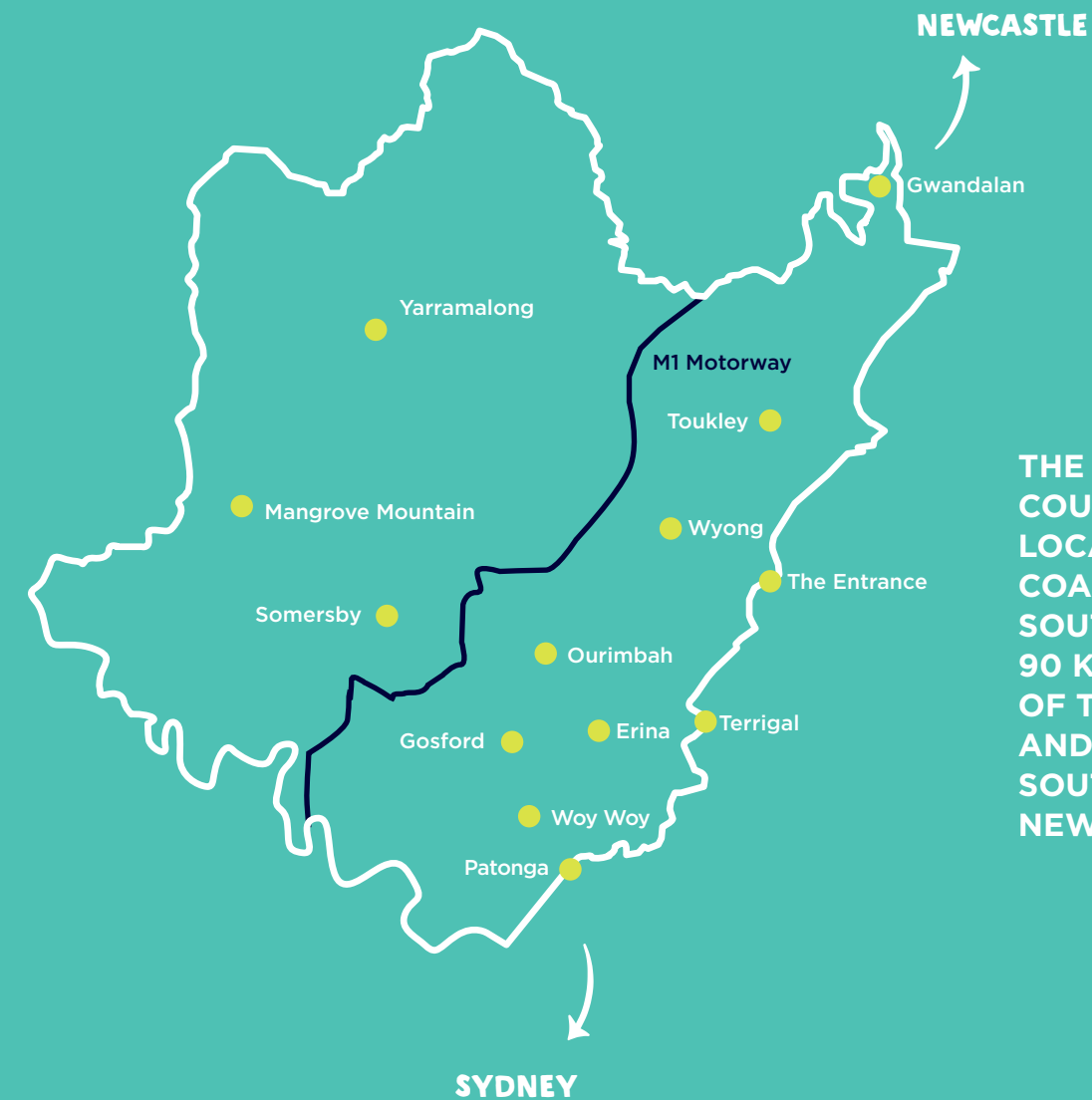


COMMUNITY
STRATEGIC PLAN
2018-2028

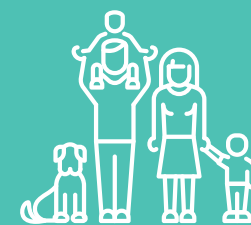


CENTRAL COAST



THE CENTRAL COAST COUNCIL AREA IS LOCATED ON THE COAST OF NEW SOUTH WALES, 90 KILOMETRES NORTH OF THE SYDNEY CBD AND 80 KILOMETRES SOUTH OF THE NEWCASTLE CBD

FAST FACTS



335,309
Population in 2016
(ERP June 2016)



414,615
Projected population
in 2036 (forecast .id 2018)



14.6%
born overseas



22.2%
aged <17



25%
of workers
commute outside
the region



41,500+
dwellings needed to
meet population by
2036 (NSW DP&E, 2016)

6.2%
from a non-
English-speaking
background



27.1%
aged >60

3.8%
are Aboriginal
and/or Torres Strait
Islander

Unless stated information is sourced from ABS 2016 Census

THIS IS OUR COMMUNITY STRATEGIC PLAN IT'S OUR **10 YEAR** PLAN FOR THE CENTRAL COAST

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ACKNOWLEDGEMENT OF COUNTRY

WE ACKNOWLEDGE
THE TRADITIONAL
OWNERS OF THE
LAND ON WHICH
WE LIVE AND PAY
OUR RESPECTS
TO ELDERS PAST
AND PRESENT



ACCESS, EQUITY AND INCLUSION STATEMENT



THE CENTRAL COAST COMMUNITY AND CENTRAL COAST COUNCIL ARE COMMITTED TO WELCOMING AND NURTURING ALL PEOPLE WHO CHOOSE TO LIVE IN OR VISIT OUR REGION AND TO BUILDING A SENSE OF PLACE AND BELONGING WHERE WORK AND PLAY CO-EXIST.

We welcome and celebrate diversity and believe it fosters growth and strength. As such, we value the diverse range of identities, lifestyles and experiences of all members of our community, including people of all ages, abilities, cultural and linguistic backgrounds, gender, political perspectives and religious beliefs.

Inclusion and participation are key to building a strong community. We are committed to preserving the dignity of all people and to ensure services, facilities and public spaces are openly inviting and fully accessible.

