

List of Recent Engagement/Consultation Processes Conducted by Singleton Council.

Community Strategic Plan Pillar	Topic Consulted	Activities used to Engage Community members	Year Conducted	Result of the Engagement/Consultation?
Our Community	Vision for Singleton in Ten Years	<ul style="list-style-type: none"> -Phone survey -Workshops -Stakeholder feedback -Mail Out (Letters) 	2012	Community Strategic Plan and Delivery Program. These documents inform the annual Operational Plan.
	Understanding the requirements of Multicultural population	<ul style="list-style-type: none"> -Workshops -Community meetings -Service Provider forums -Individual feedback survey Public exhibition of plan. 	2014	Multicultural Action Plan
	Understanding the Ageing Population Requirements	<ul style="list-style-type: none"> -Workshops -Community meetings -Service Provider forums -Individual feedback Surveys 	2014	The Ageing Strategy
	Understanding the requirements of Disabled Population	<ul style="list-style-type: none"> -Workshops -Community meetings -Service Provider forums -Individual feedback surveys -Public exhibition of plan. 	2014	Disability Action Plan
	Understanding the Youth within Singleton	<ul style="list-style-type: none"> -Workshops -Community meetings -Service Provider forums -Individual feedback surveys 	2014	The Youth Strategy

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	Before and After School Care	<ul style="list-style-type: none"> -Newsletters -Parent Feedback -Surveys -Open days -Editorials in the Newspaper 	2014/ 15 and ongoing	Service Improvements
	Vacation Care	<ul style="list-style-type: none"> -Newsletters -Parent Feedback -Surveys -Open days -Editorials in the Newspaper 	2014/ 15 and ongoing	Service Improvements
	2014 Library Service Level Review	<ul style="list-style-type: none"> -Survey (print and online) -Pop-Up Library in Mall -Flyer drop -Community group outreach visits -Local media 	2014	No plan or strategy developed. However, level of service reviewed
	2014 Library Service Quality	<ul style="list-style-type: none"> -Workshops in library 	2014	No plan or strategy developed. However, level of service reviewed
	2011/12 User Needs / Gap Analysis	<ul style="list-style-type: none"> -Print survey Local media 	2011/12	Library Road Map Action Plan

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Our Places	Preparation and review of the Singleton land use strategy	<ul style="list-style-type: none"> -Newspapers notices -Public meeting/workshop -Public exhibition 	2007	Revised Singleton Land Use Strategy (currently under development)
	Development contributions plan preparation & review	<ul style="list-style-type: none"> -Public exhibition -Website notice -Newspaper notice 	2008	Revised Developers Contributions plan (currently under development)
	Gym and Swim Development	<ul style="list-style-type: none"> - Stakeholder engagement -Community survey -Feedback sessions 	2011	Gym and Swim Masterplan
	LEP preparation and review	<ul style="list-style-type: none"> -Newspapers notices -Notification to rural landholders -Factsheet -Public meeting -Local information sessions -Public Exhibition -Newspapers notices 	2012	New Local Environment Plan
	Housing and Accommodation Strategy	<ul style="list-style-type: none"> -Stakeholder forums -Industry forums 	2012	Housing and Accommodation Strategy
	Recreation needs Study	<ul style="list-style-type: none"> -Engagement with key stakeholders -Public Exhibition 	2013	Recreational needs study
	Place Making	<ul style="list-style-type: none"> -Online survey workshops -Activation activities 	2014	Place Making Strategy Place Making Action Plan Place Making Policy

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	Town Centre	<ul style="list-style-type: none"> -Shop Front engagement centre -Public exhibition of plans -Business Chamber presentation and discussion -Business leaders Lunch presentation and feedback -Question & Answer Session with stakeholders 	2013	Town Centre Masterplan and Detailed Design
	DCP preparation and review	<ul style="list-style-type: none"> -Newspapers notices -Website notices -Master-planned sites notified -Public information session -Presentation at Business Leaders Lunch -Public exhibition 	2014	New Development Control Plan
	Processing LEP amendment proposals	<ul style="list-style-type: none"> -Letters to adjoining landholders -Newspaper notices -Website notices -Public Exhibition 	2014	Amendments to the LEP
	preparation of supporting studies	<ul style="list-style-type: none"> -Public exhibition -Website notice -Newspaper notice 	2014	Used to inform future land use studies

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Our Environment	Local Land Services - Landowner Incentive Programs	<ul style="list-style-type: none"> -Field days -Phone calls -Letters -Direct face to face during site visit 	2014	Service Improvements
	Glendonbrook African Olive Control Program with Singleton Landcare Network	<ul style="list-style-type: none"> -Field days -Face to face survey phone 	2013 - 2015	Service Improvements
	Technical advice to landholders	<ul style="list-style-type: none"> -Workshops -Field Days -Face to face survey 	Ongoing	(workshops & field days)
	2014 – Environmental Sustainability	<ul style="list-style-type: none"> -Workshops -Surveys 	2014	Draft Singleton Community Environmental & Sustainability Action Plan
	Water conservation	<ul style="list-style-type: none"> -Community Surveys and meetings Information materials 	2010	Integrated Water Cycle Management Plan and Draught Management Plan
	Singleton Waterwise Compost Gardens	<ul style="list-style-type: none"> -Workshops -Local Media, -Community meetings -Program webpage 	2014/15	EPA approved Community Engagement Plan
	Backflow prevention program	<ul style="list-style-type: none"> -Household visits -Information material -On-on-one education 	2014/15	Statutory requirement Water Act

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Our Community Leadership	Planning and Sustainable Environment Business Unit Review	–Engagement with key stakeholders	2011	Business Unit Review recommendations
	Economic Development Service	–Face to Face Survey –Workshop through Business Leaders Lunch –One-On-One Meetings	2014	Economic Development Strategy and Economic Development Action Plan
	Workforce Management Plan	–Engagement with key stakeholders –Public Exhibition	2012	Workforce Management Plan
	Special Rate Variation – Roads Infrastructure	–Random phone survey –Online survey –Social media program –Face to face sessions –Mail out (letters)	2014	Special Rate Variation Application