or warranties about the information provided by the Rates Estimator.

Flyer to ratepayers

14 July 2023 quarterly notice

Action

An SRV flyer was sent to all ratepayers informing them of Council's intention to apply for an SRV and encouraged them to have their say. The flyer included the following information:

- The SRV options being proposed and SRV timeline
- Information on how ratepayers could provide feedback
- Average residential yearly rates under the SRV
- Overview of what general rates pay for.

Outcome

A total of 6,861 hard copy flyers were mailed and 3,219 were sent to e-notice customers via email. The flyer was also handed out at all of the information sessions and meetings and was available to pick up from Council's customer service area and the library.



Mailing list

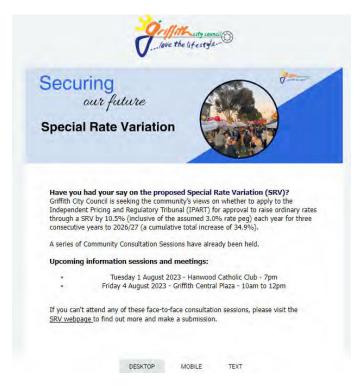
Various dates throughout

Action

Over 2,000 people received emails throughout the community engagement period encouraging them to attend meetings and information sessions and to have their say.

These included separate SRV specific emails as well as Council Catch Up e-newsletters containing SRV articles and advertisements.







Media releases

Nine issued throughout consultation period

Action

Media releases were distributed on 17 May 2023, 2 June 2023, 8 June 2023, 22 June 2023, 13 July 2023, 25 July 2023, 8 August 2023, 21 August 2023 and 1 September 2023.

These media releases were to inform the media and community of community consultation for the proposed SRV. Further media releases were distributed advising key dates for meetings, encouraging submissions, the launch of the rates estimator and an update on the progress of the consultation.

Outcome

The media releases were published on Council's website and social media with several news agencies following up on the media releases.

17 May 2023



2 June 2023



Friday 2 June 2023

GRIFFITH CITY COUNCIL SEEKS SUPPORT FOR SPECIAL RATE VARIATION

Griffith City Council is seeking support from the community to apply for a Special Rate Variation (SRV) to be implemented over a three-year period, starting from the 2024/25 financial year.

Council proposes to submit an application to the Independent Pricing and Regulatory Tribunal (IPART), an independent body that determines the maximum which councils across NSW can

The proposed SRV seeks a 10.5% increase each year for three years, inclusive of the assumed rate pegging increase of 3.0%. This equates to a cumulative increase of 34.92% over three years. Mayor Doug Curran said these increases are necessary to sustain the current level of services provided by Council.

To secure the future of our community and the services and assets that we cherish and to ensure our Council is ready for the future, we need to engage our community with very mature discussions about why we need this Special Rate Variation (SRV)," Councillor Curran said.

"I ask that you take the time to read all of the information what we will be distributing, attend meetings and briefings or watch our online presentation, ask questions, seek to understand and provide your feedback.

"As well as the sessions listed below, we are meeting with service groups, committees and organisations in our community to have these discussions; if you would like us to do so for your group please reach out and let us know."

During the Council Meeting on Tuesday, 9 May 2023, Council provisionally endorsed the application to IPART.

To learn more about the proposed SRV and express your opinion, please visit www.griffith.nsw.gov.au.

Residents are encouraged to attend the following sessions

- Lenus are encouraged to attend the following sessions:
 Tuesday, 6 June 2023, 7pm: Yoogali Club Community Opinion Group (COG) Meeting
 Thursday, 15 June 2023, 10am 12noon: Kooyoo Streat Kioak Council Cafe
 Thursday, 22 June 2023, 5pm: Griffith Gity Library
 Thursday, 6 July 2023, 11,30am 130pm: Griffith Central Council Cafe
 Thursday, 20 July 2023, 11,30am 12noon: Kooyoo Street Kioak Council Cafe
 Thursday, 20 July 2023, 7pm: Hanwood Catholic Club Community Opinion Group (COG)
 Meeting

Media Information:
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8 June 2023



COG MEETING KICKS OFF SPECIAL RATE VARIATION CONSULTATION

Griffith City Council's Community Opinion Group (COG) Meeting on Tuesday night, kicked off consultation for the proposed Special Rate Variation (SRV), with almost 40 people attending alongside Councillors and Senior Council staff.

Griffith Mayor, Councillor Doug Curran said he was pleased to see residents attend to find out about the proposed SRV and have other agenda items addressed.

"The first COG meeting was very interactive and I truly appreciated the members of the community, our Counciliors and senior management attending Yoogali for the session. We arrawword quite a row quostions on the ovening about the ramifications of the SRV and took so on notice, there was obviously quite a bit of interest which is great to see." Councillor Curran sa

"Over the next three months we will be doing our best to inform all of our ratepayers and hear their views. If you can't got along to one of the sessions listed below, I ask that you head to our webpage www.griffth.new.gov.au/srvhw/evoursay. You will find lots of information and an option to make a submission.

"We are also meeting with service groups, committees and organisations in our community to have SRV discussions, if you would like us to do so for your group please reach out and let us know."

A number of other concerns were also highlighted at Tuesday night's COG meeting at the Yoogali Club. Residents are reminded that the best way to have matters addressed at COG Meetings is to lodge an agenda item prior to the meeting.

SRV Community Consultation Sessions:

- Thursday, 15 June 2023, 19m 12non: Kooyoo Street Klosk Council Cafe
 Thursday, 22 June 2023, 5pm Criffat Caly Library
 Thursday, 22 June 2023, 5pm Criffat Caly Library
 Thursday, 20 July 2023, 11,30am 130pm Griffit Central Council Cafe
 Thursday, 20 July 2023, 10am 12noor: Kooyoo Street Klosk Council Cafe
 Tursday, 14 Jugust 2023, 7pm Harmood Catholic Club Community Opinion Group (COG) Meeting
 Friday, 4 August 2023, 10am 12noon: Griffith Central Council Cafe
 in addition to the above forums, the Mayor and GM are available to address individual community organisations. Contact Council 1300 176 077 to arrange.

ends

Tanya Pottison Integrated Planning & Reporting Coordinator Griffith City Council 02 69694827 02 69694827 Tanya.Pattison@griffith.nsw.gov.au www.griffith.nsw.gov.au www.facebook.com/griffithcitycouncil

- Friday, 4 August 2023, 10am 12noon: Griffith Central Council Cafe
 In addition to the above forums, the Mayor and GM are available to address individual community organisations. Contact Council 1309 176 077 to arrange.

Important key points to note:

- The SRV will only be applied to ordinary rates
 Following the public consultation period, Council will consider a subsequent report in Cetober 2023. At that meeting, Council will make a final decision on whether to apply to IPART for the Special Rate Variation.

ends

22 June 2023



Thursday 22 June 2023

COUNCIL CONTINUES SPECIAL RATE VARIATION COMMUNITY CONSULTATION

Griffith CBy Council continues to seek the community's view on a proposed Special Rate Variation (SRV) to ensure long-term financial viability and to maintain service levels.

An application would be made to the Independent Pricing and Regulatory Tribiunal (IPART) for approved to raise Ordinary Rates by 10.5% (inclusive of the assumed 3.0% IPART rate peg) each year for these consecutive years starting 2024/25. This is a total cumulative increase of \$4.9%. The base rate increase would be retained permanently.

Griffith Mayor, Councillor Doug Curran is encouraging all ratepayers to get involved in the process

"We have held two information sessions so far plus the General Manager and I have also addressed the Griffah Business Chamber and U3A," Councillor Curran said "We've got five more community sessions where we will be informing our ratepayers and taking feedback. If you can't got along to one of the sessions listed below, I ask that you head to our webpage https://www.newbpage.org/fifth.new.gov_au/ar/haveyoursay. You will find lots of information and an option to make a submission.

SRV Community Consultation Sessions:

- Jusseday, 27 June 2023, Sprix Council Chambers
 Thursday, 6 July 2023, 11 30em 1 30em Griffith Central Council Cafe
 Thursday, 20 July 2023, 10am 17 20em Koryon Street Kloak Council Cafe
 Tueaday, 1 August 2023, 7pm: Harwood Catholic Club Community Opinion Group (COG)
- Tuesday, 1 August 2023, 10am 12noon; Griffith Central Council Cafe Friday, 4 August 2023, 10am 12noon; Griffith Central Council Cafe In addition to the above forums, the Mayor and GM are available to address individual community organisations. Contact Council 1300 176 077 to arrange.

