Summary of Submissions for the Draft Operational Plan 2021-2022

The Draft Operational Plan and proposed Fees and Charges for 2021-2022 was publicly exhibited from Thursday 29 April 2021 to Wednesday 26 May 2021. During exhibition 140 submissions were received. The submissions covered several matters, with the following table providing a summary of the submissions and whether there will be a change to the Operational Plan 2021-22. Note: The *Number of Mentions* column is the number of times this matter was mentioned across the submissions and will therefore not equal to the total number of submissions.

Draft Plan / Fees and Charges Page No. N/A	Summary of Submissions / Matters Raised Commentary on: Financial situation State Governments influence on the Central Coast Amalgamation The public inquiry	Number of Mentions	No change to the draft Plan. Noted.
N/A	Comments on the need to focus on the environment, heritage and economic growth	1	No change to the draft Plan. Noted.
103	Capital Works Project – Amenities building renewal at Frost Reserve Kincumber (Ref. L027)	1	Amendment to the draft Plan. This funding was to undertake investigation and detailed design for a full replacement of the building on this former landfill site, with funding to be sought for future construction. Unfortunately, due to higher priority projects, this project has now been removed.
33	Objection to Gosford City Car Park fee increase (Ref. 0452 to 0455)	36	No change to the draft Plan. Council's adopted Parking Study and Implementation Plan identified Gosford as having an immediate need to find new car parking options. Additionally, this study identified that over a considerable pre-COVID period the permanent reserved parking spaces at the Gosford City Car Park were not being fully utilised by account holders, this trend continues to date. As such, the plan's recommendation, S.1.1, is to use the spare capacity identified by the study. Additionally, Council's 2020-21 Operational Plan objective, H.09.2020-21, is to implement a pricing strategy for Gosford City Carpark, which is required to achieve the right optimisation of car parking spaces. Therefore, by adjusting the permanent reserved fees, while maintaining the market comparable casual rates, it is anticipated that those parking 3 days or less per week will do so on a casual basis, while those parking 4 or more days per week will benefit from a permanent reserved allocated space. Council is continuing to monitor the ratio of allocated spaces between the two types of customers and will make changes as parking demands in the Gosford CBD change, with the aim of alleviating parking concerns and allowing full utilisation of the Gosford City Car Park.

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N/A	Questions and commentary on the Asset Sales Program, including: Terrigal Drive, Terrigal Umina Car Park Anglers Lane and Austin Butler Oval, Woy Woy	6	 The sale of Council assets is crucial to deliver much needed capital to improve Council's financial position, provide assurance to our lenders and to support the ongoing sustainability of Council and the services we provide to the community. Property being considered for sale is assessed against Council's Community Strategic Plan, strategic planning issues as well as whether the property could be better utilised or its potential better realised by the private sector. For instance, some of the asset sales are also expected to provide additional benefits for our region and the community, such as local jobs and a boost to the economy, due to the planned land use and zoning. Due diligence and a sound strategic approach has been undertaken in the asset sale program to ensure the best short and longer term outcomes are achieved for Council, the region and the community. The proposed sale of part of 336-350 Terrigal Drive, Terrigal is only in relation to the basketball courts. The properties surrounding the basketball courts have not been identified for the Tranche 3 Asset Sales Program. The site on Anglers Lane has been considered as the land would achieve increased use as residential housing sites. It is proposed to rezone this land to R2 Low Density Residential similarly to adjoining land. It should be noted that there is alternate open space within close proximity. This land will need to go through a rezoning process and lodge a Planning Proposal to reclassify certain parcels of land. The process, Council will be required to undertake a public hearing which will be enquired to undertake a public hearing which will be required to undertake a public hearing which will be required to undertake a public hearing which will be reproted back to Council. Ultimately, the NSW Department of Planning, Industry, and Environment will decide the outcome of any planning proposal submitted by Council. The Austin Butler Oval site has been considered as it would provide better economic use of t