ABORIGINAL AND TORRES STRAIT ISLANDER STATEMENT



THE CENTRAL COAST COMMUNITY AND CENTRAL COAST COUNCIL ACKNOWLEDGE OUR FIRST PEOPLES AS THE TRADITIONAL CUSTODIANS OF OUR BEAUTIFUL LANDS AND WATERWAYS.

This acknowledgement and our commitment to honouring the history and ongoing contribution of Aboriginal and Torres Strait Islander people to the Central Coast, plays a fundamental role in shaping our region.

SUSTAINABILITY STATEMENT



THE VALUES OF THE CENTRAL COAST COMMUNITY ARE STRONGLY TIED TO OUR LOCAL NATURAL ENVIRONMENT, INCLUDING OUR BEACHES, WATERWAYS, RIDGES, ESTUARIES, LAKES, AND VALLEY FLOORS. THE PARKS, GARDENS AND NATURAL BUSHLAND CONTRIBUTE TO THE LIFESTYLE, CULTURE AND BEAUTY OF THE REGION.

Large bushland and wetland areas are important for our air and water quality and provide homes for birds, animals and native plants.

We value open space that is expansive and connected and that enables passive recreation activities such as walking, cycling and getting together with family and friends. Our natural areas can be quiet and peaceful places for contemplation and enjoyment of natural beauty that enhance our emotional wellbeing as well as places for active engagement like playing sports and running on the beach.

We are committed to leaving a positive legacy for future generations through responsible stewardship of our natural areas – this is our shared responsibility as residents of the Central Coast. We encourage our community to contribute to that stewardship by minimising

resource use (energy, water, and waste) and treating these natural areas with respect.

Creating a vibrant, liveable and sustainable future for the Central Coast is a key priority.

Implementing sustainable practices requires a holistic and place-based approach to land use planning. This includes reducing environmental impacts such as pollution and loss of biodiversity, and ensuring that the built environment is sustainable and responsive to the health of our residents.

We support the United Nations 2030 agenda for sustainable development and seek to align our corporate and community values with the 17 UN Sustainable Development Goals (see page 21). This alignment is demonstrated in the five themes that underpin this strategic plan through pages 22-31 and the indicators on pages 34-35.

We recognise the need to take action to address climate change and will continue to build sustainability measures into all future planning processes.

MAYOR'S MESSAGE



TO MY FELLOW RESIDENTS,

I am proud to present to you the first ever Central Coast Community Strategic Plan. Titled *One - Central Coast*, it acknowledges and celebrates the coming together of our community as one region in NSW.

One - Central Coast is significant in many ways. It is the first single plan that defines the priorities of our community and represents a considered and evidence-based roadmap for the future of the Central Coast. It defines the environmental and social qualities that you, the community, have told us you love about the Central Coast and provides a clear path of action towards what the community has identified as our preferred future.

We live in a special place here on the coast, one in which we want all members of our community to feel safe and valued and to have access to a range of opportunities to participate in the richness of community life. As inhabitants of the sixth-largest urban area in Australia, we have the opportunity to harness and direct our potential more than ever before.

One - Central Coast has been developed in consultation with you - the community - over a period of 18 months and represents the culmination of thousands of interactions. These include face-to-face conversations, workshops, surveys, feedback via online channels and partnerships, such as the Community Reference Group, that have given us a clear sense of the issues that shape your daily experience as residents of the Central Coast.

Through this community engagement, we have developed five themes that encapsulate the voice and values of the Central Coast community:

1. **BELONGING**
2. **SMART**
3. **GREEN**
4. **RESPONSIBLE**
5. **LIVEABLE**

Together we can build on our strong community spirit, connections to each other and our local identity, fostering a sense of **BELONGING** within the community.

One - Central Coast emphasises the importance of growing the coast to become a **SMART** and competitive region with a range of opportunities for people to study and work.

GREEN underlines our strong desire to protect and preserve the natural beauty, bushland and waterways that surround us on the Central Coast and to secure our environmental resources for future generations.

One - Central Coast highlights the importance of good governance, great partnerships and the delivery of essential infrastructure and an environmentally sustainable approach to our growth and development in an open and **RESPONSIBLE** manner.

LIVEABLE articulates how the community will live on the Central Coast through reliable public transport, healthy lifestyle options and accessible and well-maintained facilities.

Central Coast Council alone cannot deliver the outcomes and objectives of *One - Central Coast*. Shared decision making and effective working partnerships with government agencies, non-government organisations, business and, of course, our local community will be critical to our collective success as a region. Every one of us has a role to play in realising the shared future.

As we move to implement *One - Central Coast*, we will be working closely with you, our community and partners, on the actions, projects and services we will need to deliver to bring this plan to life.

Together, we can create a vibrant and sustainable future for the Central Coast.

JANE SMITH
MAYOR

WE LIVE IN A SPECIAL PLACE HERE ON THE COAST, ONE IN WHICH WE WANT ALL MEMBERS OF OUR COMMUNITY TO FEEL SAFE AND VALUED, AND TO HAVE ACCESS TO A RANGE OF OPPORTUNITIES TO PARTICIPATE IN THE RICHNESS OF COMMUNITY LIFE





COMMUNITY VISION

**WE ARE ONE CENTRAL COAST
A SMART, GREEN AND LIVEABLE REGION WITH A SHARED SENSE OF BELONGING AND RESPONSIBILITY**

THE COMMUNITY VISION REFLECTS WHAT MATTERS MOST TO THE PEOPLE OF THE CENTRAL COAST

The vision was developed through consultation with community members of the Community Reference Group and the Internal Reference Group of Council staff.

Strong partnerships with community members, groups, local businesses and State and Federal Government will be essential to successfully achieving the vision.



CENTRAL COAST

ONE

ONE - CENTRAL COAST IS THE COMMUNITY STRATEGIC PLAN (CSP) FOR THE CENTRAL COAST LOCAL GOVERNMENT AREA

ONE - CENTRAL COAST DEFINES THE COMMUNITY'S VISION AND IS OUR ROADMAP FOR THE FUTURE

ONE - CENTRAL COAST BRINGS TOGETHER EXTENSIVE COMMUNITY FEEDBACK TO SET KEY DIRECTIONS AND PRIORITIES

Developing the first Community Strategic Plan for the Central Coast has been a unique opportunity to understand the aspirations and concerns of the Central Coast community as a whole for the first time.