Media Information
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Tanya Pattion of Begriffith now gov. as
www.gffith.now.gov.au
www.facebook.com/griffiths/ycouncil

13 July 2023



Thursday 13 July 2023

HAVE YOU HAD YOUR SAY ON THE PROPOSED SPECIAL RATE VARIATION YET?

Griffith City Council wants to hear the community's view on a proposed Special Rate Variation (SRV) to ensure long-term financial viability and to maintain service levels. Following extensive community consultation (June to August) Councillors will make a final decision in Colobor 2023 as to whether to apply to the Independent Princing and Regulatory Tribunal (IPART) for approval to raise Ordinary Rates by 10.5% (notusive of the assumed 3.0% IPART rate pag) each year for three ponsecutive years starting 2024/25. This is a total cumulative increase of 34.5%.

So Far, Council has held four general public information sessions and sight meetings with community organisations including the Griffith Business Chamber. USA, Rotary Club. Griffit Lodies Probus, Yenda Progress Association & Yenda Rotary, Griffith Lions Club and NSW Farmers Association.

Griffith Mayor, Councillor Doug Curran said the aim was to reach as many ratepayers as possible

"We are doing our very best to engage as many community members as possible through this difficult process. I am proud to be part of a community that cares about each other and about the services our Council delivers," Councilor Curran said.

"We still have three community sessions to go. If you are keen to see a detailed presentation, I'd urge you to get along to the Henwood Catholic Club on Tuesday 1 August 2023.

"If you can't make that meeting, you can still talk to staff and Councillors at one of our stalls. It is important that we explain why we are considering this SRV and hear what our community thinks."

"If you are unable to get to any of the face-to-face sessions head to view oriffshares good authors revouses." You will find lots of information including a video presentation and an option to make a submission. We will also have a Rates Estimator up and running in the next few weeks."

oming SRV Community Consultation Sessions:

- Thursday, 20 July 2023, 10am 12noon; Kocyoa Street Kiesk Council Cafe Tuesday, 1 August 2023, 7am: Harwood Catholic Club Community Opinion Group (COG) Meeting Friday, 4 August 2023, 10am 12noon; Griffith Central Council Cafe

Media Information:
Tanna Pattian
Integrated Planning & Reporting Coordinator
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those unable to pay their rates in full on time. The increase is proposed to come into effect in July 2024 and staged over a 5-year period, recognising the impact and in an effort to minimise this insact as much as possible white consump consults financial sustainability.

Q. What is Council doing to remediate the situation?

Regardless of whether Council resolves to apply for an SRV, Council's Senior Management Team is committed to finding \$1 million in sevings each year starting from 202426. This will be achieved by identifying operational efficiencies. Councillors are a to being encouraged to identify possible alternate revenue sources and potential soving opportunities.

The NSW Valuer General's Office is responsible for the valuation of all reteable land in NSW and is revalued every three (3) years. Reveable land within the Griffith LGA was revalued during 2022 and these values every provided to Council. Council calculates rates using the land value determined for your property plus a base amount.

To your property prise a sees amount.

The land revalation process does not provide any additional rate revenue for Council. The total increase in rate revenue to Council is capped on an annual basis by the Independent Pricing and Regulatory Tribunal (IPART, For the 2023/24 year the rate cap increase is 3.7% above 2022/23 level (9 approx. 5700.000).

Whilst we acknowledge that some individual assecuments have moved by much greater than the 3.7% rate pegging figure, many have also increased by less and in fact some assessments have reduced in line with new land valuations.

Q. What is the alternative to the proposed rate increases?

v. What is the alternative to the proposed rate increases?
Without a Special Rate Variation, Council would need to consider reducing the levels of services provided to the community to service costs, Examples of services that may be impacted include the Griffith Regional Aquabic Lessure Centre, Griffith Regional Face Provided to the Centre and Griffith Dity Larray in addition, service located will be reduced. Some examples of these include our roads, partie and gardens, strategic parming and some water distinguished.

Griffith City Council values community input and encourages feedback during the consultation period up until 4pm on Thursday 31 August 2023. Residents can submit their views via amail to adminigariffithms/upova.yu. by mail to PO Box 455 Griffith. 2550. or through an online submission

Following the comprehensive community consultation, Council will consider a further report in October 2025, during which a final decision will be made on whether to apply its IPART for the Special Rate Variation. If IPART approves the application, the first stage of the increase will take officer in July 2024.

For more information and updates, residents are urged to visit Council's website at griffith naw,gov.ausawhaveyoursay or follow Council's Facebook page.

Gound Innershy appreciates the community's engagement and looks forward to reaching a decision that best serves the interests of all residents.

25 July 2023



Tuesday 25 July 2023

SPECIAL RATE VARIATION ESTIMATOR NOW AVAILABLE

Griffih Cty Council has launched a Rales Estimator to allow natapayers to essess the impact of the proposed Special Rale Variation (SRV) on their respective rates.

The SRV Estimator is available on Council's website: www.griffih.new.gov.aluschaveysauscy

The BRV Rates Estimator has been added to help talepayers better understand how the increase will impact them as Council continues to ask for the community's view on a proposed SRV to one of the form financial violation and to me intain service levels.

Simply enter your Assessment Number, which can be found in the top righthend corner of your rates notice to see the estimated rates based on proposed SRV (10.5% including 3% Rate Pegillect) year for three years commencing 2024/25.

each year for these years commencing 204025.

Following extensive community consultation (June to August) Councillors will make a "helipsecision in Occober 20203 as to went-har to apply to the Independent Prioring and Regulatory Triburnal (LPART) for approval to rises of Collinary Hates by 10,5% inclusive or the assumed 3,0% IPART rate page each year for three consecutions each each group 204725. This is a total council to the consecution of the

Please note, the Rates Estimator shows Ordinary Rates, it does not include Sewer, Weter, Wester, Recycling or Stormweter onerges.

Gerffish Mayor, Councillar Doug Curran said. If encourage all ratiopayers to use the Estimator in an attant to diversions a list of missinometers occusing it you have any questions after using the Estimator, place feel free to contact myself or the GM and we'll do our best to answer your diversions.

References are deing arged to abond appending SRV Community Consultation Sessions:

Tuesday, 1 August 2023, 7pm Hammood Catholic Club - Community Opinion Group (COS) Meeting

+ Friday, 4 August 2023, 10am / 12ncon: Griffin Central / Council Cafe

In addition to the above forums, the Mayor and GM are available to address individual community organisations. Contact Council 1300 178/077 to arrange.

Residents are urged to have their say up until 31 August 2023 when the consultation period doses Council appreciates the imput received so far, with some constructive discussions had.

Oz 5988427 Tanya, Profisangi griffithnswigov bu www.griffithnswigov, bu www.facebook.com/griffithotycouncil

8 August 2023



Tuesday & August 2023

COUNCIL'S SPECIAL RATE VARIATION CONSULTATION PROGRESS UPDATE

Griffith City Council is pleased to announce that face-to-face community consultation regarding the proposed Special Rate Variation (SRV) has concluded.

processe Special Nate Variation (SKV) has concluded.

Council would like to think the community for actively participating and providing valuable foodback during the process so fair.

This phase of the consultation has been highly successful with a significant number of community members standing various meetings hald across the Local Government Area. These gatherings, included DCs Meetings at Yoggai and Harmonia as used as the Source Calestain Community and Harmonian as used as the Source Calestain Community and Harmonian as used as the Source Calestain Community and the Calestain Community and the Calestain Community and Calestain Calestain Community Continues the Calestain Cales

While the formal presentations and information sessions have concluded, Council emphasises that online feedback submissions remain open unit August 31 2023. Residents are strongly encouraged to submit their feedback to ensure that all relevant information is a valable to Counciliors for an informed decision on whether or not to apply to the Independent Pricing and Regulatory Tribunal (IPART) for the proposed Special Rate Variation.