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			Sale Program will be reviewed and a report based on this feedback along with recommendations on next steps will be reported to Council. To date, Council has met with many community groups to understand their concerns and to work with them on solutions to issues that have been raised. This consultation process has already provided many positive outcomes for Council and the community. • The Umina Mall Car park site on Alfred Street and Bullion Street has been considered as the land is underutilised as only carparking and has potential for improved economic use as a commercial development site which could activate the area. The sale of the land will include conditions for the future owner to reinstate the public car parking and right of accessway for adjoining shops fronting West Street.
80	Capital Work Program - request for the completion upgrade of Ocean Beach Road and Rawson Road, Woy Woy to be fast tracked rather than over four years (Ref No. R027)	1	No change to the draft Plan. This intersection upgrade project has been staged over four (4) years. However, this entire project timeframe comprises of initial works, property acquisitions, utility relocation approvals as well as the physical construction works. It is anticipated that physical construction works will be carried out over eighteen (18) to twenty four (24) months. Council is aware of the traffic volumes that pass through this intersection and endeavour to carry out the works in a staged manner to minimise the disruption to motorists.
17	Objection to The Entrance Library Closure (NB: this includes a petition. The petition is counted as one submission, which had 1,106 signatures)	36	No change to the draft Plan. Council understands that The Entrance Library provides the local community with not only an important community facility providing access to information and resources but also a Council Customer Service point. However, over recent years the usage at this facility has declined greatly and the aging premises are not suitable to meet the needs of a modern library or that of an inclusive community facility due to lack of accessibility, parking, or space for collaboration. Council remains committed to provide opportunities for the local community of The Entrance to connect and participate through community events, activations, partnership and programs. The closure of The Entrance library branch will instigate an extension to our existing outreach program which will see the mobile library set up at The Entrance. This will provide all community members with access to library books, magazines and other resources in our library collection. It will also attract visitors to the town centre for the benefit of local businesses. The Council Customer Service point will be relocated to the Visitor Information Centre and available on Thursdays and Fridays. Investigations are also underway on the possibility of relating some of the public access PC's to the Visitor Information Centre.

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17, 102, 103, 106,	Commentary on the reduced capital expenditure for 2021-	19	Amendment to the draft Plan. It is proposed that the capital budget for 2021-22 is
103, 100,	22 at the libraries (Ref. L011,		increased by \$73k for library resources. This will not
100	L029, L052, L076)		impact the Council's overall budget and is a result of the
			re-allocation of funds within the Libraries and Education
			Unit. Library resources includes Books, periodicals,
			newspapers and other printed matter and also includes
			maps, music, manuscripts, picture, photographic plate,
			film and any other matter or thing on or by which words,
42.44			sounds or images are recorded or reproduced.
43-44	Objection to Child Care Fee	1	No change to the draft Plan.
	increase (0566 – 577)		When determining fees and charges a survey is conducted to bench mark the surrounding market and
			other child care providers. This increase in child care fees
			maintains Council centres in the low to middle range of
			surrounding child care centres fees.
N/A	Support for the development	1	No change to the draft Plan.
	of a Masterplan for		It is proposed that this will be developed and placed on
	Warnervale Airport		exhibition in 2021-22.
N/A	Comments regarding the	6	No change to the draft Plan.
	need to focus on road		Council has responsibility for over 2,200 kms of roads
	maintenance		across the local government area which includes the
			planning, scheduling and construction of renewal works
			and upgrades, as well as maintenance activities which deliver cost effective treatments to repair the road and
			drainage network. Council's Maintenance staff routinely
			inspect the road and drainage network as part of its
			inspection regime. Identification of any safety concerns or
			defects results in the scheduling of maintenance works on
			a priority risk basis. The highest priority works are
			undertaken and the remainder monitored or scheduled
			for future maintenance or repairs. Residents who have
			any specific safety or maintenance concerns should
			contact Council's Customer Service Centre by telephoning
			1300 463 954 or online through the Customer Service Centre on Council's website.
80, 88,	Commentary and questions	19	No change to the draft Plan.
102	on capital projects for		The upgrade project identified for Steyne Road will
	Saratoga and Davistown,		include drainage improvements, kerb and gutter,
	including:		shared pathway/footpath and new road pavement.
	Steyne Road upgrade		The design for this road upgrade project is nearing
	(Ref. R017 and R057)		finalisation and it is anticipated community
	Davistown Road and		consultation on the design will be carried out prior to
	Avoca Drive round		the end of August 2021.
	about traffic studyDavistown Road		The roundabout located on Avoca Drive at its intersection with Davistown Road is classified as a
	Davistown Road upgrade (Ref. R026 and		State Road and therefore comes under the care and
	R130)		control of Transport for NSW. Any proposals to carry
	High Street footpath		out improvements at this intersection is a matter for
	upgrade		consideration of Transport for NSW. To assist in this
	Playspace upgrade		matter, Council Officers have referred this request to
	allocations for all		the local office of Transport for NSW.
	suburbs		