One - Central Coast aims to enhance the day-to-day lives and opportunities of the Central Coast community through effective decision-making, planning and service delivery across all government and non-government agencies.

The product of an extensive community consultation process (read more on page 38), *One - Central Coast* has been built around five key themes that reflect the needs and values of the people who live in our region:

BELONGING

SMART

GREEN

RESPONSIBLE

LIVEABLE

Close to home, *One - Central Coast* corresponds to key NSW Government plans, including the Central Coast Regional Plan and the NSW Government Premier's Priorities.

Council has reviewed a range of regional, state, national and global frameworks to establish, where possible, links between the community objectives of *One - Central Coast* and:

- the NSW State Health Plan: Towards 2021
- the NSW State Infrastructure Strategy 2018-2038
- Future Transport 2056
- the Australian Government Smart Cities Plan (2016)

As well as reflecting the voice of our local community, these five themes are also aligned with the United Nations Sustainable Development Goals (UN SDGs). This alignment positions the future of the Central Coast in a global context. An explanation of the UN SDGs can be found on page 21 and the themes of *One - Central Coast* are linked to UN SDG goals on pages 34-35.

Central Coast Council will use *One - Central Coast* to shape business activities, future plans, services and expenditure. Where actions are the responsibility of other organisations, sectors and groups to deliver, Council will work with key partners to advocate on behalf of our community.

Ultimately, every one of us who live on the Central Coast has an opportunity and responsibility to create a sustainable future from which we can all benefit. Working together we can make a difference.



CHALLENGES AND OPPORTUNITIES



Across the globe, populations of people are growing at a rate never seen before. By the year 2100, Australia's population will be more than double what it is today.¹ In just 20 years, another 1.7 million people will call Sydney home² and here on the Central Coast an additional **41,500 NEW HOMES WILL BE NEEDED TO ACCOMMODATE PROJECTED GROWTH**³

The Central Coast community is our strength. **OUR LAID-BACK FAMILY FRIENDLY ENVIRONMENT IS ONE OF THE COAST'S BEST FEATURES**

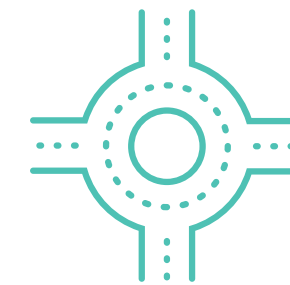


The Central Coast is a place where towns and villages are surrounded by green landscapes and beautiful oceans and waterways. Our natural environment is important to our coastal identity. **CONSERVING OUR ENVIRONMENT AND KEEPING IT FREE FROM POLLUTION IN LIGHT OF AN INCREASING POPULATION AND URBAN DEVELOPMENT IS VITAL**



Ensuring new development is sustainable, equitable and provides affordable housing is an ongoing challenge. The balance between what exists now and planned future development means that **A SUSTAINED EFFORT MUST BE MADE TO CONSIDER HOW AND WHERE NEW DEVELOPMENT WILL OCCUR**

On the Central Coast we have access to water, transport, health, education and community infrastructure worth billions of dollars.

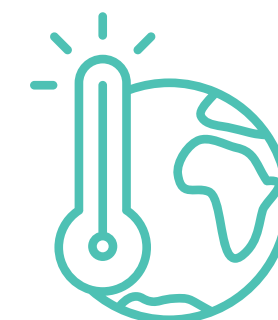


INVESTING IN INFRASTRUCTURE TO MEET THE DIVERSE NEEDS OF OUR GROWING COMMUNITY WILL ENSURE WE

SERVE THE NEXT GENERATIONS WHO WILL LIVE HERE

A thriving local economy ensures vibrant, liveable communities and local businesses. Currently 25.3% of the Central Coast area's working residents travel outside of the area to work.

OUR FUTURE PROSPERITY AS A REGION DEPENDS ON INDUSTRY DIVERSITY, BUSINESS AND EMPLOYMENT GROWTH



As a coastal region, the Central Coast is vulnerable to climate change impacts. Issues include sea level rise, safety in extreme weather events and secure access to fresh water.

THE NEED TO ADDRESS CLIMATE CHANGE IS IMPERATIVE, AS IS IMPLEMENTING FRAMEWORKS THAT ADDRESS CLIMATE RISKS

¹ Australian Bureau of Statistics, 3222.0 - Population Projections, Australia, 2012 (base) to 2101, accessed 14 Mar 2018,
² NSW Government, Department of Environment & Planning, 2016, Planned Precincts and Growth Areas.
³ NSW Government Department of Planning & Environment, 2016, Central Coast Regional Plan 2036.



THEMES AND FOCUS AREAS

THE PEOPLE OF THE CENTRAL COAST IDENTIFIED WHAT THEY LOVE ABOUT THEIR SUBURB AND THE CENTRAL COAST. THE THEMES AND FOCUS AREAS OF ONE - CENTRAL COAST RESPOND TO THESE IDEAS AND VALUES:

BELONGING



OUR COMMUNITY SPIRIT IS OUR STRENGTH



CREATIVITY, CONNECTION AND LOCAL IDENTITY

SMART



A GROWING AND COMPETITIVE REGION



A PLACE OF OPPORTUNITY FOR PEOPLE

GREEN



ENVIRONMENTAL RESOURCES FOR THE FUTURE



CHERISHED AND PROTECTED NATURAL BEAUTY

RESPONSIBLE



GOOD GOVERNANCE AND GREAT PARTNERSHIPS



DELIVERING ESSENTIAL INFRASTRUCTURE



BALANCED AND SUSTAINABLE DEVELOPMENT

LIVEABLE



RELIABLE PUBLIC TRANSPORT AND CONNECTIONS



OUT AND ABOUT IN THE FRESH AIR



HEALTHY LIFESTYLES FOR A GROWING COMMUNITY

PLANNING FOR A SUSTAINABLE FUTURE

OUR ROLE IN A GLOBAL COMMUNITY

SUSTAINABLE DEVELOPMENT GOALS

IN 2015, THE UNITED NATIONS GENERAL ASSEMBLY ADOPTED THE UNITED NATIONS SUSTAINABLE DEVELOPMENT GOALS (UN SDGS)

The UN SDGs represent 17 goals and are a universal call to action to end poverty, protect the planet and ensure that all people enjoy peace and prosperity. Together, the SDGs cover people, equality, land, water, climate change, the environment, sustainable development, economic growth, governance and partnerships.

