

Date	5 April 2022
Time	Public Hearing is from 10:00 am – 12.30 pm
Location	Zoom Meeting
Subject	Online public hearing for the review of CCC Water's prices from 1 July 2022

Session A – Key outcomes of the Draft Report (10:00 am to 11:20 am) – 80 MINUTES

We will hear from the chair of IPART, Ms Carmel Donnelly. There will be a short presentation by IPART on the key outcomes of the Draft Report. We will discuss IPART's draft prices, how we set them and how they would impact customers, as well as outcomes of our review of efficient costs for CCC Water over the 2022 determination period.

- 1. Zoom meeting housekeeping – MC (Ms Liz Livingstone CEO)** (5 min)
- 2. Welcome – Tribunal Chair (Ms Carmel Donnelly)** (5 min)
- 3. IPART presentation** (5 min)
- 4. Presentations by stakeholders** (20 min)
- 5. Discussion and Q & A – facilitated by MC (Ms Liz Livingstone CEO)** (40 min)
Comments and questions from participants
- 6. Closing remarks – Tribunal Chair (Ms Carmel Donnelly)** (5 min)

SHORT BREAK (11:20 – 11:30 am) – 10 MINUTES

Session B – Improving performance workshop (11:30 am to 12:30 pm) – 60 MINUTES

In this session, we will discuss IPART's draft decisions on CCC Water's performance and mechanisms to improve its accountability to customers and the community. This session will include a facilitated workshop on performance measures and reporting for customers and the community.

- 7. Introduction** (5 min)
- 8. Facilitated workshop** (50 min)
- 9. Closing remarks – Tribunal Chair (Ms Carmel Donnelly)** (5 min)