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rage No.	Broadwater Drive		The upgrade of Davistown Road, between Malumbah
	footpath and drainage		Avenue and Jirrambah has been included in Council's
	upgrade		Draft 2021/22 Operational Plan. This upgrade
	Malinya Road shared		project will include drainage improvements, kerb and
	pathway upgrade (Ref.		gutter, shared pathway/footpath and new road
	L009)		pavement. The remainder of Davistown Road will be considered as future year Operational Plans are
			developed, which is subject to future Council
			adoption.
			Requests for infrastructure such as kerb and gutter
			and footpaths, are considered as part of Council's
			Capital Works Program. Generally, footpaths and kerb and gutter are provided as part of an overall
			road upgrade project which also provides drainage
			improvements and new road pavement. All works
			are prioritised against technical criteria which results
			in a ranking of projects. As funding is limited,
			budget allocations are made to projects with the highest ranking. It is noted that High Street has
			existing kerb and gutter and footpath in the section
			between Davistown Road and Kapala Avenue. The
			upgrade of the remainder of High Street has been
			assessed in line with this process and is currently not
			the highest priority and therefore may not be undertaken for some years.
			The upgrade of Broadwater Drive has been assessed
			in line with the above dot point and as it is currently
			not the highest priority it may not be undertaken for
			some years. Residents who have any specific safety or maintenance concerns should contact Council's
			Customer Service Centre by telephoning 1300 463
			954 or online through the Customer Service Centre
			on Council's website
			Playspace renewals are prioritised on age, condition
			and meeting Australian standards for all 264 playspaces across the Central Coast, and not based
			on the suburb they are in.
N/A	Comments regarding the	1	No change to the draft Plan.
	operations of the Art House		Noted. The Art House is an independent company limited
			by guarantee and formed under Section 358 of the <i>Local</i>
			Government Act 1993. It is managed by an independent not-for-profit entity with an independent board of
			directors, that includes Council as a member.
N/A	Request for waste bins at	1	No change to the draft Plan.
	Wamberal / Terrigal Beach		The removal of these beach bins for the winter period has
			been a long-term practice to enable maintenance of the
			bins during the off-peak seasons. Maintenance works include cleaning, repair, rust proofing
			and re-painting where necessary. The bins are re-
			installed prior to the commencement of the lifeguard
			season (generally in September) each year.
			Generally during winter there are less people on the
	1		beaches and so there is little use of or need for the swing