The community aspirations of *One - Central Coast* align with these global sustainable development goals.

Our role in a global community is demonstrated in the five themes that underpin this strategic plan through pages 22-31 and the indicators on pages 34-35.



BELONGING

BUILDINGS MAKE A TOWN, BUT PEOPLE MAKE A COMMUNITY – WHICH IS WHY BELONGING SITS AT THE HEART OF OUR STRATEGIC PLAN. We're committed to strengthening our diverse population by creating new opportunities for connection, creativity, inclusion and opening the door to local sporting, community and cultural initiatives that strengthen our collective sense of self. We'll work together to solve pressing social issues, to support those in need and to enhance community safety – and we'll continue to acknowledge the Aboriginal and Torres Strait Islander culture that shapes this corner of the world.

FOCUS AREAS



OUR COMMUNITY SPIRIT IS OUR STRENGTH

OBJECTIVES

- A1** Work within our communities to connect people, build capacity and create local solutions and initiatives
- A2** Celebrate and continue to create opportunities for inclusion where all people feel welcome and participate in community life
- A3** Work together to solve a range of social and health issues that may impact community wellbeing and vulnerable people
- A4** Enhance community safety within neighbourhoods, public spaces and places



CREATIVITY, CONNECTION AND LOCAL IDENTITY

OBJECTIVES

- B1** Support reconciliation through the celebration of Aboriginal and Torres Strait Islander cultures
- B2** Promote and provide more sporting, community and cultural events and festivals, day and night, throughout the year
- B3** Foster creative and performing arts through theatres, galleries and creative spaces, by integrating art and performance into public life
- B4** Activate spaces and places to complement activity around town centres, foreshores, lakes and green spaces for families, community and visitors

SUSTAINABLE DEVELOPMENT GOALS



ONE CAN MAKE A DIFFERENCE

MEREDITH GILMORE



Moving to the coast in 2000, Meredith Gilmore made the decision to enrol in a pastels art class at Gosford Regional Gallery and discovered a new skill and passion. Today, Meredith is a local community advocate, volunteering considerable time showcasing arts and culture around the coast.

Meredith describes the coast as a “friendly place where people support each other”. Her advice for getting to know people in the community is “pick something you like, or try something new, and join in”.

You may recognise Meredith’s voice from community radio, Coast FM. She has hosted the Coast Arts program for the past seven years, interviewing over 600 people from the local arts scene and producing stories that capture local identity.

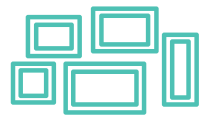
“It’s a privilege that people trust me to get their story on the radio and to give them a voice.”

Meredith’s dedication to the arts was formally recognised in 2017 when she received an Australia Day Award for Arts, Culture and Entertainment.

“Giving comes easily when you feel part of a community.”

MOVED TO THE WOY WOY PENINSULA
18
YEARS AGO

LEARNED TO DRAW IN PASTELS AT GOSFORD REGIONAL GALLERY



“JOIN A GROUP, SOMETHING YOU LIKE, JUST GO ALONG!”

WHAT WE WILL MEASURE

- ✔ Connection to community and perceptions of safety
- ✔ Participation in sport, recreation and community life
- ✔ Social equality and community wellbeing

HOW YOU CAN HELP

- Get to know your neighbour
- Head out to community events and festivals



SUPPORT YOUR FAVOURITE LOCAL SPORTING TEAM

- Check out what’s on at the theatre and gallery
- Find out if you can lend a hand and volunteer
- Think safe and speak up for safety
- Join a local community group or club

HELP OTHERS IN NEED

SMART

WE'RE A GROWING REGION WITH AN EXPANDING SENSE OF OPPORTUNITY AND WE WANT TO CAPITALISE ON THOSE POSSIBILITIES FOR THE BENEFIT OF ALL. Strategic economic development, revitalising key urban locations, establishing new industry partnerships and renewing our commitment to education and employment for young people are just the starting point for a **SMART** Central Coast. These initiatives, and others like them, will create new opportunities for local employment, new social enterprises and a culture of innovation that will bring new talent to the region. They'll also drive a boom in tourism that we'll shape to be accessible, sustainable and kind to the environment.

FOCUS AREAS



A GROWING AND COMPETITIVE REGION

OBJECTIVES

- C1** Target economic development in growth areas and major centres and provide incentives to attract businesses to the Central Coast
- C2** Revitalise Gosford City Centre, Gosford Waterfront and town centres as key destinations and attractors for businesses, local residents, visitors and tourists
- C3** Facilitate economic development to increase local employment opportunities and provide a range of jobs for all residents
- C4** Promote and grow tourism that celebrates the natural and cultural assets of the Central Coast in a way that is accessible, sustainable and eco-friendly



A PLACE OF OPPORTUNITY FOR PEOPLE

OBJECTIVES

- D1** Foster innovation and partnerships to develop local entrepreneurs and support start-ups
- D2** Support local business growth by providing incentives, streamlining processes and encouraging social enterprises
- D3** Invest in broadening local education and learning pathways linking industry with Universities, TAFE and other training providers
- D4** Support businesses and local leaders to mentor young people in skills development through traineeships, apprenticeships and volunteering

SUSTAINABLE DEVELOPMENT GOALS



ONE CAN MAKE A DIFFERENCE

DERRICK HAJJE



Six years ago, Derrick Hajje picked up the keys to the Chapman Building in Wyong, with its fibro façade and pink tiles and his vision to restore a forgotten jewel to its former glory.

At the time, Wyong was a town with little going on; a far cry from the bustling town Queen Elizabeth II had visited in 1955.

Setting out to restore the Chapman Building certainly had its challenges, built in 1901 and vacant for decades with no services connected.

In 2016 Derrick's hard work repurposing the Chapman building was recognised, as a finalist in the National Trust awards for adaptive reuse. Today, the Chapman building is a bustling centrepiece, supporting local businesses and attracting weekend visitors.

When asked what making a difference means Derrick says, "Everyone makes a difference, we all do. Asking if someone is ok, looking out for people... if you are in a position to make a difference you are obliged to do so. A difference would be saying "hello", a handshake or checking in on neighbours."

Through the vision and hard work of local business owners like Derrick, the coast today is emerging as a thriving region for economic development and local employment.