The proposed SRV aims to increase ordinary rates by 10.5% (including the assumed 3% rate peg) armually for these consecutive years, stating from 2024/25 to 2026/77 is cumulative total increase of 34.5%). The increased revenue would be permanently retained in Council's rate base.

To assist ratepayers in understanding the potential impact of the SRV on their proporties. Council offers a Special Rate Variation Estimator on its website.

More than 100 submissions have been received so far, with Council endeavouring to answer all questions submitted on the SRV page on the website. Many questions and a significant proportion of community comments in general have been cloner med with the cost of living. This and same of the other frequently asked questions are addressed below.

Q. With the cost of living going up so much now, how can we be expected to manage this increase?

The proposed SRV is not a decision taken lightly. Council recognises the delicate balance between providing essential services, maintaining intrastructure, and ensuring affordability for our residents. Council offers the Pensioner Robate Seheme, which financially supports this important group in our community. Council also has a flaridehip Policy to accuminate the special needs of

dia Information:
Tarya Patisan
reservad Planning & Reporting Coordinator
(ceithin City Crunni)
02-562-562;
Tarya Sallison Septili Purswignous
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21 August 2023



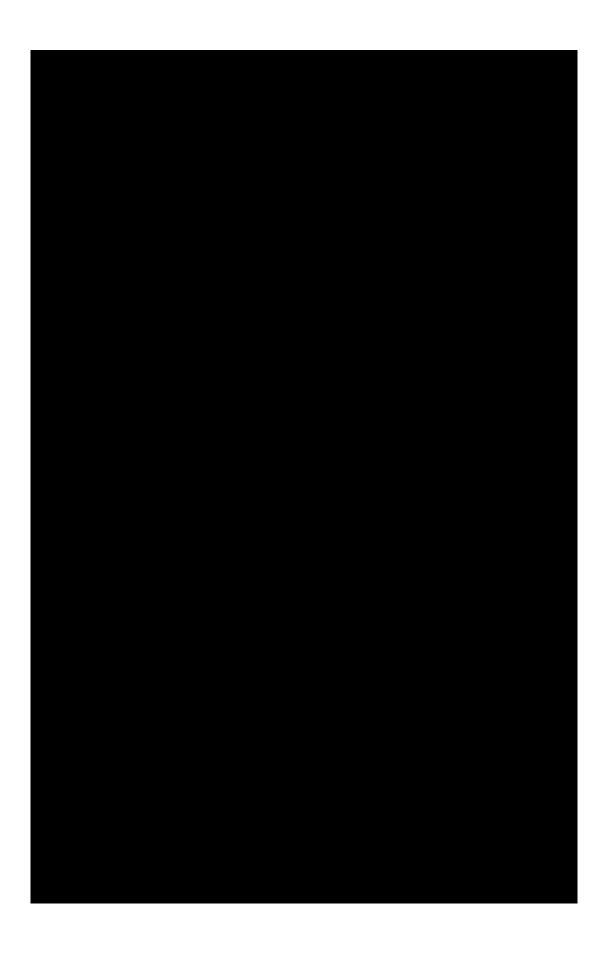
1 September 2023





















Advertising and Council Catch Up Newsletter

Throughout

Action

Council purchased 40×30 second radio ads in prime time 6am - 7pm across 963 Triple M (AM) and Hit 99.7 (FM) – June to August 2023.

In addition, 10 x Monday with the Mayor interviews were held on Hit 99.7 Breakfast with Matt Collins.

Council also placed advertisements in the local newspaper, the Area News. The advertisement included Council's proposal, contact details and information on how people could provide input into the decision.

Advertisements and articles were also placed in Council's weekly newsletter, Council Catch Up.

Outcome

Advertisements were placed in the Friday edition of The Area News (Historically the largest circulation). The Monday morning breakfast radio interviews with Mayor Curran discussed the proposed SRV and allowed questions from residents to be addressed.

Each Friday 500 copies of the Council Catch Up community newsletter are printed, an e-Edition or PDF version can also be read on the website. Printed copies can be picked up from 20 locations around the city including all local supermarkets, major shopping centres and Council facilities.

More than 2,000 Council Catch Up e-Editions were sent out each week.



Council seeks support for proposed Special Rate Variation

proposed Special Rate Variation
suffitt oby Council is socking Variation (SINI)?

Support from the community to Beam more about the
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Have your say on whether to





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Make a splash and join the
GRALC Break Time Lappers
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and Friday lanes between
Japan and Zapin solvin 30
minutes, 45 min or the entire
Johnson! GRALC on 6952 8228.



Seeking community feedback

On Special Rate Variation

Griffith, Cay Cound continues repayers to get involved in the seek the community's view the ferrores.

on a proposed Special Rate "We have held two information Variation (RSV) to ensure longsessions os far plus the General term financial viability and to Manager and I have also maintain service levels.





Have your say on the draft Lake The Australian Ballet returns Wyangan Foreshore Plan

Ayangan Foreshore Plan

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to Griffith Regional Theatre





Special Rate Variation consultation progress update

Frequently Asked Questions

Swim School Coordinator Information Technology Support Officer

Apply online at griffith.nsw.gov.au/jobs









The Area News



SPECIAL RATE VARIATION INFORMATION SESSIONS

Council is seeking the community's views on a proposal to apply to the Independent Pricing and Regulatory Tribunal (IPART) for approval to raise Ordinary Rates through a Special Rates Variation (SRV).

Come along to information sessions to find out more:

- 27 June 2023 5pm Council Chambers
- 6 July 2023 11.30am Griffith Central Plaza
- 20 July 2023 10am Kooyoo Street Kiosk

Ph. 1300 176 077 Have your say:www.griffith.nsw.gov.au



SPECIAL RATE VARIATION INFORMATION SESSIONS

Council is seeking the community's views on a proposal to apply to the Independent Pricing and Regulatory Tribunal (IPART) for approval to raise Ordinary Rates through a Special Rates Variation (SRV).

Come along to information sessions to find out more:

- 1 August 2023 7pm Hanwood Catholic Club
- 4 August 2023 10am Griffith Central Plaza

Ph 1300 176 077 Have your say: www.griffith.nsw.gov.au

Social Media

May 2023 - ongoing

Action

Council has an active social media audience with more than 10,000 users engaging with Council's Facebook and Instagram accounts. The social media SRV community engagement included a series of SRV posts and SRV event posts for community engagement activities.

SRV community engagement opportunities were published as events on Facebook and appeared as posts at the same time throughout. When permitted posts were also shared to Griffith Community Noticeboard Facebook Group (17,500 members).

Outcome

31 posts were made to Council's social media channels. Total post reach Facebook and Instagram over 59,500.

There was strong engagement on most social media posts related to the SRV.





REMINDER - COG MEETING TONIGHT!

Don't forget, the Community Opinion Group (COG) Meeting will be held tonight. Tuesday 6 June at the Yoogali Club.

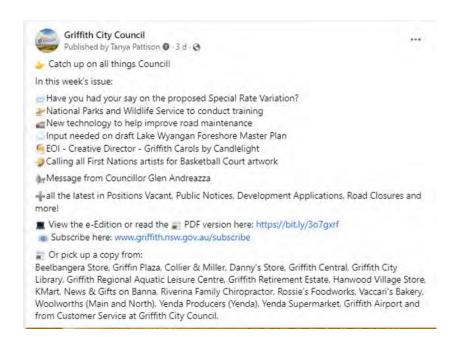
In The COG Meeting is an opportunity to connect with Councillors to discuss matters important to you including the proposed Special Rate Variation.