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rage 140.			bins. There is an adequate number of litter bins on stands
			at all beaches around the surf clubs and beach access
			points during the off peak seasons.
N/A	Request for more funding to	1	No change to the draft Plan.
	be allocated to emergency services		Council currently contributes in the order of \$6M per annum for SES, RFS and Fire and Rescue in accordance
	Services		with its legislated obligations to pay the Emergency
			Services Levy. In addition, some \$2M per annum of
			Council's budget is dedicated to the ongoing delivery of
			Rural Fire Services across the Central Coast. Strategic
			identification of new stations is determined by relevant NSW government agencies.
N/A	Support for Umina Library	1	No change to the draft Plan.
,	and staff	·	Noted.
N/A	Comments regarding the	1	No change to the draft Plan.
	rock fishing safety signage		Council provides ongoing educational messaging
			regarding Rock Fishing as part of its overall beach and aquatic safety program. Rock Fishing safety and
			compliance signs are installed in high risk areas across
			the region.
N/A	Comments regarding The	6	No change to the draft Plan.
	Entrance Town Centre, Woy		Council understands the need to ensure our town centres
	Woy and Toukley		are safe and attractive for residents and visitors. Place
			making activities to increase activation within town centres such as The Entrance, Woy Woy and Toukley will
			still continue to be delivered, but will be delivered based
			on reduced budget and resourcing levels.
12	Objection to the Special Rate	2	No change to the draft Plan.
	Variation (SRV)		Due to Council's current financial situation a number of actions are being implemented to increase income or
			reduce costs. This includes the sale of underutilised
			assets, reducing staff numbers, focusing the capital works
			program on depreciation, and securing bank loans. These
			measures will not be enough and an SRV is required for
			the long-term sustainability of Council finances. The
			Independent Pricing and Regulatory Tribunal (IPART) has approved the SRV for three years and as detailed in the
			Long Term Financial Plan (LTFP) the 10 year projection
			shows that only modest surpluses would be achieved for
			this time and a deficit budget would result the following
			years. Whilst this increase gives Council short term
			stability, it does not provide for long term financial sustainability and a further SRV will be required. Council
			will consult with the community further as part of this
			process.
145	Impact of SRV on Business	1	Amendment to the draft Plan.
	category		The Business – Major Retail sub-category has been re-
			based against the Ordinary Business Rate, providing better equity across all the Business categories.
61, 67,	Support for Norah Head and	1	No change to the draft Plan.
68, 69	Noraville Capital Works		Due to Council's financial situation the capital works
	Projects and request for		program is capped at Council's depreciation expense and

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	further funding to be allocated to the Norah Head		focussed on ensuring that Council's existing assets are satisfactorily maintained. Council will continue to seek
	Masterplan implementation		financial assistance through grant funding to undertake
	(Ref. R090, S002, S006. S010,		new work such as this. Any successful funding that
	S021)		Council receives will continue to be reported through its
2	Occasion accounting the French	1	Quarterly Business Report.
3	Question regarding the Event on Open Space fee (Ref.	1	No change to the draft Plan. This is an existing fee and is applicable to other event
	0006)		types rather than everyday usage of parks.
N/A	Questions regarding the	1	No change to the draft Plan.
	Pacific Highway upgrade at		The Pacific Highway is a State Road which is under the
	Wyong		care and control of Transport for NSW. Information on
			the upgrade of the Pacific Highway at Wyong is available on their website: https://roads-
			waterways.transport.nsw.gov.au/about/what-we-
			do/index.html
N/A	Request for adoption and	9	No change to the draft Plan.
	implementation of Greener		The Greener Places Strategy is due for adoption in 2020-
	Places Strategy		21 financial year. If it is adopted, implementation would occur in 2021-22, but would be limited due to budget
			and resources allocated to higher priority projects.
7-10	Request for Community	1	No change to the draft Plan.
	Sport Hire fees to be		Community Sport Hire fees have been increased by 5% in
	reduced (Ref. 0057 – 0100)		2021-22 financial year due to nil increase or reduced fees
			over previous years, reducing the minimal subsidy the sporting community provides towards the full cost of
			maintenance and operation of the sporting facilities.
			Representatives of Central Coast Sports Council met with
			Council's Administrator, Director of Environment and
			Planning and Manager Open Space and Recreation to discuss lighting fees and sports fees in general. The
			Administrator informed the Central Coast Sports Council
			representatives that Central Coast Council fees are lower
			than many other Council's and there will be no changes
			to the way the fees are administered. Whilst there is a
			proposed 5% increase, the proposed fees for 2021-22 have been benchmarked against other surrounding LGAs
			and are considered reasonable and fair.
39, 127	Commentary on:	1	Amendment to the draft Plan.
	Amendments to the		Amendments to the draft Operational Plan that have
	Draft Operational Plan		occurred since exhibition have been incorporated
	2021-22 • Cost shifting		into the final Operational Plan 2021-22 and included as part of the 29 June Council Report.
	Development of Local		 The financial impact on Council through the shifting
	Character Statements		of costs from the State Government to local councils
	(Ref. 2122_OP_088)		has existed for a number of years. The Plan identifies
			the key cost shifting areas and the annual 'shifted'
			amount of \$45M has been constant over the years.The NSW Government is amending planning controls
			across NSW to allow for better consideration of local
			character within the strategic planning and detailed
			planning for our areas. Councils are being