BUILDER



LOCAL HISTORY BUFF

RESTORED THE CHAPMAN BUILDING

GOALS INCLUDE:

Getting more involved in the community

Activating the whole Chapman Building site, including forecourt and lawn, to provide opportunities for local businesses

WHAT WE WILL MEASURE

- ✓ Local economic growth and employment
- ✓ Education, skills and knowledge

HOW YOU CAN HELP

- Visit your local farmer's market



BE A MENTOR

- Be a local tourist
- Support social enterprises
- Support young people in skills development
- Enrol in a course

VOLUNTEER

GREEN

THE CENTRAL COAST IS KNOWN FOR ITS NATURAL BEAUTY; MAINTAINING OUR NATURAL ASSETS IS A CRITICAL COMPONENT OF WHAT WE VALUE AS A COMMUNITY. Ongoing education is key to our **GREEN** approach, as is inviting the community to take a hands-on role in conservation, protection and remediation of our environment. Reducing litter, minimising waste and championing renewable energy in our future design and planning will minimise the impacts of climate change in our region and will enable the preservation of our beaches, waterways, wildlife corridors and inland areas for the variety of species that inhabit them.

FOCUS AREAS



ENVIRONMENTAL RESOURCES FOR THE FUTURE

OBJECTIVES

- E1** Educate the community on the value and importance of natural areas and biodiversity and encourage community involvement in caring for our natural environment
- E2** Improve water quality for beaches, lakes and waterways including minimising pollutants and preventing litter entering our waterways
- E3** Reduce littering, minimise waste to landfill and educate to strengthen positive environmental behaviours
- E4** Incorporate renewable energy and energy efficiency in future design and planning and ensure responsible use of water and other resources



CHERISHED AND PROTECTED NATURAL BEAUTY

OBJECTIVES

- F1** Protect our rich environmental heritage by conserving beaches, waterways, bushland, wildlife corridors and inland areas and the diversity of local native species
- F2** Promote greening and ensure the wellbeing of communities through the protection of local bushland, urban trees, tree canopies and expansion of the Coastal Open Space System (COSS)
- F3** Improve enforcement for all types of environmental non-compliance including littering and illegal dumping and encourage excellence in industry practices to protect and enhance environmental health
- F4** Address climate change and its impacts through collaborative strategic planning and responsible land management and consider targets and actions

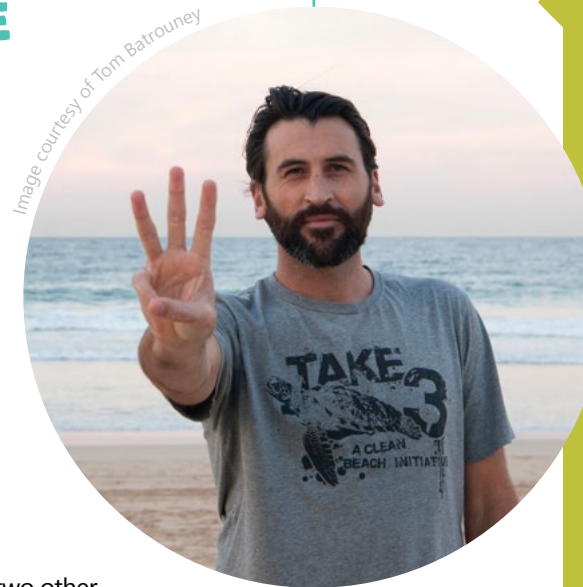
SUSTAINABLE DEVELOPMENT GOALS



ONE CAN MAKE A DIFFERENCE

TIM SILVERWOOD

Image courtesy of Tom Batrouney



In 2009, Tim Silverwood met two other Central Coast locals - surfing enthusiast Amanda Marechal and marine ecologist Roberta Dixon-Valk - who shared with him their idea to take 3 pieces of trash from the beach. It was this meeting that ignited the #Take3fortheSea movement.

Tim decided to join the movement and with a grant received from the Taronga Conservation Society, together they created a local not-for-profit organisation to reduce global plastic pollution through education and participation.

"It's our vision to protect wildlife and conserve oceans, waterways and the environment from plastic pollution. We provide education, research and hands-on activities to reduce plastic pollution and promote the transition to a circular economy."

Through the simple message, "Take 3 pieces of rubbish with you when you leave the beach, waterway or anywhere special, and you've made a difference", and tireless work of the 3 co-founders and many volunteers, Take 3 has grown to be a global voice on plastic pollution and waste. The #Take3forthesea hashtag has been actioned over 60,000 times in 100 countries.

Tim and Take 3 work with local councils, state government departments, businesses, corporations, schools (pre, primary and secondary), universities, surf lifesaving clubs and community/recreational groups.

GREW UP IN OURIMBAH, SPENT HIS AFTERNOONS EXPLORING THE BUSH AND SURFING - LEADING TO HIS PASSION FOR THE OCEAN

TAKE 3 FORTHESEA CEO AND CO-FOUNDER

STUDIED BACHELOR OF SCIENCE (MAJOR IN SUSTAINABILITY) AT THE UNIVERSITY OF NEWCASTLE

WHAT WE WILL MEASURE

- ✓ Conservation and protection of natural areas
- ✓ Environmental sustainability and human impacts

HOW YOU CAN HELP

- Put recycling in the recycling bin and green waste in the green bin
- Be water smart
- Drink tap water instead of bottled water



BRING YOUR OWN BAG AND REUSABLE CUPS

- Keep our environment clean
- Go for a bushwalk
- Be part of a community garden
- Become involved in Bushcare / Landcare in your local area
- Reduce your use of plastics
- Reuse by giving your unwanted usable clothing or goods to local charity groups
- Recycle everything you can!
- Don't litter - put it in the bin or take it home
- LEAVE YOUR CAR AT HOME - jump on your bicycle or walk to the shops, school or train station
- Join a local group that cares for the environment

RESPONSIBLE

WE'RE A RESPONSIBLE COUNCIL AND COMMUNITY, COMMITTED TO BUILDING STRONG RELATIONSHIPS AND DELIVERING A GREAT CUSTOMER EXPERIENCE IN ALL OUR INTERACTIONS. We value transparent and meaningful communication and use community feedback to drive strategic decision making and expenditure, particularly around the delivery of essential infrastructure projects that increase the safety, liveability and sustainability of our region. We're taking a strategic approach to ensure our planning and development processes are sustainable and accessible and are designed to preserve the unique character of the coast.