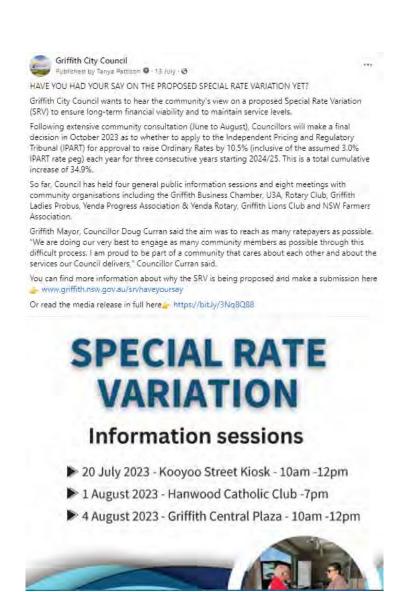
You can view the agenda here 👇

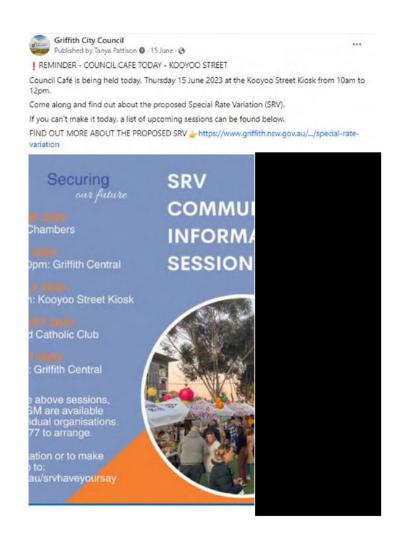
https://www.griffith.nsw.gov.au/.../community-opinion...

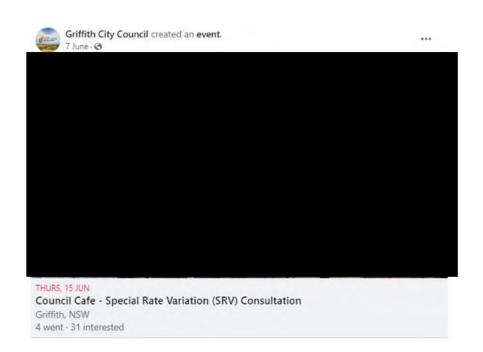
















The FACTS:

√ Council's budget for 2023/24 will increase rates by 3.7% so it's business as usual for 2023/24.
√ From 2024/25 Council in principle will increase rates over the next three years by 10.5%, that includes the IPART-determined rate pegging increase of the assumed 3% for each of those years.
√ The SRV application would ensure Council's financial sustainability in future years and protect Council's reserves.

√The proposed Special Rate Variation is subject to extensive community consultation. Council's final decision to apply or not (to IPART) will be made September/October this year (2023).

Watch the video below to learn more.





INFORMATION SESSIONS





Griffith City Council

Chambers - 5pm

Published by Tanya Pattison ● · 26 June at 12:34 · ❸

MSPECIAL RATE VARIATION COMMUNITY CONSULTATION REMINDER

◆The next SRV Information Session will be held tomorrow Tuesday, 27 June 2023, Council

Griffith City Council continues to seek the community's view on a proposed Special Rate Variation (SRV) to ensure long-term financial viability and to maintain service levels.

An application would be made to the Independent Pricing and Regulatory Tribunal (IPART) for



TUES 1 AUGUST 2023

7pm: Hanwood Catholic Club

10am - 12noon: Kooyoo Street Kiosk

FRI 4 AUGUST 2023

10am - 12noon: Griffith Central

In addition to the above sessions, the Mayor and GM are available to address individual organisations. Call 1300 176 077 to arrange.

For more information or to make a submission head to: griffith.nsw.gov.au/srvhaveyoursay





SRV community consultation information session Griffith Central Shopping Centre now on.





Griffith City Council
Published by Tanya Pattison 2 · 25 July at 14:14 · 3

Silare

RATES ESTIMATOR NOW LIVE

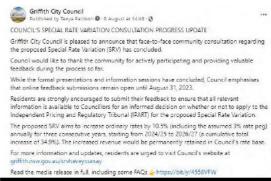
Griffith City Council has launched a Rates Estimator to allow ratepayers to assess the impact of the proposed Special Rate Variation (SRV) on their respective rates.

The SRV Rates Estimator has been added to help ratepayers better understand how the increase will impact them as Council continues to ask for the community's view on a proposed SRV to ensure long-term financial viability and to maintain service levels.

Simply enter your Assessment Number, which can be found in the top righthand corner of your rates notice to see the estimated rates based on proposed SRV (10.5% including 3% Rate Peg) each year for three years commencing 2024/25.

The SRV Estimator is available here } https://www.griffith.nsw.gov.au/special-rate-variation.../







Published by Tanya Pattison 9 19 July 9

Special Rate Variation (SRV) consultation session tomorrow at Council Cafe - 10am to 12pm.

Call down to the Kooyoo Street Kiosk, hear about the proposed SRV and give us your feedback.

If you can't make it tomorrow, you can find lots of information on the webpage https://www.griffith.nsw.gov.au/../special-rate-variation including an option to make an online submission.

We need to hear what you think!

Griffith City Council





The proposed SRV aims to increase ordinary rates by 10.5% (including the assumed 3% rate peg) annually for three consecutive years, starting from 2024/25 to 2026/27 (a cumulative total increase of 34.9%). The increase would be retained permanently in Council's rate base.

Submissions close at 4pm on Thursday 31 August 2023. You can provide your feedback and find information about the proposed SRV: griffith risk govau/snvhaveyoursay

Griffth Mayor, Councillor Doug Curran is urging residents to visit the SRV Have Your Say page and use the Rate Estimator to find out how the increase will impact them.

"It's vitally important that we hear from our community," Councillor Curran said. "I strongly encourage people to submit their feedback to ensure that all relevant information is available to Councillors for an informed decision on whether or not to apply to the Independent Pricing and Regulatory Tribunal (IPART) for the proposed Special Rate Variation.

"We've already received more than 100 submissions and I thank each and every one of those

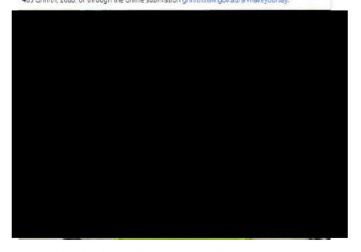
residents who have taken the time.

'Council appreciates the community's engagement and looks forward to reaching a decision that best serves the interests of all residents.

Following the public consultation period, a further report will be considered by Council on Tuesday 24 October 2023. At that meeting Council will make a final decision as to whether it will apply to IPART for the Special Rate Variation.

If IPART approves the application, the first stage of the increase will be effective in July 2024.

Residents can also submit their views via email to admin@griffith.nsw.gov.au, by mail to PO Box 485 Griffith, 2680, or through the online submission griffith.nsw.gov.au/srvhaveyoursay.







LOCATION Hanwood Sports Club



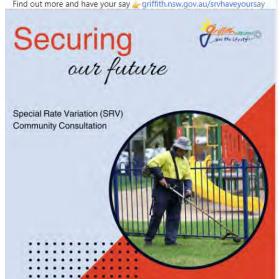


REMINDER

SPECIAL RATE VARIATION (SRV) SUBMISSIONS CLOSE AT 4PM TODAY! If you haven't provided feedback on the proposed SRV yet you have until 4pm TODAY Thursday 31 August 2023.

We want your view on a proposal to apply to the Independent Pricing and Regulatory Tribunal (IPART) for approval to raise ordinary rates through a Special Rates Variation (SRV) by 10.5% (inclusive of the assumed 3.0% rate peg) each year for three consecutive years from 2024/25 to 2026/27 (a cumulative total increase of 34.9%). The increase would be retained permanently in Council's rate base.

Find out more and have your say Legriffith.nsw.gov.au/srvhaveyoursay



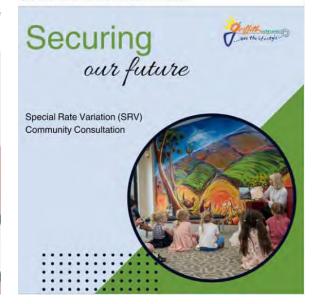
Council would like to thank all those who attended meetings or information sessions over the past three months as part of community consultation for the proposed Special Rate Variation (SRV).

Thanks also to those who took the time to make a submission. Submissions closed at 4pm

So, what's next?

All of the community feedback received will now form part of a report to be presented to Council at a meeting on Tuesday 24 October 2023.

At this meeting Councillors will consider whether or not to advise IPART that an application will be prepared and submitted to request a Special Rate Variation



SPECIAL RATE VARIATION (SRV) SUBMISSIONS CLOSE TOMORROW

If you haven't provided feedback on the proposed SRV yet, you still have time

But hurry, submissions close at 4pm Thursday 31 August 2023 (tomorrow).