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Page No.			encouraged to prepare Local Character Statements to further support this process. Information about this initiative can be found at the link below: https://www.planning.nsw.gov.au/Policy-and-Legislation/Local-Character . As a comprehensive set of character statements have not been prepared for the northern area of the LGA (former Wyong LGA), Council is intending to commence preparation of character statements for this area of the Central Coast in the second half of 2021. Once these have been completed it will then undertake a review of the character statements for the southern area of the coast (former Gosford) to update them and bring them into line with the new State Government legislation and requirements. The value that the community place on the character of their area and the role it plays in the creation of neighbourhoods and the identity of places is fully recognised by Council. It is considered that community participation is essential to ensure that character is planned for and consistent with the community's view of the desired future character of their area. The community is encouraged to be involved in the preparation of the local character statements and to tell us what they see as important to the character of individual areas throughout the Central Coast. A comprehensive community consultation plan will be prepared as part of the process and interest and community groups will be invited to participate. The Operational Plan action (Ref. 2122_OP_083) on page
N/A	Commentary on footpaths	1	39 has been amended to reflect the above. No change to the draft Plan. Council has developed two new planning documents: a Bike Plan and a Pedestrian Access and Mobility Plan (PAMP) to guide our ongoing provision of an active transport network for Central Coast residents and visitors. The purpose of these documents is to provide a safe, high quality and a well connected network that enables pedestrians and cyclists of all abilities to move efficiently and conveniently throughout the Central Coast while also increasing the continuity and connectivity of existing facilities and encouraging the use of active transport. These documents can be viewed on Council's website: centralcoast.nsw.gov.au/council/forms-and- publications/strategies-and-plans.
N/A	Commentary on The Entrance Channel	2	No change to the draft Plan. Council is currently engaging with the Community on Stage 1 of our Coastal Management Programs (CMPs) in accordance with the requirements of the Coastal Management Act 2016. The development of these CMPs will better consider the need or otherwise for a permanent opening at The Entrance Channel. Manly Hydraulics Laboratory (MHL) are currently undertaking

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Page No.			Stage 3 modelling to support the completion of an Interim Entrance Management Procedure. This project is expected to be completed by the end of 2020-21. In accordance with Council's resolution of 23 March 2020, Coastal Engineer, Angus Gordon, was engaged to assess the management of The Entrance Channel and Coastal Lagoons during the 2020 and 2021 weather / flood events. The report was completed on 6 April 2021 and is published on Council's website in accordance with the requirements of the resolution. It generally supports Council's approach to channel management. The State Government have recently published the report from the Tuggerah Lakes Expert Panel (TLEP), which convened a number of industry experts independent of Council, and consulted with the community. Following consultation, a literature review of previous studies regarding the management of The Entrance Channel was conducted and the TLEP found that "Based on available information the existing Entrance should not be trained or extensively dredged". The MHL Report, the Angus Gordon report, and the TLEP will all be used to help develop the CMPs.
			The CMPs will also include ongoing engagement and
81, 86	Commentary on:	1	consultation with the broader community. No change to the draft Plan.
	 Central Coast Highway round-about at Shelly Beach Lakedge Avenue, Berkeley Vale upgrade (Ref. R040, R105) 		 The roundabout located on The Entrance Road / Central Coast Highway at its intersection with Wyong Road and Shelly Beach Road is classified as a State Road and therefore comes under the care and control of Transport for NSW. Any proposals to carry out improvements at this intersection, such as the installation of traffic signals, is a matter for consideration of Transport for NSW. To assist in this matter, Council Officers have referred this request to the local office of Transport for NSW. Council has identified the progressive upgrade of Lakedge Avenue. The next stage of upgrade of Lakedge Avenue has been included in the Operational Plan 2021-22. This upgrade project will include drainage improvements, kerb and gutter, shared pathway/footpath and new road pavement. The remainder of Lakedge Avenue will be considered as future year Operational Plans are developed, which is subject to future Council adoption. In the meantime, please report any potholes to Council by telephoning 1300 463 954 or online through the Customer Service Centre on Council's website. By reporting potholes, arrangements can be made for an inspection to be undertaken and any identified works either repaired or scheduled for future works based on a priority risk basis.
105	Capital Works Project -	1	No change to the draft Plan.
	request for further upgrades		The project for 2021-22 includes renewal works at Gosford Pool including the painting of the 50 metre