FOCUS AREAS



GOOD GOVERNANCE AND GREAT PARTNERSHIPS

OBJECTIVES

- G1** Build strong relationships and ensure our partners and community share the responsibilities and benefits of putting plans into practice
- G2** Communicate openly and honestly with the community to build a relationship based on transparency, understanding, trust and respect
- G3** Engage with the community in meaningful dialogue and demonstrate how community participation is being used to inform decisions
- G4** Serve the community by providing great customer experience, value for money and quality services



DELIVERING ESSENTIAL INFRASTRUCTURE

OBJECTIVES

- H1** Solve road and drainage problem areas and partner with the State Government to improve road conditions across the region
- H2** Improve pedestrian movement safety, speed and vehicle congestion around schools, town centres, neighbourhoods, and community facilities
- H3** Create parking options and solutions that address the needs of residents, visitors and businesses whilst keeping in mind near future technologies including fully autonomous vehicles
- H4** Plan for adequate and sustainable infrastructure to meet future demand for transport, energy, telecommunications and a secure supply of drinking water



BALANCED AND SUSTAINABLE DEVELOPMENT

OBJECTIVES

- I1** Preserve local character and protect our drinking water catchments, heritage and rural areas by concentrating development along transport corridors and town centres east of the M1
- I2** Ensure all new developments are well planned with good access to public transport, green space and community facilities and support active transport
- I3** Ensure land use planning and development is sustainable and environmentally sound and considers the importance of local habitat, green corridors, energy efficiency and stormwater management
- I4** Provide a range of housing options to meet the diverse and changing needs of the community including adequate affordable housing

SUSTAINABLE DEVELOPMENT GOALS



ONE CAN MAKE A DIFFERENCE

CHRIS WALLACE



Chris Wallace is a retired senior fire fighter who dedicates his time to educate the community on the importance of fire safety.

Chris served in the NSW Fire Brigade for 40 years where he attended many incidents and became involved in community fire education. These experiences have now prompted him to continue educating the community on how to survive a house fire.

“Get down low and Go Go Go!”

Chris purchased his first fire engine, a 1978 ex-army engine, and started to attend community events. Chris now owns and maintains eight fire engines, and has custom built equipment designed to teach children what to do in a fire emergency.

In 2016 Red Bus Services donated a bus, now transformed by Chris into a fire education facility, installing a house simulation and smoke machine to demonstrate what happens in a house fire. This is a unique idea and the only one of its kind in Australia!

Chris and his wife Katie continue to work in order to fund the 'Community Fire Education' program. Together they devote their spare time to the program, attending schools, community events and groups.

RETIRED DEPUTY CAPTAIN OF THE NSW FIRE BRIGADE

LOCAL BUS DRIVER

OWNS AND MAINTAINS:

8 FIRE ENGINES

3 mini fire engines

1 community fire education bus

“IF I CAN EDUCATE THE COMMUNITY TO SAVE EVEN ONE PERSON FROM LOSING THEIR LIFE IN A HOUSE FIRE OR SOME OTHER WAY... IT'S WORTH IT.”

WHAT WE WILL MEASURE

- ✓ Governance, consultation and service delivery
- ✓ Access to transport, walking and cycling
- ✓ Housing affordability, diversity and choice

HOW YOU CAN HELP

- Speak up on issues that are important
- Participate in a community engagement activity
- Check out a Council meeting



TELL US WHAT YOU THINK

- Keep up to date about what's going on in the area
- Vote in elections
- TALK TO YOUR LOCAL COUNCIL AND COUNCILLORS

LIVEABLE

CREATING A LIVEABLE COMMUNITY MEANS STRIKING A BALANCE BETWEEN PROJECTS THAT SUPPORT INFRASTRUCTURE DEVELOPMENT AND OTHERS THAT ENHANCE OUR QUALITY OF LIFE. We're activating public spaces, increasing access to beaches and green spaces and delivering a range of amenities – like walking and cycling routes, playgrounds and sports facilities – that promote healthy living and enjoyment of the natural world. Reliable public transport is key to keeping our growing population mobile, so we're focused on enhancing train, bus and ferry networks, as well as improving the commuter experience.

FOCUS AREAS



RELIABLE PUBLIC TRANSPORT AND CONNECTIONS

OBJECTIVES

- J1** Create adequate, reliable and accessible train services and facilities to accommodate current and future passengers
- J2** Address commuter parking, drop-off zones, access and movement around transport hubs to support and increase use of public transport
- J3** Improve bus and ferry frequency and ensure networks link with train services to minimise journey times
- J4** Design long-term, innovative and sustainable transport management options for population growth and expansion



OUT AND ABOUT IN THE FRESH AIR

OBJECTIVES

- K1** Create a regional network of interconnected shared pathways and cycle ways to maximise access to key destinations and facilities
- K2** Design and deliver pathways, walking trails and other pedestrian movement infrastructure to maximise access, inclusion and mobility to meet the needs of all community members
- K3** Provide signage, public facilities, amenities and playgrounds to encourage usage and enjoyment of public areas
- K4** Repair and maintain wharves, jetties, boat ramps and ocean baths to increase ease of access to and enjoyment of natural waterways and foreshores



HEALTHY LIFESTYLES FOR A GROWING COMMUNITY

OBJECTIVES

- L1** Promote healthy living and ensure sport, leisure, recreation and aquatic facilities and open spaces are well maintained and activated
- L2** Invest in health care solutions including infrastructure, services and preventative programs to keep people well for longer
- L3** Cultivate a love of learning and knowledge by providing facilities to support lifelong learning opportunities
- L4** Provide equitable, affordable, flexible and co-located community facilities based on community needs

SUSTAINABLE DEVELOPMENT GOALS



ONE CAN MAKE A DIFFERENCE

SHANA O'BRIEN



Shana O'Brien loves the atmosphere at Umina Beach, a place that grounds and connects her to the physical environment. Her favourite bushwalk is the ridgeline above Umina Beach with beautiful views from the mouth of the Hawkesbury River, the river on which she grew up, to the Pacific Ocean. "I'm inspired by the physical environment, the incredible shapes, the way the trees curve and the ocean".