We want your view on a proposal to apply to the Independent Pricing and Regulatory Tribunal (IPART) for approval to raise ordinary rates through a Special Rates Variation (SRV) by 10.5% (inclusive of the assumed 3.0% rate peg) each year for three consecutive years from 2024/25 to 2026/27 (a cumulative total increase of 34.9%). The increase would be retained permanently in Council's rate base.

Find out more and have your say Fgriffith.nsw.gov.au/srvhaveyoursay



Community meetings and information sessions

June – August 2023

Action

Council held seven information sessions. These included two Community Opinion Group (COG) Meetings and five Council Café Information Sessions. Residents and ratepayers were invited to attend to provide feedback.

Council also attended 10 community group meetings where the GM and Mayor gave presentations. These included Griffith Business Chamber, U3A, Rotary Club, Griffith Ladies Probus, Yenda Progress Association & Yenda Rotary, Griffith Lions Club, NSW Farmers, Griffith Rotary & Griffith East Rotary, Griffith Business Group and Griffith Sikh Community. More than 230 people attended these sessions.

Council attended these community meetings and used the presentation to explain the proposed SRV and discuss with residents and ratepayers. An online presentation was also provided where the GM again provided a presentation.

Outcome

Approximately 500 ratepayers participated in community meetings or information sessions.

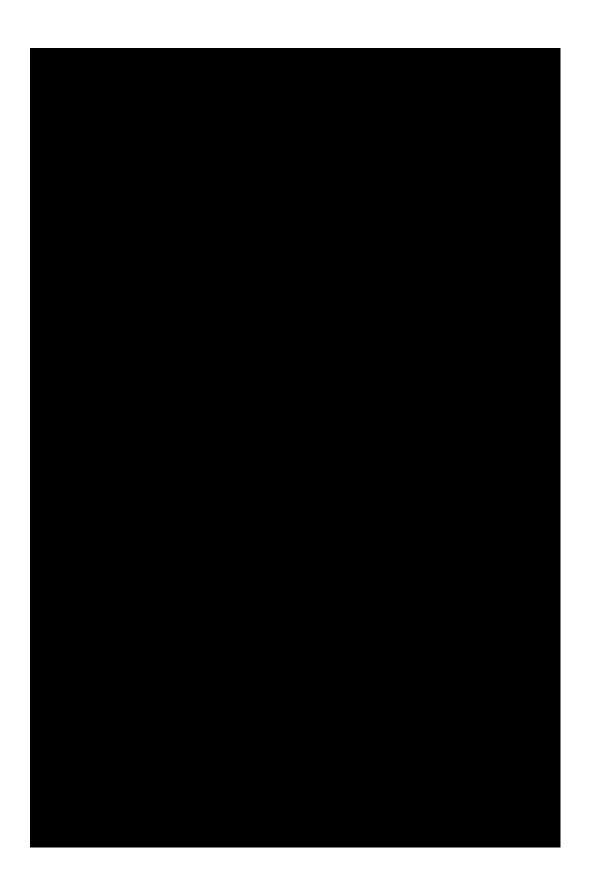
Community consultation sessions held:

Date	Туре	Venue	Time	Numbers	In person / online
17-May-23	SRV Presentation	Facebook	5:00 PM	325+	Online
		online video			presentation
25-May-23	Griffith Business	Gemini Hotel	6:00 PM	20	In person
	Chamber				
5-Jun-23	U3A	Senior	10:00 AM	22	In person
		Citizens Hall			
6-Jun-23	COG Meeting	Yoogali Club	7:00 PM	39	In person
8-Jun-23	GCC Staff	Council	1:00 PM	70	Online and
		Chambers			in person
15-Jun-23	Council Café	Kooyoo	10 am -	22	In person
		Street Kiosk	12 pm		
22-Jun-23	Rotary Club	Griffith	7:00 AM	23	In person
27-Jun-23	Information Session	Griffith City	5:00 PM	1	In person
		Council			
27-Jun-23	Griffith Ladies Probus	Coro Club	10:30 AM	25	In person
3-Jul-23	Yenda Progress	Yenda	6:00 PM	30	In person
	Association & Yenda	Diggers Club			
	Rotary				
4-Jul-23	Griffith Lions Club	Leagues Club	6:30 PM	20	In person

Date	Туре	Venue	Time	Numbers	In person / online
5-Jul-23	NSW Farmers	Griffth	5:00 PM	10	In person
6-Jul-23	Information Session	Griffith Central Plaza	11:30 am - 1:30 pm	15	In person
20-Jul-23	Council Café	Kooyoo Street Kiosk	10 am - 12 pm	20	In person
26-Jul-23	Griffith Rotary and Griffith East Rotary	Exies Sports Club	7:00 PM	27	In person
28-Jul-23	Griffith Business Group	La Cantina	12:30 PM	25	In person
1-Aug-23	COG Meeting	Hanwood Catholic Club	7:00 PM	80	In person
4-Aug-23	Information Session	Griffith Central Plaza	10 am - 12 pm	30	In person
16-Aug-23	Griffith Sikh Community	Sikh Temple	7pm	20	In person









SRV Presentations

At Community Meetings

The following PowerPoint was presented at COG meetings and meetings with community organisations.



Acknowledgement of Country

Griffith City Council acknowledges the Wiradjuri people as the traditional owners and custodians of the land and waters, and their deep knowledge embedded within the Aboriginal community.

Council further pays respect to the local Wiradjuri Elders, past, present and emerging.



Budget Snapshot

- Rate revenue to increase by 3.7% as per IPART Rate Peg (Approx \$700K)
- Operating Revenue \$74.3M
- Capital Grants & Contributions \$5.2M
- Capital Works Program \$15.2M
- Operating Surplus \$88K (Consolidated)

Rate impact

- Council can increase its Ordinary Rate revenue by \$716K from 1 July 2023
- There are 11,372 rateable properties in Griffith
- This equates to an average rate increase of approximately \$63 for each property







Investment of Reserve Funds

- Council held \$77M of cash and investments as at 30 June 2022
- Includes \$11M of unexpended grants and loans for capital projects
- Council held \$66M in reserve for the following funds as at 30 June 2022:
 - Water Fund \$29M
 - Sewer Fund \$18M
 - Waste Fund \$4M
 - General Fund Restricted * \$6M
 - General Fund Allocated Reserves \$9M
 - * Predominately Developer Contributions

Investment of Reserve Funds

 Council is committed to ensuring that externally restricted funds are used in accordance with legislation.

Major Projects - 2023/24

- Griffin Green Affordable Housing
- Lake Wyangan Recreation Area Improvement
- Yoogali & Hanwood Flood Levees
- Completion of Yambil Street Redevelopment
- Hanwood Oval Amenities Upgrade
- Memorial Gardens Embellishment
- Mountain Bike Track









Visit griffith.nsw.gov.au/budget for detailed Budget information or to make a submission

> Submissions close 4pm Friday 9 June 2023

Keep up to date with Council news via the Council Catch Up, our website or Facebook

Proposed Special Rate Variation Commencing 2024/25

Griffith City Council



2011 - 2022: A Decade in Review

- **2011**
 - Very low Reserves \$14M
 - Deteriorating annual financial results
- Council response:
 - Organisational restructure \$2M annual savings
 - Operating efficiencies. Eg: address leave entitlements, Overtime, Safe work culture
 - Alternative revenue sources identified
 - Annual operating surpluses

2011 - 2022: A Decade in Review

- Results:
 - Significant increases in Reserves 2023 \$66M
 - Numerous additional Facilities
 - Financial capacity to take opportunities and be innovative

New Facilities all within Rate Pegging – Supplemented by Grants

- St Vincent's Private Hospital
- Griffith Regional Sports Centre
- 50 metre outdoor pool
- Griffin Green Affordable Housing Project (in partnership with Arygle Housing)
- CBD Upgrade Yambil and Kooyoo Streets
- Flood Mitigation Infrastructure
- Griffith Industrial Link Road (North and South)
 and numerous other road upgrades
- Shared path ways including pedestrian bridges

New Facilities - continued

- Two new CBD car parks
- Jubilee Oval amenities block
- New playground equipment
- Two community outdoor performance stages
- Griffith Regional Theatre Upgrade
- Lake Wyangan water circulation project
- Skate Park and Pump Track
- CBD festive lighting, event activation infrastructure (kiosks, seating, light & sound equipment)
- Additional 67+ CCTV cameras in CBD