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	at Gosford Olympic Pool (Ref. L040)		outside pool. Council upgraded the indoor ventilation of the facility in 2019 and will continue to review and plan for required upgrades and improvements. The indoor hydro-pool provides a high level of patronage from the community and Council continues to regularly maintain the pool, due to its high usage.
N/A	Request for upgrade of Illoura Reserve, Woy Woy	1	No change to the draft Plan. Staff will investigate further to determine whether appropriate action can be undertaken to resolve any issues through routine maintenance. More substantial capital works projects for upgrades of this asset cannot currently be accommodated in the four year Capital Works Program. Opportunities to identify priority activities in and around our waterways, and how to manage our waterways can be considered as we develop new Coastal Management Programs for the Central Coast in accordance with requirements under the Coastal Management Act 2016. Stage 1 consultation is currently available on the Your Voice Our Coast website.
N/A	Allocation of funding for capital works projects FTE reductions for environment actions and projects	1	 No change to the draft Plan. Due to Council's financial situation the capital works program is capped at Council's depreciation expense and focussed on ensuring that Council's existing assets are satisfactorily maintained. Whilst Council's FTE has been reduced, environmental actions and project will still be undertaken within the reduced budget and resource levels.
N/A	Request for road and footpath upgrade on Glenrock Parade, Koolewong	N/A	No change to the draft Plan. Roads and drainage infrastructure projects, such as road reconstructions which provides drainage improvements, kerb and gutter, new road pavement and often footpaths, are assessed against set technical criteria and ranked against similar proposals across the local government area. As funding is limited, budget allocations are made to projects with the highest priority ranking. Projects with the highest priority ranking are then included in the Capital Works Program, with the remaining projects considered for funding in the development of future Capital Works Programs. As part of Council's 2020/21 Operational Plan, the upgrade of Glenrock Parade between Berala Avenue and the Koolewong railway level crossing was completed. The remainder of Glenrock Parade will be considered in line with the above process as future year Operational Plans are developed, which is then subject to future Council adoption. In regards to speeding concerns, Council is aware that Glenrock Parade has been identified as a mobile speed camera location with a concrete pad constructed to assist with the safe placement of the mobile speed camera whilst undertaking enforcement activity. It is envisaged that the enforcement operations will have a positive impact on motorists driving behaviour on Glenrock Parade.

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			Additionally, to reinforce the 50 km/h, '50' km pavement stencilling was provided in identified locations along Glenrock Parade. This pavement stencilling is in addition to the posted speed limit signage Considering the above, the provision of traffic calming devices is not supported.
164	Commentary on: Ourimbah Masterplan progress The Entrance Special Rate	1	 No change to the draft Plan. The amended Draft Ourimbah Masterplan was reported to Council for adoption on 28 October 2019. However, Council deferred consideration of this report to allow a review of the plan and its alignment to the Urban Spatial Plan, Local Strategic Planning Statement and the Ourimbah Creek Floodplain Risk Management Plan. Work will be considered in alignment with the 3-Year Delivery Program and based on resource and budget parameters. IPART has approved a 15% Special Rate Variation (SRV) for three years. Whilst this increase gives Council short term stability, it does not provide for long term financial sustainability and a further SRV will be required. Council will consult with the community further as part of this process and consideration of options. Place making activities to increase activation within town centres such as The Entrance, Woy Woy and Toukley will still continue to be delivered, but will be delivered based on reduced budget and resourcing levels.