Shana is a proud Darkinjung woman who has undertaken studies at the University of Newcastle before discovering the NAISDA Dance College. There she turned her dancing hobby into an art form and career, taking her to Israel and Honolulu.

"One person making a difference means being the best version of yourself, it's the ultimate way to have a ripple effect. One person can do a lot, but forming networks means you can work as a team and make big changes".

Shana has volunteered with the St Vincent de Paul Kids Camp Program and Mingaletta Community Centre, meeting all kinds of people who are "really genuine and love helping".

Shana is a Coastie living her life to the full, and chasing her dreams.

GRADUATE NATIONAL ABORIGINAL ISLANDER SKILLS DEVELOPMENT ASSOCIATION DANCE COLLEGE (NAISDA)

LOVES THE BEACHES AND BUSH WALKING ON THE PENINSULA

"ONE PERSON MAKING A DIFFERENCE MEANS BEING THE BEST VERSION OF YOURSELF, IT'S THE ULTIMATE WAY TO HAVE A RIPPLE EFFECT."

WHAT WE WILL MEASURE

- ✓ Access to transport, walking and cycling
- ✓ Participation in sport, recreation and community life
- ✓ Community connection and perception of safety
- ✓ Social equality and community wellbeing

HOW YOU CAN HELP

- Get out and about
- Walk and cycle instead of taking the car
- Join a sporting group
- Borrow a book from the library

UTILISE PUBLIC PLACES AND SPACES



- Use public transport

LEARN A NEW SKILL



ONE - CENTRAL COAST COMMUNITY INDICATORS

These indicators reflect a range of social, environmental and economic factors affecting the Central Coast region and the community's wellbeing.

As part of the implementation of *One - Central Coast*, measures and targets for these indicators will be set in conjunction with our partners and reported on annually. In 2020 a comprehensive End of Term Report will outline what has been achieved in meeting the objectives of *One - Central Coast*. Additional information on the monitoring and reviewing progress can be found on page 40.



COMMUNITY CONNECTION AND PERCEPTION OF SAFETY

- Neighbourhood safety
- Feeling safe in public areas
- Personal and property crime
- Road safety
- Sense of community on the Central Coast
- Appreciation of community and cultural diversity
- Satisfaction with neighbourhood



PARTICIPATION IN SPORT, RECREATION AND COMMUNITY LIFE

- Opportunities to be part of community life
- Community events that bring people together
- Volunteering activities
- Sports and recreational activities
- Healthy lifestyle choices
- Arts and cultural activities
- Access and enjoyment of local environment



SOCIAL EQUALITY AND COMMUNITY WELLBEING

- SEIFA socio-economic disadvantage
- Household income
- Resident 'Quality of Life and Wellbeing' score



EDUCATION, SKILLS AND KNOWLEDGE

- High school completion
- Participation in higher education and training
- Local high skilled occupations
- SEIFA Education and Occupation Index



CONSERVATION AND PROTECTION OF NATURAL AREAS

- Public conservation land
- Voluntary land conservation in perpetuity
- Voluntary wildlife protection
- Quality of local environment
- Local environmental issues



HOUSING AFFORDABILITY, DIVERSITY AND CHOICE

- New dwellings
- Housing stress
- Affordable renting and home ownership
- Homelessness



ENVIRONMENTAL SUSTAINABILITY AND HUMAN IMPACTS

- Energy use from fossil fuels
- Solar power generation
- Water consumption
- Recycling diverted from landfill
- Water quality of local waterways
- Rate of littering
- Ecological footprint



ACCESS TO TRANSPORT, WALKING AND CYCLING

- Journey to work and education
- Buses, trains and ferries for local trips
- Walking and cycling



GOVERNANCE, CONSULTATION AND SERVICE DELIVERY

- Community organisations, boards and committees
- Participation in community engagement
- Satisfaction that Council is a well-run organisation
- Satisfaction that Council makes decisions in the community's interests
- Satisfaction with State and Local Government service delivery
- Condition of assets and infrastructure



PRINCIPLES OF ONE - CENTRAL COAST



ONE - CENTRAL COAST MEETS THE LEGISLATIVE REQUIREMENTS SET OUT FOR LOCAL GOVERNMENT IN NSW UNDER THE INTEGRATED PLANNING AND REPORTING FRAMEWORK

One - Central Coast is a plan grounded in social justice principles – access, equity, inclusion and rights – and is underpinned by:

- many and varied opportunities for genuine and meaningful participation
- the right to positive participation that accommodates linguistic, cultural and religious diversity
- opportunities for community members to access resources and services, regardless of their social or economic circumstances
- fair and equitable distribution of resources and consideration of quality of life for the Central Coast community



WE ARE MORE ALIKE THAN DIFFERENT WE ARE ONE

COMMUNITY ENGAGEMENT



ONE - CENTRAL COAST IS THE CULMINATION OF EXTENSIVE COMMUNITY ENGAGEMENT CONDUCTED IN TWO PHASES TO UNDERSTAND PRIORITIES AND CHALLENGES

PHASE ONE included a range of activities both face to face and online to understand:

- what people value about their local area and the Central Coast
- aspirations for the future
- local challenges, opportunities and priorities
- ideas for what would improve living in their local area and the Central Coast

PHASE TWO included:

- a telephone survey to identify drivers of quality of life
- community workshops, designed and delivered by Council staff in partnership with the Community Reference Group, were held to explore these issues further to shape community objectives

DETAILED ENGAGEMENT REPORTS FOR PHASE ONE AND PHASE TWO OF COMMUNITY ENGAGEMENT CAN BE FOUND HERE:

www.yourvoiceourcoast.com/help-shape-the-future-of-the-coast



SUMMARY OF COMMUNITY INVOLVEMENT



7,400+

PEOPLE PARTICIPATED INCLUDING:



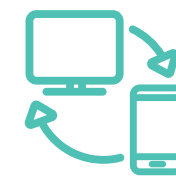
3,100+

people took part in face-to-face engagement activities



1,000+

telephone surveys were completed



3,300+

hard copy and online survey responses



6,100+

visits to the Community Strategic Plan engagement platform, Help Shape the Future of the Coast at yourvoiceourcoast.com



75,000+

social media users, generating **1,344** likes, comments and shares



WE RECEIVED MORE THAN 36,000 IDEAS AND OPINIONS TO HELP GUIDE THE DEVELOPMENT OF ONE – CENTRAL COAST

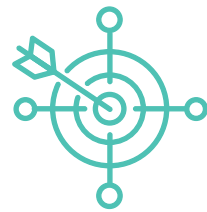
INTEGRATED PLANNING AND REPORTING



MONITORING AND REVIEWING PROGRESS

To assess the implementation and effectiveness of Council's actions in achieving its long-term goals, each outgoing elected Council must prepare a report to the community, an End of Term Report, detailing achievements over its term.