Current Status

- Operating result deteriorating and unsustainable
- Revenue is not keeping up with inflation, cost shifting and diminishing operating grant funds
- Maintain existing services
- Asset value \$1 Billion needs to be maintained and replaced

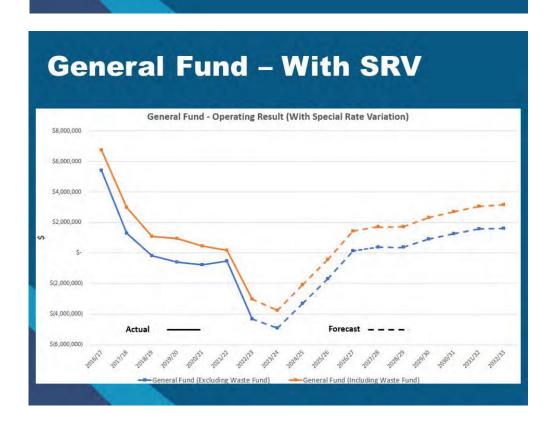


Options

- We need to respond early..... Not "kick the can down the road"
- Council is committed to finding \$1M per year in operational savings....but that will not address the whole challenge
- Option 1 <u>Special Rate Variation</u> (SRV) plus annual operational savings
- Option 2 <u>Reduction of Services</u> plus annual operational savings

What is a Special Rate Variation

- Councils in NSW can only increase Rate revenue by the % set by IPART each year. This is known as the Rate Peg. (2023/24 - 3.7%)
- If a Council decides to increase Rate revenue above the Rate Peg they must apply to IPART for a SRV
- If approved by IPART, the SRV will not take effect until 1 July 2024



Why we need to consider a Special Rate Variation for 2024/25 onwards

- The 2023/24 Budget and future projections clearly demonstrates that the General Fund is financially unsustainable
- The 2023/24 Budget for the General Fund is in deficit by \$3.65M (\$4.94M excluding Waste Fund)

What SRV is proposed?

	2024/25	2025/26	2026/27	Cumulative
Increase including the assumed 3.0% Rate Peg	10.5%	10.5%	10.5%	34.9%

- Special Rate Variation proposed over 3 years 34.9% cumulative increase (10.5% x 10.5% x 10.5% = 34.9%)
- Permanent will remain in the rate base in future years

How much will rates change?

Average Rates – Residential *					
Council	2023/24 3.7% Rate Peg	2024/25 10.5% includes assumed 3% Rate Peg (Griffith only)	2025/26 10.5% includes assumed 3% Rate Peg (Griffith only)	2026/27 10.5% includes assumed 3% Rate Peg (Griffith only)	
Griffith	\$1,106	\$1,222	\$1,350	\$1,492	
Albury	\$1,493	\$1,538	\$1,584	\$1,632	
Wagga Wagga	\$1,236	\$1,274	\$1,312	\$1,351	

^{*} Based on Office of Local Government Performance comparative data FY2020/21 Note: 90 of 128 NSW Councils have implemented an approved SRV since 2011

How much will rates change?

Average Rates – Business *					
Council	2023/24 3.7% Rate Peg	2024/25 10.5% includes assumed 3% Rate Peg (Griffith only)	2025/26 10.5% includes assumed 3% Rate Peg (Griffith only)	2026/27 10.5% includes assumed 3% Rate Peg (Griffith only)	
Griffith	\$2,968	\$3,280	\$3,624	\$4,005	
Albury	\$6,624	\$6,823	\$7,028	\$7,239	
Wagga Wagga	\$6,642	\$6,841	\$7,046	\$7,258	

^{*} Based on Office of Local Government Performance comparative data FY2020/21

How much will rates change?

Average Rates – Farmland *					
Council	2023/24 3.7% Rate Peg	2024/25 10.5% includes assumed 3% Rate Peg (Griffith only)	2025/26 10.5% includes assumed 3% Rate Peg (Griffith only)	2026/27 10.5% includes assumed 3% Rate Peg (Griffith only)	
Griffith	\$4,184	\$4,623	\$5,109	\$5,645	
Albury	\$4,724	\$4,866	\$5,012	\$5,163	
Wagga Wagga	\$3,074	\$3,166	\$3,261	\$3,359	

^{*} Based on Office of Local Government Performance comparative data FY2020/21

Special Rate Variation Process

- 9 May 2023 Council resolved to make an 'in principle' application for a SRV to IPART
- May to Sep 2023 Community Consultation
- Oct 2023 Council resolution vote to apply or not apply to IPART
- Jan 2024 Deadline for application to IPART
- Feb 2024 IPART undertakes community consultation
- May 2024 Determination by IPART

SRV Community Consultation

Date	Time	Location	Event
6 June 2023	7pm	Yoogali Club	Community Opinion Group (COG) Meeting
15 June 2023	10am – 12pm	Kooyoo Street Kiosk	Council Cafe
27 June 2023	5pm	Council Chambers	Information session
6 July 2023	11.30am -1.30pm	Griffith Central Plaza	Information session
20 July 2023	10am – 12pm	Kooyoo Street Kiosk	Council Cafe
1 August 2023	7pm	Hanwood Catholic Club	Community Opinion Group (COG) Meeting
4 August 2023	10am – 12pm	Griffith Central Plaza	Information session

- In addition to the above, the Mayor and GM are available to address individual community organisations. Contact Council 1300 176 077 to arrange.
- Mayor & GM to attend community & business group meetings. (Rotary, Lions, U3A, Business Chamber, NSW Farmers Assoc. etc)
- Council website information and submissions
- Council social media and newsletters

Online presentation

An online presentation by the General Manager, explaining the background, SRV process and encouraging participation, was available on Council's website and Council's Facebook page.



Staff and Councillor Communication

April, May and June 2023

Action

Councillor Workshops were held to discuss the budget and proposed Special Rate Variation:

- 21 March 2023
- 13 April 2023
- 24 April 2023
- 8 June 2023

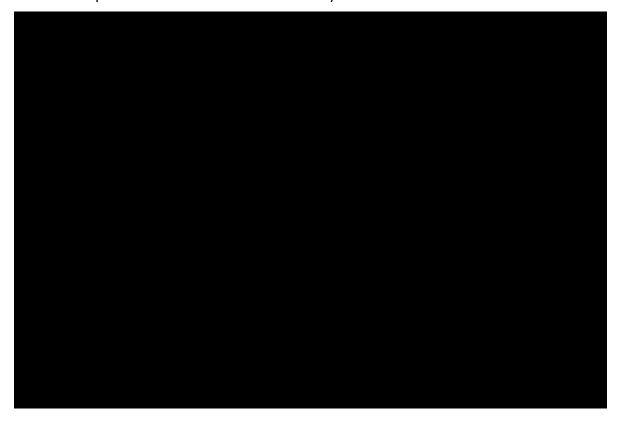
An all-staff breakfast barbecue was held on 27 April 2023 where staff were advised the SRV proposal for engagement would be going to Council.

All staff received an email from the GM on 10 May 2023 following the Council Meeting which resolved to consult the community on the proposed SRV.

Follow-up meetings with all staff were held in Council Chambers and online on 8 June 2023 to provide an update on the process.

Outcome

Providing information to staff and Councillors helped to ensure they were equipped to respond to feedback or queries received from the community.



Response to Feedback

Throughout the community engagement period, Council responded to concerns raised by the community by:

- · addressing questions directly at face to face forums
- written responses to enquiries received by email / letter
- regular updates on Council's website including "Frequently Asked Questions" section.

A report to Council on 24 October 2023 provides responses to the key themes highlighted in the submissions received.

SRV - Frequently Asked Questions from community consultation

1. The Cashflow statement shows that Council will have around \$190M in cash in June 2033. Why is this SRV necessary if Council has so much money in the bank?

Council must restrict funds to the water, sewer and waste areas. It is a legal requirement to do this. Council does not include capital works in the Long-Term Financial Plan for major projects in the outer years as they are not within the Councillors Delivery Program period (ie; 4 years). Council must ensure that it has sufficient cash reserves to fund major future renewal of existing infrastructure and growth for new development.

2. Does this SRV guarantee no future SRVs?

This SRV will allow Council to become financially sustainable in the General Fund to maintain existing services and provide the capability to grow. Future regulation changes, additional State Government cost shifting and future capital works programs as determined by Councillors may influence future SRVs.

3. Will water and other charges increase?

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4. What services will be impacted?

If a SRV is approved the current level of services will be maintained. If a SRV is not approved, examples of community facilities that may have reduced hours are the Griffith Regional Aquatic Leisure Centre, Griffith Regional Theatre, Pioneer Park Museum, Griffith Regional Sports Centre and Griffith City Library. In addition, service levels will be reduced. Some examples of these include our roads, parks and gardens, strategic planning and storm water drainage.

5. Is the SRV increase permanent or will it wind back after 3 years?

The proposed SRV will increase the rate base annually over the 3-year period of implementation with the third year being 2026/27. The annual rate base as from the 2027/28 year will increase by the annual rate pegging limit as set by IPART.

6. With the cost of living going up so much now, how can we be expected to manage this increase?

The proposed SRV is not a decision taken lightly. Council recognises the delicate balance between providing essential services, maintaining infrastructure, and ensuring affordability for our residents. Council offers the Pensioner Rebate Scheme, which financially supports this important group in our community. Council also has a Hardship Policy to accommodate the special needs of those unable to pay their rates in full on time. The increase is proposed to come into effect in July 2024 and staged over a 3-year period, recognising the impact and in an effort to minimise this impact as much as possible whilst ensuring Council's financial sustainability.

7. What is Council doing to remediate the situation?

Regardless of whether Council resolves to apply for an SRV, Council's Senior Management Team is committed to finding \$1 million in savings each year starting from 2024/25. This will be achieved by identifying operational efficiencies. Councillors are also being encouraged to identify possible alternate revenue sources and potential saving opportunities.

8. What do land valuations have to do with my rates?

The NSW Valuer General's Office is responsible for the valuation of all rateable land in NSW and is revalued every three (3) years. Rateable land within the Griffith LGA was revalued during 2022 and these values were provided to Council. Council calculates rates using the land value determined for your property plus a base amount.

The land revaluation process does not provide any additional rate revenue for Council. The total increase in rate revenue to Council is capped on an annual basis by the Independent Pricing and Regulatory Tribunal (IPART. For the 2023/24 year the rate cap increase is 3.7% above 2022/23 level (ie approx. \$700.000).

Changes to land values will impact the amount of rates payable for individual properties but the total increase in rate income received by Council for the year does not exceed the rate cap as determined by IPART.

Whilst we acknowledge that some individual assessments have moved by much greater than the 3.7% rate pegging figure, many have also increased by less and in fact some assessments have reduced in line with new land valuations.

9. What is the alternative to the proposed rate increases?

Without a Special Rate Variation, Council would need to consider reducing the levels of services provided to the community to save costs. Examples of services that may be impacted include the Griffith Regional Aquatic Leisure Centre, Griffith Regional Theatre, Pioneer Park Museum, Griffith Regional Sports Centre and Griffith City Library. In addition, service levels will be reduced. Some examples of these include our roads, parks and gardens, strategic planning and storm water drainage.

6. Appendices

- 1. SRV Community Engagement Plan
- 2. Submissions Received (redacted)



COMMUNITY ENGAGEMENT PLAN

Proposed Special Rate Variation (SRV) from 2024/25



Contents

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1 Introduction

The Special Rate Variation (SRV) Community Engagement Plan provides the framework within which Council will engage with the community to ensure Council remains financially sustainable to continue to provide services and infrastructure in the future.

Council undertook intensive community engagement during the preparation of the Griffith City Council Community Strategic Plan (CSP), Delivery Program 2022-2026 / Operational Plan 2022/2023 and the Resourcing Strategy 2022 - 2032.

All community feedback to date indicates that the Griffith community wish to live in a vibrant City with a range of services.

Like many other councils in NSW, Council is facing challenges in maintaining financial sustainability over the long-term. Over the last few months Council has been carefully reviewing its Long-Term Financial Plan (LTFP), as well as reviewing operations with a view to continue to improve productivity.

Over the past 10 years Council has worked to identify savings to help ensure Council can operate sustainably and efficiently into the future. Council has resisted applying for an SRV to date, but the rate increases set by the Independent Pricing and Regulatory Tribunal (IPART) have not kept pace with cost escalations faced by Council in providing services to our community. Cost shifting from other levels of government and diminishing value of annual operating grants over time have also contributed significantly to the pressure on Council's financial position.

The additional funds received through the SRV will increase the money available to address and correct Council's operating position and enable sufficient funds to be available for renewal and maintenance of assets and the continuation of current service levels.

Council's main revenue stream is income from rates. In NSW income from rates is capped each year by the Independent Pricing and Regulatory Tribunal. The mechanism by which a council can increase the rates by more than the cap is through a Special Rate Variation Application (SRV).

For Council to consider the potential preparation of an Application for an SRV in 2024/25 it must be demonstrated that the Council's Community Engagement Plan for the proposed SRV demonstrates an appropriate variety of engagement methods to ensure community awareness and input occurred.

This document sets out the levels and methods of engagement that Council will undertake regarding the proposed SRV.

This Community Engagement Plan outlines the approach, key messages and timeline for community consultation on the potential SRV. This plan has been developed to ensure that it meets the SRV assessment criteria set out by the NSW Office of Local Government, who sets policy and oversees the local government industry, and IPART, who will assess any SRV application submitted. It has also been developed in compliance with Council's Community Engagement and Communications Strategy, as well as the International Association for Public Participation (IAP2) Australasia Quality Assurance Standard.

Griffith City Council is proposing a Special Rate Variation to fund essential infrastructure and maintain services in the community.

The proposed Special Rate Variation will ensure that the Griffith Local Government Area (LGA) remains a liveable and sustainable community for current and future generations and is structured as follows:

- 10.5% increase 2024/25 (Inclusive of rate pegging increase assumed at 3.0%),
- 10.5% increase 2025/26 (Inclusive of rate pegging increase assumed at 3.0%),
- 10.5% increase 2026/27 (Inclusive of rate pegging increase assumed at 3.0%).

This equates to a cumulative increase of 34.92% over three years.

2 Purpose and goals

The purpose of this plan is to inform and engage the community of the Griffith LGA about the proposed SRV and encourage their input and feedback through community consultation.

The community is to be adequately informed and consulted about the impact of the proposed special rate variation and the impact of not applying for a special rate variation.

The objectives of this community engagement process include:

- To present the proposed SRV
- To identify the impact of the SRV on the average rates across each rating category
- To communicate to the community the timeline and process for any potential SRV application
- To gather and consider the community's feedback to inform Council's final decision on whether and how to move forward with an SRV application.

To ensure Council has been transparent with its community, the following must be explained during the consultation and engagement phase:

- the proposed cumulative SRV rate increases including the rate peg for each major rating category (in both percentage and dollar terms)
- the annual increase in average rates (in both percentage and dollar terms) that will result if the proposed SRV is approved in full (and not just the increase in daily or weekly terms)
- the size and impact on rates where an existing SRV will continue, expire, be renewed or replaced at the end of the current financial year or during the period when the requested SRV will apply
- the rate levels that would apply without the proposed SRV increase, also clearly showing the impact of any expiring SRV
- productivity enhancements or cost containment strategies undertaken by Council and potential alternatives to the SRV.

Council will also show how it has considered and responded to issues of concern within our community as well as the community's capacity and willingness to pay higher rates.

3 Who will we engage

The key impacted ratepayers are those that pay rates in the Griffith City Council Local Government Area (LGA) or are renting property in the LGA where there may be rent increases passed to cover the proposed rate increases fully or partly.

Stakeholder groups have been identified below to ensure that the specific considerations of these groups can be integrated into the community engagement plan.

Stakeholders	Considerations
Community	The proposed SRV is a community wide issue and will impact ratepayers directly.
Elected representatives	Councillors are an important connection point/source with our community.
Council Staff	Staff in most instances are also ratepayers of the Griffith region and as such, are an important connection with our community.

4 Why are we engaging?

Council is proposing to apply to IPART for Special Rate Variation to commence from 2024/25. As part of its application Council needs to demonstrate that it has taken the necessary steps to ensure community awareness and engagement regarding the Special Rate Variation.