The Central Coast Community Strategic Plan will be formally reviewed by each newly elected Council, and the community will have the opportunity to revisit the priorities and objectives to ensure they reflect the community's evolving needs and aspirations.



HOW WE WILL MEASURE OUR SUCCESS

Each theme contains objectives that provide a transparent approach to reporting on progress achieved in implementing *One - Central Coast*. The Council End of Term report will highlight progress made towards achieving these goals and objectives.

Council's Annual Report and Quarterly Progress Reports measure Council's performance in managing its budgets and delivering programs and services. They provide a snapshot of progress made to deliver the Community Strategic Plan, Delivery Program and Operational Plan objectives.

OUR PARTNERS

Implementing the Community Strategic Plan will be a collaborative process. *One - Central Coast* is a whole of community plan and will involve many organisations and individuals including:

- Federal and State Government
- commercial and non-government organisations
- community groups, businesses and members of the Central Coast community

ONE - CENTRAL COAST



DELIVERY PROGRAM AND OPERATIONAL PLAN

The Delivery Program and Operational Plan outline the programs and activities that Council has committed to in response to *One - Central Coast*.

The 2018/19 - 2020/21 Delivery Program is an overarching plan of priorities developed by the elected Council. It guides investment across all services and business units through to the next Council election.

The annual Operational Plan is a schedule of work to be completed each financial year. It demonstrates how Council will use available budgets and resources to complete planned projects in areas such as traffic and transport, economic and community development, water and sewerage, sport and recreation, environmental management, governance, finance, people management and IT systems within Council itself.













All projects listed in the Operational Plan are linked to the community objectives outlined in *One - Central Coast*.

RESOURCING STRATEGY

Effective delivery of the Operational Plan requires strategic allocation of Council resources. The Resourcing Strategy helps us understand how much we can achieve each year. It covers:

- long-term financial projections - keeping budgets and finances on track 10 years into the future
- workforce requirements - ensuring we have the right staff in the right areas and have the skills to meet future challenges
- asset maintenance, replacement and renewal - making sure our infrastructure is in good condition and meets community needs

ALIGNMENT WITH STATE AND REGIONAL PRIORITIES

	NSW GOVERNMENT PREMIER PRIORITIES	CENTRAL COAST REGIONAL PLAN 2036	AUSTRALIAN GOVERNMENT SMART CITIES PLAN (2016)	NSW STATE INFRASTRUCTURE STRATEGY 2018-2038	FUTURE TRANSPORT 2056	NSW STATE HEALTH PLAN: TOWARDS 2021	ECONOMIC DEVELOPMENT STRATEGY FOR REGIONAL NSW	NSW POLICE FORCE CRIME PREVENTION STRATEGY
 Our community spirit is our strength	(A3)		(A3)			(A1) (A3)		(A1) (A3) (A4)
 Creativity, connection and local identity	(B3)	(B1)						
 A growing and competitive region	(C3)	(C1) (C2) (C3) (C4)	(C1) (C3)		(C4)		(C1) (C3) (C4)	
 A place of opportunity for people		(D1) (D3)					(D1) (D2)	
 Environmental resources for the future	(E4)	(E2)	(E4)		(E4)			
 Cherished and protected natural beauty	(F1)	(F1) (F2) (F4)	(F1) (F2)	(F4)	(F2)			
 Good governance and great partnerships	(G4)	(G1)		(G4)			(G1) (G4)	
 Delivering essential infrastructure	(H2)	(H2) (H4)	(H4)	(H2) (H4)	(H2) (H4)		(H4)	
 Balanced and sustainable development	(I2) (I4)	(I1) (I2) (I3) (I4)	(I4)		(I2)			
 Reliable public transport connections		(J1) (J2) (J3) (J4)	(J4)	(J4)	(J1) (J3) (J4)			
 Out and about in the fresh air	(K1) (K2) (K3)	(K1) (K2)			(K1) (K2)			
 Healthy lifestyles for a growing community	(L2) (L3)	(L1) (L2) (L3)		(L1) (L2) (L3)	(L1)	(L1) (L2)		

WE WOULD LIKE TO THANK:

COMMUNITY REFERENCE GROUP

- Alan Corven
- Brad Wilson
- Clive Blunt
- Conan Hicks
- Glenn Hamilton
- Gregory Olsen
- Heinz Muller
- Jessica Cairns
- Joy Cooper
- Kathy Sokk
- Kevin Armstrong
- Kim Leecroft
- Madeleine Gill
- Michelle Cutler
- Murray McLachlan
- Paula Briggs
- Shaun Deverson
- Sidonie Shaw
- Tony Mylan

CENTRAL COAST COUNCILLORS

COMMUNITY MEMBERS WHO PARTICIPATED IN ONE OR MORE OF THE WORKSHOPS AT:

- The Erina Centre
- Smartwork Hub Gosford
- Umina Beach Surf Club
- The Entrance Community Centre
- Wyong Civic Centre
- Blue Haven Community Centre

and who participated in

- Telephone, hard copy or online survey
- Pop up events
- Your Voice Our Coast and the social pinpoint map
- Social media

COUNCIL STAFF - including the cross-functional CSP Project Team, the Internal Reference Group and all staff who assisted with community engagement activities.

THE LOCALLY-BASED CREATIVE TALENTS OF:

- Jacs Powell - Photography, www.jackielyn.com.au
- Lena Tarasenko - Graphic Design, Dream Town Projects
@dream.town.projects
- Thirty3South Films - Video Production and Photography, www.33southfilms.com.au



STAY IN TOUCH

WE'D LOVE TO HEAR YOUR THOUGHTS ABOUT *ONE - CENTRAL COAST.*

Your feedback will help us with improving all future publications.

Please send your comments to:

ONLINE: yourvoiceourcoast.com

EMAIL: ask@centralcoast.nsw.gov.au

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Gosford NSW 2250

or PO BOX 20
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