Council will ensure that the community has adequate opportunities to consider the proposed SRV increase, to provide feedback to the Council and for Council to consider this feedback.

Council needs to demonstrate it has:

- clearly communicated the full impact of the proposed rate increases to ratepayers
- clearly articulated whether the SV will result in either a temporary or permanent increase in the council's total income
- clearly communicated what the SV would fund
- used an appropriate variety of engagement methods to ensure community awareness and input into the SV process
- made the community aware of the need for and extent of the rate rise.

IPART will assess whether Council's consultation with ratepayers has been effective based on:

- whether an effective variety of engagement methods were used to reach as many
 ratepayers as possible across all relevant rating categories in order to ensure the community
 is aware of the need for, and extent of, the proposed rate increases, including its timeliness
- the content of the material used for consultation and its clarity
- whether the opportunities for input and feedback on the proposal made available to the community were effective
- the outcomes from consultation and any council response to community feedback
- how the IP&R documents set out the extent of the requested rate increases.

5 What is community engagement?

The level of engagement is defined from the IAP2 Spectrum of Public Participation in the figure below, also included in Council's Community Engagement and Communication Strategy. This spectrum outlines the level of engagement required depending on the purpose and desired outcome of the project.

The Table below outlines the different levels of input and influence the community may have over a particular project. It is our goal to give the people of the Griffith LGA as much say as the legislation, regulation, and practical realities of a given project allow.

For the purpose of the SRV Community Engagement Plan, Council will Inform, Consult, Involve and where possible Collaborate with the identified stakeholders.

Figure 1 IAP2 Spectrum of Public Participation

	INFORM	CONSULT	INVOLVE	COLLABORATE	EMPOWER
PUBLIC PARTICIPATION GOAL	To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.	To obtain public feedback on analysis, alternatives and/or decisions.	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.	To place final decision making in the hands of the public.
PROMISE TO THE PUBLIC	We will keep you informed.	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.	We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.	We will implement what you decide.

6 How and when will we engage?

The SRV Community Engagement Plan below outlines actions and timeframes for engaging the community in the potential application for an SRV from 2024/25.

Inform	Council website	5 June 2023
	Fact sheet	Updates as required
	Background	' '
	Rates Estimator	
	Other information including community	
	information sessions	
	Online SRV presentation	
	Frequently Asked Questions	
	Pop-up sessions	6 June 2023
	COG Meetings	1 August 2023
	Council Café	15 June 2023
	Information Sessions with community	27 June 2023
	groups and organisations	6 July 2023
	groups and organisations	20 July 2023
	Media	Ongoing throughout consultation
	Media releases	phase
	Advertisements – Radio, Local Newspaper,	pridate
	Newsletters	
	Social media	Ongoing throughout consultation
	Online presentation Q&A	phase
	Facebook and Instagram posts	
	Videos	
	Printed promotional material	Ongoing throughout consultation
	Fact sheet, flyers, newsletter, rates notices	phase
	Email newsletters	Ongoing throughout consultation
	Council Catch Up	phase
	Council Capers (staff)	
	Rates notices	
	Email other	10 May 2023 Staff email
	Staff	
	Community groups	
Consult	Pop-up sessions	6 June 2023
	COG Meetings	1 August 2023
	Council Café	15 June 2023
	Information Sessions with community	27 June 2023
	groups and organisations	6 July 2023
		20 July 2023
	Online community consultation	17 May 2023
	Presentation and Q&A	
	Council website	5 June 2023
	Have your say – online submission	
	Written submissions	
	Hardcopy submission/survey	Ongoing throughout consultation
	Available at key Council locations	phase

Involve	Pop-up sessions	June 2023
	COG Meetings	1 August 2023
	Council Café	15 June 2023
	Information Sessions with community	27 June 2023
	groups and organisations	6 July 2023
		20 July 2023
	Council website	5 June 2023
	Have Your Say – Online Survey Written	
	Submissions	
	Hardcopy Submission/survey	Ongoing throughout consultation
	at key Council locations	phase
Collaborate	Council website	5 June 2023
	Have Your Say – Online Survey Written	
	Submissions	
	Hardcopy Submission/survey	Ongoing throughout consultation
	at key Council locations	phase

7 Methods

Dedicated SRV Webpage

Develop a webpage dedicated to the Special Rate Variation that provides information on the
proposed increase, the infrastructure and services it will fund, and how it will affect
ratepayers. Website to outline community information session details, fact sheet,
background, online SRV presentation, frequently asked questions and will provide a
mechanism for ratepayers to submit feedback and questions. Web page to include Rates
Estimator for ratepayers to assess the impact of the SRV on their respective properties.

Informational flyers

 Informational flyer to be mailed to all ratepayers of Griffith and available at community consultation sessions. The flyer will provide information on the Special Rate Variation, its benefits, and how ratepayers can provide feedback.

Council Newsletters

• Council Catch Up, Council Capers (staff newsletter).

Advertisements

- Radio advertisements during consultation phase and regular interviews with Mayor
- Local Newspaper advertisements

Community meetings/information sessions

- Hold a series of community meetings (Community Opinion Group (COG), Council Cafe and other) to inform ratepayers about the Special Rate Variation, answer questions, and gather feedback. The meetings should be held at various times and locations to ensure maximum participation.
- In addition to COG Meetings and Council Café/Information Sessions, Mayor, Councillors and General Manager available to present SRV proposal to community organisations on request.

Social Media

- Use social media channels, such as Facebook and Instagram, to promote the community meetings and encourage ratepayers to provide feedback. Social media should also be used to share updates on the progress of the consultation process.
- Online presentation of SRV proposal.

Council Meetings & Workshops

Provide regular updates on the consultation process at Council meetings and workshops to
ensure that Councillors are informed and can respond to any questions or concerns raised by
the community.

Electronic Direct Mail

- (EDM) marketing to advise subscribers of information and updates.
- Internal email to Councillors and staff to inform them of the proposed SRV process.

Consultation summary report:

• Develop a Summary Report that outlines the feedback received from the community during the consultation process. The report should be made available to the public and be transparent about how the feedback was used to inform the final decision.

8 We will have community information sessions

Date	Time	Venue	Consultation type
Tuesday 6 June 2023	7pm	Yoogali Club	COG Meeting
Thursday 15 June 2023	10am - 12noon	Kooyoo Street Kiosk	Council Cafe
Thursday 27 June 2023	5pm	Council Chambers	SRV Meeting
Thursday 6 July 2023	11.30am - 1.30pm	Griffith Central	Council Cafe
Thursday 20 July 2023	10am - 12noon	Kooyoo Street Kiosk	Council Cafe
Tuesday 1 August 2023	7pm	Hanwood Catholic Club	COG Meeting
Friday 4 August 2023	10am - 12noon	Griffith Central	Council Cafe

In addition to the above forums, the Mayor and GM will be available to address individual community organisations. Emails to be sent to stakeholder groups.

9 Reporting back and closing the loop

After the community engagement is completed, Council will:

- Collate and analyse what the community told us
- Compile a summary report to present to Council and the community
- Report to Council, including seeking endorsement to apply to IPART for a SRV.
- Inform the community of the Council decision
- Explain how the decision was made and the influence of community input
- Evaluate the engagement process.

The outcome of the community engagement and subsequent relevant decisions will be communicated through a variety of methods including:

- Councillor briefings/workshop
- Council Report and Council Meeting
- Facebook updates and information posted on Council's social media
- Website updates
- Media Releases.

10 Evaluation

To ensure the Community Engagement Strategy – Special Rate Variation is effective in achieving its objectives, a number of indicators will be used to measure success. Council will assess the following:

- Number of people who participated in each engagement pop-up and activity
- Number of enquiries and submissions received (online and otherwise)
- Social media engagement
- Website visits
- Traditional media coverage.

Appendix 2 - Submissions Received

IPART note: The council has appended submissions as part of this package, however, we have removed them in line with our privacy policy as they contain some personal information.

The submissions are available as part of the council's 24 October 2023 meeting's *Attachments Under Separate Cover 1* file via its website: https://www.griffith.nsw.gov.au/council-and-committees-agendas-and-minutes